# DIO-32.PCI User Manual | 8004



# SEAL-EVEL

SEALEVEL

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# Introduction

The DIO-32.PCI digital I/O interface provides 16 optically isolated inputs and 16 reed relay outputs. The inputs (rated for 3-13V) protect the PC and other sensitive equipment from spikes and ground loop current that can be generated in industrial environments, while the outputs provide high quality, long life, low current (10 Watt maximum), dry contact switch closures. Reed relays are well suited for low current applications. The relays are normally open, and close when energized.

The DIO-32.PCI is designed to be used with a variety of Operating Systems including Windows 98/NT/ME/2000/XP, Linux, and DOS. The <u>Seal/O API (Application Programmer Interface) software</u> provides a variety of useful high-level function calls implemented as a Windows dynamic link library (DLL) and as a Linux kernel module and library. In addition to the API, Seal/O includes sample code and utilities to simplify software development.

Model No.	Part No.	Description
PIO-24.PCI	(P/N 8008)	- 24 TTL Inputs/Outputs
PIO-32.PCI	(P/N 8010)	- 32 TTL Inputs/Outputs
PIO-48.PCI	(P/N 8005)	- 48 TTL Inputs/Outputs
PIO-96.PCI	(P/N 8009)	- 96 TTL Inputs/Outputs
DIO-16.PCI	(P/N 8002)	- 8 Reed Relay Outputs/8 Opto-isolated Inputs
REL-16.PCI	(P/N 8003)	- 16 Reed Relay Outputs
ISO-16.PCI	(P/N 8006)	- 16 Opto-isolated Inputs
REL-32.PCI	(P/N 8007)	- 32 Reed Relay Outputs
PLC-16.PCI	(P/N 8011)	- 8 Form C Relay Outputs/8 Opto-isolated Inputs

#### **Other Sealevel PCI Digital I/O Products**



# **Before You Get Started**

### What's Included

The DIO-32.PCI is shipped with the following items. If any of these items are missing or damaged, please contact Sealevel for replacement.

- Item# 8004 DIO-32.PCI Adapter
- Item# CA165 DB-78 Male to DB-37 Male and DB-37 Female V-cable

### **Advisory Conventions**



#### Warning

The highest level of importance used to stress a condition where damage could result to the product, or the user could suffer serious injury.



#### Important

The middle level of importance used to highlight information that might not seem obvious or a situation that could cause the product to fail.



#### Note

The lowest level of importance used to provide background information, additional tips, or other non-critical facts that will not affect the use of the product.



#### **Optional Items**

Depending upon your application, you are likely to find one or more of the following items useful for interfacing the DIO-32.PCI to real-world signals. All items can be purchased from our website (<u>www.sealevel.com</u>) or by calling (864) 843-4343.

#### • DB78M to DB-37 Female and DB-37 Male, for 3093 (Item# CA378)

The CA378 is designed specifically for customers using the 3093 ISA digital I/O board that need to upgrade to the 8004 PCI digital I/O board while preserving existing infrastructure wiring. The CA378 connects to the 8004 and provides an identical pin out to the 3093.

#### • DB-37 Male to DB-37 Female Extension Cable (Item# CA112)

This cable provides a 6' extension to the CA165. It has one DB37 Male connector and one DB37 Female connector.

#### • DB-37 Male/Female Terminal Block (Item# TB02)

Break out serial and digital connectors to screw terminals for easy field connection. The TB02 terminal block is designed with both DB37 male and female connectors, therefore; it can be used with any DB37 board regardless of the board's port gender.

#### • Cable and Terminal Block Kit (Item# KT101)

The KT101 includes the TB02 terminal block and CA112 cable. To fully connect the DIO-32.PCI two KT101 kits will be required.



# **Software Installation**

## Windows Installation



Do not connect the SeaLINK DIO-32.PCI adapter to the hose USB device until the software has been fully installed.



Only users running Windows 7 or newer should utilize these instructions for accessing and installing the appropriate driver via Sealevel's website. If you are utilizing an operating system prior to Windows 7, please contact Sealevel by calling 864.843.4343 or emailing <u>support@sealevel.com</u> to receive access to the legacy driver download and installation instructions.

