IEI Technology Corp.

MODEL:

UPC-V312-D525

Panel PC with Touch Screen and Intel® Atom™ CPU, GbE, Wireless, GPS, RFID, Bluetooth, USB, Audio, RS-232/422/485, RoHS Compliant, IP 65 Protection

User Manual

Rev. 1.10 – 18 January, 2013

RoHS Lead Free

Revision

Date	Version	Changes
18 January, 20	1.10	Updated for R11 version
31 July, 2012	1.02	Replaced IEI MiniDOM support with mSATA support
8 December, 2011	1.01	Updated Table 1-4: System Specifications Updated Section 2.2: Packing List Updated Section 3.6: Mounting the System
23 September, 2011	1.00	Initial release

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WARNING

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and(2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and receiver.

—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

—Consult the dealer or an experienced radio/ TV technician for help.

You are cautioned that any change or modifications to the equipment not expressly approve by the party responsible for compliance could void your authority to operate such equipment.

IMPORTANT NOTE:

FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

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1

Introduction

1.1 Overview

Figure 1-1: UPC-V312-D525 Panel PC

The fanless UPC-V312-D525 is Intel® Atom™ D525 powered panel PC with a rich variety of functions and peripherals. The UPC-V312-D525 panel PC is designed for easy and simplified integration into various vehicle applications.

An Intel® ICH8M chipset ensures optimal memory, graphics, and peripheral I/O support. The system comes with 2GB of preinstalled DDR3 SDRAM ensuring smooth data throughputs with reduced bottlenecks and fast system access.

The redundant dual DC power input of the UPC-V312-D525 increases the reliability of the system and prevents data loss and system corruption from sudden power failure.

The CAN-bus interface allows the UPC-V312-D525 to communication with vehicles. Two serial ports and five external USB 2.0 ports ensure simplified connectivity to a variety of external peripheral devices. A VGA connector enables connectivity to other monitors for dual display. Wi-Fi capabilities and the RJ-45 GbE connector ensure smooth connection of the system to an external LAN.

1.2 Model Variations

The model numbers and model variations are listed below.

Model	CPU	RFID Reader
UPC-V312-D525/R/2G-R11	Intel® Atom™ D525	N/A
UPC-V312-D525/R-EM/2G-R11	Intel® Atom™ D525	EM card reader
UPC-V312-D525/R-MF/2G-R11	Intel® Atom™ D525	Mifare card reader

Table 1-1: Model Variations

1.3 Features

All the UPC-V312-D525 models feature the following:

- 12.1" 600nits 1024 x 768 LCD with LED backlight
- Fanless system with 1.8GHz Intel® Atom™ D525 dual-core processor
- Redundant dual DC input power
- Dual-band 2.4/5GHz Wi-Fi 802.11 a/b/g/n
- Reserved space for 3.75G / HSUPA USB module
- Built-in 2.0 megapixel webcam with AF, AE and AWB capabilities
- CAN-bus interface
- Optional RFID reader for EM or Mifare cards
- Optional GPS receiver
- Optional Bluetooth module
- Provide two PCIe Mini card slots
- F1 ~ F10 function keys and friendly indicators
- IP 65 compliant system
- AT or ATX power mode
- Touch screen
- RoHS comlpliance

1.4 External Overview

The panel PC is a rectangular cubic structure that comprises of a screen, rear panel, top panel, bottom panel and two side panels (left and right). An aluminum frame surrounds the front screen. The rear panel provides screw holes for a wall-mounting bracket, and an arm mounting interface. The bottom panel provides access to external interface connectors.

1.4.1 Front Panel

The front side of the UPC-V312-D525 is a flat panel TFT LCD screen surrounded by an aluminum frame. At the top of the front panel features one 2.0 megapixel webcam that supports auto-focus (AF), auto-exposure (AE) and auto white balance (AWB). The front panel also has following buttons, LED indicators and sensors:

- Buttons: F1~F10 (same as the function key on the keyboard)
- LEDs
  - Power 1 LED
  - Power 2 LED
  - AT/ATX power mode LED
  - CPU temperature alert LED
  - Wi-Fi connection LED
  - RFID LED
  - Bluetooth LED
  - 3G connection LED
  - GPS LED
  - Auto dimming LED
  - Microphone on/off LED
  - Audio mute LED
- Sensors
  - Ambient light sensor
  - Infrared remote control sensor

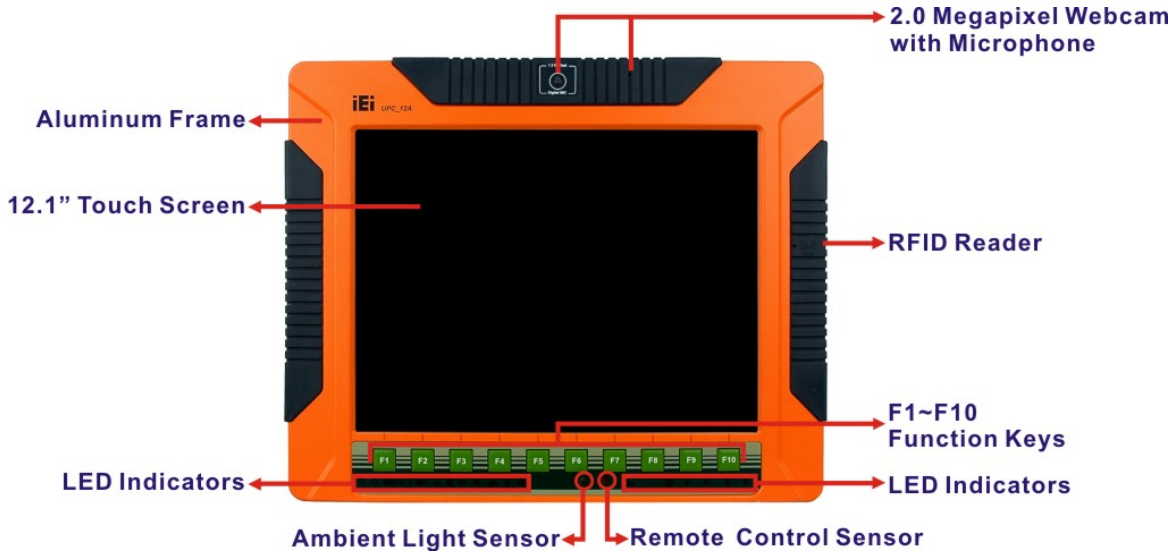


Figure 1-2: Front View

1.4.1.1 LED Indicators

The LED indicators on the front panel of the UPC-V312-D525 are shown below.

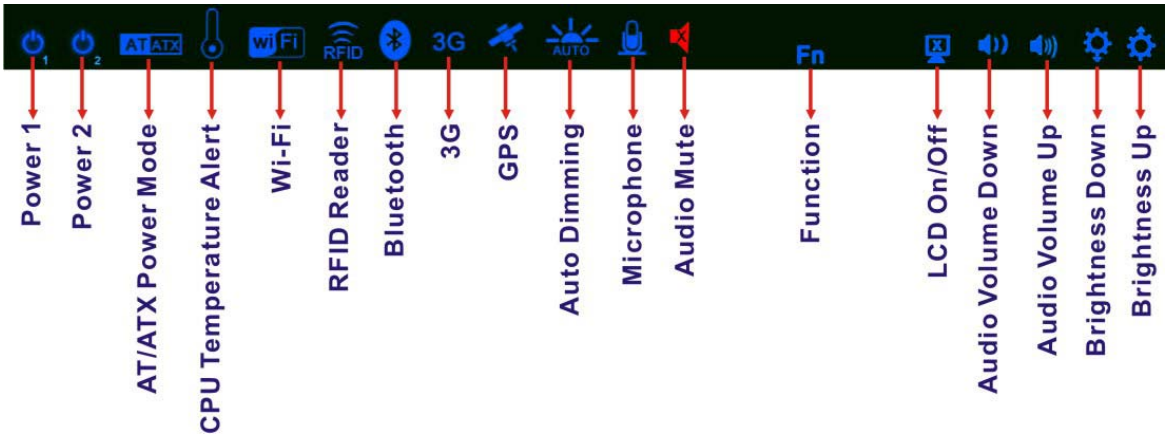


Figure 1-3: LED Indicators

The descriptions of each LED indicator are listed below.

LED Indicator	Description
Power 1	Pulsing Orange: Power 1 is the main power and is in standby mode Solid Orange: Power 1 is the second power and is in standby mode Solid Blue: Power 1 is providing power to the system

Power 2	Pulsing Orange: Power 2 is the main power and is in standby mode Solid Orange: Power 2 is the second power and is in standby mode Solid Blue: Power 2 is providing power to the system
AT/ATX Power Mode	Shows the power mode status. Controlled by the AT/ATX power mode switch.
CPU Temperature Alert	Blue: the CPU temperature is normal. Red: the CPU temperature is too high.
Wi-Fi	The Wi-Fi module is enabled or disabled. Controlled by the BIOS (see Section 4.4.2).
RFID Reader	The optional RFID reader is enabled or disabled. Controlled by the hot keys (see Section 1.4.6).
Bluetooth	The Bluetooth module is enabled or disabled. Controlled by the BIOS (see Section 4.4.2).
3G	The 3G module is enabled or disabled. Controlled by the BIOS (see Section 4.4.2).
GPS	The GPS receiver is enabled or disabled. Controlled by the BIOS (see Section 4.4.2).
Auto Dimming	The auto dimming function is enabled or disabled. Controlled by the remote control (see Section 3.9).
Microphone	The microphone is enabled or disabled. Controlled by the BIOS (Section 4.4.2).
Audio Mute	Light on when the audio is turned off. Controlled by the hot keys (see Section 1.4.6).
Function	Shows the status of the function key below the LED indicator. Blinks when the corresponding button is pushed.
LCD on/off	
Volume Down	
Volume Up	
Brightness Down	
Brightness Up	

Table 1-2: LED Indicators

CAUTION:

If the CPU temperature alert LED shows in red, the user must lower the environment temperature or close some running applications to cool down the CPU.

1.4.2 Bottom Panel

The following is a list of the bottom panel peripheral device connectors on the UPC-V312-D525.

- 1 x 9 V ~ 36 V DC power input terminal block (Power 1)
- 1 x 10.5 V ~ 36 V DC power input connector (Power 2)
- 2 x Audio jacks
- 1 x CAN but connector
- 1 x RJ-45 GbE connector
- 1 x RS-232 COM port by RJ-45 connector
- 1 x RS-422/485 serial port (COM2) connector
- 4 x USB 2.0 connectors
- 1 x VGA connector

The bottom panel also includes the following switches and buttons:

- 1 x ACC on/off switch
- 1 x AT/ATX power mode switch
- 1 x Reset button

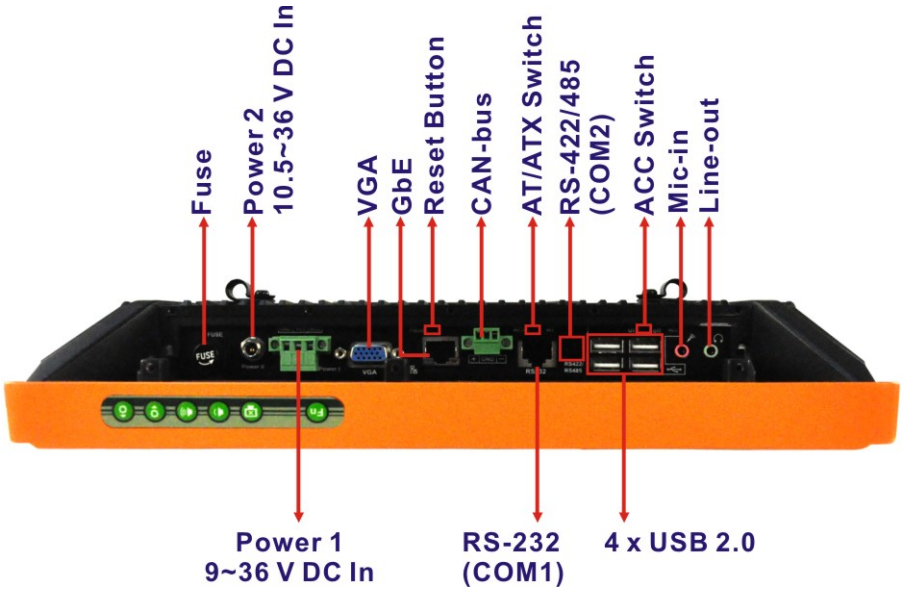


Figure 1-4: Bottom View

1.4.3 Left Side Panel

The left side panel of the panel PC provides access to the CF card slot. (**Figure 1-5**).

Figure 1-5: Left Side View

1.4.4 Right Side Panel

The right side panel of the panel PC provides access to a USB 2.0 port (**Figure 1-6**).

Enable or disable this USB port by pressing the function keys: Fn + .

Figure 1-6: Left Side View

1.4.5 Rear Panel

The rear panel has retention screw holes that support a wall-mounting bracket.

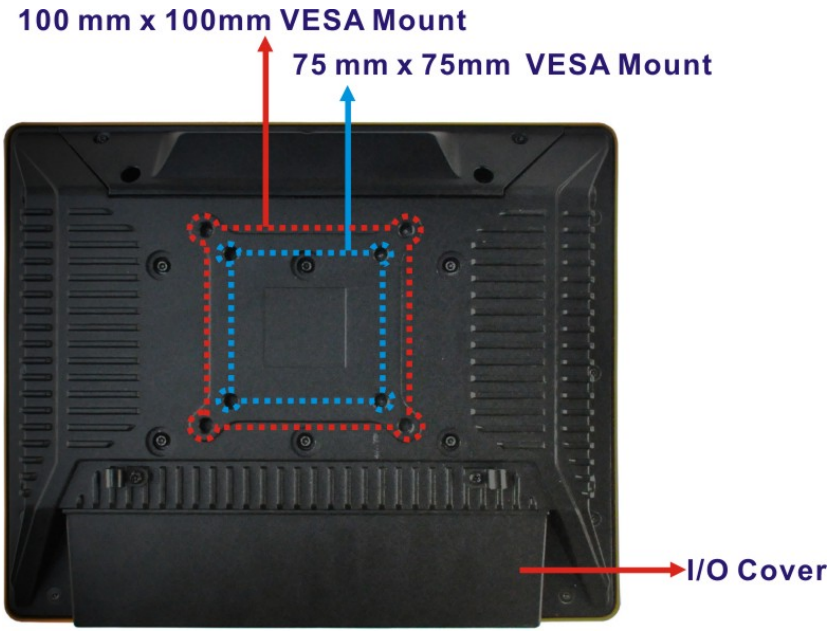


Figure 1-7: Rear View

1.4.6 Frame (Function Keys)

An aluminum frame surrounds the TFT LCD screen. The aluminum frame of the UPC-V312-D525 contains several function keys that control audio volume, LCD brightness and some other system components.

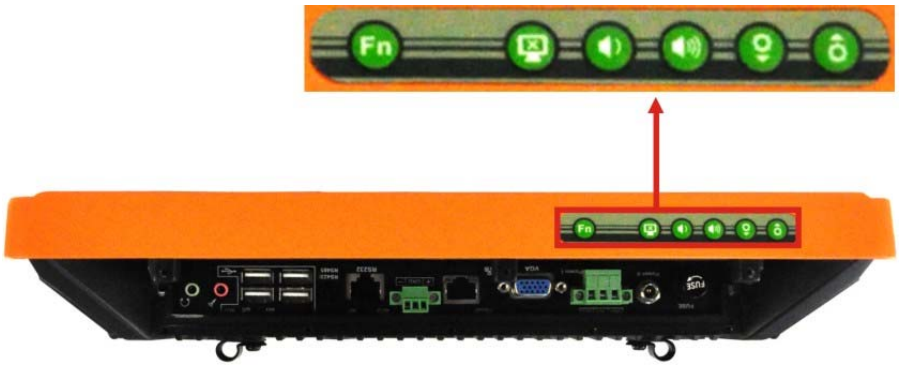


Figure 1-8: Function Key Locations

The following table describes the function of these function keys.

Buttons	Function	Buttons	Function
Fn	Function		
	LCD on/off	Fn +	Enable/Disable RFID
	Audio volume down	Fn +	Mute audio
	Audio volume up	Fn +	Enable/Disable webcam
	Brightness up	Fn +	Enable/Disable right side USB port
	Brightness down	Fn +	Power on/off (Turn on: press 3 seconds Turn off: press 6 seconds)

Table 1-3: Function Keys

1.5 Dimensions

The dimensions of the UPC-V312-D525 are shown in **Figure 1-9** and listed below.

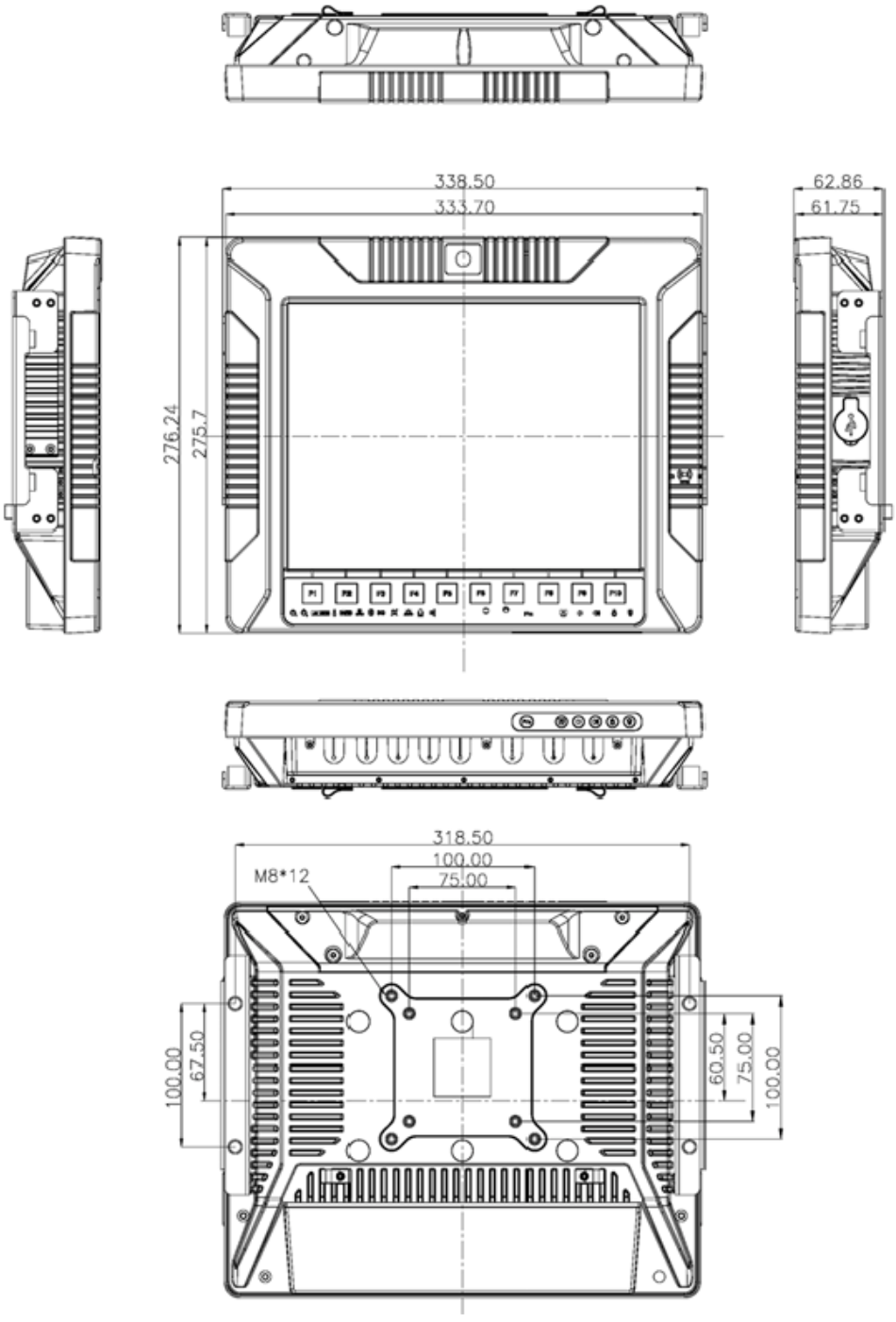


Figure 1-9: UPC-V312-D525 Dimensions (mm)

1.6 Specifications

The technical specifications for the UPC-V312-D525 system are listed in **Table 1-4.**

Specification	UPC-V312-D525
LCD Size	12.1”
Max. Resolution	1024 x 768 (XGA)
Brightness	600 cd/m^2
Contrast Ratio	700:1
LCD Color	16.2 M
Pixel Pitch (mm)	0.240 (H) x 0.240 (V)
Viewing Angle (H-V)	130 (H) / 150 (V)
Backlight MTBF	50,000 hours
SBC Model	UPC-12AT-D525-R11
CPU	1.8 GHz Intel® Atom™ D525 dual-core processor
Chipsets	ICH8M
Memory	On-board 2.0 GB DDR3 SDRAM SO-DIMM
Ethernet	Realtek RTL8111E PCIe GbE controller supports ASF 2.0
SSD	CF Type II socket or mSATA (optional)
Watchdog Timer	Software Programmable supports 1 sec. ~ 255 sec. system reset
Camera	2.0 megapixel webcam supports AF, AE and AWB
RFID (Optional)	Frequency: 125KHz or 13.56MHz Reading distance: 5~7cm Supports ISO 14443A Mifare or EM standard
Communication	Dual-band 2.4/5GHz Wi-Fi 802.11a/b/g/n

	Optional Bluetooth module Optional GPS receiver Optional 3.75G HSUPA USB module
Audio	2 x Audio speakers 1 x Digital microphone 1 x Line-out connector 1 x Mic-in connector
Expansion	1 x PCIe Mini interface (installed with wireless LAN 802.11 a/b/g/n module) 1 x PCIe Mini slots for mSATA (optional)
Construction Material	Aluminum die-casting (front panel) Extruded aluminum alloy (chassis)
Mounting	Wall, Stand, Arm (VESA 100 mm x 100 mm and 75 mm x 75 mm with M8 screws)
Front Panel Color	Orange and black
Dimensions (W x H x D) (mm)	338.5 x 276.25 x 62.86
Weight (Net/Gross)	4.5kg/5.0kg
Operating Temperature	-20ºC ~ 60ºC
Storage Temperature	-35ºC ~ 85ºC
Relative Humidity	5%~90%, non-condensing
IP level (full system)	IP 65
Touch Screen	5-wire resistive type
Vibration	MIL-STD-810F 514.5C-2 (with CF card or SSD)
Shock	Half-sine wave shock 3G; 11ms; 3 shocks per axis
Power Adapter	65 W

	Input: 100 VAC ~ 240 VAC @ 50 Hz / 60 Hz
	Output: 19 VDC
Power Requirement	Redundant dual DC input Terminal block: 9 (+/-3) V ~ 36 V DC jack: 10.5 (+/-0.3) V ~ 36 V
Max. Power Consumption	52 W
I/O Ports and Switches	1 x 9~36 V DC In terminal block (Power 1)
	1 x 10.5~36 V DC In connector (Power 2)
	1 x CAN-bus connector
	1 x RS-232 port (COM1)
	1 x RS-422/485 port (COM2)
	5 x USB 2.0 connectors (four on the I/O panel, one on the side panel)
	1 x GbE connector
	2 x Audio jacks (Line-out, Mic-in)
	1 x VGA connector
	1 x AT/ATX power mode switch
	1 x ACC on/off switch
	1 x Reset button

Table 1-4: System Specifications

Chapter

2

Unpacking

2.1 Unpacking

To unpack the panel PC, follow the steps below:

WARNING!

The front side LCD screen has a protective plastic cover stuck to the screen. Only remove the plastic cover after the panel PC has been properly installed. This ensures the screen is protected during the installation process.

Step 1: Use box cutters, a knife or a sharp pair of scissors that seals the top side of the external (second) box.

Step 2: Open the external (second) box.

Step 3: Use box cutters, a knife or a sharp pair of scissors that seals the top side of the internal (first) box.

Step 4: Lift the monitor out of the boxes.

Step 5: Remove both polystyrene ends, one from each side.

Step 6: Pull the plastic cover off the panel PC.

Step 7: Make sure all the components listed in the packing list are present.

2.2 Packing List

The UPC-V312-D525 panel PC is shipped with the following components:

Quantity	Item	Image
1	UPC-V312-D525 panel PC	
1	Power adapter (**P/N**: 63040-010065-010-RS)	
1	Power cord (**P/N**: 32702-000401-100-RS)	
1	Power transfer cord (**P/N**: 32000-089400-RS)	
1	RJ-45 to DB-9 COM port cable (**P/N**: 32005-000200-200-RS)	
1	RS-422 cable (**P/N**: 32205-002400-100-RS)	
1	Remote control (**P/N**: 7Z000-SLPCB001-RS)	

8	VESA mount screw (M8) (**P/N**: 44325-080081-RS)	
8	VESA mount screw (M4*8) (**P/N**: 44005-040082-RS)	
2	Mounting bracket (side panels) (**P/N**: 41003-0382C2-00-RS)	
1	Screwdriver (**P/N**: 45019-001004-00)	
1	One Key Recover CD (**P/N**: IEI-7B000-000478-RS)	
1	User manual CD and driver CD	

If any of these items are missing or damaged, contact the distributor or sales representative immediately.

Chapter

3

Installation

3.1 Anti-static Precautions

WARNING:

Failure to take ESD precautions during the maintenance of the EP series may result in permanent damage to the EP series and severe injury to the user.

Electrostatic discharge (ESD) can cause serious damage to electronic components, including the UPC-V312-D525. Dry climates are especially susceptible to ESD. It is therefore critical that whenever the UPC-V312-D525 is accessed internally, or any other electrical component is handled, the following anti-static precautions are strictly adhered to.

- ***Wear an anti-static wristband***: - Wearing a simple anti-static wristband can help to prevent ESD from damaging the board.
- ***Self-grounding***: - Before handling the board touch any grounded conducting material. During the time the board is handled, frequently touch any conducting materials that are connected to the ground.
- ***Use an anti-static pad***: - When configuring the UPC-V312-D525, place it on an antic-static pad. This reduces the possibility of ESD damaging the UPC-V312-D525.
- ***Only handle the edges of the PCB***: - When handling the PCB, hold the PCB by the edges.

3.2 Installation Precautions

When installing the panel PC, please follow the precautions listed below:

- **Power turned off**: When installing the panel PC, make sure the power is off. Failing to turn off the power may cause severe injury to the body and/or damage to the system.
- **Certified Engineers**: Only certified engineers should install and modify onboard functionalities.
- **Anti-static Discharge**: If a user open the rear panel of the panel PC, to

configure the jumpers or plug in added peripheral devices, ground themselves first and wear and anti-static wristband.

3.3 Preinstalled Components

The following components are all preinstalled.

- Motherboard
- TFT LCD screen
- DDR3 memory module
- Resistive type touch screen
- Stereo speakers
- Wireless module
- Webcam

Preinstalled OEM customizations may include the following.

- Different DDR3 memory module
- RFID reader
- 3G USB dongle
- Bluetooth module
- GPS receiver
- 3.75G / HSUPA USB module
- mSATA

CAUTION:

The UPC-V312-D525 is an IP 65 compliant panel PC. A user cannot open the rear cover and install any components inside the UPC-V312-D525. Doing so may compromise the system's waterproof performance. To install components in the system, please contact the system vendor, reseller or an IEI sales person directly.

3.4 CF Card Installation

The UPC-V312-D525 has one CF Type II slot. To install the CF card, follow the instructions below.

Step 1: **Locate the CF card socket**. The CF card socket is located on the left side panel of the UPC-V312-D525.

Step 2: **Remove the CF card slot panel** by removing the four retention screws.

NOTE:

Please use the screw driver that comes with the UPC-V312-D525 to remove the screws on the chassis.

Figure 3-1: Remove the CF Card Slot Panel

Step 3: **Install the CF Card**. Correctly align the CF card with the socket and insert the CF card into the socket. See **Figure 3-2**.

Figure 3-2: CF Card Installation

Step 4: Reinstall the CF card slot panel.

3.5 Internal USB Devices Installation

The UPC-V312-D525 has one internal USB 2.0 port inside the chassis. This USB port is reserved for the 3G USB dongle. To install the 3G USB dongle, follow the instructions below.

Step 1: Remove the internal USB port cover by removing the five retention screws.

Figure 3-3: Internal USB Port Cover Retention Screws

Step 2: Pry the cover up from the upper right corner using a flat-head screwdriver. Continue to pry gently along the gap of the cover until the cover can be removed.

Figure 3-4: Pry along the Internal USB Port Cover

Step 3: Remove the internal USB port cover and locate the internal USB port. See **Figure 3-5**.

Figure 3-5: Internal USB Port Location

Step 4: Install the USB dongle. Correctly align the USB dongle with the connector and insert the USB dongle into the connector.

Figure 3-6: Internal USB Port Installation

Step 5: Reinstall the internal USB port cover.

3.6 Mounting the System

WARNING:

When mounting the panel PC onto an arm or onto the wall, it is better to have more than one person to help with the installation to make sure the panel PC does not fall down and get damaged.

The panel PC is VESA (Video Electronics Standards Association) compliant and can be mounted on an arm, a stand or a bracket with a 100 mm/75 mm interface pad. M8 and M4 mounting screws can both be used for VESA mount. The VESA mount retention screw holes of the UPC-V312-D525 are shown in **Figure 3-7**.

Figure 3-7: VESA Mount Retention Screw Holes

To enhance the stability, the user can use the mounting brackets, which are shipped with the UPC-V312-D525 and can be attached on both side panels. An additional mounting device is required for the mounting brackets.

Figure 3-8: Mounting Brackets (Side Panels)

NOTE:

When mounting the UPC-V312-D525 on a vehicle, it is recommended to use the **M8** mounting screws on the real panel. A special mounting bracket is required for M8 mounting screw. Please contact IEI for more information.

The following installation options are available:

- Arm mounting
- Stand mounting
- Wall mounting

The mounting methods are described below.

3.6.1 Arm Mounting

The UPC-V312-D525 can be installed on any arm that supports the standard VESA mounting interface. An example arm is shown below.

Figure 3-9: VESA Compliant Arm

To install the UPC-V312-D525 on the arm, follow the directions below.

NOTE:

Make sure the arm supports standard VESA mounting. The UPC-V312-D525 uses a VESA mounting to attach to the arm.

Step 1: The arm is purchased separately. Follow the instructions in the arm's user manual to securely attach the arm to the wall.

Step 2: Once the mounting arm has been firmly attached to the surface, lift the panel PC onto the interface pad of the mounting arm.

Step 3: Align the retention screw holes on the mounting arm interface with those in the panel PC. The arm mount retention screw holes are shown in **Figure 3-7**.

Step 4: Secure the flat panel PC to the interface pad by inserting four retention screws through the bottom of the mounting arm interface pad and into the flat panel PC.

3.6.2 Stand Mounting

The UPC-V312-D525 can be installed on any stand that supports the standard VESA mounting interface. An example stand is shown below.

Figure 3-10: VESA Compliant Stand

To install the UPC-V312-D525 on the stand, follow the directions below.

Step 1: Locate the screw holes on the rear of the UPC-V312-D525. This is where the stand bracket will be attached. The stand mount retention screw holes are shown in **Figure 3-7**.

Step 2: Align the bracket with the screw holes.

Step 3: Insert the retention screws into the screw holes to secure the bracket to the UPC-V312-D525.

3.6.3 Wall Mounting

To mount the panel PC onto the wall, please follow the steps below.

Step 1: Select the location on the wall for the wall-mounting bracket.

Step 2: Carefully mark the locations of the four brackets screw holes on the wall.

Step 3: Drill four pilot holes at the marked locations on the wall for the bracket retention screws.

Step 4: Align the wall-mounting bracket screw holes with the pilot holes.

Step 5: Secure the mounting-bracket to the wall by inserting the retention screws into the four pilot holes and tightening them (Figure 3-11).

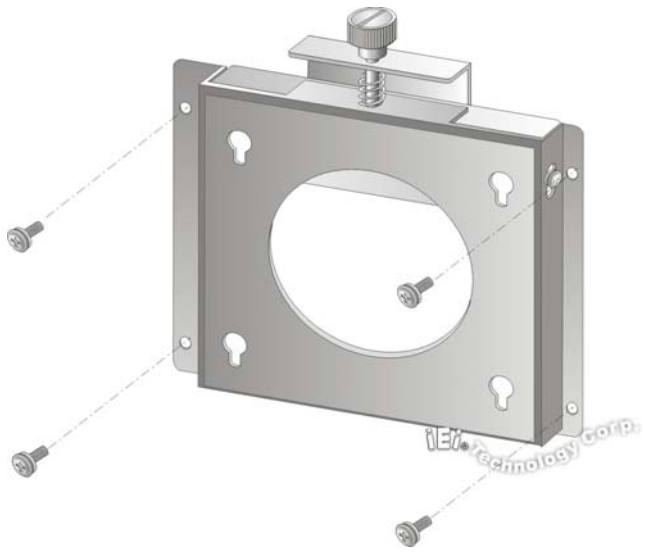


Figure 3-11: Wall-mounting Bracket

Step 6: Insert the four monitor mounting screws provided in the wall mounting kit into the four screw holes on the real panel of the flat panel PC and tighten until the screw shank is secured against the rear panel (Figure 3-12).

Step 7: Align the mounting screws on the monitor rear panel with the mounting holes on the bracket.

Step 8: Carefully insert the screws through the holes and gently pull the monitor downwards until the monitor rests securely in the slotted holes (Figure 3-12). Ensure that all four of the mounting screws fit snuggly into their respective slotted holes.