- 1. Begin by locating, selecting, and installing SealO Software.
- 2. Select "Download Now" for SealO Classic for Windows.
- 3. The setup files will automatically detect the operating environment and install the proper components. Follow the information presented on the screens that follow.
- 4. A screen may appear with text similar to: "The publisher cannot be determined due to the problems below: Authenticode signature not found." Please click the 'Yes' button and proceed with the installation. This declaration simply means that the operating system is not aware of the driver being loaded. It will not cause any harm to your system.
- 5. During setup, the user may specify installation directories and other preferred configurations. This program also adds entries to the system registry that are necessary for specifying the operating parameters for each driver. An uninstall option is also included to remove all registry/INI file entries from the system.

The software is now installed, and you can proceed with the hardware installation.



Do not connect the hardware until the software has been successfully installed.



To install Sealevel software, you must log in as an administrator or have administrator privileges in Windows.



## **Linux Installation**



You MUST have "root" privileges to install the software and drivers.



The syntax is case sensitive.



Users can obtain a README file included in the SealO Linux package which contains important installation and configuration instructions that makes the Linux installation more user friendly.

- 1. Login as "root"
- 2. Copy seaio.tar.gz to your home directory by typing:

#### cp seaio.tar.gz ~

3. Change to your home directory by typing:

#### cd

4. Unzip and Untar the drivers and software by typing:

#### tar -xvzf seaio.tar.gz

5. Change to the SealO directory by typing:

#### cd seaio

- 6. User must download and compile a Linux kernel source.
- 7. Now compile and prepare the drivers for use by typing:

#### make install

- 8. Using your favorite text editor, edit the /etc/seaio.conf
- 9. Within the quote marks, insert

#### cardtype=0xYourSealOcardType io=0xCardBaseAddress



YourSealOcardType = Model Number of your SealO Card. CardBaseAddress = What base address you have your SealO card addressed at.

- 10. Save the file and exit your editor.
- 11. With the system off and unplugged, install your SealO PCI card.

- 12. Plug system back in and boot Linux. Login as "root".
- 13. Load the SealO driver by typing:

#### seaioload

14. The driver has enabled the card and is ready to use.

To set up Linux to automatically load the driver; refer to a Linux manual concerning your specific distribution for help.

For additional software support, please call Sealevel Systems' Technical Support, (864) 843-4343. Our technical support is free and available from 8:00 AM - 5:00 PM Eastern Time, Monday through Friday. For email support contact: <a href="mailto:support@sealevel.com">support@sealevel.com</a>.



# **Physical Installation**

The adapter can be installed in any 5V PCI expansion slot.

Do not install the Adapter in the machine until the software has been fully installed.

#### 1. Turn off PC power. Disconnect the power cord.

- 2. Remove the PC case cover.
- 3. Locate an available 5V PCI slot and remove the blank metal slot cover.
- 4. Gently insert the PCI adapter into the slot. Make sure that the adapter is seated properly.
- 5. After the adapter has been installed, the cables should be routed thru the opening in the bracket. This bracket also features a strain relief function that should be used to prevent un-expected cable removal.
- 6. Replace the screw you removed for the blank and use it to secure the adapter into the slot. (This is required to ensure FCC Part 15 compliance.)
- 7. Replace the cover.
- 8. Connect the power cord

The DIO-32.PCI is now ready for use.



# **Programming the DIO-32.PCI**

Sealevel's Seal/O software is provided to assist in the development of reliable applications for the Sealevel Systems family of digital I/O adapters. The software also includes driver functions for use in accessing the I/O as well as helpful samples and utilities.

#### **Programming for Windows**

The Seal/O API (Application Programmer Interface) provides a variety of useful high-level function calls implemented in a Windows dynamic link library (DLL). The API is defined in the help file (Start/Programs/SealO/SealO Help) under "Application Programmers Interface". This help file also includes detailed information dealing with installation / removal of the software and information about latency, logic states, and device configuration.

For C language programmers we recommend using the API to access the DIO-32.PCI. If you are programming in Visual Basic, using the ActiveX control included with Seal/O is advised.

#### **Samples and Utilities**

A variety of sample programs and utilities (both executable and source code) are included with Seal/O. Further documentation on these samples can be found by selecting "Start/Programs/Seal/O/Sample Application Description". Information about where the files are physically stored on your disk is also included in this same file.

#### **Programming for Linux**

Seal/O for Linux consists of two major parts: a kernel module and a library. The kernel module is a simple IO pass-through device, allowing the library to handle the more sophisticated functions provided to Seal/O users. It is provided in a 'tarball' format and can easily be compiled and included in the kernel build.

#### **Digital I/O Interface**

The DIO-32.PCI provides four parallel input/output (I/O) ports. The ports are organized as ports A, B, C, and D. Port A and B are input ports interfaced to optically isolated inputs, while ports C and D are reed relay output ports. Assuming an I/O address of 300 Hex the following table shows the Port Addresses.



Base Address	Hex	Decimal	Mode
Port A Address	300	768	Optically Isolated Input Port
Port B Address	301	769	
Port C Address	302	770	Reed Relay Output Port
Port D Address	303	771	

#### **Input Ports**

Ports A and B are 8-bit input ports connected to optically isolated input sensors. Each sensor can be used to interface a voltage input and then sense whether the voltage is on or off. Each sensor is isolated (with respect to a common ground) from every other sensor, and also isolated with respect to the host PC ground. This means that signals such as low-level AC line voltage, motor servo voltage, and control relay signals can be 'sensed', or read by the PC, without the risk of damage due to ground loops or ground faults.

Each sensor input pair has a current limiting resistor that is used to limit the input current to the optoisolator. The opto-isolator has two 'back-to-back' diodes internally. This allows AC or DC signals to be sensed, regardless of polarity. When the applied voltage is high enough to cause the led in the optoisolator to turn-on, the output of the opto-isolator goes low (0 volts), and the signal is read as a low logic level (binary 0) by the PC. When the input signal is too low to turn on the opto-isolator, the output goes high, and the port bit is read by the PC as a high logic level (binary 1).

The input impedance of each isolated input is approximately 560 ohms (factory default). The optoisolator requires approximately 3mA to turn on. The maximum input current is 50mA. There are two things to consider when selecting the input resistor. The first is turn on voltage for the circuit to sense, and second is the maximum input voltage. Maximum input voltage must not provide too much power to the input resistor and must also not overdrive the opto-isolator input current specification. The following formulas apply:

> Turn on Voltage = diode drop + (turn on current) x (resistance) [Ex: 1.1 + (.003) x R] Input Current = ((input voltage)-1.1V) / (resistor value) Maximum voltage = 1.1 + square root of (.25(resistor value))



The following table shows common input resistors and the ranges associated with each.

Input Resistor	Turn-On	Input Range	Max Input	Max Current
220Ω	1.8V	1.8 – 7.0V	8.5V	27mA
560Ω	2.8V	2.8 - 10.6V	12.9V	20mA
1ΚΩ	4.1V	4.1 - 13.8V	16.9V	15mA
2.2ΚΩ	7.7V	7.7 – 20.0V	24.5V	10mA
3.3KΩ	10.0V	10.0 - 24.0V	30.0V	9mA
4.7ΚΩ	15.2V	15.2 – 28.0V	35.0V	7mA



The turn-off voltage for all resistors is less than 1V.



Increasing the input resistor accordingly can increase the maximum input voltage. Because socketed DIP resistors are utilized, they can easily be replaced with a different value. Sealevel can do this, if necessary.



The input circuits are not intended for monitoring 120-volt AC circuits. In addition to being too high a voltage for the circuits, it is dangerous to have that high a voltage on the card.

## Input Ports Pin Assignments (DB-37 Female)

Inputs are interfaced via the DB-37 female connector on the supplied CA165 cable.