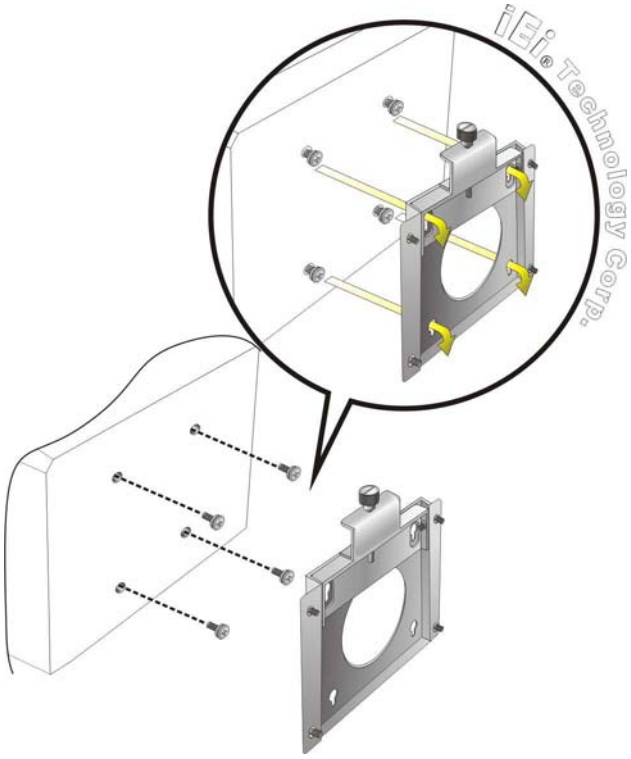


Figure 3-12: Chassis Support Screws

NOTE:

In the diagram below the bracket is already installed on the wall.

Step 9: Secure the panel PC by fastening the retention screw of the wall-mounting bracket. (Figure 3-13).

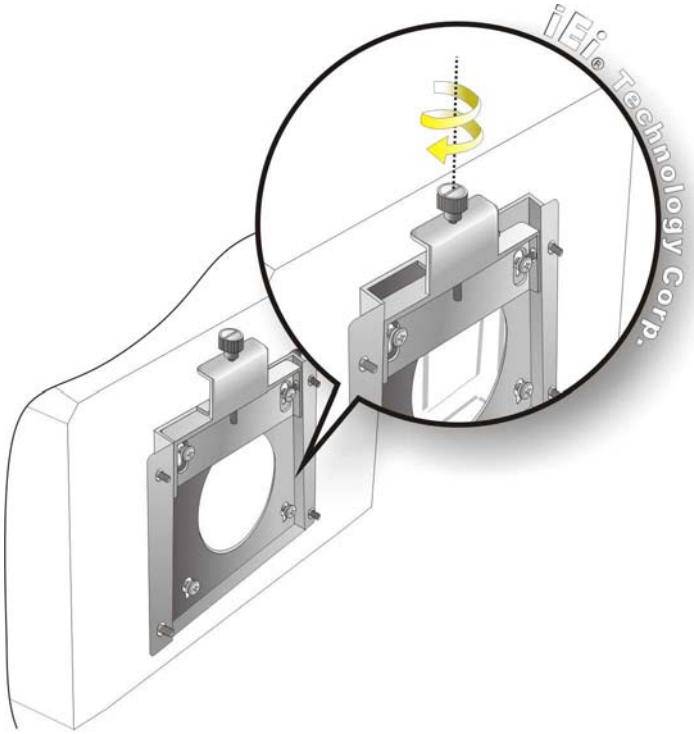


Figure 3-13: Secure the Panel PC

3.7 Bottom Panel Connectors

The bottom panel of the UPC-V312-D525 contains I/O connectors, switches and a reset button. These connectors are protected by an I/O cover. Detailed descriptions of the connectors and cabling can be found in the subsections below.

3.7.1 External Peripheral Device Connection

To install external peripheral devices to the UPC-V312-D525, please follow the steps below.

Step 1: Remove the I/O cover by removing the eight retention screws as shown in **Figure 3-14**.

Figure 3-14: I/O Cover Retention Screws

Step 2: Connect the cable from the external peripheral device to the corresponding connector of the UPC-V312-D525 (**Figure 3-15**).

Figure 3-15: External Peripheral Device Connection

Step 3: Take out a rubber gasket from the I/O cover (**Figure 3-16**).

Figure 3-16: Rubber Gasket Removal

Step 4: Remove some rubber rings from the gasket to make the gasket fit perfectly to the size of the cable (**Figure 3-17**).

Figure 3-17: Rubber Gasket and Cable

Step 5: Repeat steps to other connected cables.

Step 6: Install the I/O cover and make sure each rubber gasket snaps into place tightly.

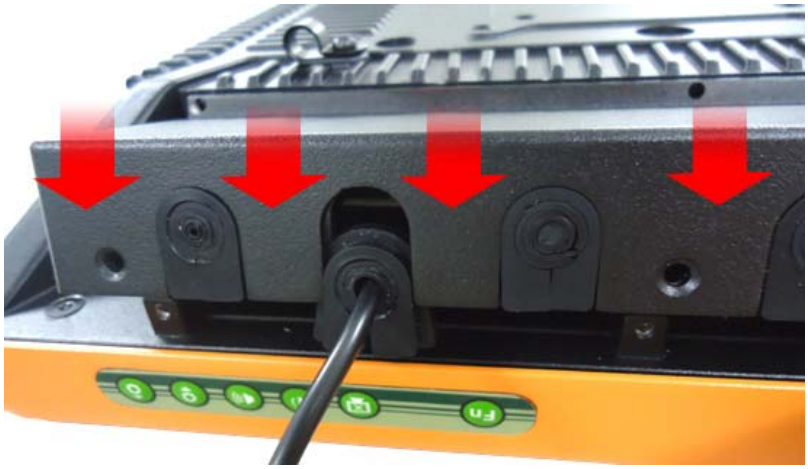


Figure 3-18: Reinstall the I/O Cover

Step 7: Secure the I/O cover by the previously removed retention screws.

Figure 3-19: External Peripheral Device Connection Complete

3.7.2 ACC Mode Selection

The ACC mode can be turned on or off. The setting is made through the ACC mode switch on the bottom panel as shown below.

Figure 3-20: ACC Mode Switch

3.7.3 AT/ATX Power Mode Selection

The UPC-V312-D525 supports both AT and ATX power modes. The setting can be made through the AT/ATX power mode switch on the bottom panel as shown below.

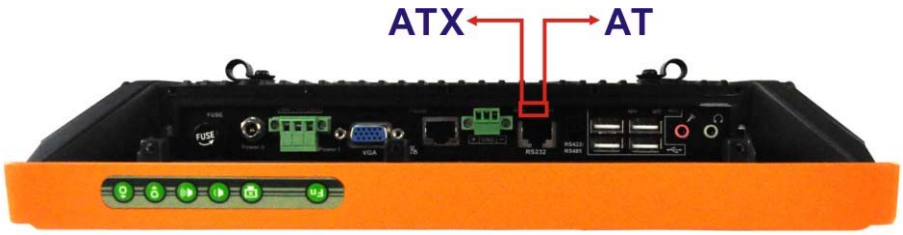


Figure 3-21: AT/ATX Power Mode Switch

3.7.4 Audio Connectors

The audio jacks connect to external audio devices.

- **Microphone (Pink):** Connects a microphone.
- **Line Out port (Green):** Connects to a headphone or a speaker. With multi-channel configurations, this port can also connect to front speakers.

3.7.5 CAN-bus Terminal Block

There is one 3-pin CAN-bus terminal block. The pinouts are shown in **Figure 3-22**

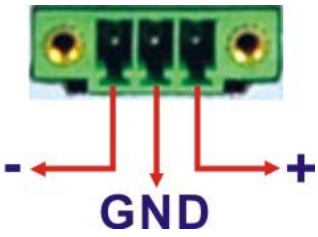


Figure 3-22: CAN-bus Terminal Block Pinouts

3.7.6 LAN Connector

The LAN connector allows connection to an external network. The pinouts of the RJ-45 LAN connector is shown below.

Pin	Description	Pin	Description
1	MDI0+	2	MDI0-
3	MDI1+	4	MDI1-
5	MDI2+	6	MDI2-
7	MDI3+	8	MDI3-

Table 3-1: LAN Pinouts

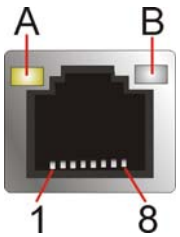


Figure 3-23: RJ-45 Ethernet Connector

The RJ-45 Ethernet connector has two status LEDs, one green and one yellow. See **Figure 3-23**.

LED	Description	LED	Description
A	on: linked blinking: data is being sent/received	B	off: 10 Mb/s green: 100 Mb/s orange: 1000 Mb/s

Table 3-2: RJ-45 Ethernet Connector LEDs

To connect the UPC-V312-D525 to a network through the RJ-45 LAN connector, follow the steps below.

Step 1: Locate the RJ-45 connector. The location of the RJ-45 connectors is shown in **Figure 1-4**.

Step 2: **Align the connectors.** Align the RJ-45 connector on the LAN cable with one of the RJ-45 connectors on the UPC-V312-D525. See **Figure 3-24**.

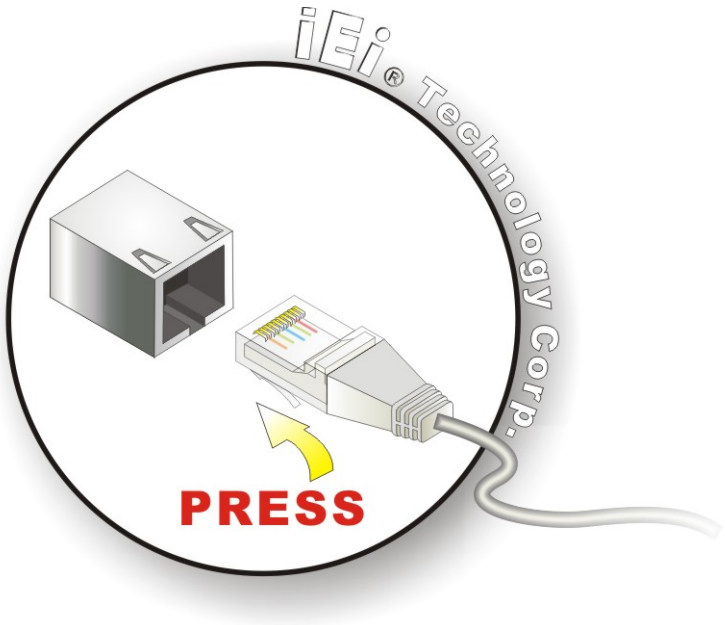


Figure 3-24: LAN Connection

Step 3: **Insert the LAN cable RJ-45 connector.** Once aligned, gently insert the LAN cable RJ-45 connector into the on-board RJ-45 connector.

3.7.7 Power Input 1, 3-pin Terminal Block

CN Label: **POWER 1**

CN Type: 3-pin terminal block

CN Location: See **Figure 1-4**

CN Pinouts: See **Figure 3-25**

Connect the leads of a 9V~36V DC power supply into the terminal block. Make sure that the power and ground wires are attached to the correct sockets of the connector.

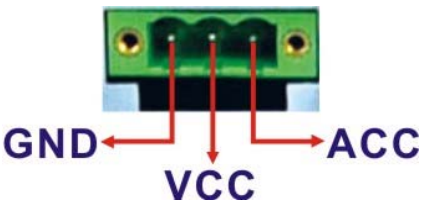


Figure 3-25: 3-pin Terminal Block Pinouts

3.7.8 Power Input 2, DIN Connector

CN Label: **POWER 2**

CN Type: DIN connector

CN Location: See **Figure 1-4**

The power connector connects to the 10.5 V ~ 36 V DC power adapter.

3.7.9 RJ-45 RS-232 Serial Port

CN Label: **RS 232**

CN Type: RJ-45

CN Location: See **Figure 1-4**

CN Pinouts: See **Table 3-3 and Figure 3-26**

A RS-232 serial port device can be connected to the RJ-45 RS-232 serial port on the bottom panel. The pinouts of the RJ-45 RS-232 serial port is shown below.

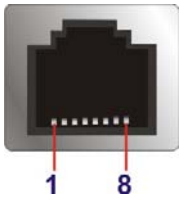


Figure 3-26: RJ-45 RS-232 Serial Port

Pin	Description	Pin	Description
1	NDCD1	5	NTX1
2	NDSR1	6	NCTS1
3.	NRX1	7	NDTR1
4.	NRTS1	8	NRI1

Table 3-3: RJ-45 RS-232 Serial Port Pinouts

To install the RS-232 devices, follow the steps below.

Step 1: Locate the RJ-45 RS-232 connector. The location of the RJ-45 RS-232 connector is shown in **Figure 1-4**.

Step 2: **Insert the RJ-45 connector.** Insert the RJ-45 connector on the RJ-45 to DB-9 COM port cable to the RJ-45 RS-232 connector on the UPC-V312-D525. See **Figure 3-27**.

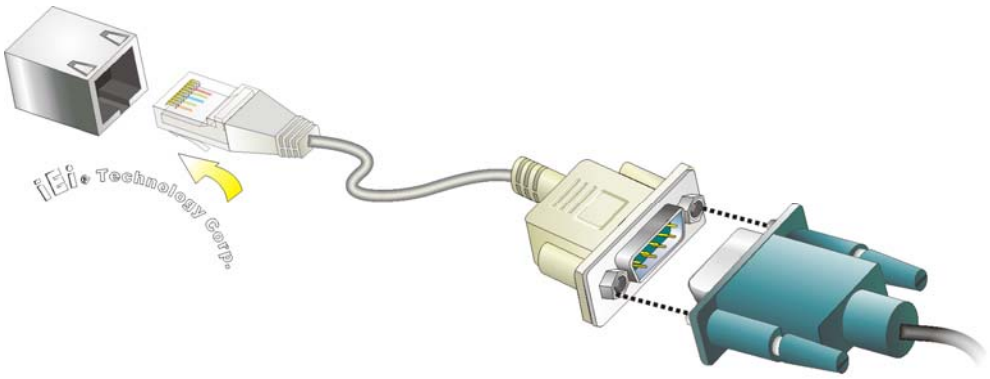


Figure 3-27: RJ-45 RS-232 Serial Device Connection

Step 3: **Insert the serial connector**. Insert the DB-9 connector of a serial device into the DB-9 connector on the RJ-45 to DB-9 COM port cable.

Step 4: **Secure the connector**. Secure the serial device connector to the external interface by tightening the two retention screws on either side of the connector.

3.7.10 RS-422/485 Serial Port

CN Label: **RS 422/485**

CN Type: 4-pin connector

CN Location: See **Figure 1-4**

CN Pinouts: See **Table 3-4 and Figure 3-28**

A RS-422/485 serial port device can be connected to the RS-422/485 serial port on the bottom panel. The pinouts of the RS-422/485 serial port is shown below.

Figure 3-28: RS-422/485 Serial Port

Pin	Description	Pin	Description
1	RXD485+_R	3	TXD485+_R
2	RXD485#_R	4	TXD485#_R

Table 3-4: RS-422/485 Serial Port Pinouts

To install the RS-422/485 devices, follow the steps below.

Step 1: Locate the RS-422/RS485 connector. The location of the RS-422/RS-485 connector is shown in Figure 1-4.

Step 2: **Connect the RS-422/485 connector to the RS-422/485 cable.** The RS-422/485 cable can be found in the packing list and is shown in **Figure 3-29**.

Figure 3-29: RS-422/485 Cable

Step 3: **Insert the serial connector**. Insert the DB-9 connector of a serial device into the DB-9 connector on the RS-422/485 cable.

Step 4: **Secure the connector**. Secure the serial device connector to the external interface by tightening the two retention screws on either side of the connector.

Step 5: The DB-9 connector pinouts are listed below.

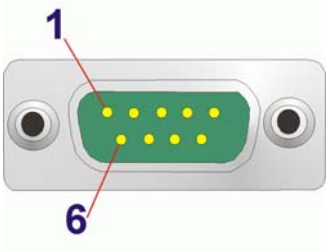


Figure 3-30: RS-422/485 Serial Port (DB-9)

Pin	RS-422	RS-485
1	TX-	DATA-
2	TX+	DATA+
3	RX+	--
4	RX-	--
5	--	--
6	--	--
7	--	--
8	--	--
9	--	--

Table 3-5: RS-422/485 Serial Port Pinouts

3.7.11 USB Connectors

CN Label: **USB**

CN Type: USB port

CN Location: See **Figure 1-4**

CN Pinouts: See **Table 3-6**

The USB ports are for attaching USB peripheral devices to the system. The pinouts of the USB port is shown below.

Pin	Description	Pin	Description
1	VCC	5	VCC
2	DATA-	6	DATA-
3	DATA+	7	DATA+
4	GROUND	8	GROUND

Table 3-6: USB Port Pinouts

To install a USB device, follow the steps below.

Step 1: **Locate the USB connectors**. The locations of the USB connectors are shown in **Figure 1-4**.

Step 2: **Align the connectors.** Align the USB device connector with one of the connectors. See **Figure 3-31**.

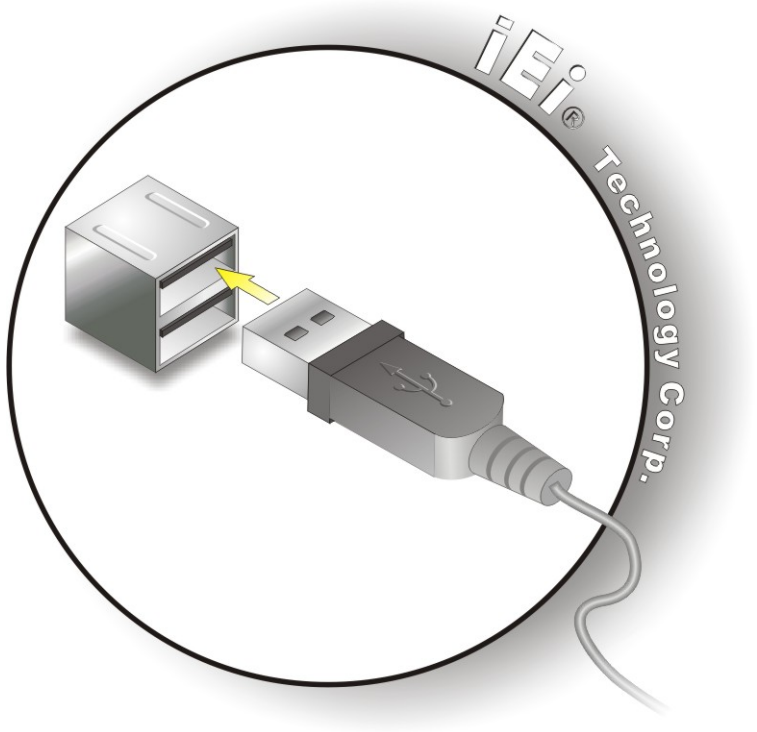


Figure 3-31: USB Device Connection

Step 3: **Insert the device connector.** Once aligned, gently insert the USB device connector into the on-board connector.

3.7.12 VGA Connector

CN Label:	**VGA**
CN Type:	15-pin Female
CN Location:	See **Figure 1-4**
CN Pinouts:	See **Figure 3-32** and **Table 3-7**

The VGA connector connects to a monitor that supports dual display. The pinouts of the VGA connector is shown below.

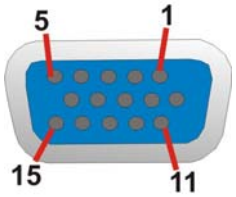


Figure 3-32: VGA Connector

Pin	Description	Pin	Description
1	RED	2	GREEN
3	BLUE	4	NC
5	GND	6	GND
7	GND	8	GND
9	VCC / NC	10	GND
11	NC	12	DDC DAT
13	HSYNC	14	VSYNC
15	DDCCLK		

Table 3-7: VGA Connector Pinouts

To connect the UPC-V312-D525 to a second display, follow the steps below,

Step 1: **Locate the female DB-15 connector**. The location of the female DB-15 connector is shown in Figure 1-4.

Step 2: **Align the VGA connector**. Align the male DB-15 connector on the VGA screen cable with the female DB-15 connector on the external peripheral interface.

Step 3: **Insert the VGA connector** Once the connectors are properly aligned with the insert the male connector from the VGA screen into the female connector on the UPC-V312-D525. See **Figure 3-33**.

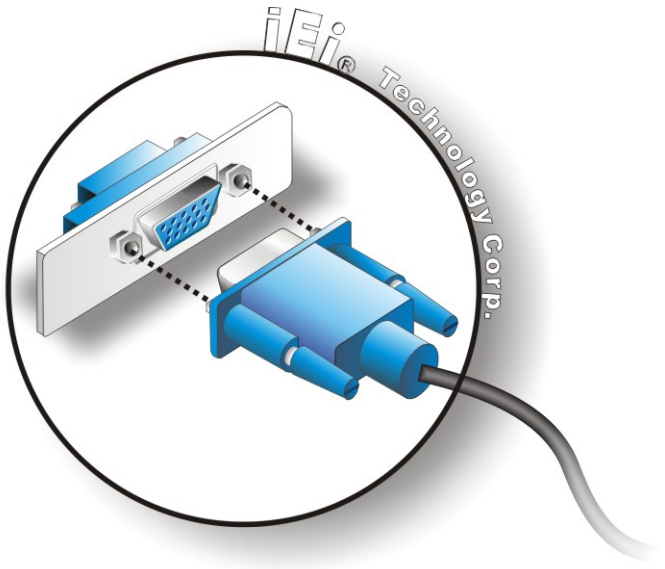


Figure 3-33: VGA Connector

CAUTION:

It is suggested that not to open the rear cover and replace any components. If the components fail, it must be shipped back to IEI to be replaced. If the system has failed, please contact the system vendor, reseller or an IEI sales person directly.

3.8 Redundant Power

The UPC-V312-D525 is a system that supports redundant power. The redundant power input increases the reliability of the system while preventing data loss and system corruption from sudden power failure. The system can instantly and uninterruptedly switch to the second power input when the main power is unavailable or in low voltage capacity.

There are two power connectors on the bottom panel. Power 1 connector is a 3-pin terminal block that supports ACC On signal. Power 2 connector is a DIN connector that can directly connect to a power adapter. The supported power input voltages are:

- **Power 1 (Terminal block)**: 9 V (+/-3 V) ~ 36 V
- **Power 2 (DC jack)**: 10.5 V (+/-0.3 V) ~ 36 V

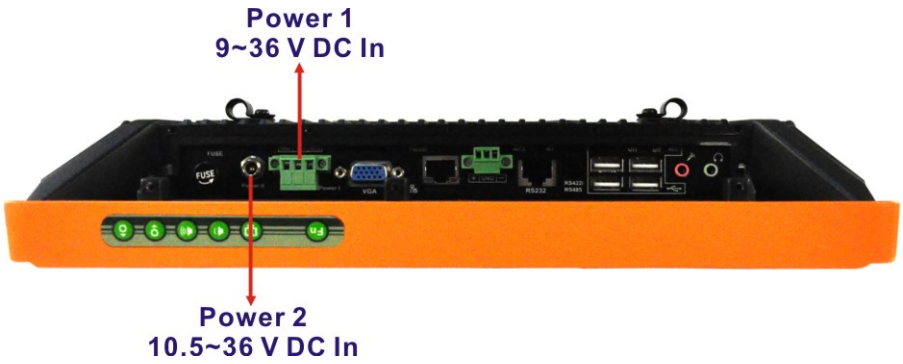


Figure 3-34: Power Connectors

When the system is in ACC On mode, the main power input is from the Power 1 connector. When the system is in ACC Off mode, the main power input is from the Power 2 connector. The ACC on/off mode is selected by the ACC on/off switch on the bottom panel. (**Figure 3-20**).

The following sections describe how redundant power works in ACC On mode and ACC Off mode.

3.8.1 ACC ON

NOTE:

In ACC On mode, the Power 1 connector must connect to the ACC on signal to be able to control system power.

The ACC On mode is designed for vehicle applications. When the UPC-V312-D525 is in ACC On mode, the main power input is the Power 1 connector and the backup power is from the Power 2 connector.

3.8.1.1 Boot-up

When both power connectors are connected to the power source with over 9 V, the two power LEDs on the front panel remain off until **the ACC ON signal jumps from low to high**. The user can choose AT power mode or ATX power mode to control the system. The following flow diagrams show the boot-up process and the LED status in AT and ATX power modes.

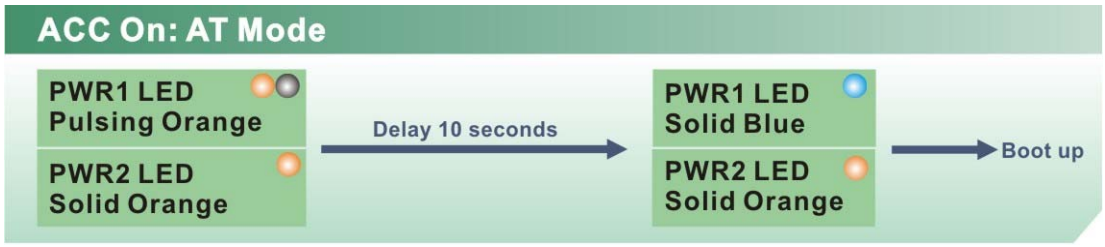


Figure 3-35: ACC On: AT Mode

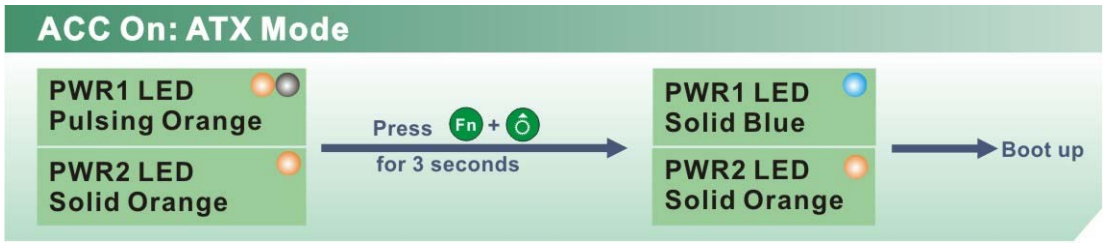


Figure 3-36: ACC On: ATX Mode

3.8.1.2 Switch to Backup Power

During operation, system power will switch from Power 1 to Power 2 automatically when the following situations occur:

- Power 1 < 9V and Power 2 > 10.5V
- Power 1 > 9V, but the ACC ON signal jump from high to low
- Power 1 is unplugged and Power 2 > 10.5V

The following flow diagram shows how the power is switched between Power 1 and Power 2 and their LED statuses.

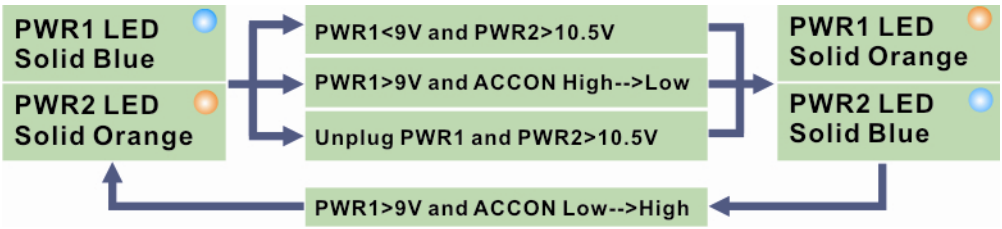


Figure 3-37: ACC On: Switch Between PWR1 and PWR2

3.8.1.3 Shutdown

The system will shutdown in the following situations:

- Power 1 < 9V and Power 2 < 10.5V
- Power 1 > 9V, Power 2 < 10.5V and ACC ON signal jump from high to low
- Press  buttons for 6 seconds

The following flow diagram shows the system shutdown process and the LED statuses.

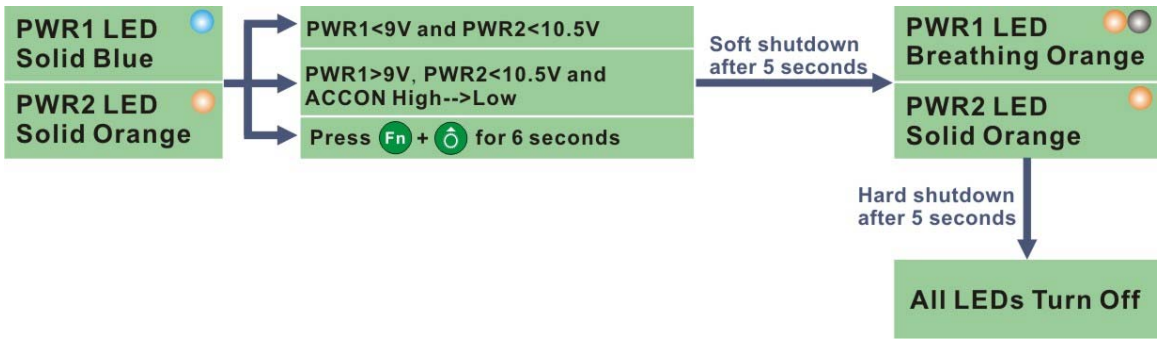


Figure 3-38: ACC On: Shutdown

NOTE:

To turn on the system in ATX power mode, press the Fn + button for three seconds. Press these two buttons for six seconds to turn off the system.

3.8.2 ACC OFF

When the UPC-V312-D525 is in ACC Off mode, the main power input is the Power 2 connector and the backup power is from the Power 1 connector.

3.8.2.1 Boot-up

When both power connectors are connected to the power source with over 9 V, the two power LEDs on the front panel turn on. The user can choose AT power mode or ATX power mode to control the system. The following flow diagrams show the boot-up process and the LED status in AT and ATX power modes.

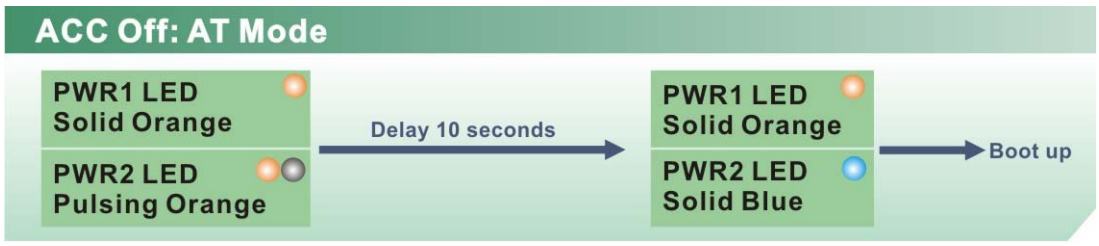


Figure 3-39: ACC Off: AT Mode

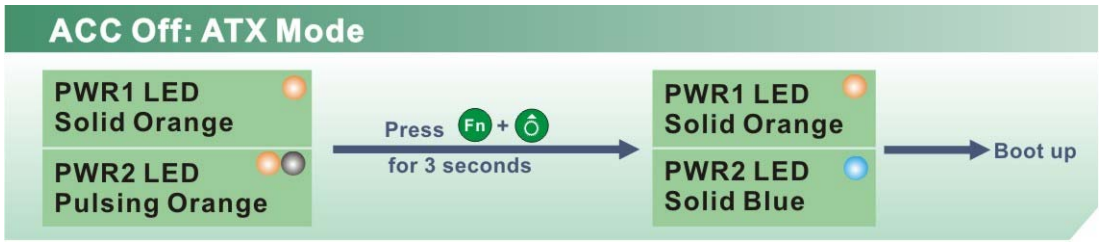


Figure 3-40: ACC Off: ATX Mode

3.8.2.2 Switch to Backup Power

During operation, system power switches from Power 2 to Power 1 automatically when the following situations occur:

- Power 2 < 10.5V and Power 1 > 9V
- Power 2 is unplugged and Power 1 > 9V

The following flow diagram shows how the power is switched between Power 2 and Power 1 and their LED statuses.

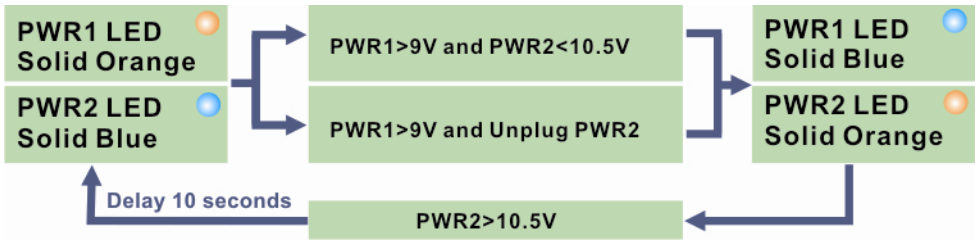


Figure 3-41: ACC Off: Switch Between PWR1 and PWR2

3.8.2.3 Shutdown

The system will shutdown in the following situations:

- Power 2 < 10.5V and Power 1 < 9V
- Press Fn + ⏻ buttons for 6 seconds

The following flow diagram shows the system shutdown process and the LED statuses.

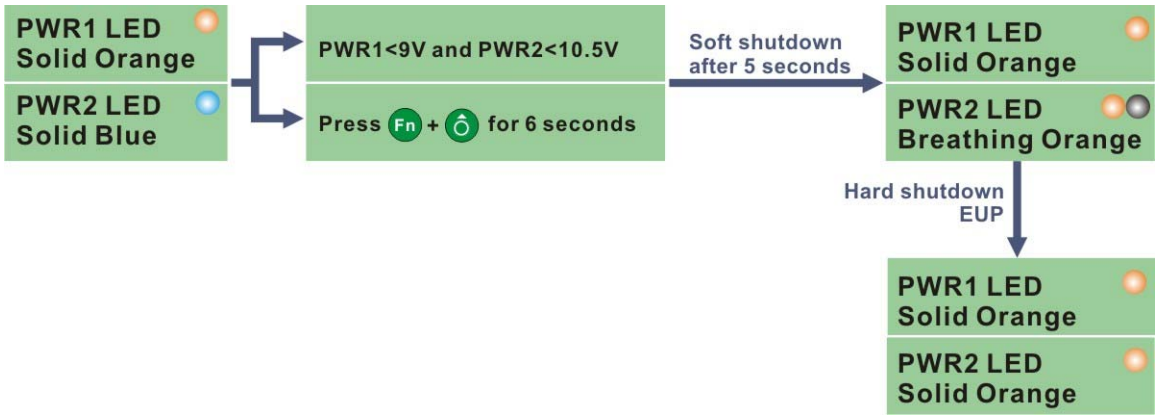


Figure 3-42: ACC Off: Shutdown

NOTE:

The power LED turns off when the power cable is unplugged from the system.

3.9 Remote Control

The UPC-V312-D525 comes with a remote control for easy configuration. **Figure 3-43** shows the remote control and its function keys.