Port A Bit	Port A Pins	Port B Bit	Port B Pins
0	18,37	0	10,29
1	17,36	1	9, 28
2	16,35	2	8,27
3	15,34	3	7,26
4	14,33	4	6,25
5	13,32	5	5,24
6	12,31	6	4,23
7	11,30	7	3,22
Ground	2,20,21		
+12 Volts	1		
+5 Volts	19		



The CA165 cable input pin out is not compatible with the 3093 ISA digital I/O board. If you are upgrading from the 3093 and wish to preserve existing infrastructure wiring, order the CA378 cable.

## **Output Ports (Reed Relay)**

Reed relays provide very high quality, long life, low current (10 Watt maximum), dry contact switch closures. Reed relays are not suited for high current applications, and can be destroyed by inductive load switching, where a spark occurs across the contacts internally. The relays are normally open, and close when energized.

## **Output Ports (Reed Relay) Pin Assignments (DB-37 Male)**

Port C Bit	Relay	Port C Pins	Port D Bit	Relay	Port D Pins
0	K16	2,20	0	K8	10,28
1	K15	3,21	1	K7	11,29
2	K14	4,22	2	K6	12,30
3	K13	5,23	3	K5	13,31
4	K12	6,24	4	K4	14,32
5	K11	7,25	5	K3	15,33
6	K10	8,26	6	K2	16,34
7	K9	9,27	7	K1	17,35
Ground	18,36,37				
+ 5 Volts	19				
+ 12 Volts	1				

Outputs are interfaced via the DB-37 male connector on the supplied CA165 cable.



Bit	Port A Pins	Port B Pins	Port C Pins	Port D Pins
0	55,74	47,66	2,20	10,28
1	54,73	46,65	3,21	11,29
2	53,72	45,64	4,22	12,30
3	52,71	44,63	5,23	13,31
4	51,70	43,62	6,24	14,32
5	50,69	42,61	7,25	15,33
6	49,68	41,60	8,26	16,34
7	48,67	40,59	9,27	17,35
GND	39,57,58		18,30	6,37
+12V	38		1	
+5V	56		19	9

## **DB-78 Female Pin Assignments (Card Edge Connector)**

#### **Direct Hardware Control**

In systems where the user's program has direct access to the hardware (DOS) the tables that follow give the mapping and functions that the DIO-32.PCI provides.

Function Available	Port	Address Hex	Port Type
RD	А	Base + 0	Optically Isolated Input Port
RD	В	Base + 1	
RD/WR	С	Base + 2	Reed Relay Output Port
RD/WR	D	Base + 3	

RD = Read, RD/WR = Read or Write

#### **Reading the Inputs**

The inputs are active Low. If no voltage is applied across one of the differential inputs, it returns a one on that bit. If an AC or DC voltage is applied, it returns a zero on that bit.



#### **Reading the Outputs**

The relay ports return the ones complement of the value that is currently being used to drive the relays.

### Writing the Outputs

The output ports are the only ports that can be written. The relays on a standard DIO-32.PCI are normally open. To close a relay a one must be written to the appropriate bit.

#### **Register Description**

All ports are set to input after reset or power up.

Address		Mode	D7	D6	D5	D4	D3	D2	D1	D0
Base+0	Input Port A	RD	PAD7	PAD6	PAD5	PAD4	PAD3	PAD2	PAD1	PAD0
Base+1	Input Port B	RD	PBD7	PBD6	PBD5	PBD4	PBD3	PBD2	PBD1	PBD0
Base+2	Output Port C	RD/WR	PCD7	PCD6	PCD5	PCD4	PCD3	PCD2	PCD1	PCD0
Base+3	Output Port D	RD/WR	PDD7	PDD6	PDD5	PDD4	PDD3	PDD2	PDD1	PDD0
Base+4		RD	0	0	0	0	0	0	0	0
Base+5	Interrupt Status	RD/WR	IRQEN	IRQST	0	0	0	0	IRC1	IRC0

#### **Interrupt Control**

When enabled, interrupts are generated on Port A bit D0.