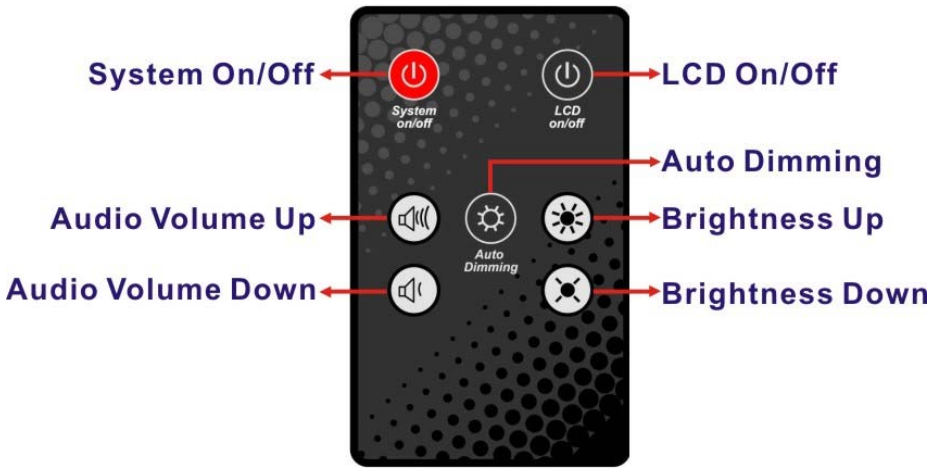


Figure 3-43: Remote Control

- **System On/Off**: Press this button to turn the UPC-V312-D525 on or off.
- **LCD On/Off**. Press this button to turn the LCD monitor on or off.
- **Auto-Dimming**. Press this button to turn the auto-dimming function on or off.
- **Brightness**. Use these control buttons to adjust the brightness of the LCD screen.
- **Volume**. Press these buttons to adjust the audio volume level.

Chapter

4

AMI BIOS Setup

4.1 Introduction

The BIOS is programmed onto the BIOS chip. The BIOS setup program allows changes to certain system settings. This chapter outlines the options that can be changed.

4.1.1 Starting Setup

The UEFI BIOS is activated when the computer is turned on. The setup program can be activated in one of two ways.

1. Press the **DELETE** or **F2** key as soon as the system is turned on or
2. Press the **DELETE** or **F2** key when the "**Press DELETE or F2 to enter SETUP**" message appears on the screen.

If the message disappears before the **DELETE** or **F2** key is pressed, restart the computer and try again.

4.1.2 Using Setup

Use the arrow keys to highlight items, press **ENTER** to select, use the PageUp and PageDown keys to change entries, press **F1** for help and press **ESC** to quit. Navigation keys are shown in the following table.

Key	Function
Up arrow	Move to the item above
Down arrow	Move to the item below
Left arrow	Move to the item on the left hand side
Right arrow	Move to the item on the right hand side
+	Increase the numeric value or make changes
-	Decrease the numeric value or make changes
Page up	Move to the next page
Page down	Move to the previous page

Key	Function
Esc	Main Menu – Quit and do not save changes into CMOS Status Page Setup Menu and Option Page Setup Menu -- Exit current page and return to Main Menu
F1	General help, only for Status Page Setup Menu and Option Page Setup Menu
F9	Load optimized defaults
F10	Save changes and Exit BIOS

Table 4-1: BIOS Navigation Keys

4.1.3 Getting Help

When **F1** is pressed a small help window describing the appropriate keys to use and the possible selections for the highlighted item appears. To exit the Help Window press **Esc** or the **F1** key again.

4.1.4 BIOS Menu Bar

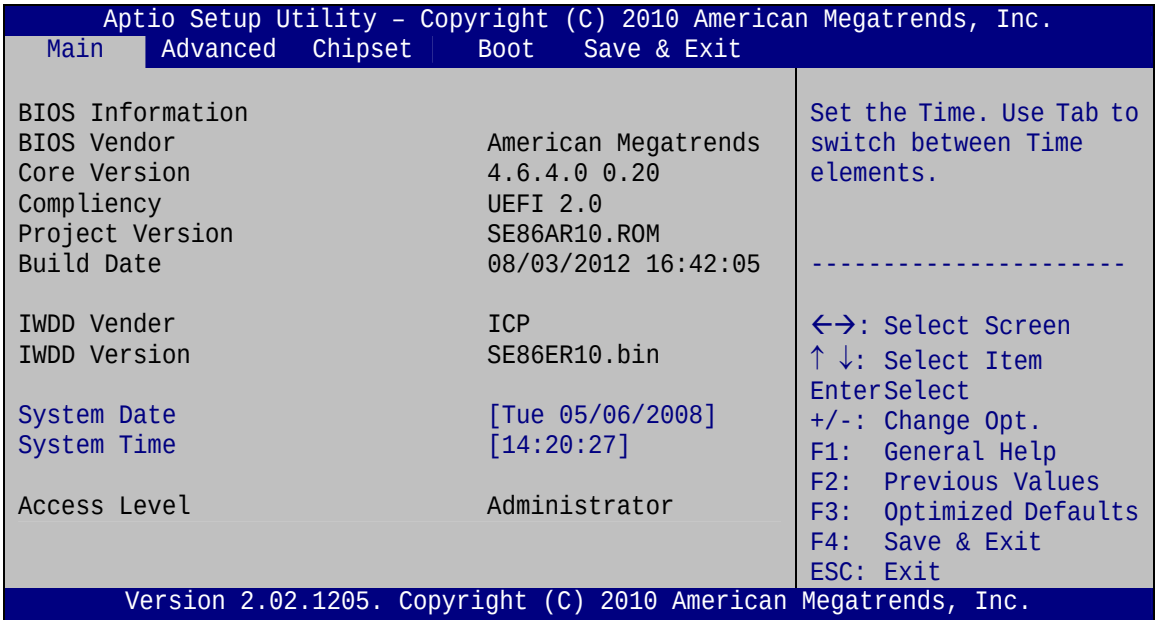
The **menu bar** on top of the BIOS screen has the following main items:

- Main – Changes the basic system configuration.
- Advanced – Changes the advanced system settings.
- Chipset – Changes the chipset settings.
- Boot – Changes the system boot configuration.
- Save & Exit – Selects exit options and loads default settings

The following sections completely describe the configuration options found in the menu items at the top of the BIOS screen and listed above.

4.2 Main

The **Main** BIOS menu (**BIOS Menu 1**) appears when the **BIOS Setup** program is entered. The **Main** menu gives an overview of the basic system information.



BIOS Menu 1: Main

➔ BIOS Information

The **BIOS Information** lists a brief summary of the BIOS. The fields in **BIOS Information** cannot be changed. The items shown in the system overview include:

- **BIOS Vendor:** Installed BIOS vendor
- **Core Version:** Current BIOS version
- **Compliency:** compliant UEFI specification version
- **Project Version:** the board version
- **Build Date:** Date the current BIOS version was made

➔ System Date [xx/xx/xx]

Use the **System Date** option to set the system date. Manually enter the day, month and year.

➔ **System Time [xx:xx:xx]**

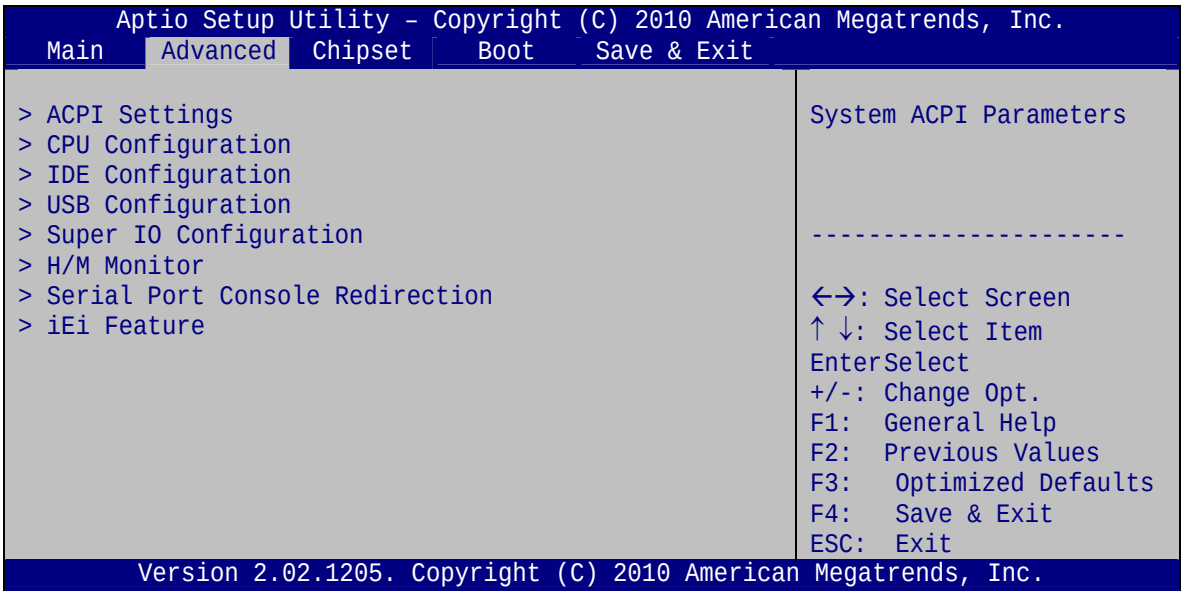
Use the **System Time** option to set the system time. Manually enter the hours, minutes and seconds.

4.3 Advanced

Use the **Advanced** menu (**BIOS Menu 2**) to configure the CPU and peripheral devices through the following sub-menus:

WARNING!

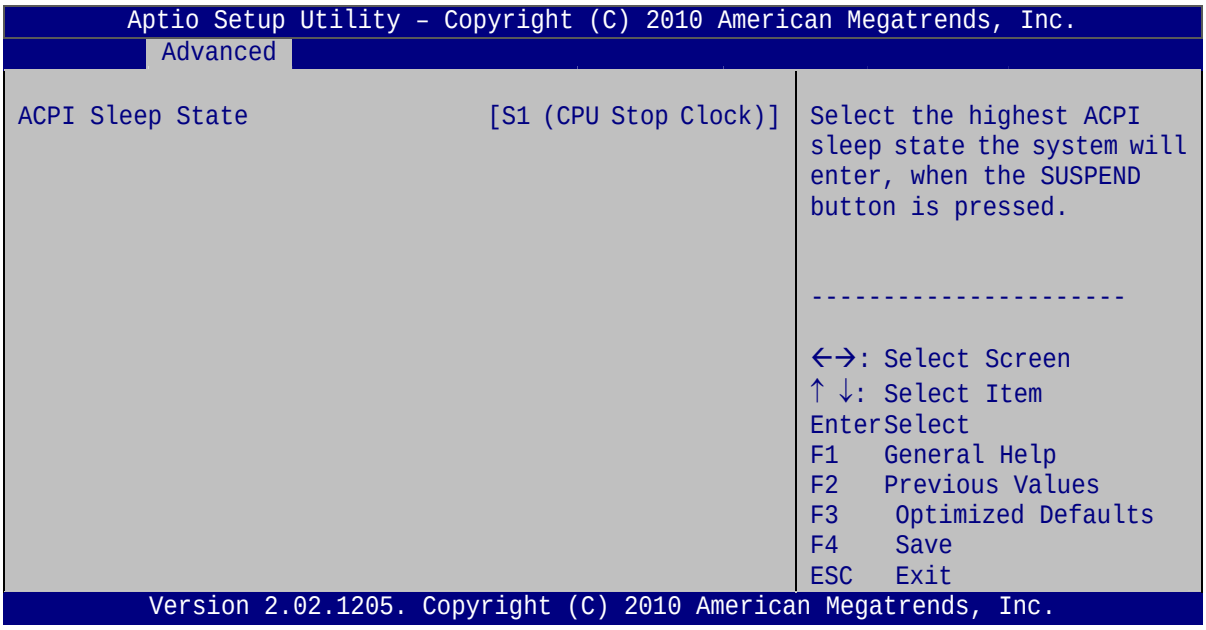
Setting the wrong values in the sections below may cause the system to malfunction. Make sure that the settings made are compatible with the hardware.



BIOS Menu 2: Advanced

4.3.1 ACPI Settings

The **ACPI Settings** menu (**BIOS Menu 3**) configures the Advanced Configuration and Power Interface (ACPI) options.



BIOS Menu 3: ACPI Configuration

➔ **ACPI Sleep State [S1 (CPU Stop Clock)]**

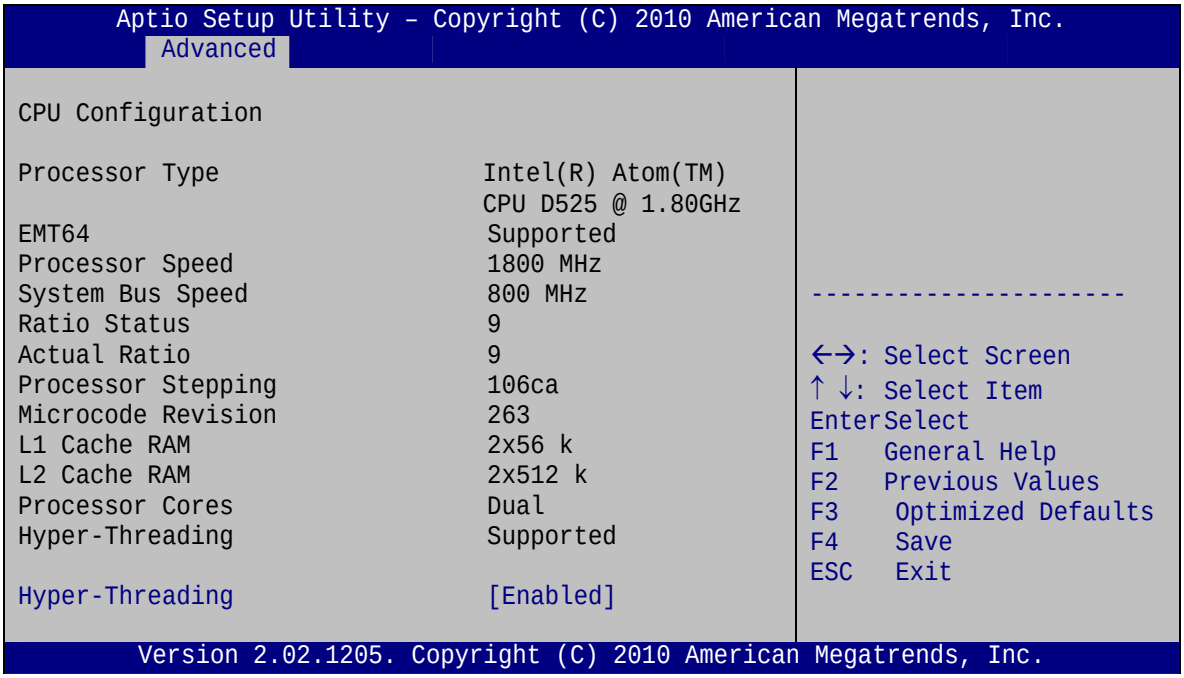
Use the **ACPI Sleep State** option to specify the sleep state the system enters when it is not being used.

➔ **S1 (CPU Stop Clock)** **DEFAULT** The system enters S1(POS) sleep state. The system appears off. The CPU is stopped; RAM is refreshed; the system is running in a low power mode.

➔ **S3 (Suspend to RAM)** The caches are flushed and the CPU is powered off. Power to the RAM is maintained. The computer returns slower to a working state, but more power is saved.

4.3.2 CPU Configuration

Use the **CPU Configuration** menu (**BIOS Menu 4**) to view detailed CPU specifications and configure the CPU.



BIOS Menu 4: CPU Configuration

The CPU Configuration menu (**BIOS Menu 4**) lists the following CPU details:

- Processor Type: Lists the brand name of the CPU being used
- EMT64: Indicates if EM64T is supported by the CPU.
- Processor Speed: Lists the CPU processing speed
- System Bus Speed: Lists the system bus speed
- Ratio Status: Lists the ratio status
- Actual Ratio: Lists the actual ratio
- Processor Stepping: Lists the CPU processing stepping
- Microcode Revision: Lists the microcode revision
- L1 Cache RAM: Lists the amount of storage space on the L1 Cache
- L2 Cache RAM: Lists the amount of storage space on the L2 Cache
- Processor Core: Lists the number of the processor cores
- Hyper-Threading: Indicates if Hyper-Threading is supported by the CPU.
- Hyper Threading Function [Enabled]

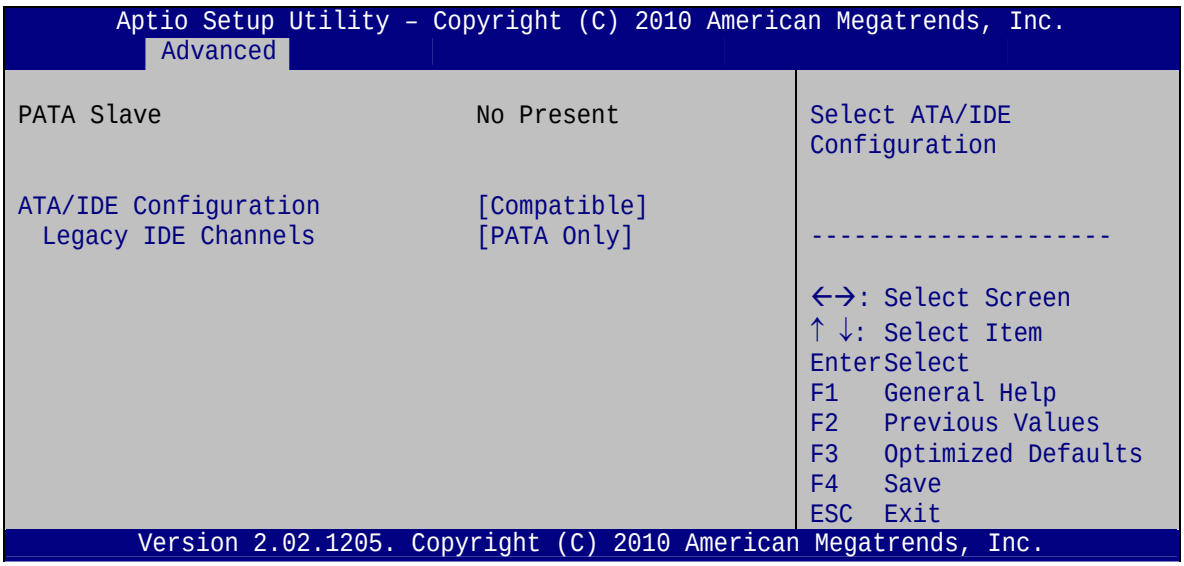
Use the Hyper Threading function to enable or disable the CPU hyper threading function.

➔ **Disabled** Disables the use of hyper threading technology

➔ **Enabled** **DEFAULT** Enables the use of hyper threading technology

4.3.3 IDE Configuration

Use the **IDE Configuration** menu (**BIOS Menu 5**) to change and/or set the configuration of the IDE or SATA devices installed in the system.



BIOS Menu 5: IDE Configuration

➔ **ATA/IDE Configurations [Compatible]**

Use the **ATA/IDE Configurations** option to configure the ATA/IDE controller.

➔ **Disabled** Disables the on-board ATA/IDE controller.

➔ **Compatible** **DEFAULT** Configures the on-board ATA/IDE controller to be in compatible mode. In this mode, a SATA channel will replace one of the IDE channels. This mode supports up to 4 storage devices.

➔ **Enhanced** Configures the on-board ATA/IDE controller to be in Enhanced mode. In this mode, IDE channels and SATA channels are separated. This mode supports up to 6 storage devices. Some legacy OS do not support this mode.

➔ **Legacy IDE Channels [PATA Only]**

➔ **PATA Only** Only the PATA drives are enabled.

4.3.4 USB Configuration

Use the **USB Configuration** menu (**BIOS Menu 6**) to read USB configuration information and configure the USB settings.

```
Aptio Setup Utility – Copyright (C) 2010 American Megatrends, Inc.
        Advanced
USB Configuration                                  Enables Legacy USB
                                                   support. AUTO option
USB Devices:                                       disables legacy support
      1 Keyboard                                   if no USB devices are
                                                   connected. DISABLE
Legacy USB Support              [Enabled]          option will keep USB
                                                   devices available only
                                                   for EFI applications.

                                                   ---------------------
                                                   ←→: Select Screen
                                                   ↑ ↓: Select Item
                                                   EnterSelect
                                                   F1   General Help
                                                   F2   Previous Values
                                                   F3    Optimized
                                                   Defaults
                                                   F4    Save
                                                   ESC   Exit
Version 2.02.1205. Copyright (C) 2010 American Megatrends, Inc.
```

BIOS Menu 6: USB Configuration

➔ **USB Devices**

The **USB Devices Enabled** field lists the USB devices that are enabled on the system

➔ **Legacy USB Support [Enabled]**

Use the **Legacy USB Support** BIOS option to enable USB mouse and USB keyboard support. Normally if this option is not enabled, any attached USB mouse or USB keyboard does not become available until a USB compatible operating system is fully booted with all USB drivers loaded. When this option is enabled, any attached USB mouse or USB keyboard can control the system even when there is no USB driver loaded onto the system.

➔ **Enabled**	**DEFAULT**	Legacy USB support enabled
➔ **Disabled**		Legacy USB support disabled
➔ **Auto**		Legacy USB support disabled if no USB devices are connected

4.3.5 Super IO Configuration

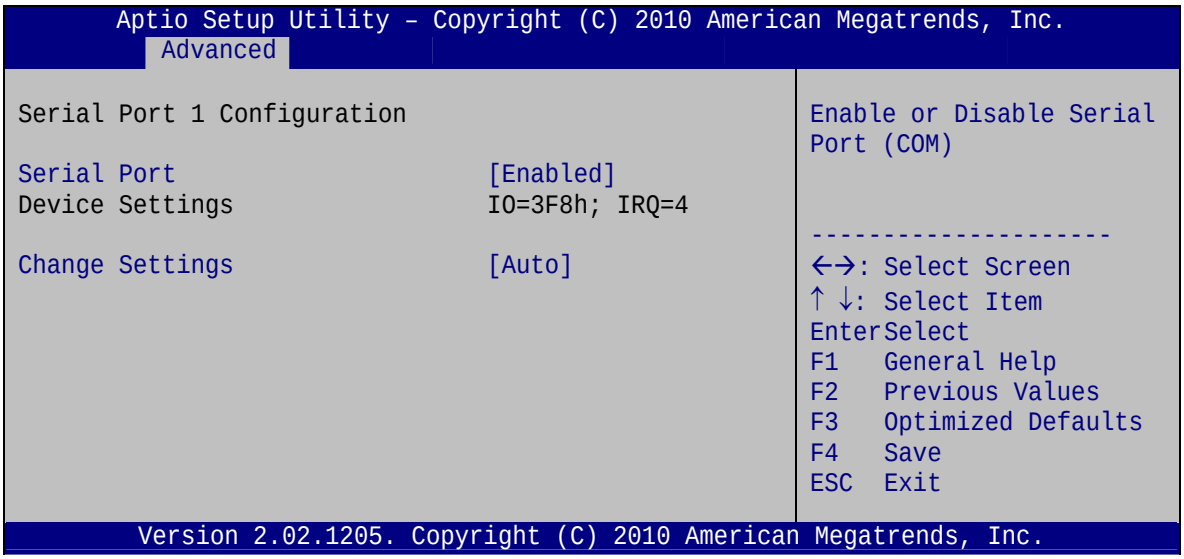
Use the **Super IO Configuration** menu (**BIOS Menu 7**) to set or change the configurations for the FDD controllers, parallel ports and serial ports.

```
        Aptio Setup Utility – Copyright (C) 2010 American Megatrends, Inc.
           Advanced
 Super IO Configuration                          | Set Parameters of Serial
                                                 | Port 0 (COMA)
 Super IO Chip                    Fintek F81865  |
 > Serial Port 1 Configuration                   |
 > Serial Port 2 Configuration                   | ---------------------
 > Serial Port 3 Configuration                   | ←→: Select Screen
 > Serial Port 4 Configuration                   | ↑ ↓: Select Item
 > Serial Port 5 Configuration                   | EnterSelect
 > Serial Port 6 Configuration                   | F1   General Help
                                                 | F2   Previous Values
                                                 | F3   Optimized Defaults
                                                 | F4   Save
                                                 | ESC  Exit
        Version 2.02.1205. Copyright (C) 2010 American Megatrends, Inc.
```

BIOS Menu 7: Super IO Configuration

4.3.5.1 Serial Port n Configuration

Use the **Serial Port n Configuration** menu (**BIOS Menu 8**) to configure the serial port n.



BIOS Menu 8: Serial Port n Configuration Menu

4.3.5.1.1 Serial Port 1 Configuration

➔ **Serial Port [Enabled]**

Use the **Serial Port** option to enable or disable the serial port.

➔ **Disabled**		Disable the serial port
➔ **Enabled**	**DEFAULT**	Enable the serial port

➔ **Change Settings [Auto]**

Use the **Change Settings** option to change the serial port IO port address and interrupt address.

➔ **Auto**	**DEFAULT**	The serial port IO port address and interrupt address are automatically detected.

➔	**IO=3F8h; IRQ=4**	Serial Port I/O port address is 3F8h and the interrupt address is IRQ4
➔	**IO=3F8h; IRQ=3, 4**	Serial Port I/O port address is 3F8h and the interrupt address is IRQ3, 4
➔	**IO=2F8h; IRQ=3, 4**	Serial Port I/O port address is 2F8h and the interrupt address is IRQ3, 4

4.3.5.1.2 Serial Port 2 Configuration

➔ **Serial Port [Enabled]**

Use the **Serial Port** option to enable or disable the serial port.

➔	**Disabled**		Disable the serial port
➔	**Enabled**	**DEFAULT**	Enable the serial port

➔ **Change Settings [Auto]**

Use the **Change Settings** option to change the serial port IO port address and interrupt address.

➔	**Auto**	**DEFAULT**	The serial port IO port address and interrupt address are automatically detected.
➔	**IO=2F8h; IRQ=3**		Serial Port I/O port address is 2F8h and the interrupt address is IRQ3
➔	**IO=3F8h; IRQ=3, 4**		Serial Port I/O port address is 3F8h and the interrupt address is IRQ3, 4
➔	**IO=2F8h; IRQ=3, 4**		Serial Port I/O port address is 2F8h and the interrupt address is IRQ3, 4

4.3.5.1.3 Serial Port 3 Configuration

➔ **Serial Port [Enabled]**

Use the **Serial Port** option to enable or disable the serial port.

➔ **Disabled**		Disable the serial port
➔ **Enabled**	**DEFAULT**	Enable the serial port

➔ **Change Settings [Auto]**

Use the **Change Settings** option to change the serial port IO port address and interrupt address.

➔ **Auto**	**DEFAULT**	The serial port IO port address and interrupt address are automatically detected.
➔ **IO=3E8h; IRQ=11**		Serial Port I/O port address is 3E8h and the interrupt address is IRQ11
➔ **IO=3E8h; IRQ=10, 11**		Serial Port I/O port address is 3E8h and the interrupt address is IRQ10, 11
➔ **IO=2E8h; IRQ=10, 11**		Serial Port I/O port address is 2E8h and the interrupt address is IRQ10, 11

4.3.5.1.4 Serial Port 4 Configuration

➔ **Serial Port [Enabled]**

Use the **Serial Port** option to enable or disable the serial port.

➔ **Disabled**		Disable the serial port
➔ **Enabled**	**DEFAULT**	Enable the serial port

➔ **Change Settings [Auto]**

Use the **Change Settings** option to change the serial port IO port address and interrupt address.

➔ **Auto**	**DEFAULT**	The serial port IO port address and interrupt address are automatically detected.
➔ **IO=2E8h; IRQ=10**		Serial Port I/O port address is 2E8h and the interrupt address is IRQ10
➔ **IO=3E8h; IRQ=10, 11**		Serial Port I/O port address is 3E8h and the interrupt address is IRQ10, 11
➔ **IO=2E8h; IRQ=10, 11**		Serial Port I/O port address is 2E8h and the interrupt address is IRQ10, 11

4.3.5.1.5 Serial Port 5 Configuration

➔ **Serial Port [Enabled]**

Use the **Serial Port** option to enable or disable the serial port.

➔ **Disabled**		Disable the serial port
➔ **Enabled**	**DEFAULT**	Enable the serial port

➔ **Change Settings [Auto]**

Use the **Change Settings** option to change the serial port IO port address and interrupt address.

➔ **Auto**	**DEFAULT**	The serial port IO port address and interrupt address are automatically detected.
➔ **IO=2E0h; IRQ=7**		Serial Port I/O port address is 2E0h and the interrupt address is IRQ7

- **IO=3F8h; IRQ=3, 4, 5, 6, 7, 10, 11, 12** — Serial Port I/O port address is 3F8h and the interrupt address is IRQ3, 4, 5, 6, 7, 10, 11, 12
- **IO=2F8h; IRQ=3, 4, 5, 6, 7, 10, 11, 12** — Serial Port I/O port address is 2F8h and the interrupt address is IRQ3, 4, 5, 6, 7, 10, 11, 12
- **IO=3E8h; IRQ=3, 4, 5, 6, 7, 10, 11, 12** — Serial Port I/O port address is 3E8h and the interrupt address is IRQ3, 4, 5, 6, 7, 10, 11, 12
- **IO=2E8h; IRQ=3, 4, 5, 6, 7, 10, 11, 12** — Serial Port I/O port address is 2E8h and the interrupt address is IRQ3, 4, 5, 6, 7, 10, 11, 12
- **IO=2E0h; IRQ=3, 4, 5, 6, 7, 10, 11, 12** — Serial Port I/O port address is 2E0h and the interrupt address is IRQ3, 4, 5, 6, 7, 10, 11, 12

4.3.5.1.6 Serial Port 6 Configuration

➔ **Serial Port [Enabled]**

Use the **Serial Port** option to enable or disable the serial port.

- **Disabled** — Disable the serial port
- **Enabled** DEFAULT — Enable the serial port

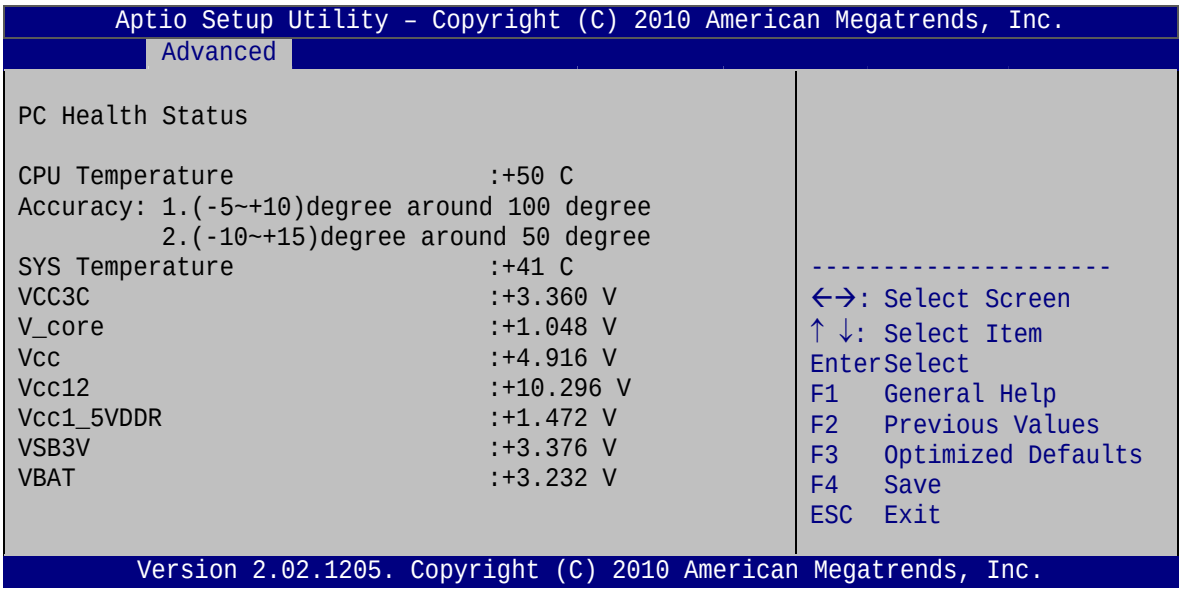
➔ **Change Settings [Auto]**

Use the **Change Settings** option to change the serial port IO port address and interrupt address.

➔ **Auto**	**DEFAULT**	The serial port IO port address and interrupt address are automatically detected.
➔ **IO=2E0h; IRQ=10**		Serial Port I/O port address is 2E0h and the interrupt address is IRQ10
➔ **IO=2C0h; IRQ=10, 11**		Serial Port I/O port address is 2C0h and the interrupt address is IRQ10, 11
➔ **IO=2C8h; IRQ=10, 11**		Serial Port I/O port address is 2C8h and the interrupt address is IRQ10, 11
➔ **IO=2D0h; IRQ=10, 11**		Serial Port I/O port address is 2D0h and the interrupt address is IRQ10, 11
➔ **IO=2D8h; IRQ=10, 11**		Serial Port I/O port address is 2D8h and the interrupt address is IRQ10, 11
➔ **IO=2E0h; IRQ=10, 11**		Serial Port I/O port address is 2E0h and the interrupt address is IRQ10, 11

4.3.6 H/W Monitor

The H/W Monitor menu (**BIOS Menu 9**) shows the operating temperature, fan speeds and system voltages.



BIOS Menu 9: Hardware Health Configuration

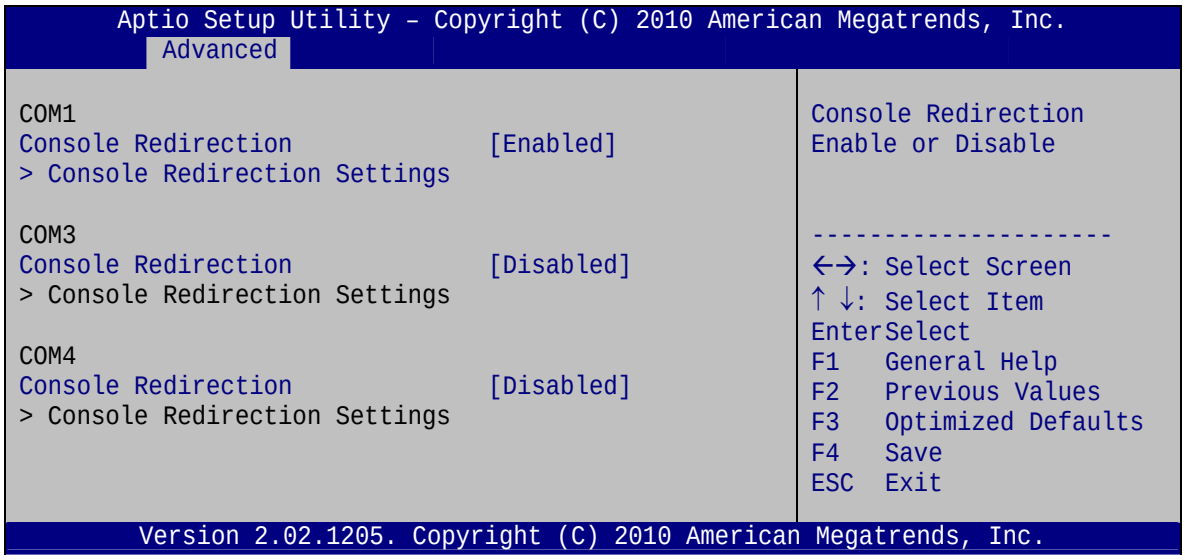
➔ **PC Health Status**

The following system parameters and values are shown. The system parameters that are monitored are:

- System Temperatures:
  - CPU Temperature
  - System Temperature
- Voltages:
  - VCC3V
  - V_core
  - Vcc
  - Vcc12
  - Vcc1_5VDDR
  - VSB3V
  - VBAT

4.3.7 Serial Port Console Redirection

The **Serial Port Console Redirection** menu (**BIOS Menu 10**) allows the console redirection options to be configured. Console redirection allows users to maintain a system remotely by re-directing keyboard input and text output through the serial port.



BIOS Menu 10: Serial Port Console Redirection

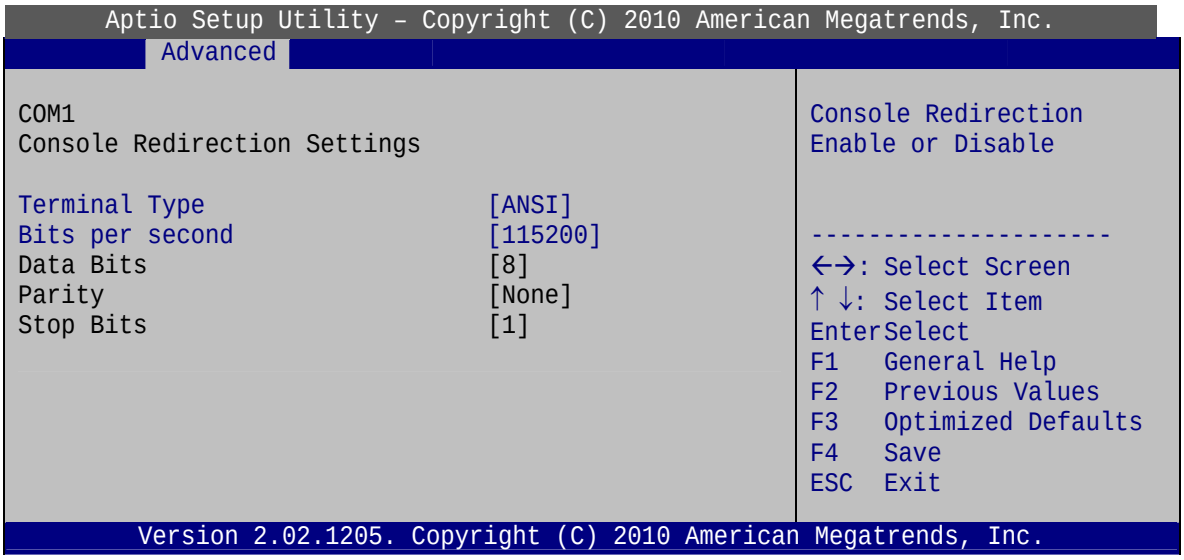
➔ **Console Redirection [Disabled]**

Use **Console Redirection** option to enable or disable the console redirection function.

➔	**Disabled**	**DEFAULT**	Disabled the console redirection function
➔	**Enabled**		Enabled the console redirection function

4.3.7.1 Console Redirection Settings

Use the **Console Redirection Settings** menu (**BIOS Menu 11**) to configure console redirection settings of the specified serial port. This menu appears only when the Console Redirection is enabled.



BIOS Menu 11: Console Redirection Settings

➔ **Terminal Type [ANSI]**

Use the **Terminal Type** option to specify the remote terminal type.

➔ **VT100**		The target terminal type is VT100
➔ **VT100+**		The target terminal type is VT100+
➔ **VT-UTF8**		The target terminal type is VT-UTF8
➔ **ANSI**	**DEFAULT**	The target terminal type is ANSI

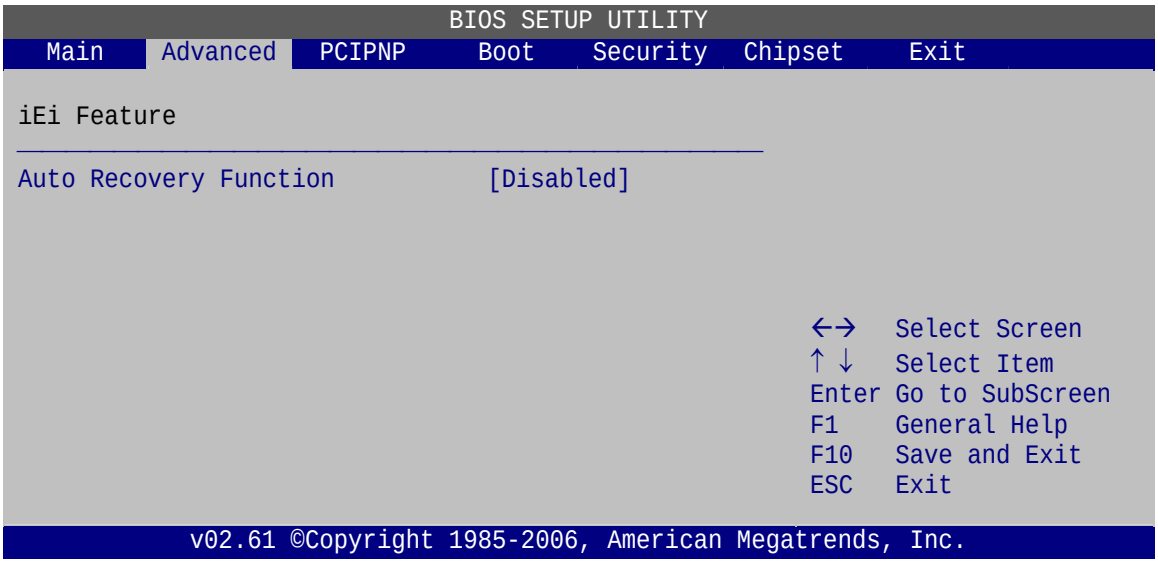
➔ **Bits per second [115200]**

Use the **Bits per second** option to select serial port transmission speed. The speed must match on the other side. Long or noisy lines may require lower speeds. The options include:

- 9600
- 19200
- 57600
- 115200 **DEFAULT**

4.3.8 IEI Feature

Use the **IEI Feature** menu (**BIOS Menu 12**) to configure One Key Recovery function.



BIOS Menu 12: IEI Feature

➔ **Auto Recovery Function [Disabled]**

Use the **Auto Recovery Function** BIOS option to enable or disable the auto recovery function of the IEI One Key Recovery.

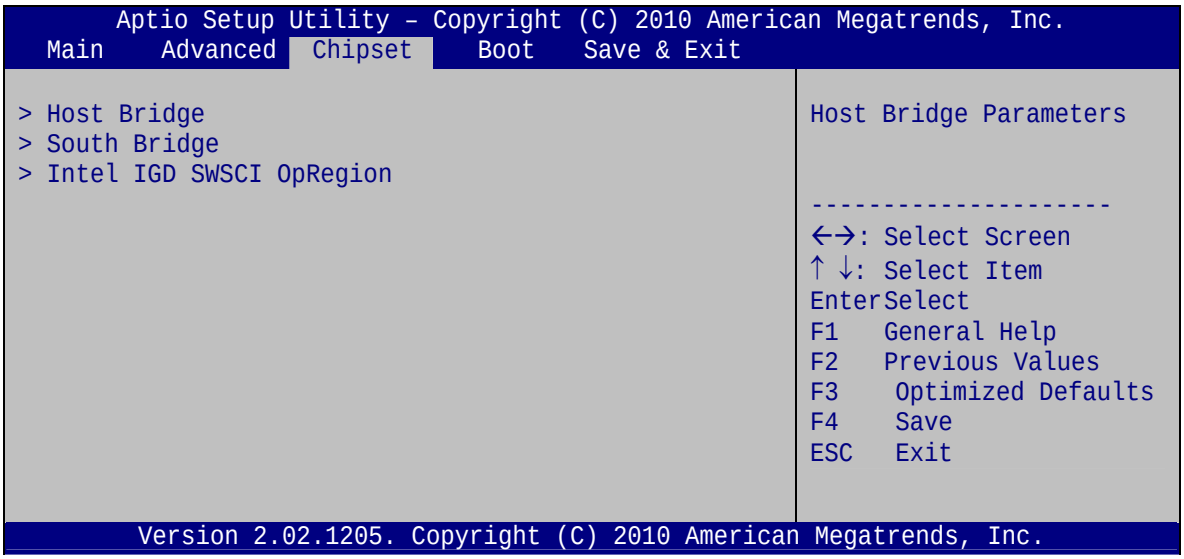
➔	**Disabled**	**DEFAULT**	Auto recovery function disabled
➔	**Enabled**		Auto recovery function enabled

4.4 Chipset

Use the **Chipset** menu (**BIOS Menu 13**) to access the Northbridge and Southbridge configuration menus

WARNING!

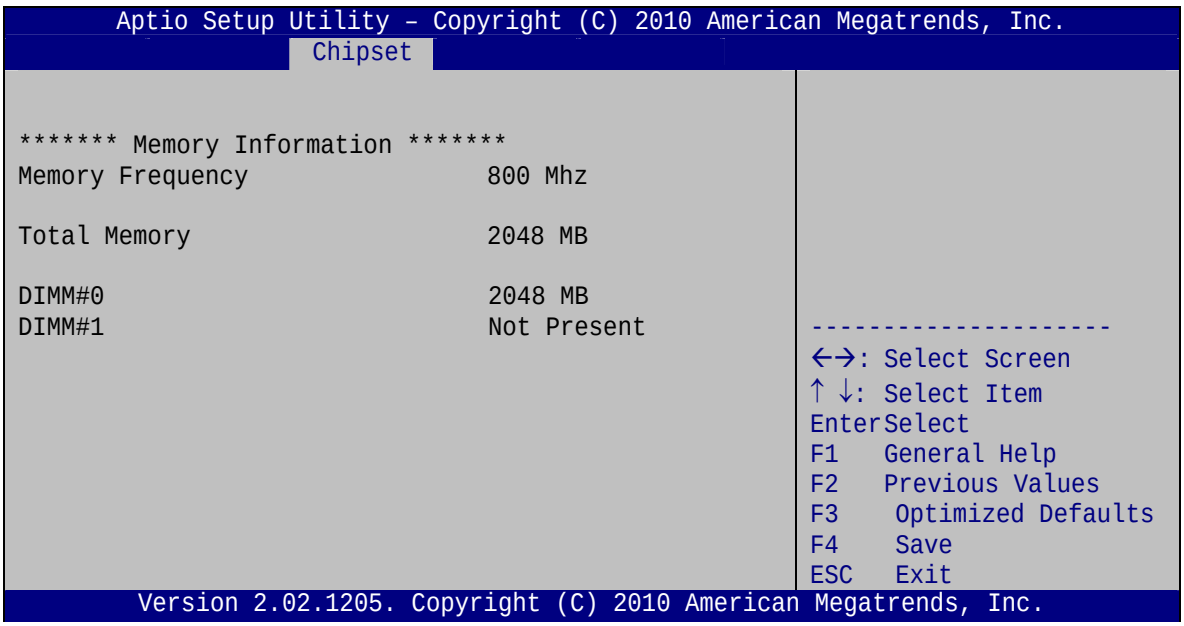
Setting the wrong values for the Chipset BIOS selections in the Chipset BIOS menu may cause the system to malfunction.



BIOS Menu 13: Chipset

4.4.1 Host Bridge Configuration

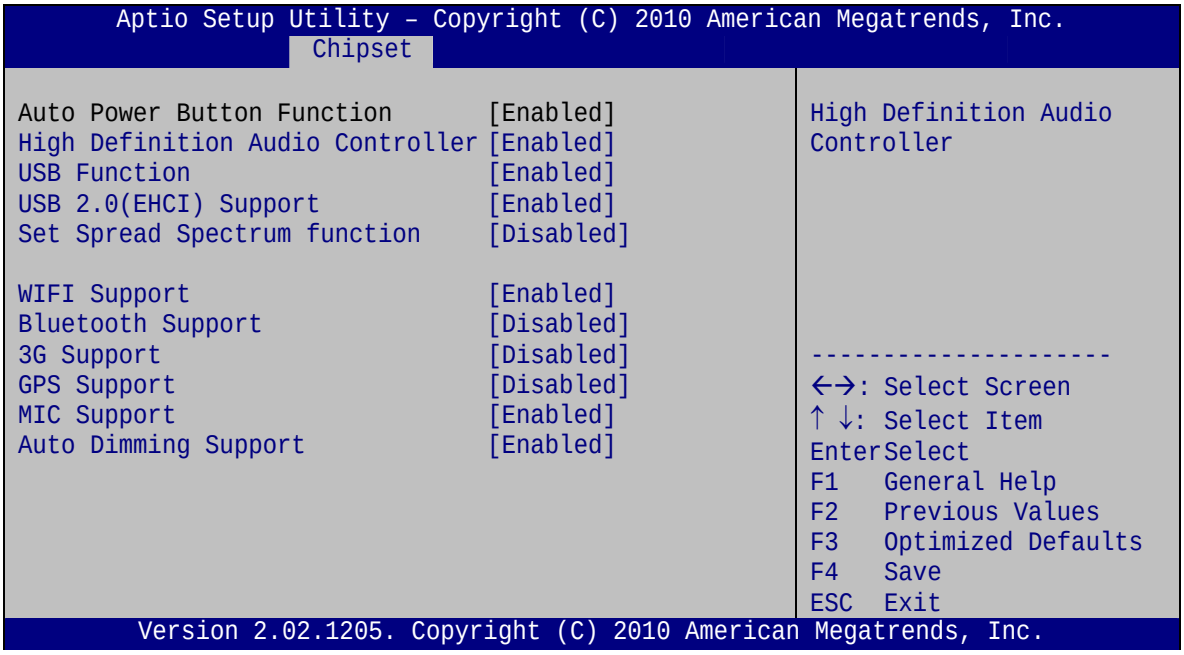
Use the **Host Bridge Configuration** menu (**BIOS Menu 14**) to configure the Northbridge chipset.



BIOS Menu 14: Host Bridge Chipset Configuration

4.4.2 South Bridge Configuration

Use the **South Bbridge Configuration** menu (**BIOS Menu 15**) to configure the Southbridge chipset.



BIOS Menu 15: South Bridge Chipset Configuration

➔ **High Definition Audio Controller [Enabled]**

The **High Definition Audio Controller** option enables or disables the HD Audio controller.

➔ **Enabled** **DEFAULT** The onboard HD Audio controller is enabled

➔ **Disabled** The onboard HD Audio controller is disabled

➔ **USB Function [Enabled]**

Use the **USB Function** BIOS option to enable or disable USB function support.

➔ **Disabled** USB function support disabled

➔ **Enabled** **DEFAULT** USB function support enabled

➔ **Set Spread Spectrum function [Disabled]**

Use the **Set Spread Spectrum function** option to reduce the EMI. Excess EMI is generated when the system clock generator pulses have extreme values. Spreading the pulse spectrum modulates changes in the extreme values from spikes to flat curves, thus reducing the EMI. This benefit may in some cases be outweighed by problems with timing-critical devices, such as a clock-sensitive SCSI device.

➔ **Disabled**	**DEFAULT**	EMI not reduced
➔ **Enabled**		EMI reduced

➔ **WIFI Support [Enabled]**

Use the **WIFI Support** option to enable or disable the Wi-Fi function.

➔ **Enabled**	**DEFAULT**	Enables Wi-Fi function
➔ **Disabled**		Disables Wi-Fi function

➔ **Bluetooth Support [Disabled]**

Use the **Bluetooth Support** option to enable or disable the Bluetooth function.

➔ **Enabled**		Enables Bluetooth function
➔ **Disabled**	**DEFAULT**	Disables Bluetooth function

➔ **3G Support [Disabled]**

Use the **3G Support** option to enable or disable the 3G connection.

➔ **Enabled**		Enables 3G connection
➔ **Disabled**	**DEFAULT**	Disables 3G connection

➔ **GPS Support [Disabled]**

Use the **GPS Support** option to enable or disable the GPS function.

➔ **Enabled**		Enables GPS function

➔ **Disabled** **DEFAULT** Disables GPS function

➔ **MIC Support [Enabled]**

Use the **MIC Support** option to enable or disable the microphone.

➔ **Enabled** **DEFAULT** Enables microphone

➔ **Disabled** Disables microphone

➔ **Auto Dimming Support [Enabled]**

Use the **Auto Dimming Support** option to enable or disable the auto dimming function.

➔ **Enabled** **DEFAULT** Enables auto dimming function

➔ **Disabled** Disables auto dimming function

4.4.3 Intel IGD SWSCI OpRegion

Use the **Intel IGD SWSCI OpRegion** menu (**BIOS Menu 16**) to configure the video device connected to the system.

```
Aptio Setup Utility – Copyright (C) 2010 American Megatrends, Inc.
        Advanced
Intel IGD SWSCI OpRegion Configuration          Select DVMT Mode/Fixed
                                                Mode
DVMT Mode Select                [DVMT Mode]
DVMT/FIXED Memory               [Maximum]
IGD - Boot Type                 [VBIOS Default] ---------------------
LCD Panel Type                  [1024x768 18bit] ←→: Select Screen
                                                ↑ ↓: Select Item
Backlight Control               [Inverted]      EnterSelect
                                                +/-: Change Opt.
                                                F1   General Help
                                                F2   Previous Values
                                                F3   Optimized Defaults
                                                F4   Save
                                                ESC  Exit
Version 2.02.1205. Copyright (C) 2010 American Megatrends, Inc.
```

BIOS Menu 16: Intel IGD SWSCI OpRegion

➔ **DVMT Mode Select [DVMT Mode]**

Use the **DVMT Mode Select** option to select the Intel Dynamic Video Memory Technology (DVMT) operating mode.

➔ **Fixed Mode** A fixed portion of graphics memory is reserved as graphics memory.

➔ **DVMT Mode** **DEFAULT** Graphics memory is dynamically allocated according to the system and graphics needs.

➔ **DVMT/FIXED Memory [Maximum]**

Use the **DVMT/FIXED Memory** option to specify the maximum amount of memory that can be allocated as graphics memory. Configuration options are listed below.

- 128 MB
- 256 MB
- Maximum **Default**

➔ **IGD - Boot Type [VBIOS Default]**

Use the **IGD - Boot Type** option to select the display device used by the system when it boots. Configuration options are listed below.

- VBIOS Default **DEFAULT**
- CRT
- LFP
- CRT + LFP

➔ **LCD Panel Type [1024x768 18bit]**

Use the **LCD Panel Type** option to select the type of flat panel connected to the system. Configuration option is listed below.

- 1024x768 18bit **DEFAULT**
- DVMT Mode Select [DVMT Mode]

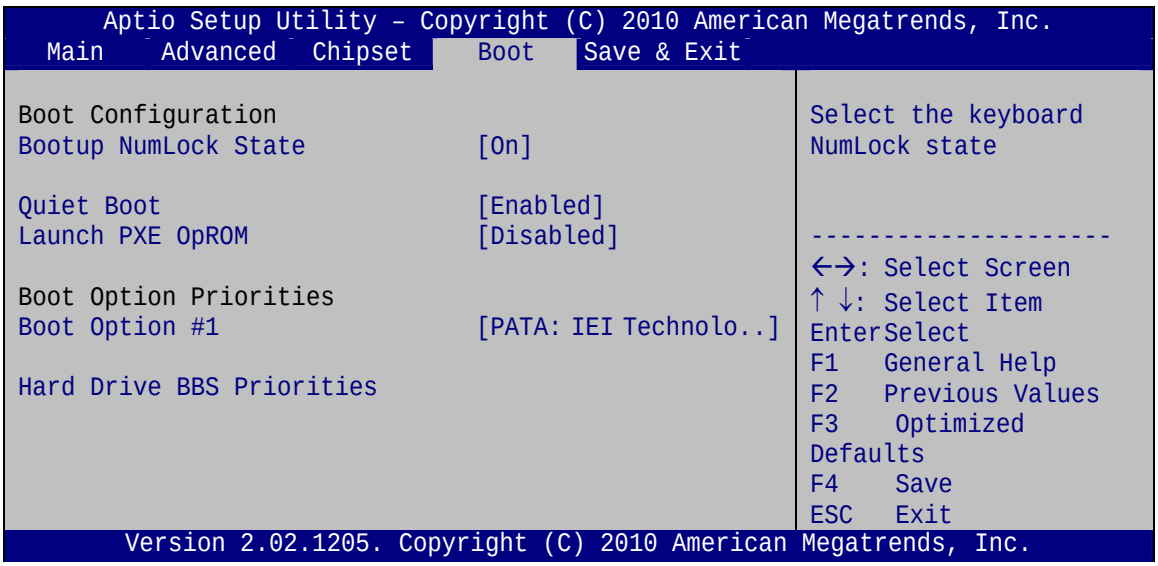
➔ **Backlight Control [Inverted]**

Use the **Backlight Control** option to select the backlight control mode.

➔ **Normal**		Brightest at high voltage level
➔ **Inverted**	**DEFAULT**	Brightest at low voltage level

4.5 Boot

Use the **Boot** menu (**BIOS Menu 17**) to configure system boot options.



BIOS Menu 17: Boot

➔ **Bootup NumLock State [On]**

Use the **Bootup NumLock State** BIOS option to specify if the number lock setting must be modified during boot up.

➔ **On**	**DEFAULT**	Allows the Number Lock on the keyboard to be enabled automatically when the computer system boots up. This allows the immediate use of the 10-key numeric keypad located on the right side of the keyboard. To confirm this, the Number Lock LED light on the keyboard is lit.

➔ **Off**		Does not enable the keyboard Number Lock automatically. To use the 10-keys on the keyboard, press the Number Lock key located on the upper left-hand corner of the 10-key pad. The Number Lock LED on the keyboard lights up when the Number Lock is engaged.

➔ **Quiet Boot [Enabled]**

Use the **Quiet Boot** BIOS option to select the screen display when the system boots.

➔ **Disabled**		Normal POST messages displayed
➔ **Enabled**	**DEFAULT**	OEM Logo displayed instead of POST messages

➔ **Launch PXE OpROM [Disabled]**

Use the **Launch PXE OpROM** option to enable or disable boot option for legacy network devices.

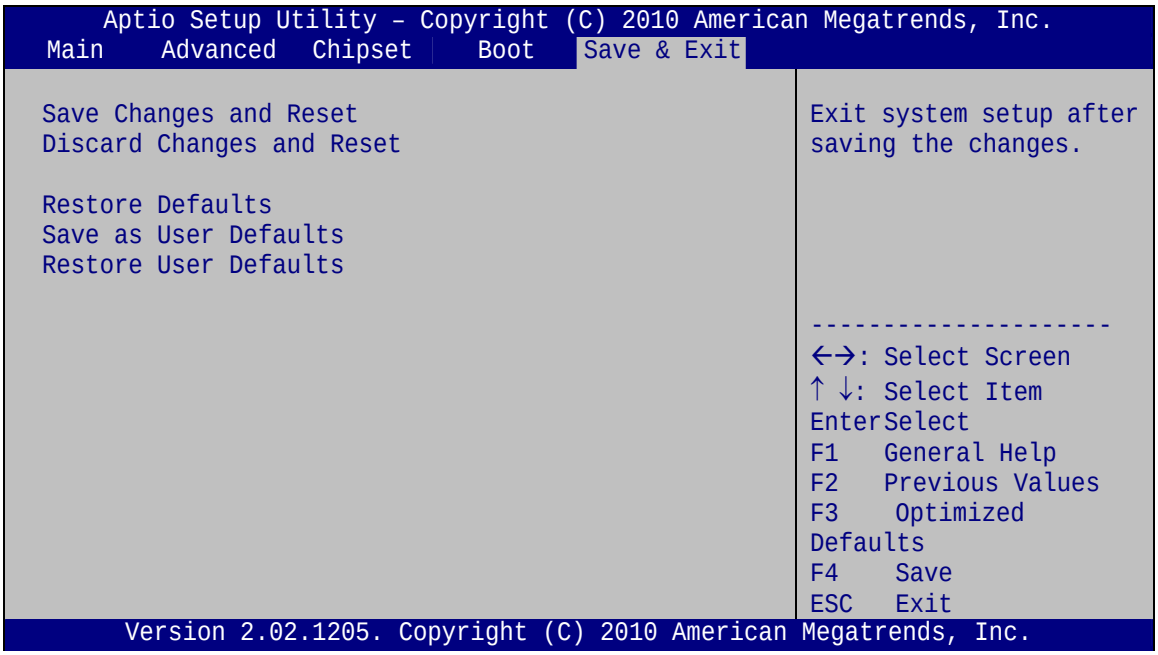
➔ **Disabled**	**DEFAULT**	Ignore all PXE Option ROMs
➔ **Enabled**		Load PXE Option ROMs

➔ **Boot Option #1 [PATA: IEI Technology Corp. ICF]**

Use the **Boot Option #1** option to specify the boot sequence from the available devices.

4.6 Save & Exit

Use the **Save & Exit** menu (**BIOS Menu 18**) to load default BIOS values, optimal failsafe values and to save configuration changes.



BIOS Menu 18: Save & Exit

➔ **Save Changes and Reset**

Use the **Save Changes and Reset** option to save the changes made to the BIOS options and reset the system.

➔ **Discard Changes and Reset**

Use the **Discard Changes and Reset** option to exit the system without saving the changes made to the BIOS configuration setup program.

➔ **Restore Defaults**

Use the **Restore Defaults** option to load the optimal default values for each of the parameters on the Setup menus. **F3 key can be used for this operation.**

➔ **Save as User Defaults**

Use the **Save as User Defaults** option to save the changes done so far as user defaults.

➔ **Restore User Defaults**

Use the **Restore User Defaults** option to restore the user defaults to all the setup options.

Chapter

5

Software Drivers

5.1 Available Software Drivers

NOTE:

The content of the CD may vary throughout the life cycle of the product and is subject to change without prior notice. Visit the IEI website or contact technical support for the latest updates.

The following drivers can be installed on the system:

- Chipset
- Graphic
- LAN
- Audio
- Touch Screen
- GPS
- CAN-bus interface

Installation instructions are given below.

5.2 Starting the Driver Program

To access the driver installation programs, please do the following.

Step 1: Insert the CD-ROM that came with the system into a CD-ROM drive attached to the system.

Step 2: Click **UPC-V312-D525**.

Step 3: A list of available drivers appears.

5.3 Chipset Driver Installation

To install the chipset driver, please do the following.

Step 1: Access the driver list. (See **Section 5.2**)

Step 2: Click "**Chipset**" and select the folder which corresponds to the operating system.

Step 3: Locate the setup file and double click on it.

Step 4: The setup files are extracted as shown in **Figure 5-1**.

Figure 5-1: Chipset Driver Screen

Step 5: When the setup files are completely extracted the **Welcome Screen** in **Figure 5-2** appears.

Step 6: Click **Next** to continue.

Figure 5-2: Chipset Driver Welcome Screen

Step 7: The license agreement in **Figure 5-3** appears.

Step 8: Read the **License Agreement**.

Step 9: Click **Yes** to continue.

Figure 5-3: Chipset Driver License Agreement

Step 10: The **Read Me** file in **Figure 5-4** appears.

Step 11: Click **Next** to continue.

Figure 5-4: Chipset Driver Read Me File

Step 12: **Setup Operations** are performed as shown in **Figure 5-5**.

Step 13: Once the **Setup Operations** are complete, click **Next** to continue.

Figure 5-5: Chipset Driver Setup Operations

Step 14: The **Finish** screen in **Figure 5-6** appears.

Step 15: Select "**Yes, I want to restart this computer now**" and click **Finish**.

Figure 5-6: Chipset Driver Installation Finish Screen

5.4 Graphics Driver Installation

To install the Graphics driver, please do the following.

Step 1: Access the driver list. (See **Section 5.2**)

Step 2: Click "**Graphic**" and select the folder which corresponds to the operating system.

Step 3: Double click the setup file.

Step 4: The **Read Me** file in **Figure 5-7** appears.

Step 5: Click **Next** to continue.

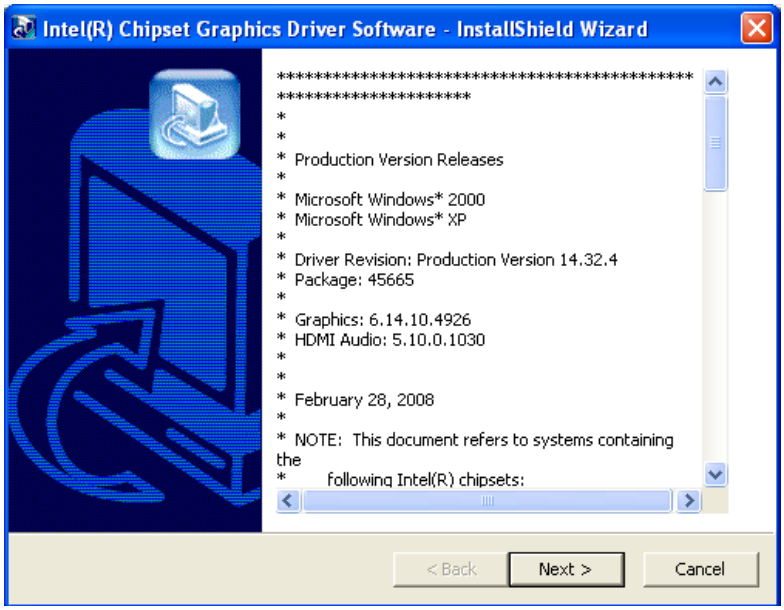


Figure 5-7: Graphics Driver Read Me File

Step 6: The installation files are extracted. See **Figure 5-8**.

Step 7: Click **Next** to continue.

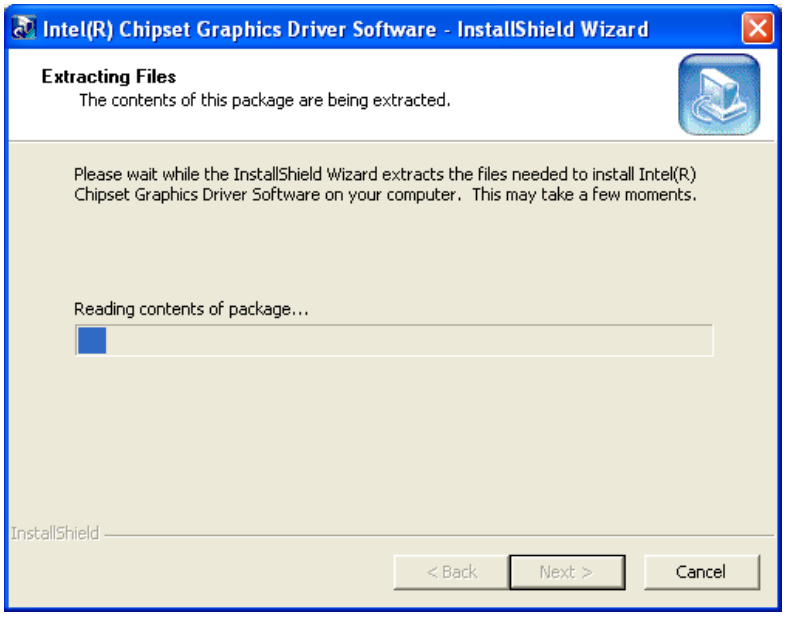


Figure 5-8: Graphics Driver Setup Files Extracted

Step 8: The **Welcome Screen** in **Figure 5-9** appears.

Step 9: Click **Next** to continue.

Figure 5-9: Graphics Driver Welcome Screen

Step 10: The **License Agreement** in **Figure 5-10** appears.

Step 11: Click **Yes** to accept the agreement and continue.

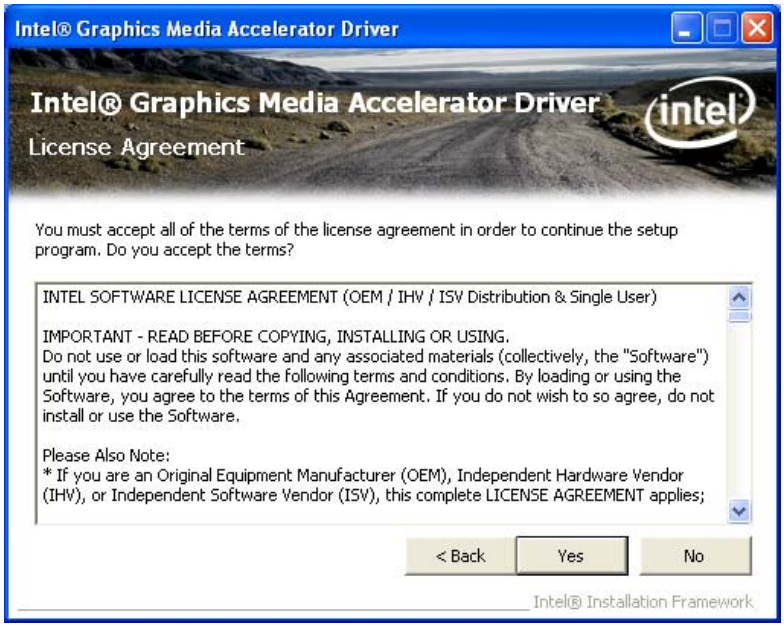


Figure 5-10: Graphics Driver License Agreement

Step 12: The **Read Me** file in **Figure 5-11** appears.

Step 13: Click **Next** to continue.