IRQEN	Interrupt enable	1 = enabled	0 = disabled (0 on power up)
IRC0		Interrupt mode sele	ct, see table below
IRC1		Interrupt mode sele	ct, see table below



#### **Interrupt Mode Select Table**

Interrupt source is Base+0 bit D0. When selecting the Interrupt Type, always disable interrupts prior to changing or setting states. This will help prevent inadvertent or unexpected interrupts from occurring.

IRC1	IRC0	Interrupt Type
0	0	Low Level
0	1	High Level
1	0	Falling Edge
1	1	Rising Edge

When using the High and Low Level interrupts, an interrupt occurs when input D0 changes to either a High or Low state. This will cause the computer to remain in an interrupt state until the input state changes.

#### **Interrupt Read**

Reading the Interrupt Status port (Base+5) clears any interrupt pending.

IRQST (D0) Interrupt Status	1 = interrupt pending, 0 = none
-----------------------------	---------------------------------

#### **Optional 3093 Migration Cable (CA378)**

On the 3093 ISA digital I/O board, the input pins #1 and #19 are reversed from the standard CA165 cable that ships standard with the 8004. If you are upgrading from a 3093 ISA board to an 8004 PCI board and wish to preserve existing infrastructure wiring, order the CA378 cable and use it in place of the standard CA165 cable.



## CA378 Input Pin Assignments (DB-37 Female)

Port A Bit	Port A Pins	Port B Bit	Port B Pins
0	18,37	0	10,29
1	17,36	1	9, 28
2	16,35	2	8,27
3	15,34	3	7,26
4	14,33	4	6,25
5	13,32	5	5,24
6	12,31	6	4,23
7	11,30	7	3,22
Ground	2,20,21		
+12 Volts	<mark>19</mark>		
+5 Volts	<mark>1</mark>		

Inputs are interfaced via the DB-37 female connector on the optional CA378 cable.



The CA378 cable is designed specifically for customers upgrading from a 3093 ISA board to the 8004 PCI board. If you are not upgrading from the 3093 board, use the standard CA165 cable that ships with the 8004 PCI digital I/O board.



#### CA378 Output Pin Assignments (DB-37 Male)

Outputs are interfaced via the DB-37 male connector on the optional CA378 cable.

Port C Bit	Relay	Port C Pins	Port D Bit	Relay	Port D Pins
0	K16	2,20	0	K8	10,28
1	K15	3,21	1	K7	11,29
2	K14	4,22	2	K6	12,30
3	K13	5,23	3	K5	13,31
4	K12	6,24	4	K4	14,32
5	K11	7,25	5	K3	15,33
6	K10	8,26	6	K2	16,34
7	K9	9,27	7	K1	17,35
Ground	18,36,37				
+ 5 Volts	19				
+ 12 Volts	1				

# **Electrical Characteristics**

#### **Features**

- 2 sets SPST relays with each having 8 relays
- 2 eight-bit input ports
- DB-37 Male connector for relay outputs
- DB-37 Female connector for optically isolated inputs
- Highly reliable 10 VA DIP reed relays
- Multiple adapters can reside in same computer



# **Specifications**

## **Input Ports**

Turn On Current	3mA
Isolator Diode Drop	1.1 VDC
Resistor Power Max	.25 W
Maximum Input Range	3 – 13 VDC/VAC

## **Output Relays**

Contact Max Power Rating	10W		
Contact Voltage Maximum	100 VDC/VAC		
Contact Current Maximum	.5A AC/DC RMS		
Contact Resistance, Initial	.15 Ω		
Contact Speed	Operate5mS	Release5mS	Bounce5 mS
Maximum Operating Speed	600 Hz		

## **Environmental Specifications**

Specification	Operating	Storage
Temperature Range	0° to 70° C	-50° to 105° C

## **Power Requirements**

Supply Line	+5VDC	+12VDC
Rating	450 mA	(Optional Use)