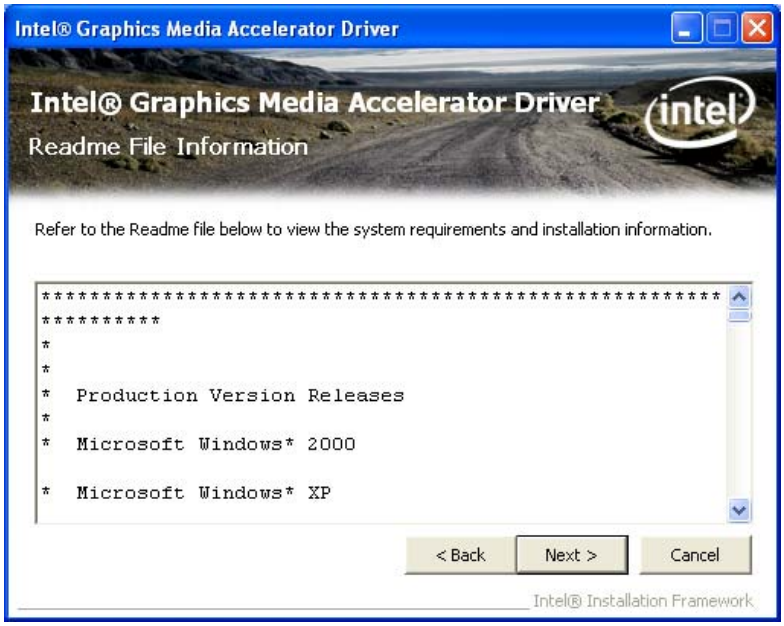


Figure 5-11: Graphics Driver Read Me File

Step 14: **Setup Operations** are performed as shown in **Figure 5-12**.

Step 15: Once the **Setup Operations** are complete, click **Next** to continue.

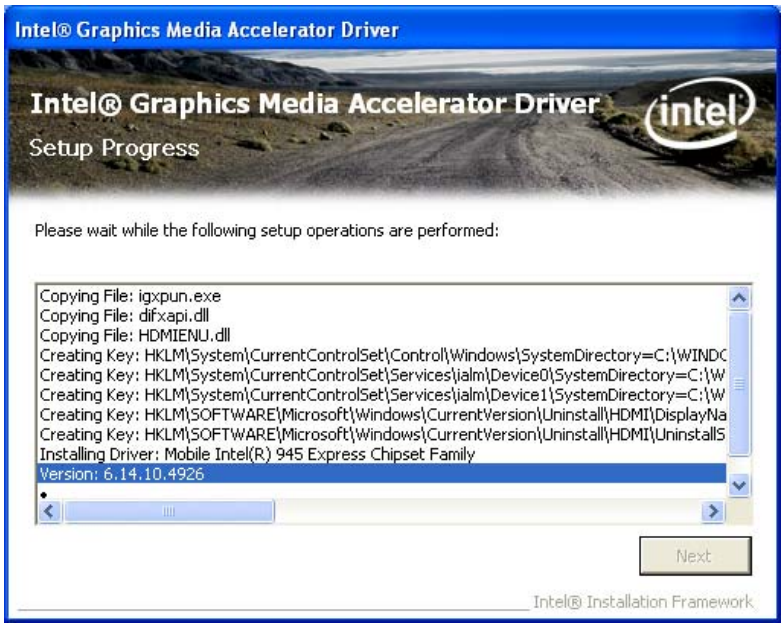


Figure 5-12: Graphics Driver Setup Operations

Step 16: The **Finish** screen in **Figure 5-13** appears.

Step 17: Select "**Yes, I want to restart this computer now**" and click **Finish**.

Figure 5-13: Graphics Driver Installation Finish Screen

5.5 LAN Driver Installation

To install the LAN driver, please do the following.

Step 1: Access the driver list. (See **Section 5.2**)

Step 2: Click "**LAN**" and select the **Realtek** folder

Step 3: Select the folder which corresponds to the operating system.

Step 4: Double click the setup file.

Step 5: The **Welcome** screen in **Figure 5-31** appears.

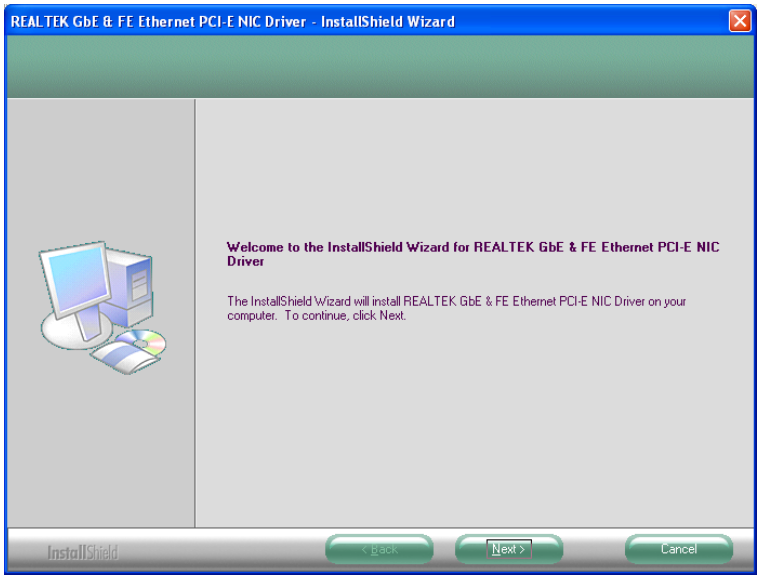


Figure 5-14: LAN Driver Welcome Screen

Step 6: Click **Next** to continue.

Step 7: The **Ready to Install** screen in **Figure 5-15** appears.

Step 8: Click **Next** to proceed with the installation.

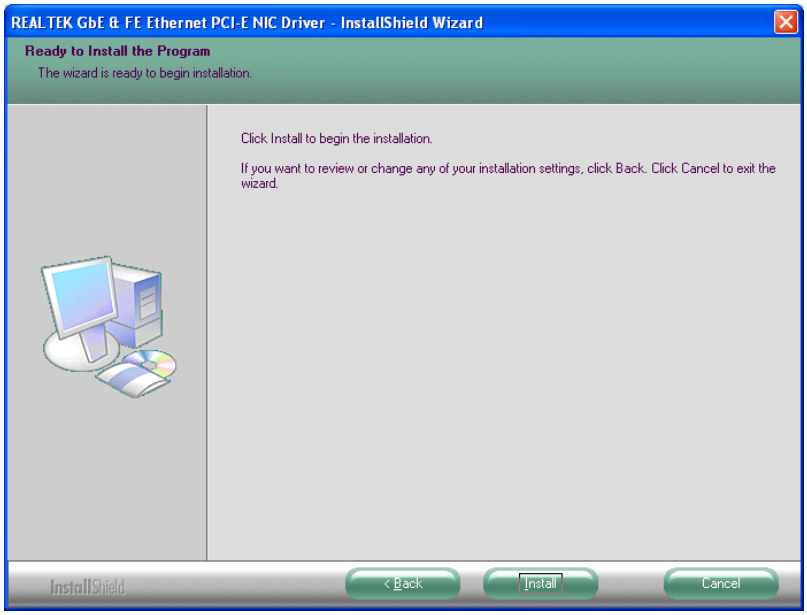


Figure 5-15: LAN Driver Welcome Screen

Step 9: The program begins to install.

Step 10: The installation progress can be monitored in the progress bar shown in **Figure 5-16**.

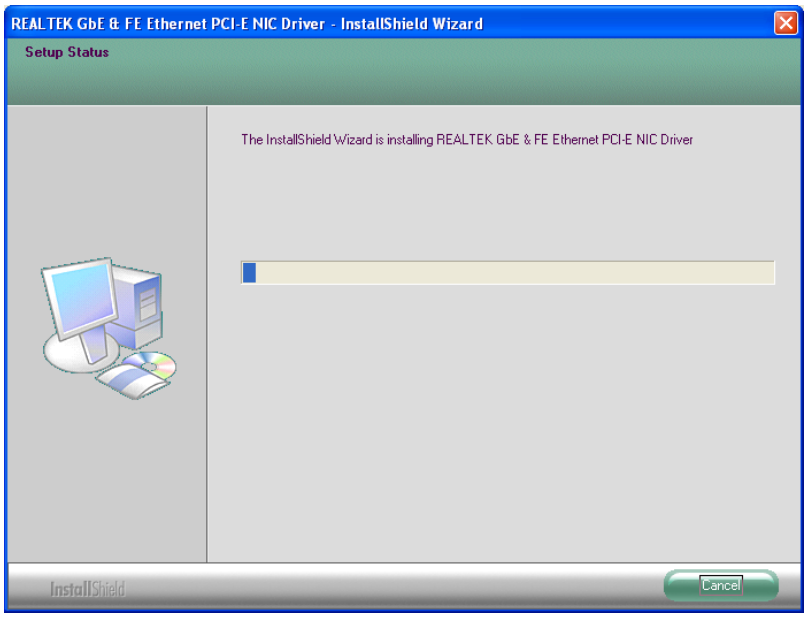


Figure 5-16: LAN Driver Installation

Step 11: When the driver installation is complete, the screen in **Figure 5-17** appears.

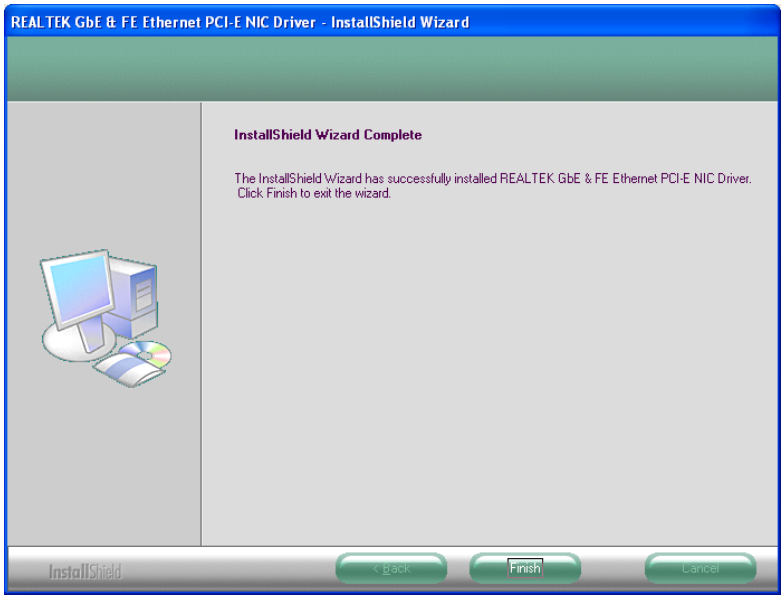


Figure 5-17: LAN Driver Installation Complete

5.6 Audio Driver Installation

To install the audio driver, please do the following.

Step 1: Access the driver list. (See **Section 5.2**)

Step 2: Click "**Audio**".

Step 3: Double click the setup file.

Step 4: The **Audio Driver Welcome Screen** in **Figure 5-18** appears.

Step 5: Click **Next** to continue.

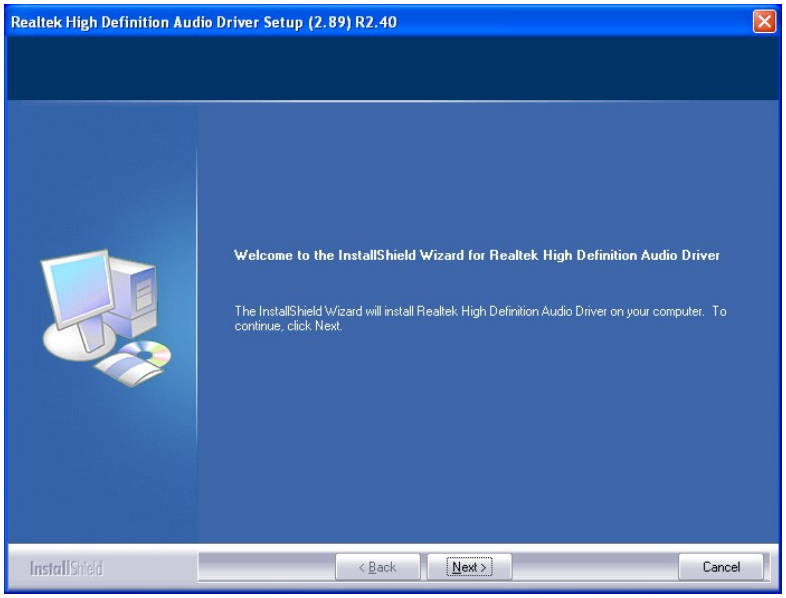


Figure 5-18: Audio Driver Welcome Screen

Step 6: The audio driver installation begins. See **Figure 5-19**.

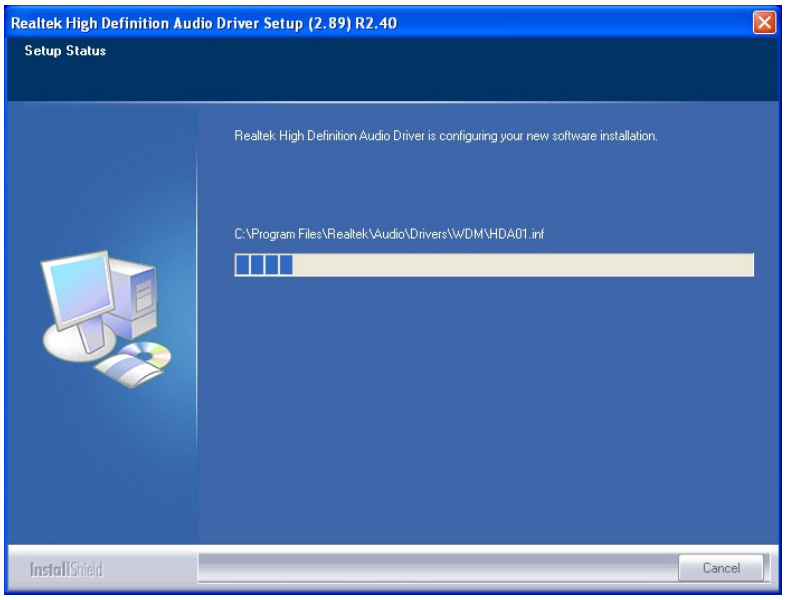


Figure 5-19: Audio Driver Installation

Step 7: When the installation is complete, the screen in **Figure 5-20** appears.

Step 8: Select "**Yes, I want to restart my computer now**" and click **Finish**.

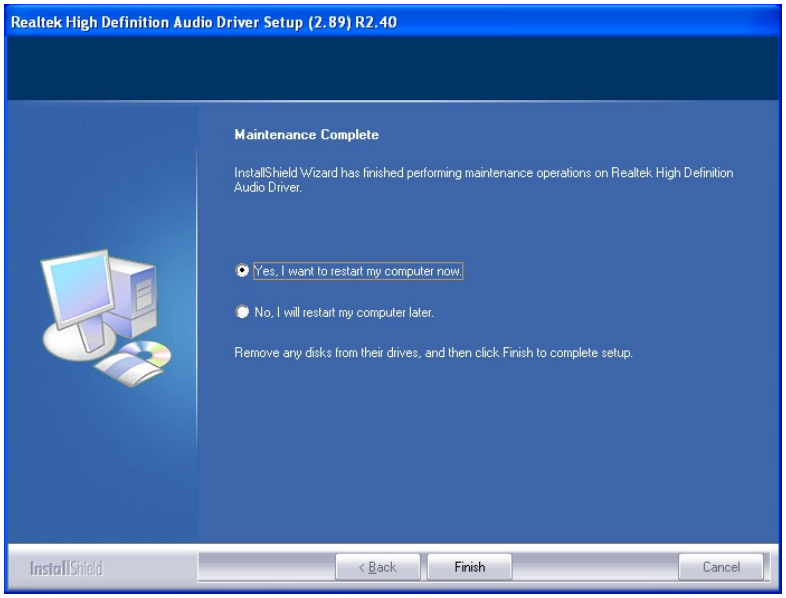


Figure 5-20: AC'97 Driver Installation Complete

5.7 Touch Screen Driver Installation

To install the touch panel software driver, please follow the steps below.

Step 1: Access the driver list. (See **Section 5.2**)

Step 2: Click "**Touch Screen**."

Step 3: Locate the setup file and double click on it.

Step 4: A **Welcome Screen** appears (**Figure 5-21**).

Step 5: Click **NEXT** to continue.

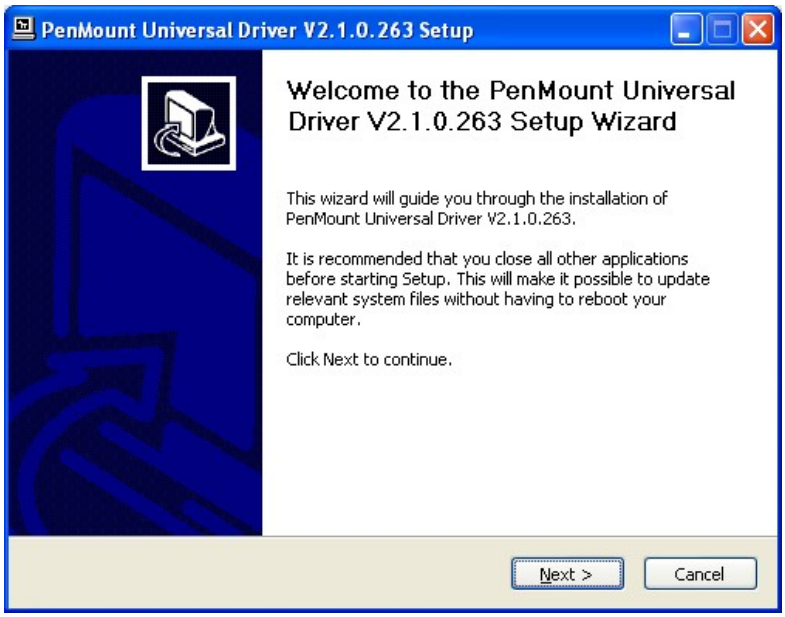


Figure 5-21: Touch Screen Driver Welcome Screen

Step 6: The **License Agreement** shown in **Figure 5-22** appears.

Step 7: Click **I AGREE** to accept and continue.

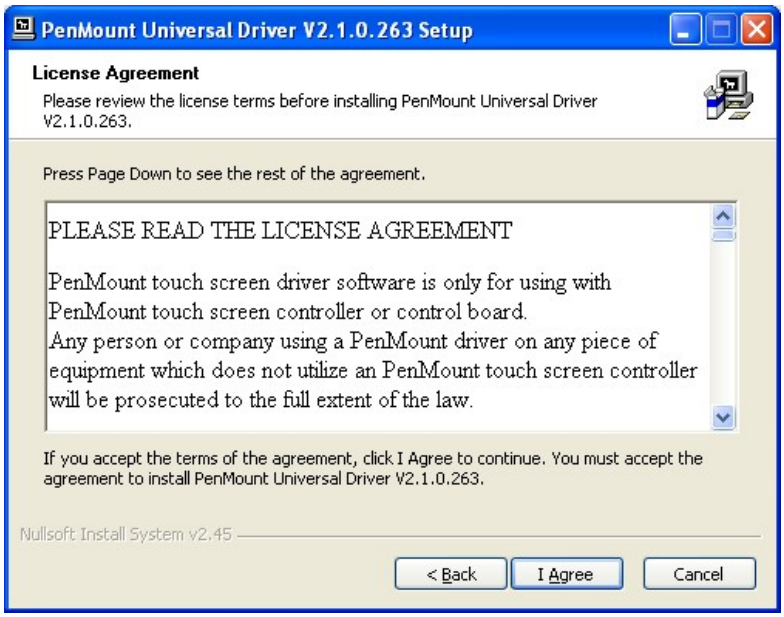


Figure 5-22: Touch Screen Driver License Agreement

Step 8: Browse for an install location or use the one suggested (**Figure 5-23**).

Step 9: Click **INSTALL** to continue.

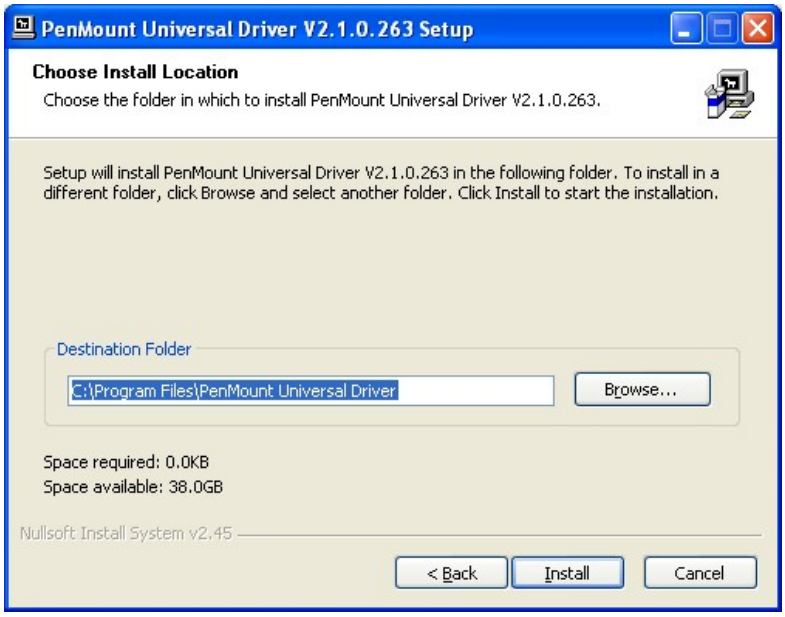


Figure 5-23: Touch Screen Driver Choose Install Location

Step 10: The **Install** screen appears and displays the progress of the installation (**Figure 5-24)**.

Step 11: Click **NEXT** to continue.

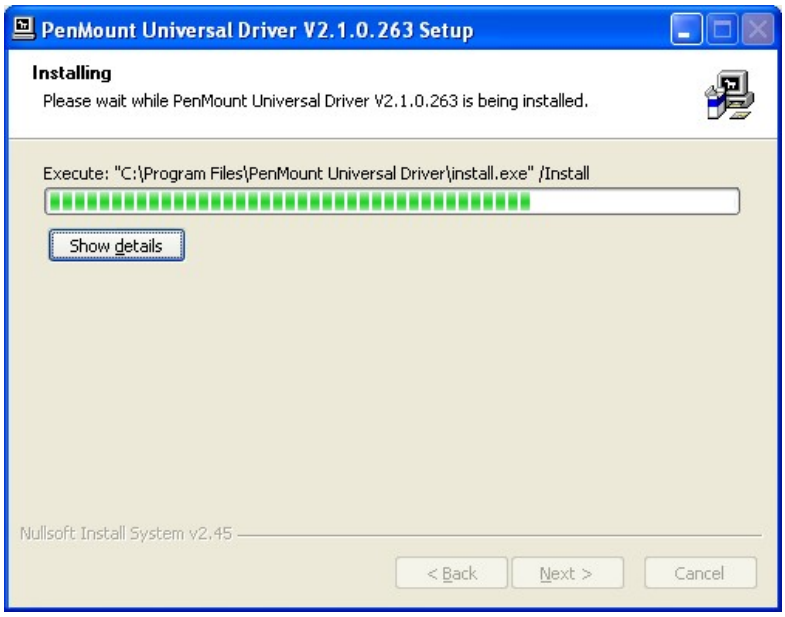


Figure 5-24: Touch Screen Driver Installation Screen

Step 12: When the installation is complete, click **FINISH** to exit setup. (**Figure 5-25)**.

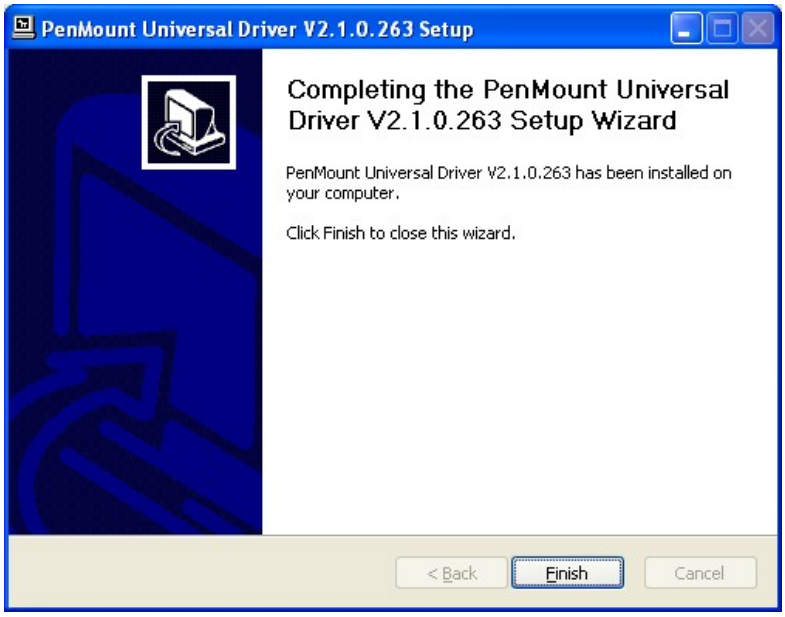


Figure 5-25: Touch Screen Driver Update Complete

5.7.1 Calibrating the Touch Screen

To calibrate the touch screen cursor with the motion of the touch screen pen (or finger), please follow the steps below:

Step 1: Make sure the touch screen driver is properly installed.

Step 2: Locate the PenMount Monitor icon in the bottom right corner of the screen.

Figure 5-26: PenMount Monitor Icon

Step 3: Click the icon. A pop up menu appears. See **Figure 5-27**.

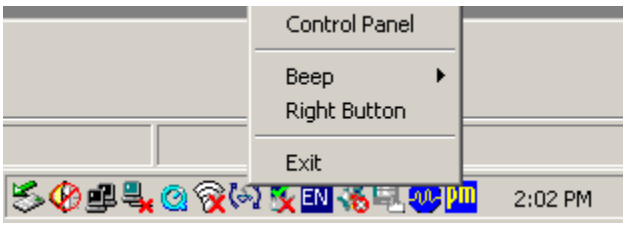


Figure 5-27: PenMount Monitor Popup Menu

Step 4: Click Control Panel in the pop up menu shown in **Figure 5-27.**

Step 5: The configuration screen in **Figure 5-28** appears.

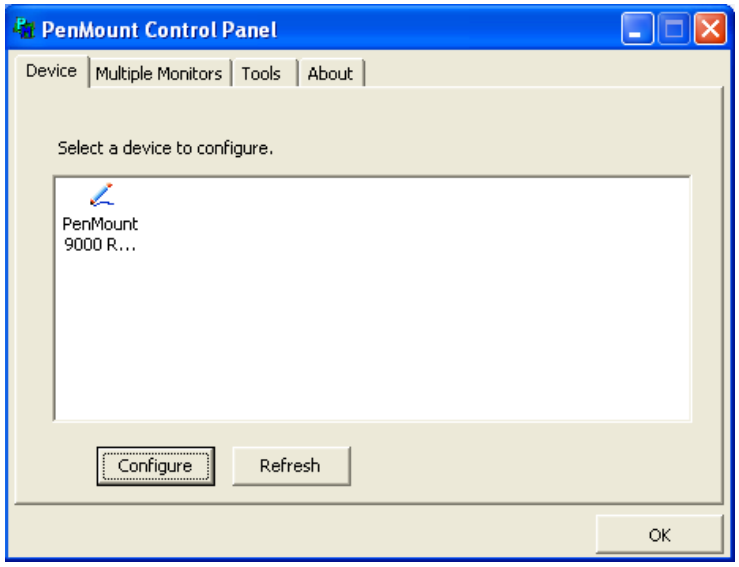


Figure 5-28: Configuration Screen

Step 6: Double click the PenMount 9000 icon as shown in **Figure 5-28**.

Step 7: The calibration initiation screen in **Figure 5-29** appears.

Step 8: Select the **Standard Calibration** button as shown in **Figure 5-29**.

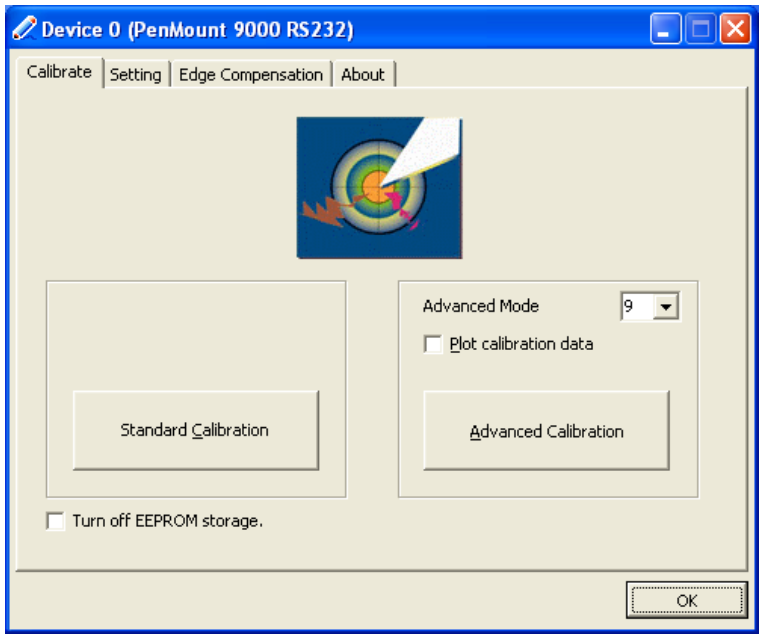


Figure 5-29: Calibration Initiation Screen

Step 9: The calibration screen in is shown. See **Figure 5-30**.

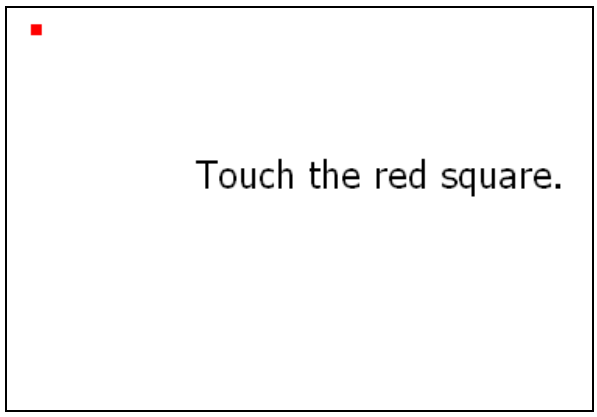


Figure 5-30: Calibration Screen

Step 10: Follow the instructions. The user is asked touch the screen at five specified points after which the screen is calibrated.

5.8 GPS Driver Installation

To install the GPS driver, please do the following.

Step 1: Access the driver list. (See **Section 5.2**)

Step 2: Click "**GPS**" and select the folder which corresponds to the operating system.

Step 3: Double click the setup file.

Step 4: The **Welcome Screen** in **Figure 5-31** appears.

Step 5: Click **Next** to continue.

Figure 5-31: GPS Driver Welcome Screen

Step 6: The license agreement in **Figure 5-32** appears.

Step 7: Read the **License Agreement**.

Step 8: Click **I Agree** to continue.

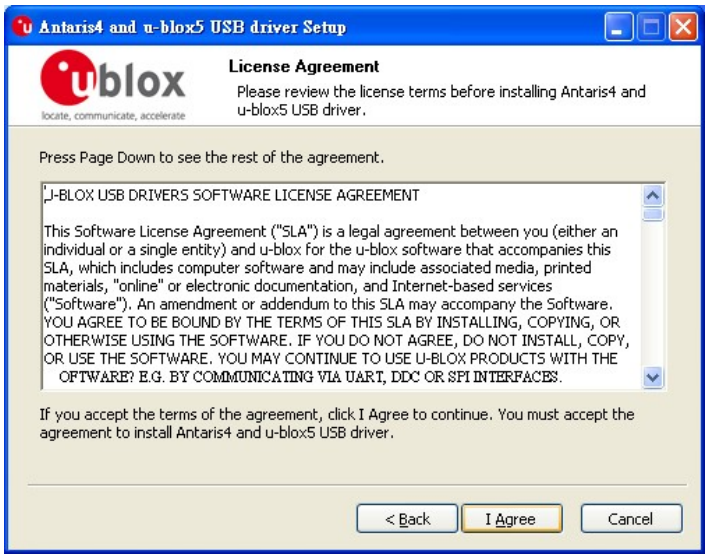


Figure 5-32: GPS Driver Choose Install Location

Step 9: The program begins to install.

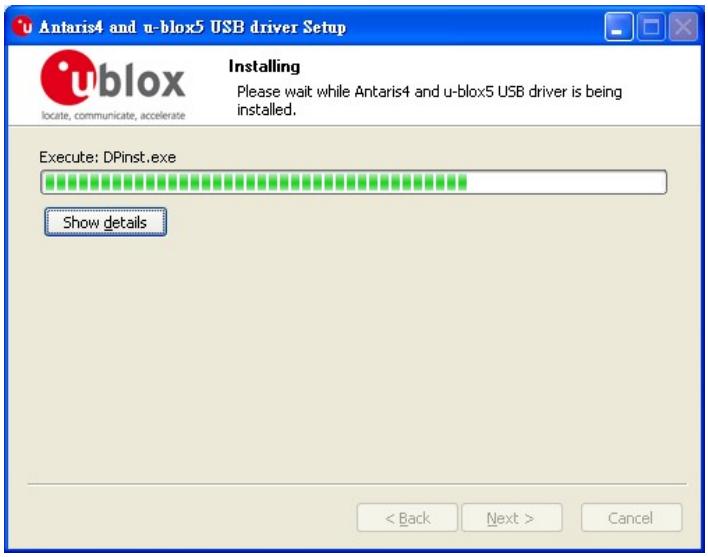


Figure 5-33: Installing GPS Driver

Step 10: When the driver installation is complete, the screen in **Figure 5-34** appears.

Step 11: Click **Finish** to save and exit.

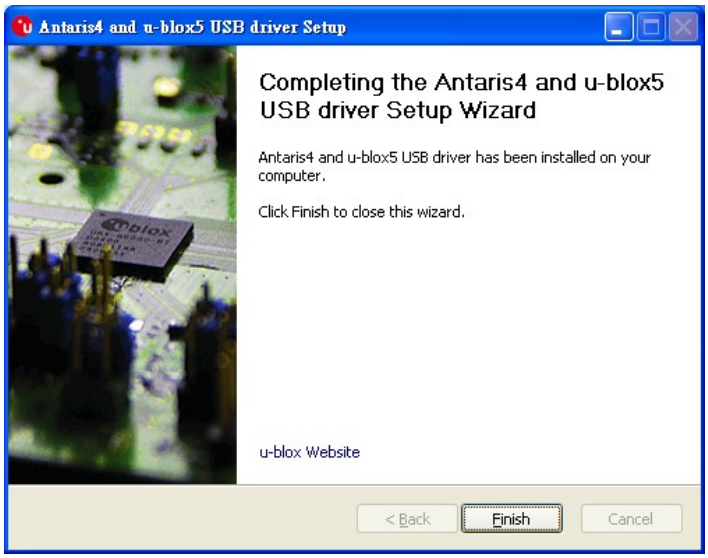


Figure 5-34: GPS Driver Installation Complete

5.9 CAN-bus Driver Installation

To install the CAN-bus driver, please follow the steps below.

Step 1: Open **Windows Control Panel (Figure 5-35**).

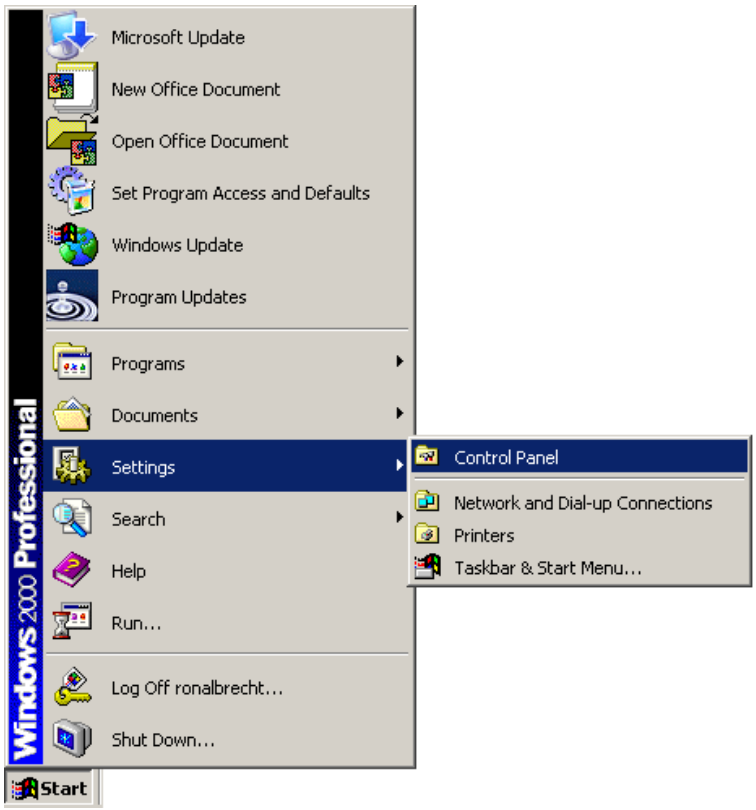


Figure 5-35: Windows Control Panel

Step 2: Double-click the **System** icon (**Figure 5-36**).

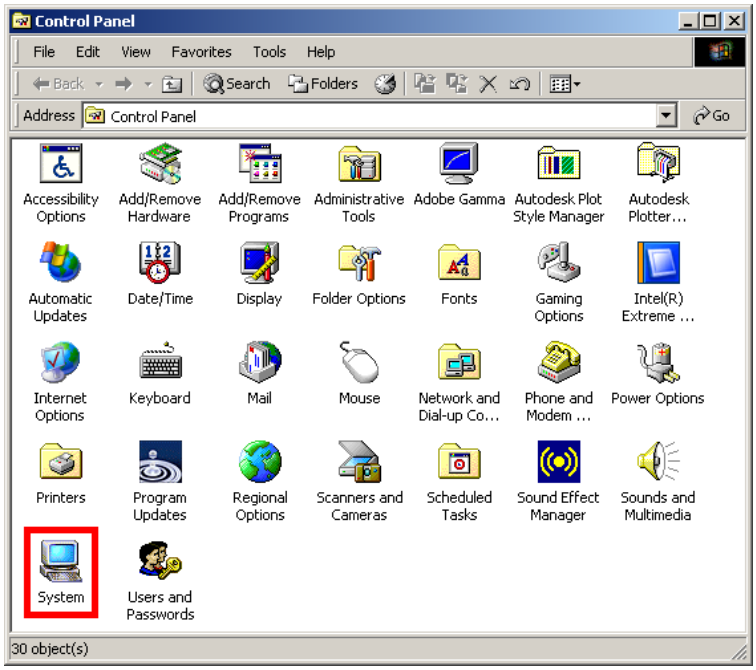


Figure 5-36: System Icon

Step 3: Click the **Device Manager** tab (**Figure 5-37**).

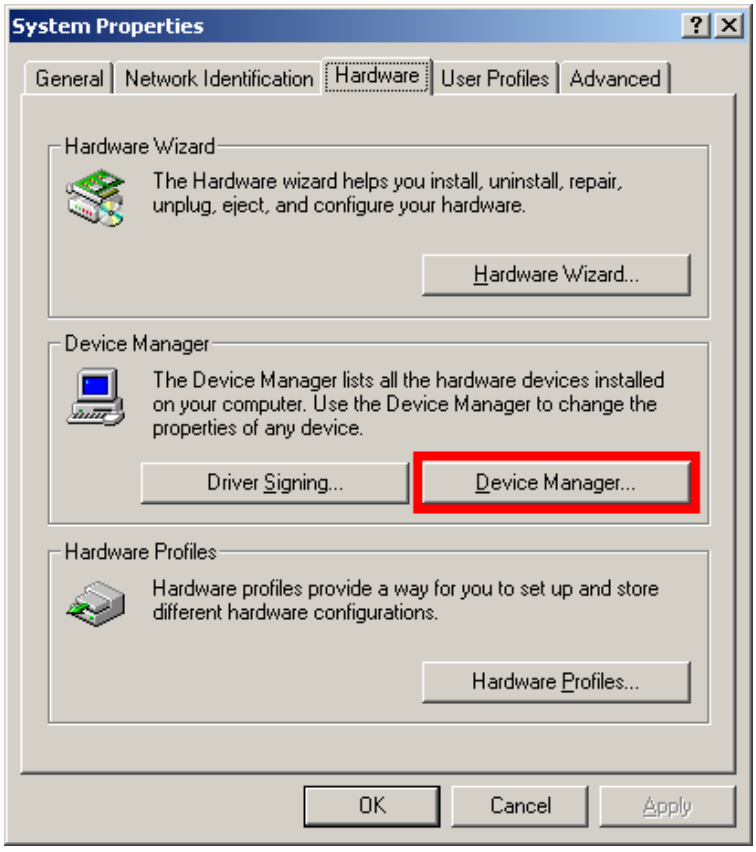


Figure 5-37: Device Manager Tab

Step 4: A list of system hardware devices appears.

Step 5: Double-click the listed device that has question marks next to it (this means Windows does not recognize the device).

Step 6: The **Device Driver Wizard** appears (**Figure 5-38**).

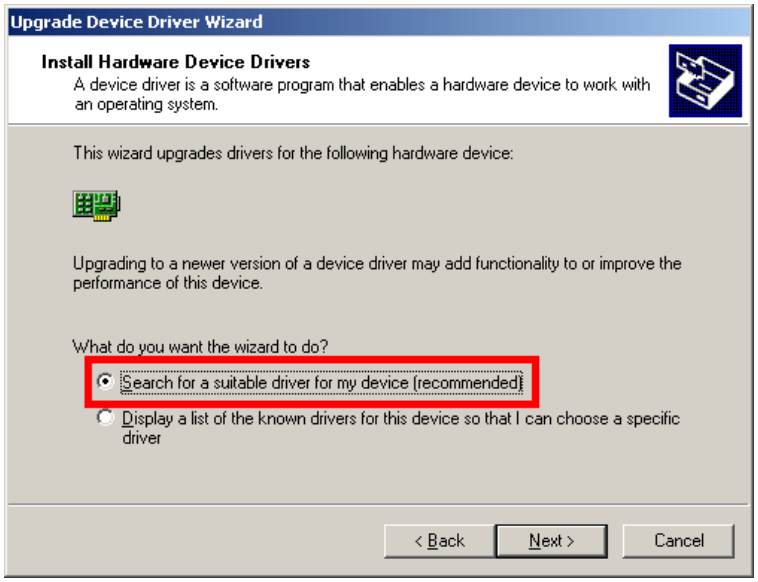


Figure 5-38: Search for Suitable Driver

Step 7: Select "**Search for a suitable driver for my device (recommended)**," and click **NEXT** to continue.

Step 8: Select "**Specify a Location**" in the **Locate Driver Files** window (**Figure 5-39**).

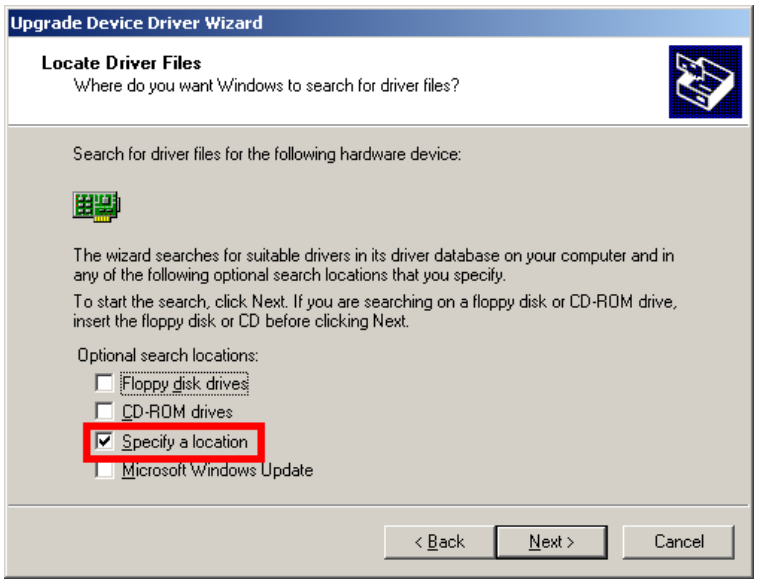


Figure 5-39: Locate Driver Files

Step 9: Click **NEXT** to continue.

Step 10: The **Locate File** window appears.

Step 11: Select the setup file under the "**X:\CAN02_Driver**" directory in the **Locate File** window, where "**X:\"** is the system CD drive.

Step 12: Click **OPEN** and the driver is installed.

Appendix

A

BIOS Configuration Options

A.1 BIOS Configuration Options

Below is a list of BIOS configuration options described in **Chapter 4**.

Appendix

B

One Key Recovery

B.1 One Key Recovery Introduction

The IEI one key recovery is an easy-to-use front end for the Norton Ghost system backup and recovery tool. This tool provides quick and easy shortcuts for creating a backup and reverting to that backup or reverting to the factory default settings.

NOTE:

The latest One Key Recovery software provides an auto recovery function that allows a system running Microsoft Windows OS to automatically restore from the factory default image after encountering a Blue Screen of Death (BSoD) or a hang for around 10 minutes. Please refer to Section B.3 for the detailed setup procedure.

The IEI One Key Recovery tool menu is shown below.

Figure B-1: IEI One Key Recovery Tool Menu

Prior to using the IEI One Key Recovery tool (as shown in **Figure B-1**) to backup or restore Windows system, five setup procedures are required.

1. Hardware and BIOS setup (see **Section B.2.1**)
2. Create partitions (see **Section B.2.2**)
3. Install operating system, drivers and system applications (see **Section B.2.3**)
4. Build the recovery partition (see **Section B.2.4**)
5. Create factory default image (see **Section B.2.5**)

After completing the five initial setup procedures as described above, users can access the recovery tool by pressing <**F3**> while booting up the system. The detailed information of each function is described in **Section B.5**.

NOTE:

The initial setup procedures for Linux system are described in **Section B.3**.

B.1.1 System Requirement

NOTE:

The recovery CD can only be used with IEI products. The software will fail to run and a warning message will appear when used on non-IEI hardware.

To create the system backup, the main storage device must be split into two partitions (three partitions for Linux). The first partition will be for the operating system, while the second partition will be invisible to the operating system and contain the backup made by the one key recovery software.

The partition created for recovery images must be big enough to contain both the factory default image and the user backup image. The size must be calculated before creating the

partitions. Please take the following table as a reference when calculating the size of the partition.

	OS	OS Image after Ghost	Compression Ratio
Windows® 7	7 GB	5 GB	70%
Windows® XPE	776 MB	560 MB	70%
Windows® CE 6.0	36 MB	28 MB	77%

NOTE:

Specialized tools are required to change the partition size if the operating system is already installed.

B.1.2 Supported Operating System

The recovery CD is compatible with both Microsoft Windows and Linux operating systems (OS). The supported OS versions are listed below.

- Microsoft Windows
  - Windows XP (Service Pack 2 or 3 required)
  - Windows Vista
  - Windows 7
  - Windows CE 5.0
  - Windows CE 6.0
  - Windows XP Embedded
- Linux
  - Fedora Core 12 (Constantine)
  - Fedora Core 11 (Leonidas)
  - Fedora Core 10 (Cambridge)
  - Fedora Core 8 (Werewolf)
  - Fedora Core 7 (Moonshine)
  - RedHat RHEL-5.4
  - RedHat 9 (Ghirke)

- Ubuntu 8.10 (Intrepid)
- Ubuntu 7.10 (Gutsy)
- Ubuntu 6.10 (Edgy)
- Debian 5.0 (Lenny)
- Debian 4.0 (Etch)
- SuSe 11.2
- SuSe 10.3

NOTE:

Installing unsupported OS versions may cause the recovery tool to fail.

B.2 Setup Procedure for Windows

Prior to using the recovery tool to backup or restore, a few setup procedures are required.

Step 1: Hardware and BIOS setup (see **Section B.2.1**)

Step 2: Create partitions (see **Section B.2.2**)

Step 3: Install operating system, drivers and system applications (see **Section B.2.3**)

Step 4: Build the recovery partition (see **Section B.2.4**) or build the auto recovery partition (see **Section B.3**)

Step 5: Create factory default image (see **Section B.2.5**)

The detailed descriptions are described in the following sections.

NOTE:

The setup procedures described below are for Microsoft Windows operating system users. For Linux, most of the setup procedures are the same except for several steps described in **Section B.3**.

B.2.1 Hardware and BIOS Setup

Step 1: Make sure the system is powered off and unplugged.

Step 2: Install a hard drive or SSD in the system. An unformatted and unpartitioned disk is recommended.

Step 3: Connect an optical disk drive to the system and insert the recovery CD.

Step 4: Turn on the system.

Step 5: Press the <**DELETE**> key as soon as the system is turned on to enter the BIOS.

Step 6: Select the connected optical disk drive as the 1st boot device. (**Boot → Boot Device Priority → 1st Boot Device**).

Step 7: Save changes and restart the computer. Continue to the next section for instructions on partitioning the internal storage.

B.2.2 Create Partitions

To create the system backup, the main storage device must be split into two partitions (three partitions for Linux). The first partition will be for the operating system, while the second partition will be invisible to the operating system and contain the backup made by the one key recovery software.

Step 1: Put the recovery CD in the optical drive of the system.

Step 2: **Boot the system from recovery CD**. When prompted, press any key to boot from the recovery CD. It will take a while to launch the recovery tool. Please be patient!

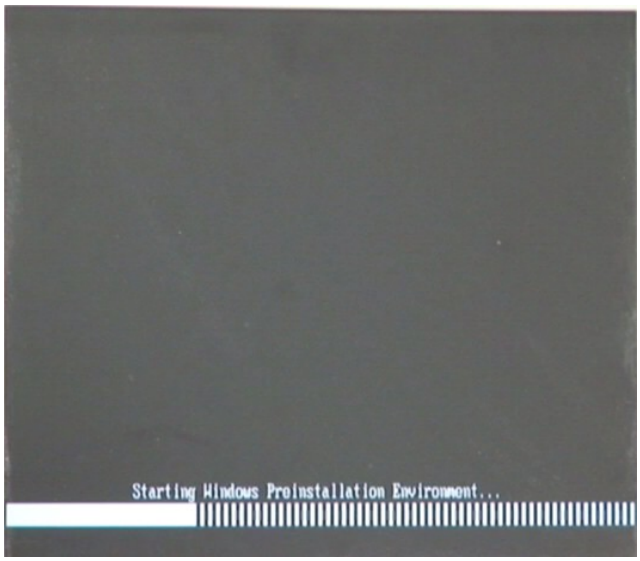


Figure B-2: Launching the Recovery Tool

Step 3: The recovery tool setup menu is shown as below.

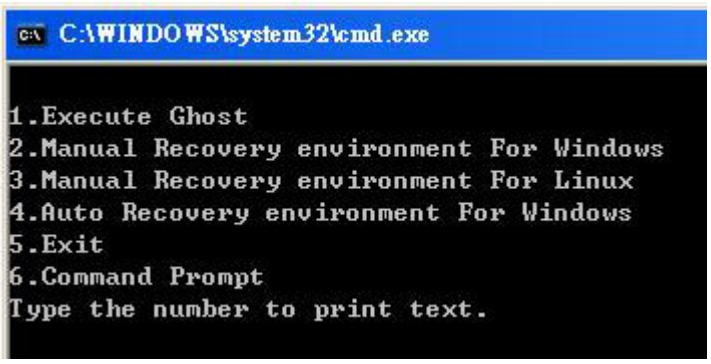


Figure B-3: Recovery Tool Setup Menu

Step 4: Press <**6**> then <Enter>.

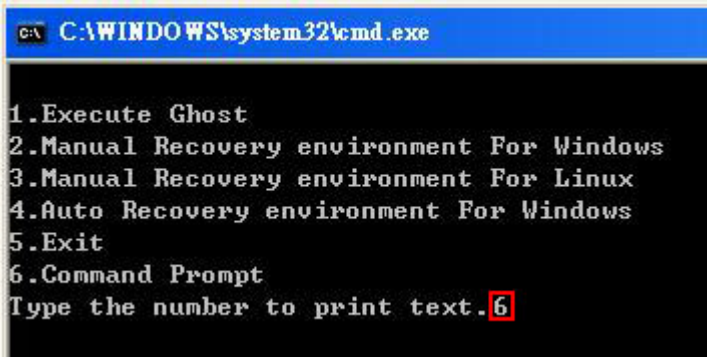


Figure B-4: Command Prompt

Step 5: The command prompt window appears. Type the following commands (marked in red) to create two partitions. One is for the OS installation; the other is for saving recovery files and images which will be an invisible partition.

(Press <Enter> after entering each line below)

system32>diskpart

DISKPART>list vol

DISKPART>sel disk 0

DISKPART>create part pri size= ___

DISKPART>assign letter=N

DISKPART>create part pri size= ___

DISKPART>assign letter=F

DISKPART>exit

system32>format N: /fs:ntfs /q /y

system32>format F: /fs:ntfs /q /v:Recovery /y

system32>exit

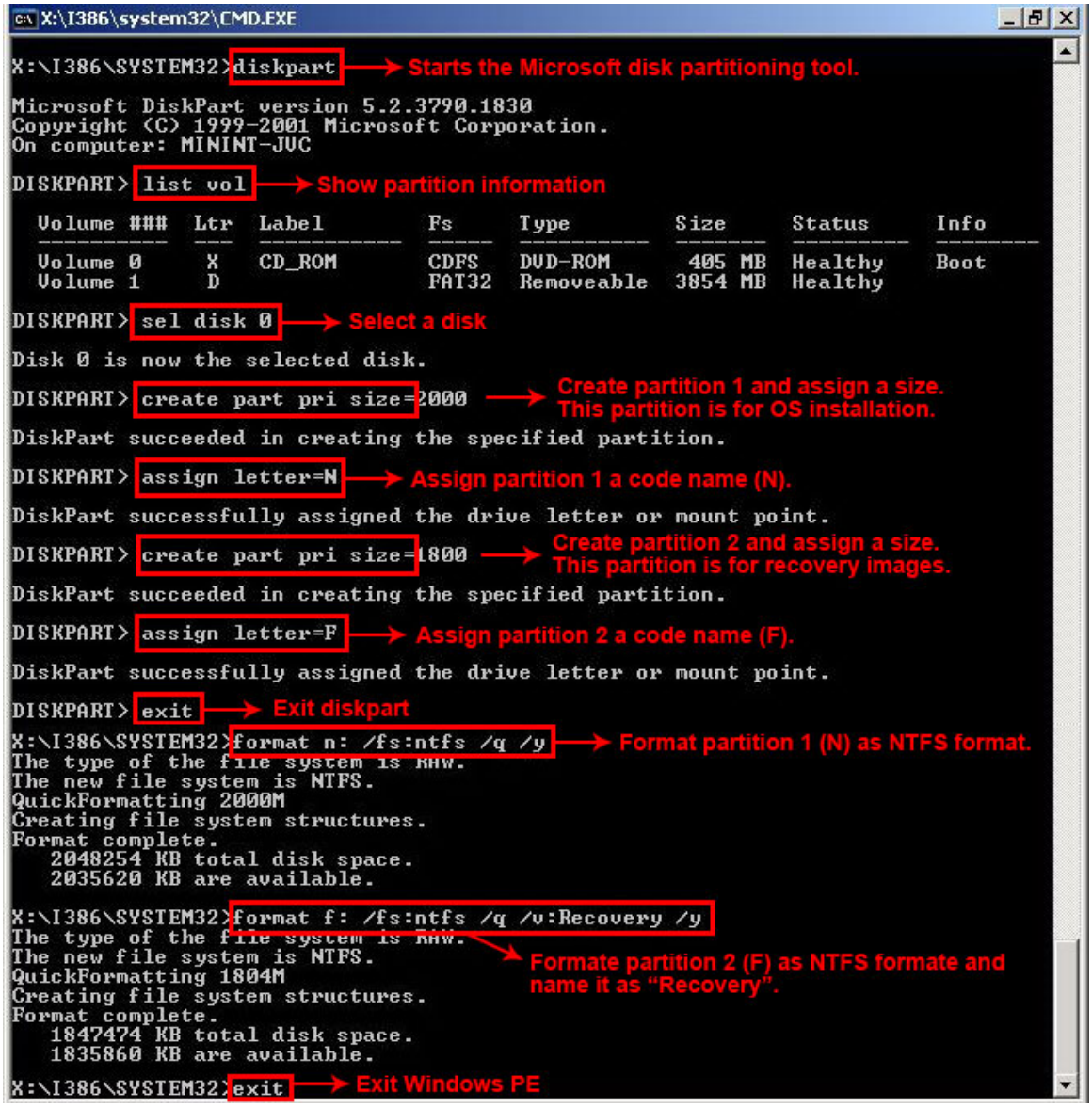
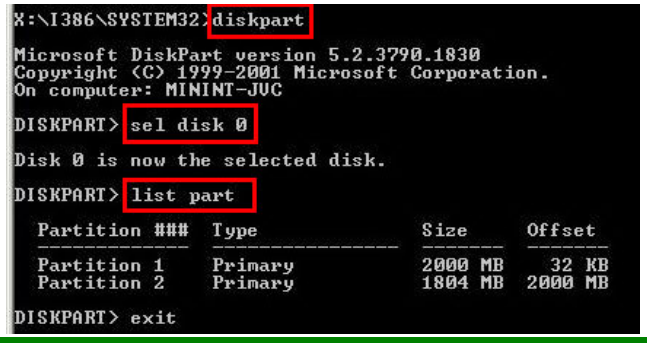


Figure B-5: Partition Creation Commands

NOTE:

Use the following commands to check if the partitions were created successfully.



Step 6: Press any key to exit the recovery tool and automatically reboot the system.

Please continue to the following procedure: Build the Recovery Partition.

B.2.3 Install Operating System, Drivers and Applications

Install the operating system onto the unlabelled partition. The partition labeled "Recovery" is for use by the system recovery tool and should not be used for installing the operating system or any applications.

NOTE:

The operating system installation program may offer to reformat the chosen partition. DO NOT format the partition again. The partition has already been formatted and is ready for installing the new operating system.

To install the operating system, insert the operating system installation CD into the optical drive. Restart the computer and follow the installation instructions.

B.2.4 Building the Recovery Partition

Step 1: Put the recover CD in the optical drive.

Step 2: Start the system.

Step 3: **Boot the system from the recovery CD**. When prompted, press any key to boot from the recovery CD. It will take a while to launch the recovery tool. Please be patient!

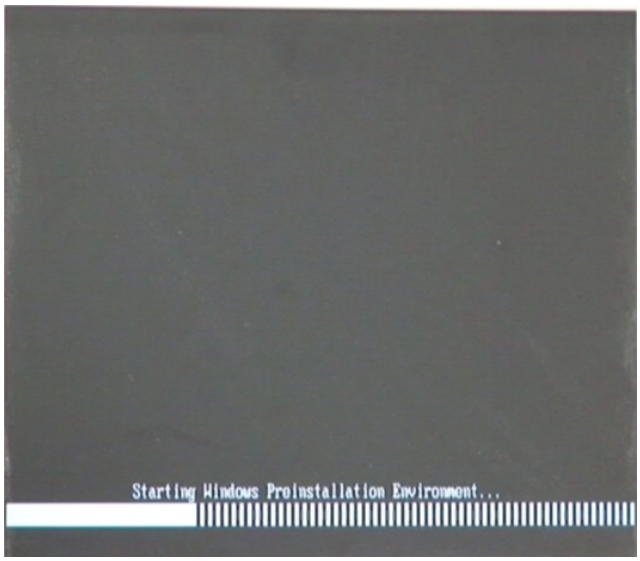


Figure B-6: Launching the Recovery Tool

Step 4: When the recovery tool setup menu appears, press <**2**> then <Enter>.

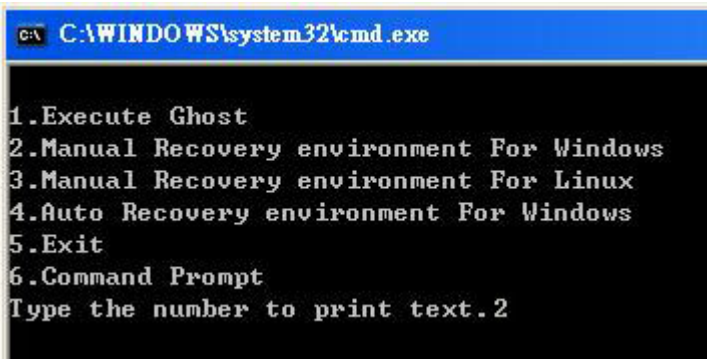


Figure B-7: Manual Recovery Environment for Windows

Step 5: The Symantec Ghost window appears and starts configuring the system to build a recovery partition. In this process the partition created for recovery files in **Section B.2.2** is hidden and the recovery tool is saved in this partition.

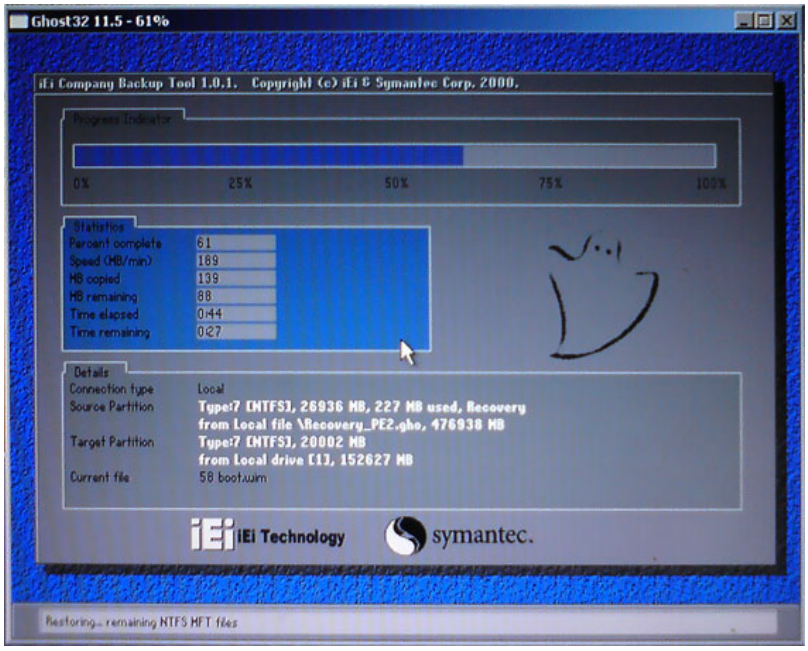


Figure B-8: Building the Recovery Partition

Step 6: After completing the system configuration, press any key in the following window to reboot the system.

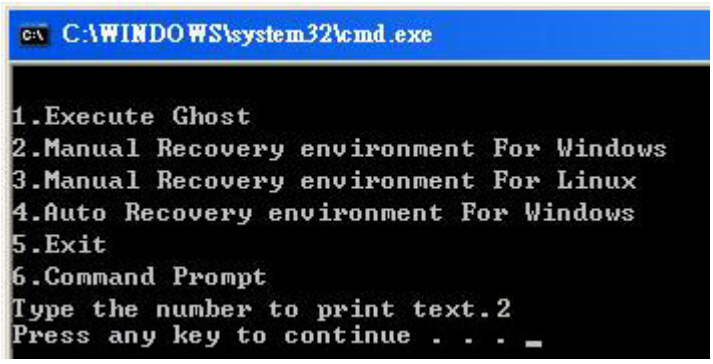


Figure B-9: Press Any Key to Continue

Step 7: Eject the recovery CD.

B.2.5 Create Factory Default Image

NOTE:

Before creating the factory default image, please configure the system to a factory default environment, including driver and application installations.

To create a factory default image, please follow the steps below.

Step 1: Turn on the system. When the following screen displays (**Figure B-10**), press the <**F3**> key to access the recovery tool. The message will display for 10 seconds, please press F3 before the system boots into the operating system.

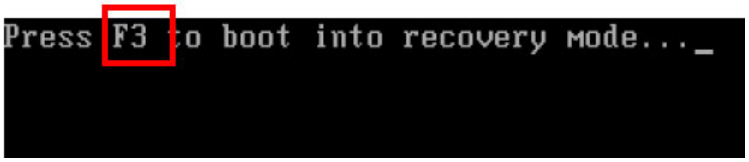


Figure B-10: Press F3 to Boot into Recovery Mode

Step 2: The recovery tool menu appears. Type <**4**> and press <**Enter**>. (**Figure B-11**)

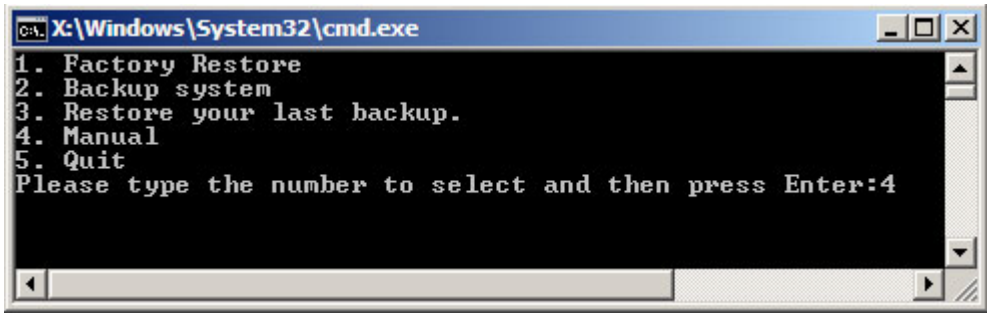


Figure B-11: Recovery Tool Menu

Step 3: The About Symantec Ghost window appears. Click **OK** button to continue.

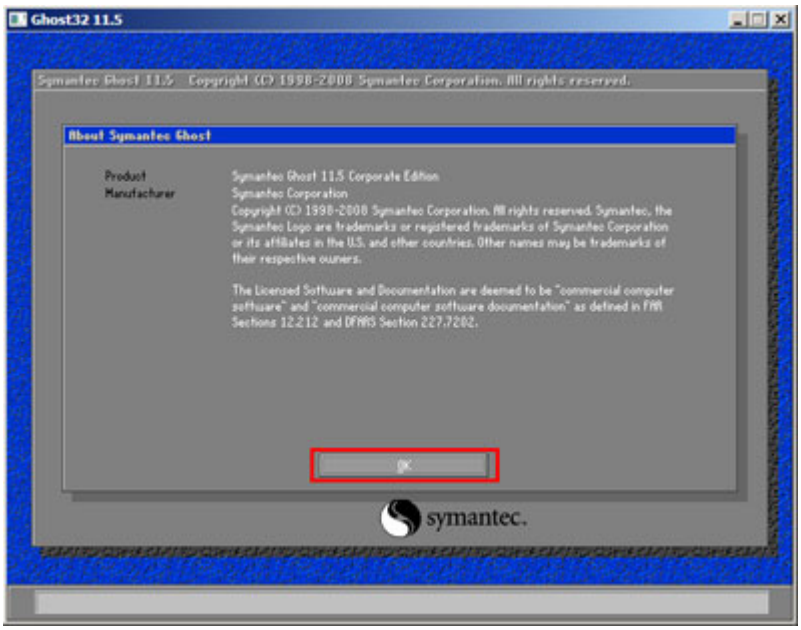


Figure B-12: About Symantec Ghost Window

Step 4: Use mouse to navigate to the option shown below (**Figure B-13**).

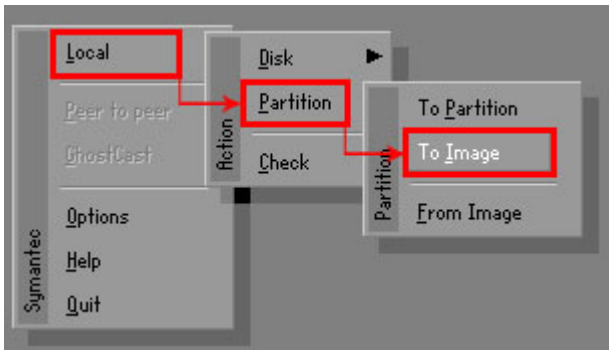


Figure B-13: Symantec Ghost Path

Step 5: Select the local source drive (Drive 1) as shown in **Figure B-14**. Then click OK.