## **Physical Dimensions**

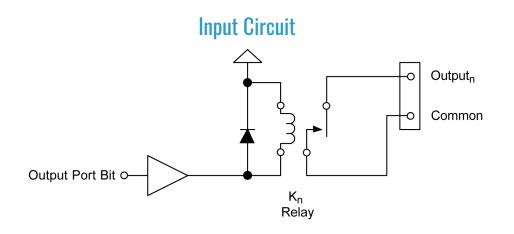
Board length	5.00 inches (12.700 cm)
Board Height including Goldfingers	3.90 inches (9.906 cm)

## Manufacturing

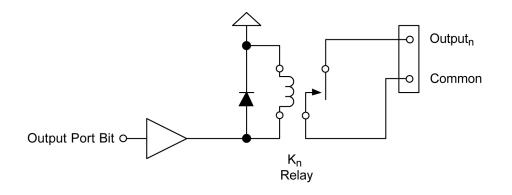
All Sealevel Systems Printed Circuit boards are built to UL 94V0 rating and are 100% electrically tested. These printed circuit boards are solder mask over bare copper or solder mask over tin nickel.



# **Example Circuits**



## **Output Circuit**





# **Appendix A – Troubleshooting**

The adapter should provide years of trouble-free service. However, in the event that device appears to not be functioning incorrectly, the following tips can eliminate most common problems without the need to call Technical Support.

- 1. **Install software first**. After installing the software then proceed to adding the hardware. This places the required installation files in the correct locations.
- 2. Read this manual thoroughly before attempting to install the adapter in your system.
- 3. Use Device Manager under Windows to verify proper installation.
- 4. Use the Seal/O Control Panel applet or the Device Manager's property page for card identification and configuration.

If these steps do not solve your problem, please call Sealevel Systems' Technical Support, (864) 843-4343. Our technical support is free and available from 8:00 AM - 5:00 PM Eastern Time, Monday through Friday. For email support contact: <u>support@sealevel.com</u>.

# **Appendix B – How To Get Assistance**

Please refer to: <u>Appendix A</u> -- Troubleshooting Guide prior to calling Technical Support.

Begin by reading through the Trouble Shooting Guide in Appendix A. If assistance is still needed, please see below.

When calling for technical assistance, please have your user manual and current adapter settings. If possible, please have the adapter installed in a computer ready to run diagnostics.

Sealevel Systems provides an FAQ section on its web site. Please refer to this to answer many common questions. This section can be found at <u>http://www.sealevel.com/faq.asp</u>.

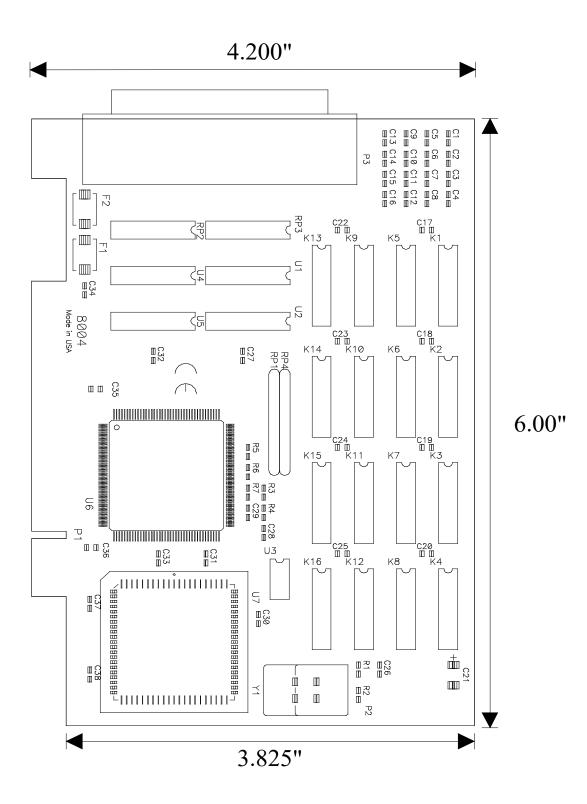
Sealevel Systems maintains a web page on the Internet. Our home page address is <u>www.sealevel.com</u>. The latest software updates, and newest manuals are available via our web site.