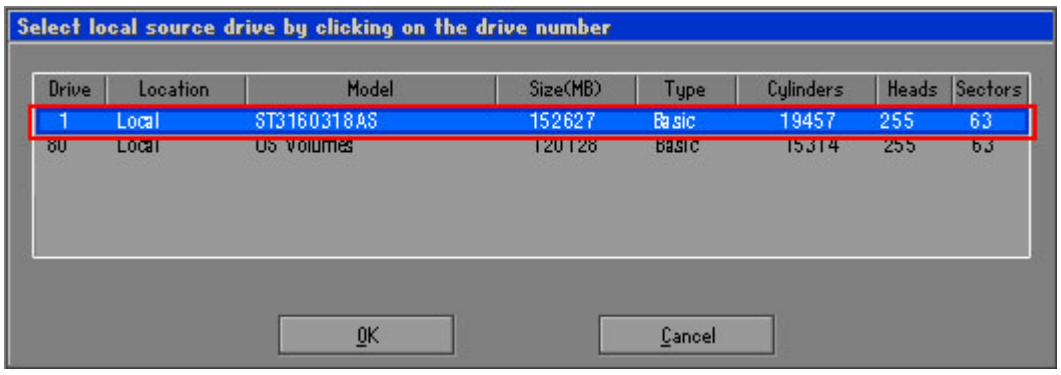


Figure B-14: Select a Local Source Drive

Step 6: Select a source partition (Part 1) from basic drive as shown in **Figure B-15**. Then click OK.

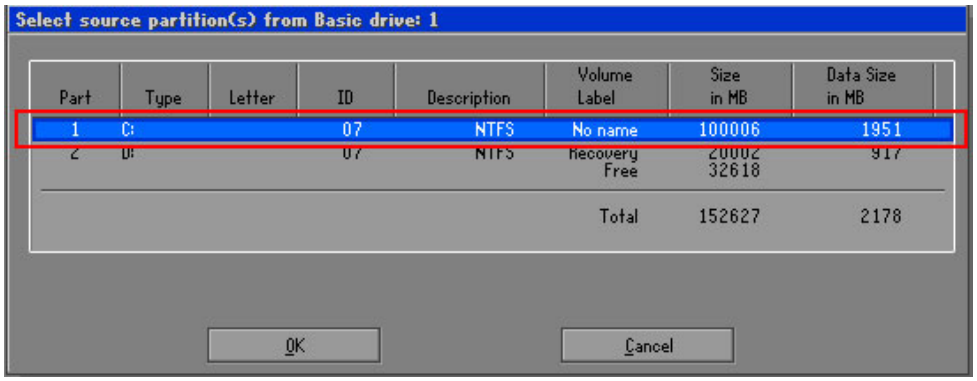


Figure B-15: Select a Source Partition from Basic Drive

Step 7: Select **1.2: [Recovery] NTFS drive** and enter a file name called **iei** (**Figure B-16**). Click **Save**. The factory default image will then be saved in the selected recovery drive and named IEI.GHO.

WARNING:

The file name of the factory default image must be **iei.GHO**.

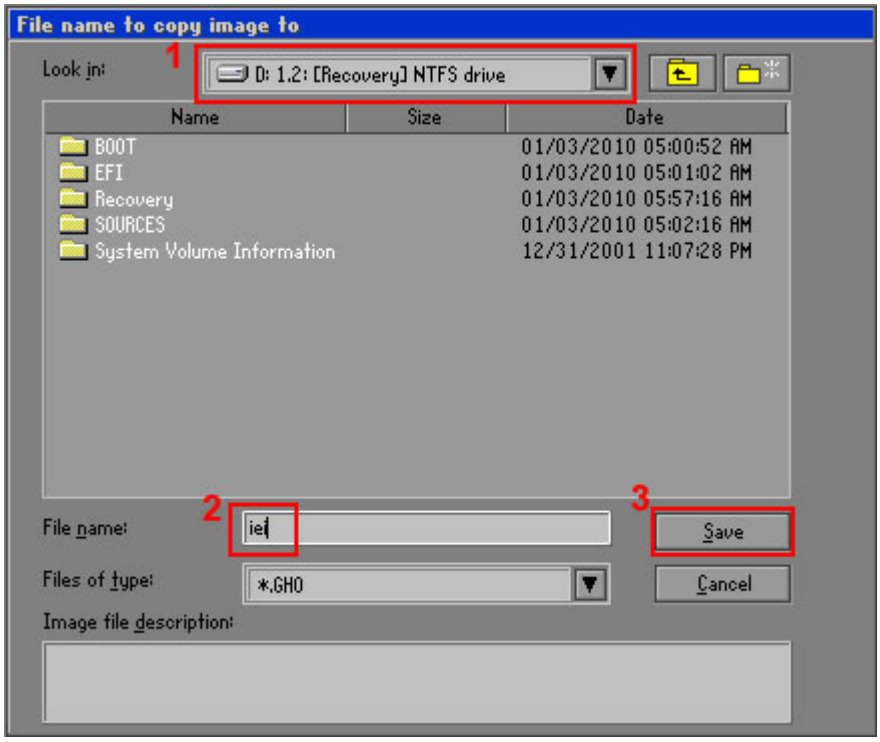


Figure B-16: File Name to Copy Image to

Step 8: When the Compress Image screen in **Figure B-17** prompts, click **High** to make the image file smaller.

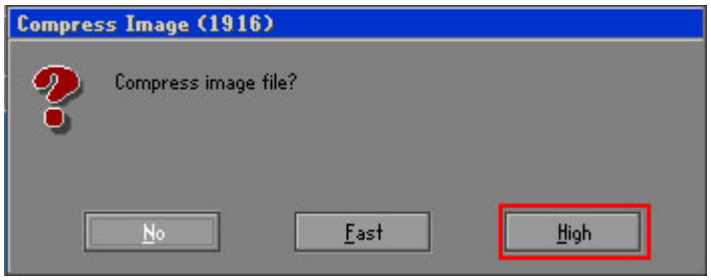


Figure B-17: Compress Image

Step 9: The Proceed with partition image creation window appears, click **Yes** to continue.

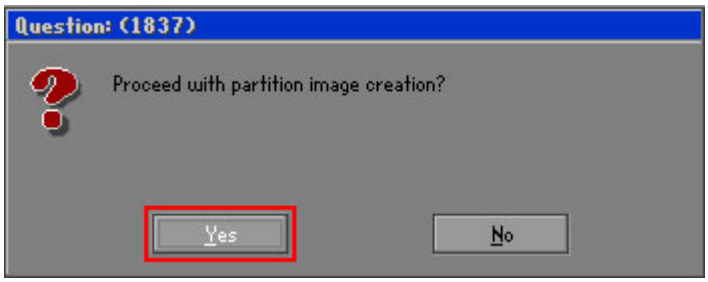


Figure B-18: Image Creation Confirmation

Step 10: The Symantec Ghost starts to create the factory default image (**Figure B-19**).

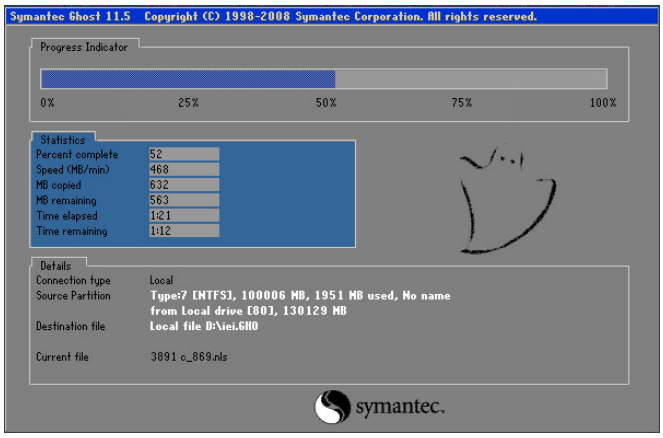


Figure B-19: Image Creation Complete

Step 11: When the image creation completes, a screen prompts as shown in **Figure B-20**. Click **Continue** and close the Ghost window to exit the program.

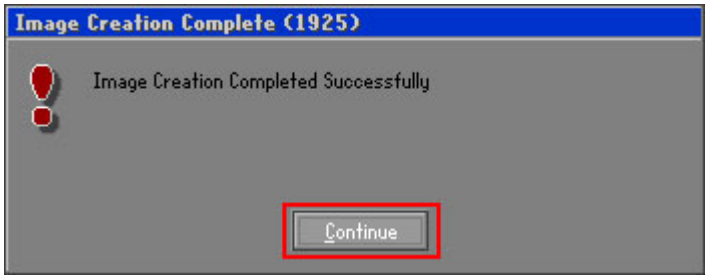


Figure B-20: Image Creation Complete

Step 12: The recovery tool main menu window is shown as below. Press any key to reboot the system.

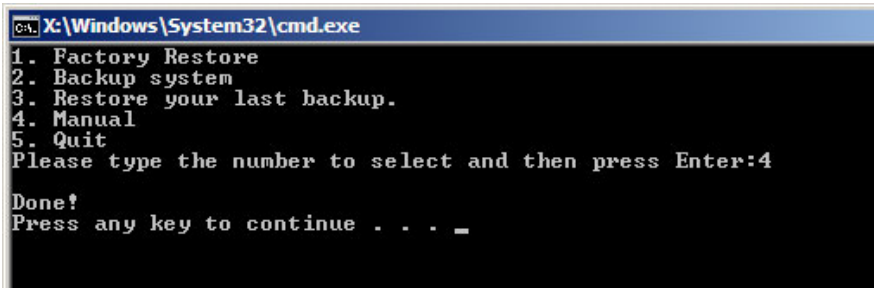


Figure B-21: Press Any Key to Continue

B.3 Auto Recovery Setup Procedure

The auto recovery function allows a system to automatically restore from the factory default image after encountering a Blue Screen of Death (BSoD) or a hang for around 10 minutes. To use the auto recovery function, follow the steps described in the following sections.

CAUTION:

The setup procedure may include a step to create a factory default image. It is suggested to configure the system to a factory default environment before the configuration, including driver and application installations.

Step 1: Follow the steps described in **Section B.2.1 ~ Section B.2.3** to setup BIOS, create partitions and install operating system.

Step 2: Install the auto recovery utility into the system by double clicking the **Utility/AUTORECOVERY-SETUP.exe** in the One Key Recovery CD. This utility MUST be installed in the system, otherwise, the system will automatically restore from the factory default image every ten (10) minutes.

Figure B-22: Auto Recovery Utility

Step 3: Reboot the system from the recovery CD. When prompted, press any key to boot from the recovery CD. It will take a while to launch the recovery tool. Please be patient!

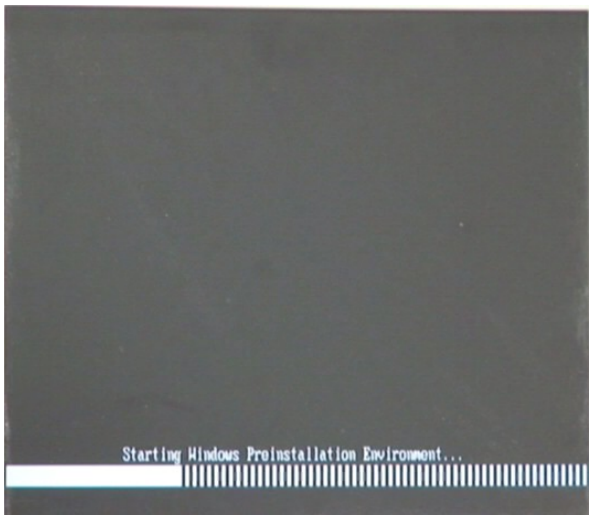


Figure B-23: Launching the Recovery Tool

Step 4: When the recovery tool setup menu appears, press <**4**> then <Enter>.

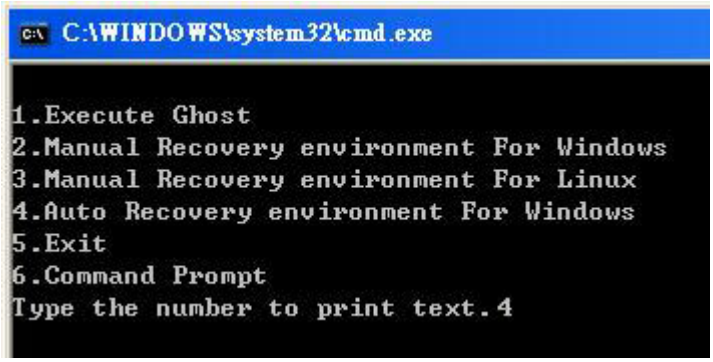


Figure B-24: Auto Recovery Environment for Windows

Step 5: The Symantec Ghost window appears and starts configuring the system to build an auto recovery partition. In this process the partition created for recovery files in **Section B.2.2** is hidden and the auto recovery tool is saved in this partition.

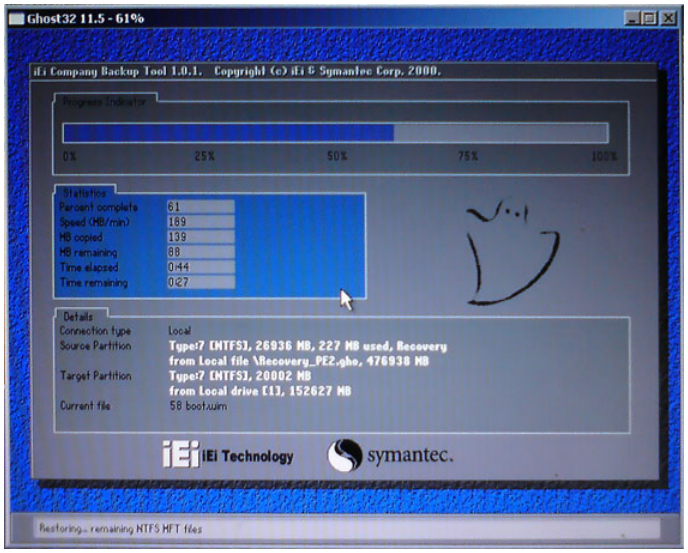


Figure B-25: Building the Auto Recovery Partition

Step 6: After completing the system configuration, the following message prompts to confirm whether to create a factory default image. Type **Y** to have the system create a factory default image automatically. Type **N** within 6 seconds to skip this process (The default option is YES). It is suggested to choose YES for this option.

Figure B-26: Factory Default Image Confirmation

Step 7: The Symantec Ghost starts to create the factory default image (**Figure B-27**).

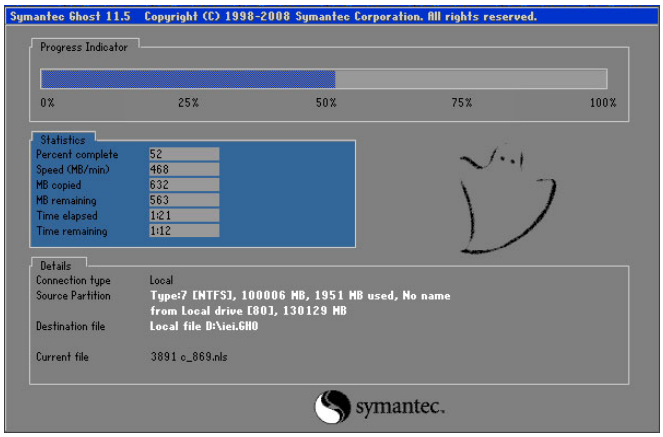


Figure B-27: Image Creation Complete

Step 8: After completing the system configuration, press any key in the following window to restart the system.

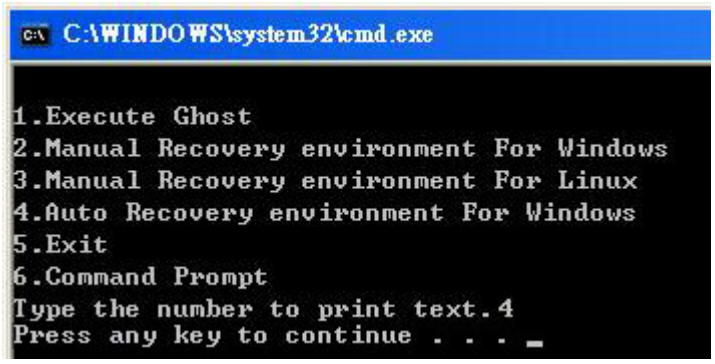
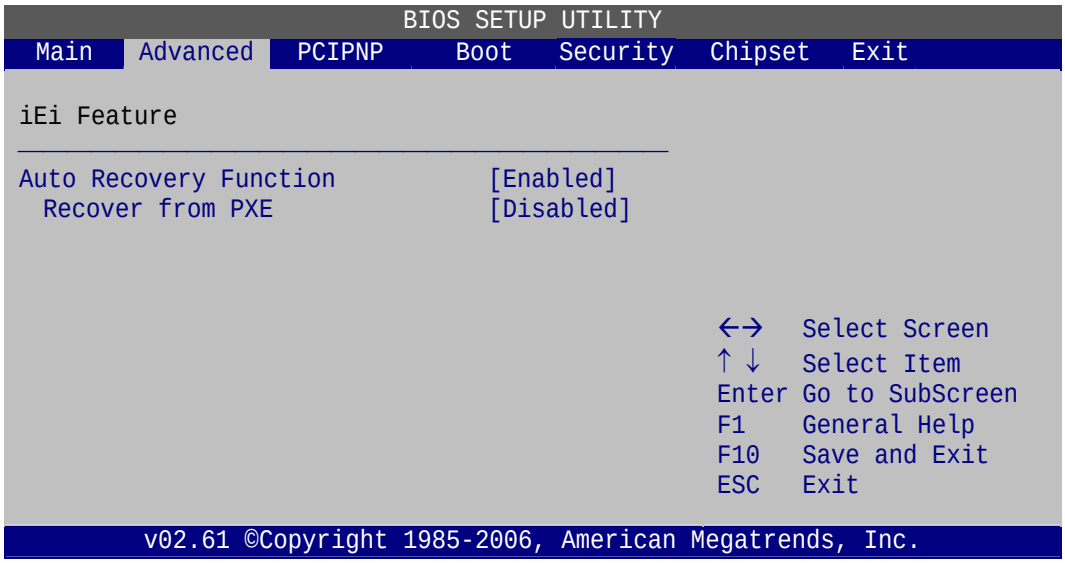


Figure B-28: Press any key to continue

Step 9: Eject the One Key Recovery CD and restart the system.

Step 10: Press the <**DELETE**> key as soon as the system is turned on to enter the BIOS.

Step 11: Enable the Auto Recovery Function option (**Advanced → iEi Feature → Auto Recovery Function**).



BIOS Menu 19: IEI Feature

Step 12: Save changes and restart the system. If the system encounters a Blue Screen of Death (BSoD) or a hang for around 10 minutes, it will automatically restore from the factory default image.

CAUTION:

The auto recovery function can only apply on a Microsoft Windows system running the following OS versions:

- Windows XP
- Windows Vista
- Windows 7

B.4 Setup Procedure for Linux

The initial setup procedure for Linux system is mostly the same with the procedure for Microsoft Windows. Please follow the steps below to setup recovery tool for Linux OS.

Step 1: **Hardware and BIOS setup**. Refer to **Section B.2.1**.

Step 2: **Install Linux operating system**. Make sure to install GRUB (v0.97 or earlier) MBR type and Ext3 partition type. Leave enough space on the hard drive to create the recover partition later.

NOTE:

If the Linux OS is not installed with GRUB (v0.97 or earlier) and Ext3, the Symantec Ghost may not function properly.

While installing Linux OS, please create two partitions:

- Partition 1: **/**
- Partition 2: **SWAP**

NOTE:

Please reserve enough space for partition 3 for saving recovery images.

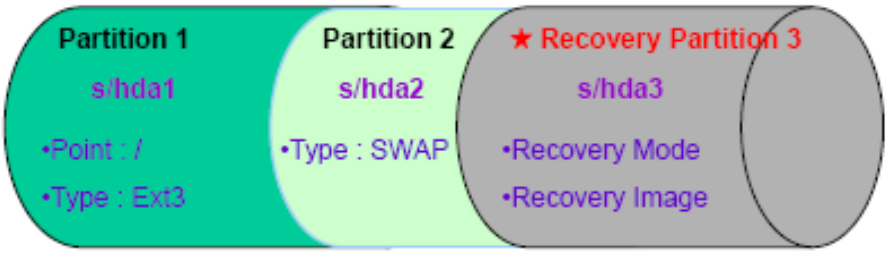


Figure B-29: Partitions for Linux

Step 3: **Create a recovery partition**. Insert the recovery CD into the optical disk drive. Follow **Step 1** ~ **Step 3** described in **Section B.2.2**. Then type the following commands (marked in red) to create a partition for recovery images.

system32>diskpart

DISKPART>list vol

DISKPART>sel disk 0

DISKPART>create part pri size= ___

DISKPART>assign letter=N

DISKPART>exit

system32>format N: /fs:ntfs /q /v:Recovery /y

system32>exit

Step 4: **Build the recovery partition**. Press any key to boot from the recovery CD. It will take a while to launch the recovery tool. Please be patient. When the recovery tool setup menu appears, type <**3**> and press <Enter> (**Figure B-30**). The Symantec Ghost window appears and starts configuring the system to build a recovery partition. After completing the system configuration, press any key to reboot the system. Eject the recovery CD.

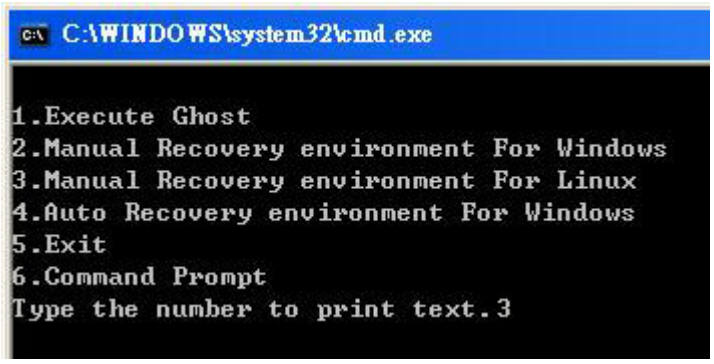


Figure B-30: Manual Recovery Environment for Linux

Step 5: **Access the recovery tool main menu by modifying the "menu.lst"**. To first access the recovery tool main menu, the menu.lst must be modified. In Linux, enter Administrator (root). When prompt appears, type:

cd /boot/grub

vi menu.lst

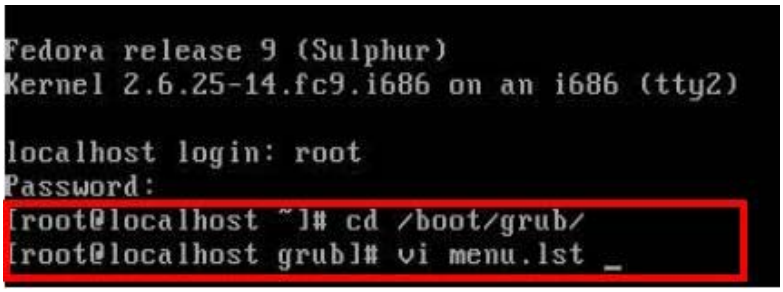
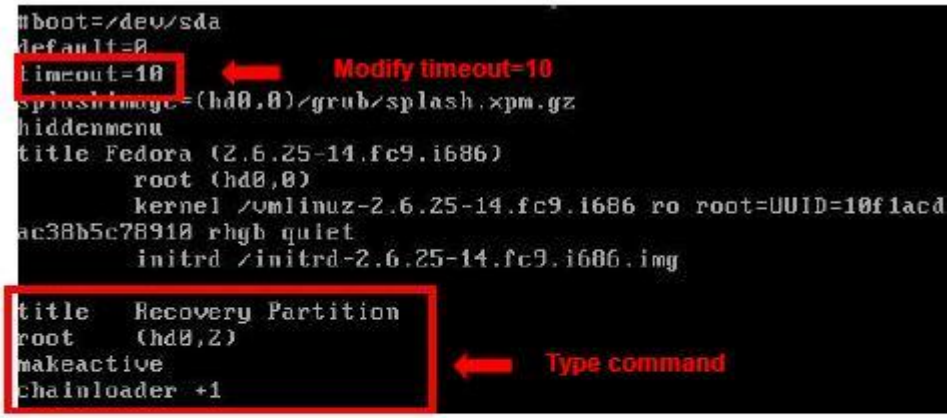


Figure B-31: Access menu.lst in Linux (Text Mode)

Step 6: Modify the menu.lst as shown below.



- Type command:

  title Recovery Partition

  root (hd0,2)

  makeactive

  chainloader +1

Step 7: The recovery tool menu appears. (**Figure B-32**)

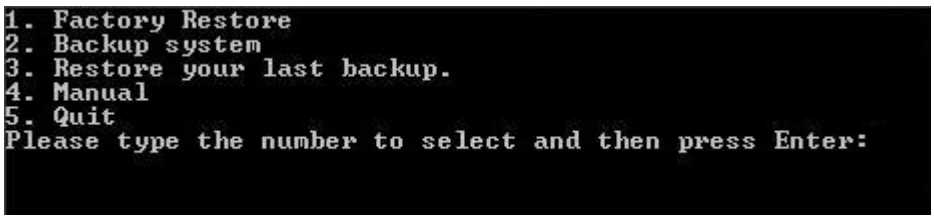


Figure B-32: Recovery Tool Menu

Step 8: **Create a factory default image**. Follow **Step 2** ~ **Step 12** described in **Section B.2.5** to create a factory default image.

B.5 Recovery Tool Functions

After completing the initial setup procedures as described above, users can access the recovery tool by pressing <**F3**> while booting up the system. However, if the setup procedure in Section B.3 has been completed and the auto recovery function is enabled, the system will automatically restore from the factory default image without pressing the F3 key. The recovery tool main menu is shown below.

Figure B-33: Recovery Tool Main Menu

The recovery tool has several functions including:

1. **Factory Restore**: Restore the factory default image (iei.GHO) created in Section B.2.5.
2. **Backup system**: Create a system backup image (iei_user.GHO) which will be saved in the hidden partition.
3. **Restore your last backup**: Restore the last system backup image
4. **Manual**: Enter the Symantec Ghost window to configure manually.
5. **Quit**: Exit the recovery tool and restart the system.

WARNING:

Please do not turn off the system power during the process of system recovery or backup.

WARNING:

All data in the system will be deleted during the system recovery. Please backup the system files before restoring the system (either Factory Restore or Restore Backup).

B.5.1 Factory Restore

To restore the factory default image, please follow the steps below.

Step 1: Type <**1**> and press <**Enter**> in the main menu.

Step 2: The Symantec Ghost window appears and starts to restore the factory default. A factory default image called **iei.GHO** is created in the hidden Recovery partition.

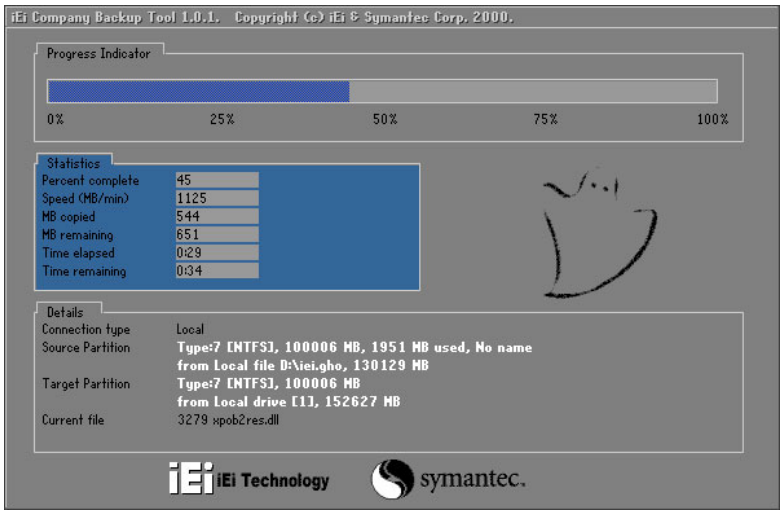


Figure B-34: Restore Factory Default

Step 3: The screen shown in **Figure B-35** appears when completed. Press any key to reboot the system.

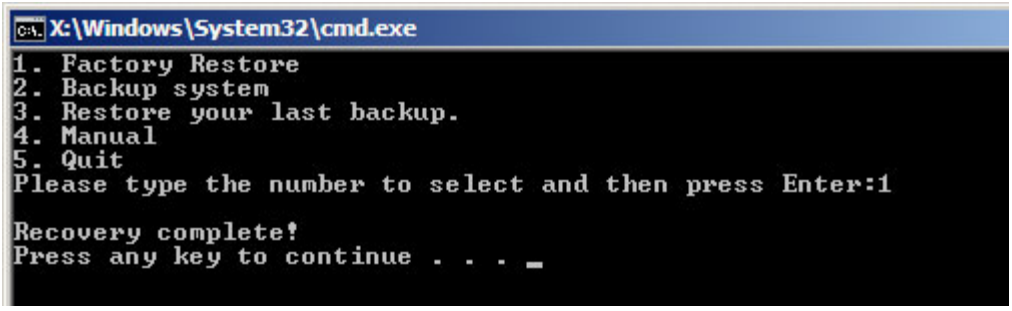


Figure B-35: Recovery Complete Window

B.5.2 Backup System

To backup the system, please follow the steps below.

Step 1: Type <**2**> and press <**Enter**> in the main menu.

Step 2: The Symantec Ghost window appears and starts to backup the system. A backup image called **iei_user.GHO** is created in the hidden Recovery partition.

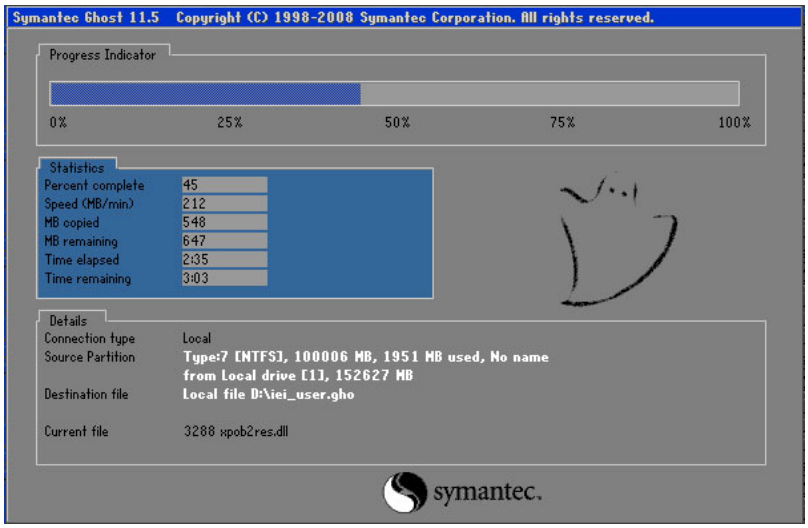


Figure B-36: Backup System

Step 3: The screen shown in **Figure B-37** appears when system backup is complete. Press any key to reboot the system.

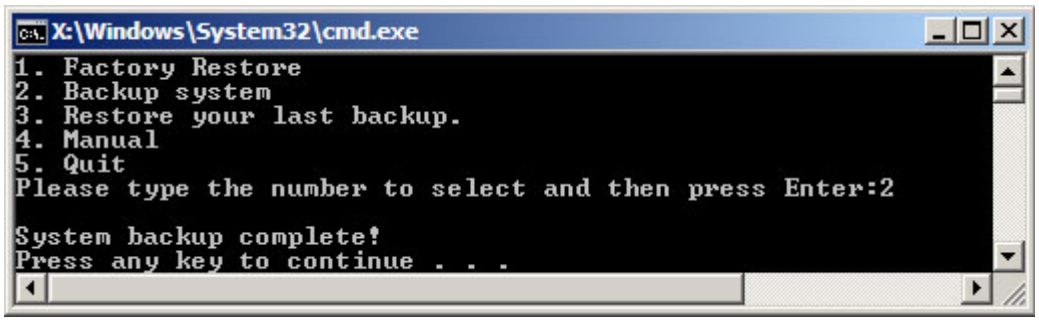


Figure B-37: System Backup Complete Window

B.5.3 Restore Your Last Backup

To restore the last system backup, please follow the steps below.

Step 1: Type <**3**> and press <**Enter**> in the main menu.

Step 2: The Symantec Ghost window appears and starts to restore the last backup image (iei_user.GHO).

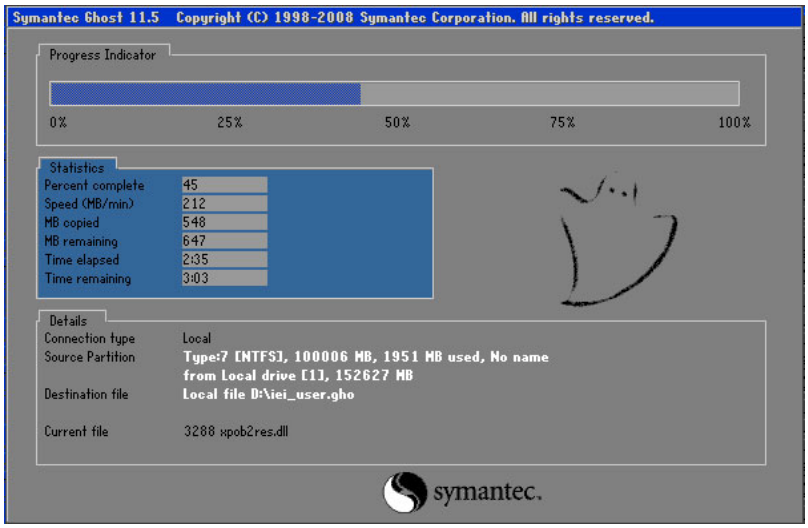


Figure B-38: Restore Backup

Step 3: The screen shown in **Figure B-39** appears when backup recovery is complete. Press any key to reboot the system.

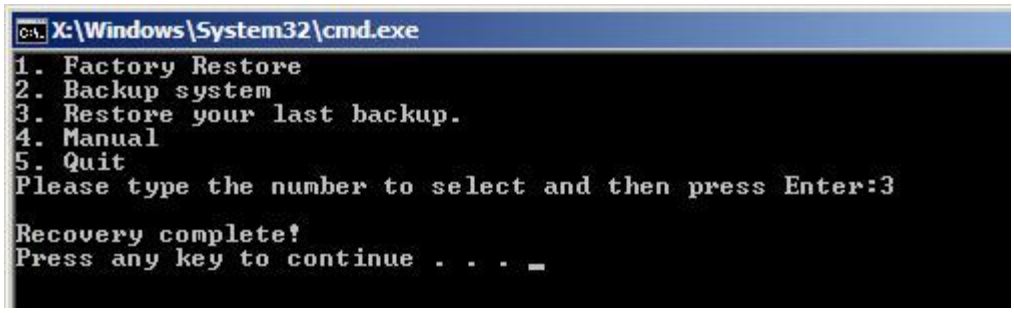


Figure B-39: Restore System Backup Complete Window

B.5.4 Manual

To restore the last system backup, please follow the steps below.

Step 1: Type <**4**> and press <**Enter**> in the main menu.

Step 2: The Symantec Ghost window appears. Use the Ghost program to backup or recover the system manually.

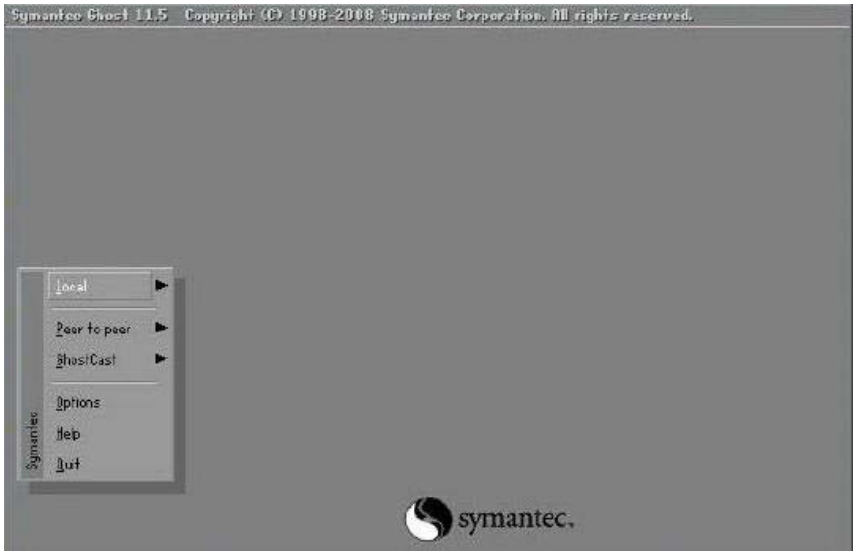
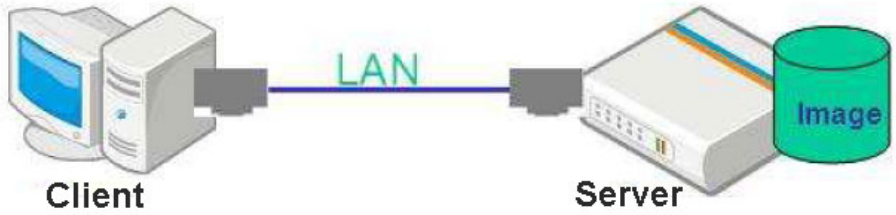


Figure B-40: Symantec Ghost Window

Step 3: When backup or recovery is completed, press any key to reboot the system.

B.6 Restore Systems from a Linux Server through LAN

The One Key Recovery allows a client system to automatically restore to a factory default image saved in a Linux system (the server) through LAN connectivity after encountering a Blue Screen of Death (BSoD) or a hang for around 10 minutes. To be able to use this function, the client system and the Linux system MUST reside in the same domain.



NOTE:

The supported client OS includes:

- Windows 2000
- Windows XP
- Windows Vista
- Windows 7
- Windows CE
- Windows XP Embedded

Prior to restoring client systems from a Linux server, a few setup procedures are required.

Step 1: Configure DHCP server settings

Step 2: Configure TFTP settings

Step 3: Configure One Key Recovery server settings

Step 4: Start DHCP, TFTP and HTTP

Step 5: Create a shared directory

Step 6: Setup a client system for auto recovery

The detailed descriptions are described in the following sections. In this document, two types of Linux OS are used as examples to explain the configuration process – CentOS 5.5 (Kernel 2.6.18) and Debian 5.0.7 (Kernel 2.6.26).

B.6.1 Configure DHCP Server Settings

Step 1: Install the DHCP

#yum install dhcp (CentOS, commands marked in red)

#apt-get install dhcp3-server (Debian, commands marked in blue)

Step 2: Confirm the operating system default settings: dhcpd.conf.

CentOS

Use the following command to show the DHCP server sample location:

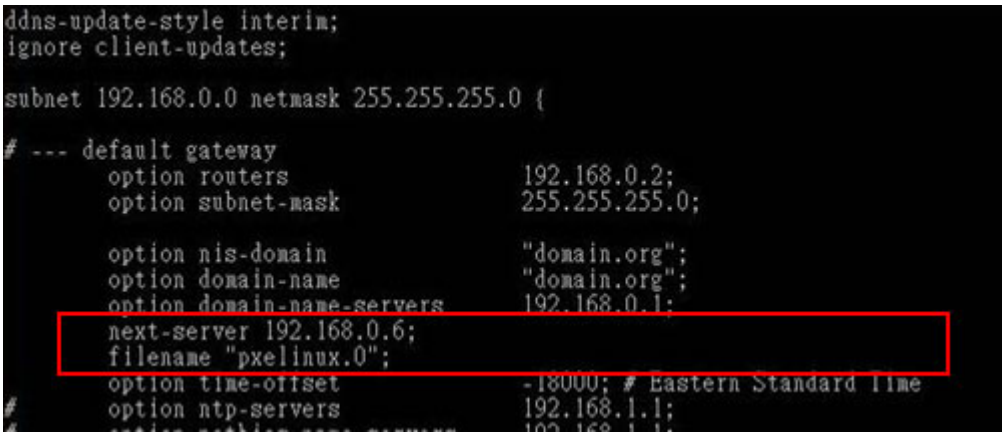
#vi /etc/dhcpd.conf

The DHCP server sample location is shown as below:

Use the following command to copy the DHCP server sample to etc/dhcpd.conf:

#cp /usr/share/doc/dhcp-3.0.5/dhcpd.conf.sample /etc/dhcpd.conf

#vi /etc/dhcpd.conf



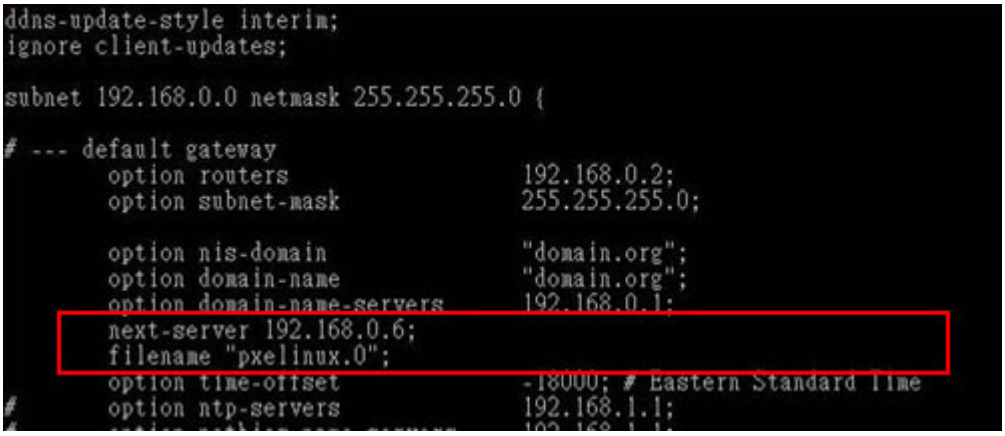
Debian

#vi /etc/dhcpd.conf

Edit "/etc/dhcpd.conf" for your environment. For example, add

next-server PXE server IP address;

filename “pxelinux.0”;



B.6.2 Configure TFTP Settings

Step 1: Install the tftp, httpd and syslinux.

#yum install tftp-server httpd syslinux (CentOS)

#apt-get install tftpd-hpa xinetd syslinux (Debian)

Step 2: Enable the TFTP server by editing the “/etc/xinetd.d/tftp” file and make it use the remap file. The “-vvv” is optional but it could definitely help on getting more information while running the remap file. For example:

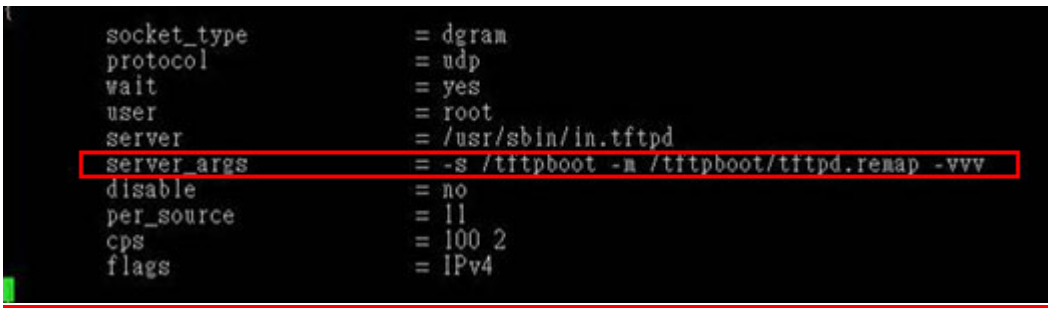
CentOS

#vi /etc/xinetd.d/tftp

Modify:

disable = no

server_args = -s /tftpboot –m /tftpboot/tftpd.remap -vvv_



Debian

Replace the TFTP settings from “inetd” to “xinetd” and annotate the “inetd” by adding “#”.

#vi /etc/inetd.conf

Modify: #tftp dgram udp wait root /usr/sbin..... (as shown below)

```
#:BOOT: TFTP service is provided primarily for booting.  Most sites
#       run this only on machines acting as "boot servers."

#tftp           dgram   udp     wait    root  /usr/sbin/in.tftpd /usr/sbin/in.tftpd -s
 /var/lib/tftpboot
```

#vi /etc/xinetd.d/tftp

```
        socket_type             = dgram
        protocol                = udp
        wait                    = yes
        user                    = root
        server                  = /usr/sbin/in.tftpd
        server_args             = -s /tftpboot -m /tftpboot/tftpd.remap -vvv
        disable                 = no
        per_source              = 11
        cps                     = 100 2
        flags                   = IPv4
```

B.6.3 Configure One Key Recovery Server Settings

Step 1: Copy the **Utility/RECOVERYR10.TAR.BZ2** package from the One Key Recovery CD to the system (server side).

Step 2: Extract the recovery package to /.

#cp RecoveryR10.tar.bz2 /

#cd /

#tar –xvjf RecoveryR10.tar.bz2

Step 3: Copy “pxelinux.0” from “syslinux” and install to “/tftboot”.

#cp /usr/lib/syslinux/pxelinux.0 /tftpboot/

B.6.4 Start the DHCP, TFTP and HTTP

Start the DHCP, TFTP and HTTP. For example:

CentOS

#service xinetd restart

#service httpd restart

#service dhcpd restart

Debian

#/etc/init.d/xinetd reload

#/etc/init.d/xinetd restart

#/etc/init.d/dhcp3-server restart

B.6.5 Create Shared Directory

Step 1: Install the samba.

#yum install samba

Step 2: Create a shared directory for the factory default image.

#mkdir /share

#cd /share

#mkdir /image

#cp iei.gho /image

WARNING:

The file name of the factory default image must be **iei.gho**.

Step 3: Confirm the operating system default settings: smb.conf.

#vi /etc/samba/smb.conf

Modify:

[image]

comment = One Key Recovery

path = /share/image

browseable = yes

writable = yes

public = yes

create mask = 0644

directory mask = 0755

Step 4: Edit "/etc/samba/smb.conf" for your environment. For example:

```
# "security = user" is always a good idea. This will require a Unix account
# in this server for every user accessing the server. See
# /usr/share/doc/samba-doc/htmldocs/Samba3-HOWTO/ServerType.html
# in the samba-doc package for details.
   security = share
```

```
[image]
   comment = One Key Recovery
   path = /share/image
   browseable = yes
   writable = yes
   public = yes
   create mask = 0644
   directory mask = 0755
```

Step 5: Modify the hostname

#vi /etc/hostname

Modify: RecoveryServer

```
RecoveryServer
~
```

B.6.6 Setup a Client System for Auto Recovery

Step 1: Configure the following BIOS options of the client system.

Advanced → iEi Feature → Auto Recovery Function → **Enabled**

Advanced → iEi Feature → Recover from PXE → **Enabled**

Boot → Launch PXE OpROM → **Enabled**

Step 2: Continue to configure the **Boot Option Priorities** BIOS option of the client system:

Boot Option #1 → remain the default setting to boot from the original OS.

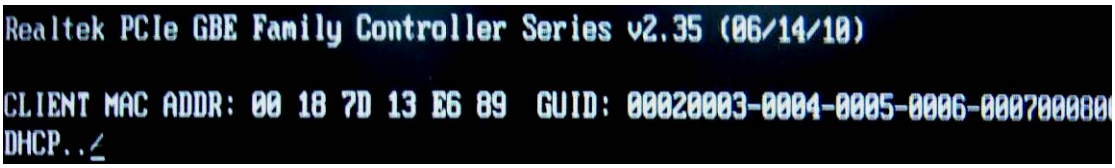
Boot Option #2 → select the boot from LAN option.

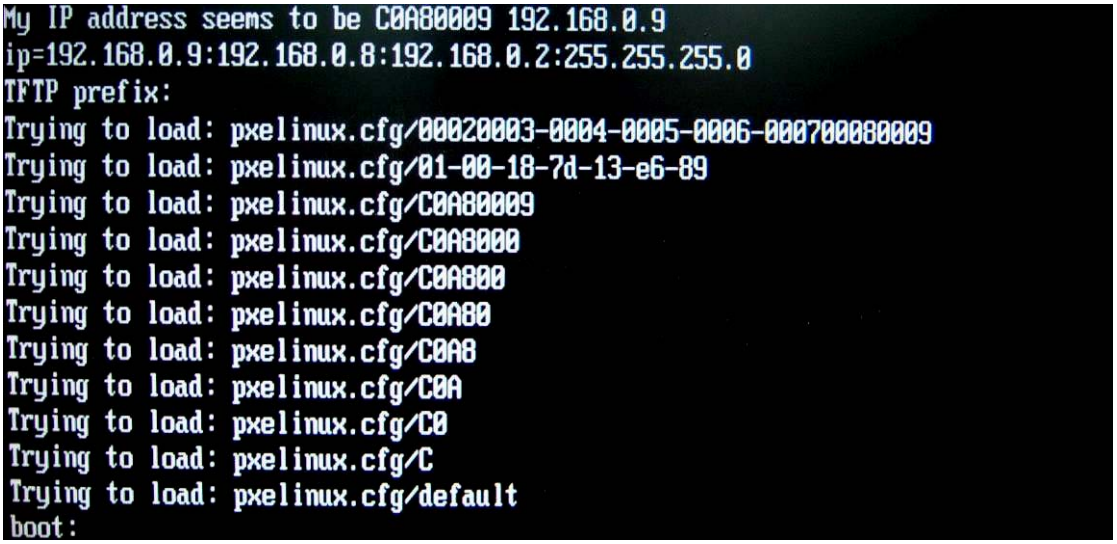
Step 3: Save changes and exit BIOS menu.

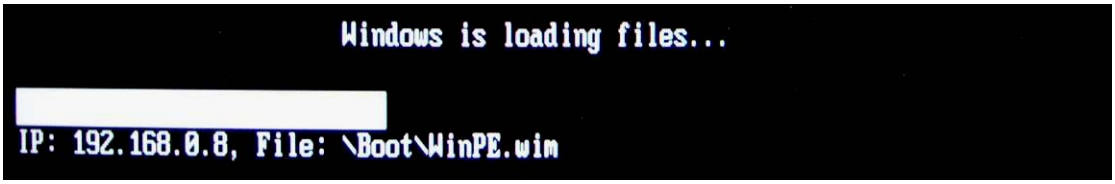
Exit → **Save Changes and Exit**

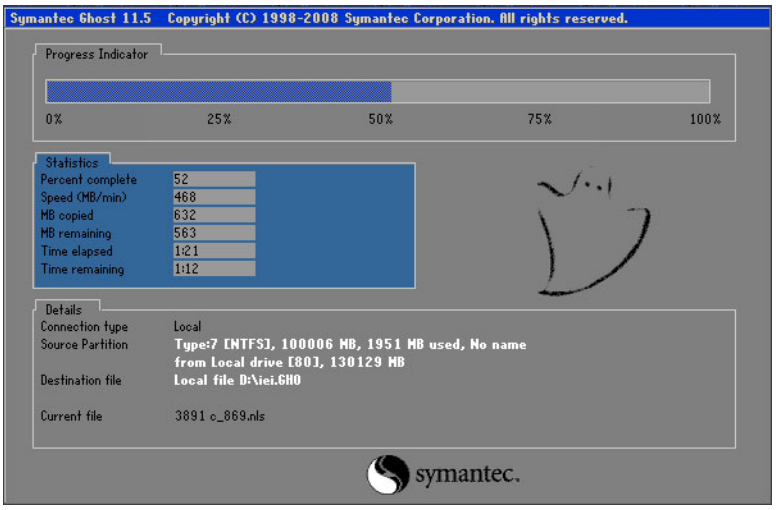
Step 4: Install the auto recovery utility into the system by double clicking the **Utility/AUTORECOVERY-SETUP.exe** in the One Key Recovery CD. This utility MUST be installed in the system, otherwise, the system will automatically restore from the factory default image every ten (10) minutes.

Step 5: Restart the client system from LAN. If the system encounters a Blue Screen of Death (BSoD) or a hang for around 10 minutes, it will automatically restore from the factory default image. The following screens will show when the system starts auto recovering.









NOTE:

A firewall or a SELinux is not in use in the whole setup process. If there is a firewall or a SELinux protecting the system, modify the configuration information to accommodate them.

B.7 Other Information

B.7.1 Using AHCI Mode or ALi M5283 / VIA VT6421A Controller

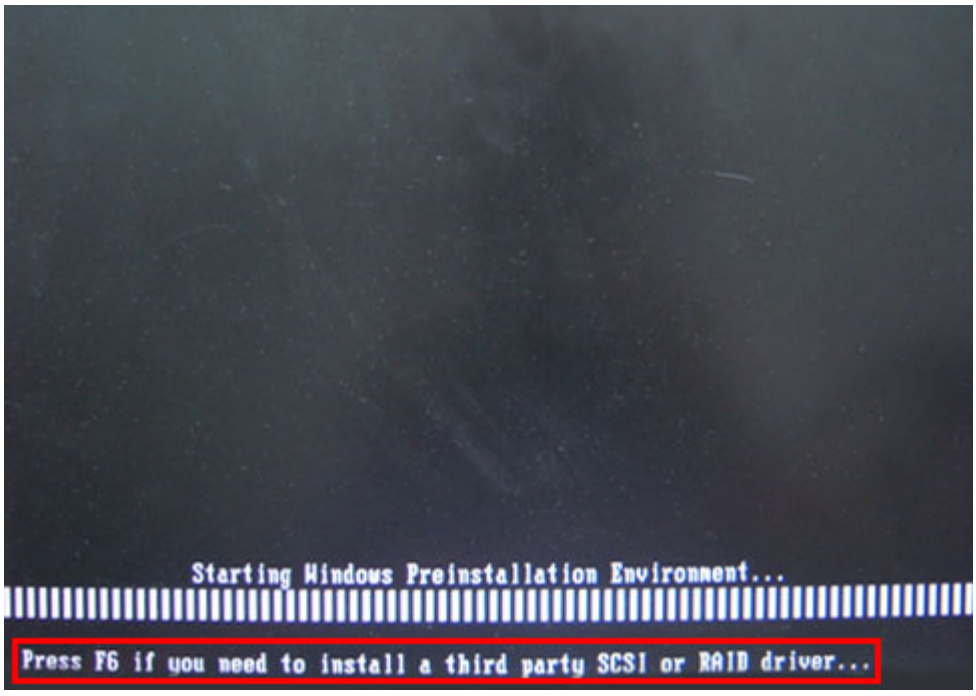
When the system uses AHCI mode or some specific SATA controllers such as ALi M5283 or VIA VT6421A, the SATA RAID/AHCI driver must be installed before using one key recovery. Please follow the steps below to install the SATA RAID/AHCI driver.

Step 1: Copy the SATA RAID/AHCI driver to a floppy disk and insert the floppy disk into a USB floppy disk drive. The SATA RAID/AHCI driver must be especially designed for the on-board SATA controller.

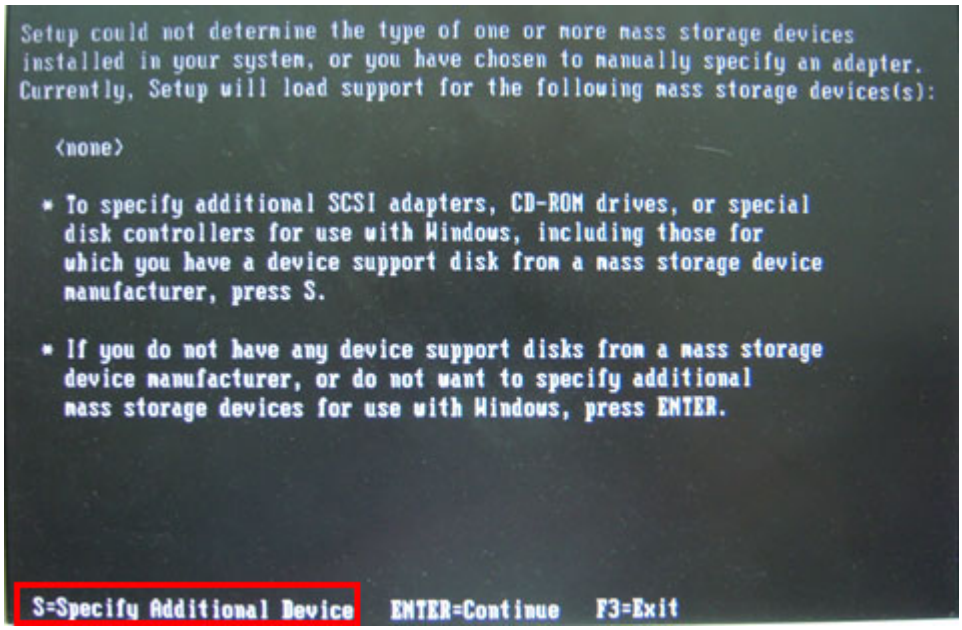
Step 2: Connect the USB floppy disk drive to the system.

Step 3: Insert the One Key Recovery CD into the system and boot the system from the CD.

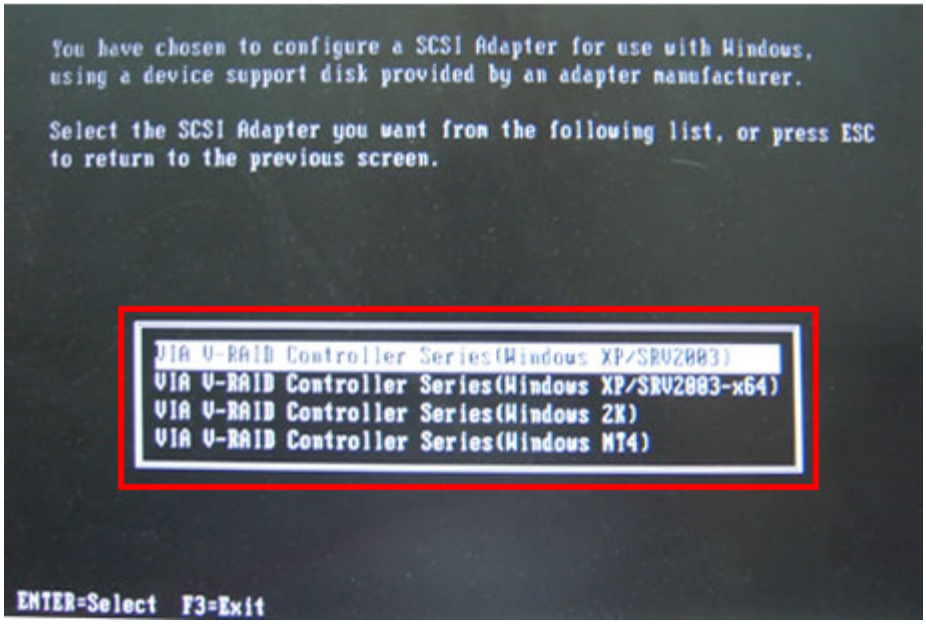
Step 4: When launching the recovery tool, press <**F6**>.



Step 5: When the following window appears, press <**S**> to select “Specify Additional Device”.



Step 6: In the following window, select a SATA controller mode used in the system. Then press <**Enter**>. The user can now start using the SATA HDD.



Step 7: After pressing <Enter>, the system will get into the recovery tool setup menu. Continue to follow the setup procedure from **Step 4** in **Section B.2.2 Create Partitions** to finish the whole setup process.

B.7.2 System Memory Requirement

To be able to access the recovery tool by pressing <**F3**> while booting up the system, please make sure to have enough system memory. The minimum memory requirement is listed below.

- Using Award BIOS: 128 MB system memory
- Using AMI BIOS: 512 MB system memory.

Appendix

C

Safety Precautions

WARNING:

The precautions outlined in this chapter should be strictly followed. Failure to follow these precautions may result in permanent damage to the EP series.

C.1 Safety Precautions

Please follow the safety precautions outlined in the sections that follow:

C.1.1 General Safety Precautions

Please ensure the following safety precautions are adhered to at all times.

- ***Follow the electrostatic precautions*** outlined below whenever the EP series is opened.
- ***Make sure the power is turned off and the power cord is disconnected*** whenever the EP series is being installed, moved or modified.
- ***Do not apply voltage levels that exceed the specified voltage range***. Doing so may cause fire and/or an electrical shock.
- ***Electric shocks can occur*** if the EP series chassis is opened when the EP series is running.
- ***Do not drop or insert any objects*** into the ventilation openings of the EP series.
- ***If considerable amounts of dust, water, or fluids enter the EP series***, turn off the power supply immediately, unplug the power cord, and contact the EP series vendor.
- **DO NOT**:
  - Drop the EP series against a hard surface.
  - Strike or exert excessive force onto the LCD panel.
  - Touch any of the LCD panels with a sharp object
  - In a site where the ambient temperature exceeds the rated temperature

C.1.2 Anti-static Precautions

WARNING:

Failure to take ESD precautions during the installation of the EP series may result in permanent damage to the EP series and severe injury to the user.

Electrostatic discharge (ESD) can cause serious damage to electronic components, including the EP series. Dry climates are especially susceptible to ESD. It is therefore critical that whenever the EP series is opened and any of the electrical components are handled, the following anti-static precautions are strictly adhered to.

- ***Wear an anti-static wristband***: Wearing a simple anti-static wristband can help to prevent ESD from damaging any electrical component.
- ***Self-grounding***: Before handling any electrical component, touch any grounded conducting material. During the time the electrical component is handled, frequently touch any conducting materials that are connected to the ground.
- ***Use an anti-static pad***: When configuring or working with an electrical component, place it on an antic-static pad. This reduces the possibility of ESD damage.
- ***Only handle the edges of the electrical component***: When handling the electrical component, hold the electrical component by its edges.

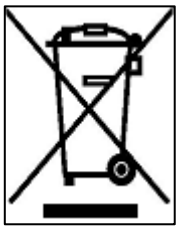
C.1.3 Product Disposal

CAUTION:

Risk of explosion if battery is replaced by and incorrect type. Only certified engineers should replace the on-board battery.

Dispose of used batteries according to instructions and local regulations.

- Outside the European Union - If you wish to dispose of used electrical and electronic products outside the European Union, please contact your local authority so as to comply with the correct disposal method.
- Within the European Union:



EU-wide legislation, as implemented in each Member State, requires that waste electrical and electronic products carrying the mark (left) must be disposed of separately from normal household waste. This includes monitors and electrical accessories, such as signal cables or power cords. When you need to dispose of your display products, please follow the guidance of your local authority, or ask the shop where you purchased the product. The mark on electrical and electronic products only applies to the current European Union Member States.

Please follow the national guidelines for electrical and electronic product disposal.

C.2 Maintenance and Cleaning Precautions

When maintaining or cleaning the EP series, please follow the guidelines below.

C.2.1 Maintenance and Cleaning

Prior to cleaning any part or component of the EP series, please read the details below.

- Except for the LCD panel, never spray or squirt liquids directly onto any other components. To clean the LCD panel, gently wipe it with a piece of soft dry cloth or a slightly moistened cloth.
- The interior of the EP series does not require cleaning. Keep fluids away from the EP series interior.
- Be cautious of all small removable components when vacuuming the EP series.
- Turn the EP series off before cleaning the EP series.
- Never drop any objects or liquids through the openings of the EP series.
- Be cautious of any possible allergic reactions to solvents or chemicals used when cleaning the EP series.
- Avoid eating, drinking and smoking within vicinity of the EP series.

C.2.2 Cleaning Tools

Some components in the EP series may only be cleaned using a product specifically designed for the purpose. In such case, the product will be explicitly mentioned in the cleaning tips. Below is a list of items to use when cleaning the EP series.

- ***Cloth*** – Although paper towels or tissues can be used, a soft, clean piece of cloth is recommended when cleaning the EP series.
- ***Water or rubbing alcohol*** – A cloth moistened with water or rubbing alcohol can be used to clean the EP series.
- ***Using solvents*** – The use of solvents is not recommended when cleaning the EP series as they may damage the plastic parts.
- ***Vacuum cleaner*** – Using a vacuum specifically designed for computers is one of the best methods of cleaning the EP series. Dust and dirt can restrict the airflow in the EP series and cause its circuitry to corrode.
- ***Cotton swabs*** - Cotton swaps moistened with rubbing alcohol or water are excellent tools for wiping hard to reach areas.
- **Foam swabs** - Whenever possible, it is best to use lint free swabs such as foam swabs for cleaning.

Appendix

D

Watchdog Timer

NOTE:

The following discussion applies to DOS environment. IEI support is contacted or the IEI website visited for specific drivers for more sophisticated operating systems, e.g., Windows and Linux.

The Watchdog Timer is provided to ensure that standalone systems can always recover from catastrophic conditions that cause the CPU to crash. This condition may have occurred by external EMI or a software bug. When the CPU stops working correctly, Watchdog Timer either performs a hardware reset (cold boot) or a Non-Maskable Interrupt (NMI) to bring the system back to a known state.

A BIOS function call (INT 15H) is used to control the Watchdog Timer:

INT 15H:

AH – 6FH Sub-function:	
AL – 2:	Sets the Watchdog Timer's period.
BL:	Time-out value (Its unit-second is dependent on the item "Watchdog Timer unit select" in CMOS setup).

Table D-1: AH-6FH Sub-function

Call sub-function 2 to set the time-out period of Watchdog Timer first. If the time-out value is not zero, the Watchdog Timer starts counting down. While the timer value reaches zero, the system resets. To ensure that this reset condition does not occur, calling sub-function 2 must periodically refresh the Watchdog Timer. However, the Watchdog timer is disabled if the time-out value is set to zero.

A tolerance of at least 10% must be maintained to avoid unknown routines within the operating system (DOS), such as disk I/O that can be very time-consuming.

NOTE:

When exiting a program it is necessary to disable the Watchdog Timer, otherwise the system resets.

Example program:

```
; INITIAL TIMER PERIOD COUNTER
;
W_LOOP:

        MOV     AX, 6F02H       ;setting the time-out value
        MOV     BX, 05          ;time-out value is 5 seconds
        INT      15H
 ;
; ADD THE APPLICATION PROGRAM HERE
;
        CMP      EXIT_AP, 1     ;is the application over?
        JNE      W_LOOP         ;No, restart the application

        MOV     AX, 6F02H       ;disable Watchdog Timer
        MOV     BX, 0           ;
        INT      15H
;
; EXIT ;
```

Appendix

E

Hazardous Materials Disclosure

E.1 Hazardous Material Disclosure Table for IPB Products Certified as RoHS Compliant Under 2002/95/EC Without Mercury

The details provided in this appendix are to ensure that the product is compliant with the Peoples Republic of China (China) RoHS standards. The table below acknowledges the presences of small quantities of certain materials in the product, and is applicable to China RoHS only.

A label will be placed on each product to indicate the estimated “Environmentally Friendly Use Period” (EFUP). This is an estimate of the number of years that these substances would “not leak out or undergo abrupt change.” This product may contain replaceable sub-assemblies/components which have a shorter EFUP such as batteries and lamps. These components will be separately marked.

Please refer to the table on the next page.

Part Name	Toxic or Hazardous Substances and Elements					
	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent Chromium (CR(VI))	Polybrominated Biphenyls (PBB)	Polybrominated Diphenyl Ethers (PBDE)
Housing	X	O	O	O	O	X
Display	X	O	O	O	O	X
Printed Circuit Board	X	O	O	O	O	X
Metal Fasteners	X	O	O	O	O	O
Cable Assembly	X	O	O	O	O	X
Fan Assembly	X	O	O	O	O	X
Power Supply Assemblies	X	O	O	O	O	X
Battery	O	O	O	O	O	O

O: This toxic or hazardous substance is contained in all of the homogeneous materials for the part is below the limit requirement in SJ/T11363-2006

X: This toxic or hazardous substance is contained in at least one of the homogeneous materials for this part is above the limit requirement in SJ/T11363-2006

此附件旨在确保本产品符合中国 RoHS 标准。以下表格标示此产品中某有毒物质的含量符合中国 RoHS 标准规定的限量要求。

本产品上会附有"环境友好使用期限"的标签，此期限是估算这些物质"不会有泄漏或突变"的年限。本产品可能包含有较短的环境友好使用期限的可替换元件，像是电池或灯管，这些元件将会单独标示出来。

部件名称	有毒有害物质或元素					
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (CR(VI))	多溴联苯 (PBB)	多溴二苯醚 (PBDE)
壳体	X	O	O	O	O	X
显示	X	O	O	O	O	X
印刷电路板	X	O	O	O	O	X
金属螺帽	X	O	O	O	O	O
电缆组装	X	O	O	O	O	X
风扇组装	X	O	O	O	O	X
电力供应组装	X	O	O	O	O	X
电池	O	O	O	O	O	O

O: 表示该有毒有害物质在该部件所有物质材料中的含量均在 SJ/T11363-2006 标准规定的限量要求以下。

X: 表示该有毒有害物质至少在该部件的某一均质材料中的含量超出 SJ/T11363-2006 标准规定的限量要求。