Technical support is available Monday to Friday from 8:00 A.M. to 5:00 P.M. Eastern time. Technical support can be reached at (864) 843-4343.

RETURN AUTHORIZATION MUST BE OBTAINED FROM SEALEVEL SYSTEMS BEFORE RETURNED MERCHANDISE WILL BE ACCEPTED. AUTHORIZATION CAN BE OBTAINED BY CALLING SEALEVEL SYSTEMS AND REQUESTING A RETURN MERCHANDISE AUTHORIZATION (RMA) NUMBER.



# Appendix C – Silk Screen – 8004 PCB



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# **Appendix D – Compliance Notices**

### **Federal Communications Commission (FCC) Statement**



This equipment has been tested and found to comply with the limits for Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in such case the user will be required to correct the interference at the user's expense.

#### **EMC Directive Statement**

Products bearing the CE Label fulfill the requirements of the EMC directive (89/336/EEC) and of the low-voltage directive (73/23/EEC) issued by the European Commission. To obey these directives, the following European standards must be met:

- EN55022 Class A "Limits and methods of measurement of radio interference characteristics of information technology equipment"
- **EN55024** "Information technology equipment Immunity characteristics Limits and methods of measurement".

## **United Kingdom Conformity Assessed Statement**

UK CA

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Products with UKCA marking are in conformity with the essential requirements of the UK Electromagnetic Compatibility Regulations 2016:

- Equipment must be designed and manufactured to ensure that the electromagnetic disturbance generated does not exceed the level above which radio and telecommunications equipment cannot operate as intended.
- The equipment has a level of immunity to the electromagnetic disturbance to be expected in its intended use which allows it to operate without unacceptable degradation of its intended use.



This is a Class A Product. In a domestic environment, this product may cause radio interference in which case the user may be required to take adequate measures to prevent or correct the interference.



Always use cabling provided with this product if possible. If no cable is provided or if an alternate cable is required, use high quality shielded cabling to maintain compliance with FCC/EMC directives.



# Warranty

Sealevel's commitment to providing the best I/O solutions is reflected in the Lifetime Warranty that is standard on all Sealevel manufactured I/O products. We are able to offer this warranty due to our control of manufacturing quality and the historically high reliability of our products in the field. Sealevel products are designed and manufactured at its Liberty, South Carolina facility, allowing direct control over product development, production, burn-in and testing. Sealevel achieved ISO-9001:2015 certification in 2018.

#### **Warranty Policy**

Sealevel Systems, Inc. (hereafter "Sealevel") warrants that the Product shall conform to and perform in accordance with published technical specifications and shall be free of defects in materials and workmanship for the warranty period. In the event of failure, Sealevel will repair or replace the product at Sealevel's sole discretion. Failures resulting from misapplication or misuse of the Product, failure to adhere to any specifications or instructions, or failure resulting from neglect, abuse, accidents, or acts of nature are not covered under this warranty.

Warranty service may be obtained by delivering the Product to Sealevel and providing proof of purchase. Customer agrees to ensure the Product or assume the risk of loss or damage in transit, to prepay shipping charges to Sealevel, and to use the original shipping container or equivalent. Warranty is valid only for original purchaser and is not transferable.

This warranty applies to Sealevel manufactured Product. Product purchased through Sealevel but manufactured by a third party will retain the original manufacturer's warranty.

#### **Non-Warranty Repair/Retest**

Products returned due to damage or misuse and Products retested with no problem found are subject to repair/retest charges. A purchase order or credit card number and authorization must be provided in order to obtain an RMA (Return Merchandise Authorization) number prior to returning Product.

#### How to obtain an RMA (Return Merchandise Authorization)

If you need to return a product for warranty or non-warranty repair, you must first obtain an RMA number. Please contact Sealevel Systems, Inc. Technical Support for assistance:

Available	Monday - Friday, 8:00AM to 5:00PM EST
Phone	864-843-4343
Email	support@sealevel.com

#### **Trademarks**

Sealevel Systems, Incorporated acknowledges that all trademarks referenced in this manual are the service mark, trademark, or registered trademark of the respective company.

