



IEI Technology Corp.



MODEL:
DM Series

6.5"~19" LCD Monitor

IP 65 Protection, VGA/DVI-D, 9-36V Input

User Manual

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Revision

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Chapter

1

Introduction

1.1 Overview



Figure 1 1: DM Series

The DM series LCD monitor is the latest member of IEI's line of sophisticated LCD designs, and it has been improved to be RoHS compliant. It is designed to fit industrial automation, or any other applications that require minimum installation space and flexible configuration. The flat front panel provides IP 65 protection, which effectively wards off dust and water. Flexible analog or digital interfaces are provided for ease of connection with a management computer.

1.2 Features

All the base models listed in **Section 1.2.1** have the following standard features

- IP 65 compliant aluminum front panel
- Analog VGA interface supports most general system boards
- Over 300 cd/m² high brightness LCD panel
- Analog resistive type touch panel
- Advanced thermal and air-flow design
- Supports panel, rack, wall, DIN rail, stand and arm mounting
- M models support 9~36V DC power input for mobile application
- Long product life support

DM Series Monitor

- RoHS compliant

1.3 Model Variations

The DM series LCD monitor has the following seven base models.

- DM-65: 6.5" LCD screen
- DM-84: 8.4" LCD screen
- DM-104: 10.4" LCD screen
- DM-121: 12.1" LCD screen
- DM-150: 15" LCD screen
- DM-170: 17" LCD screen
- DM-190: 19" LCD screen

The DM series LCD monitor base models may or may not have a variety of variants. The standard model name is DM-(XX/XXX), where (XX/XXX) refers to either the two or three digit size of the monitor. The model variations are listed in **Table 1-1**.

| Model Number | LCD | 9~36V Power Input | Touchscreen |
|------------------|-------|-------------------|-------------|
| DM-65GHS/R-R20 | 6.5" | - | Yes |
| DM-84GHS/R-R20 | 8.4" | - | Yes |
| DM-84GHMS/R-R20 | | Yes | Yes |
| DM-104GHS/R-R20 | 10.4" | - | Yes |
| DM-104GHMS/R-R20 | | Yes | Yes |
| DM-121GXS/R-R20 | 12.1" | - | Yes |
| DM-121GXMS/R-R20 | | Yes | Yes |
| DM-150GS/R-R20 | 15" | - | Yes |
| DM-150GMS/R-R20 | | Yes | Yes |
| DM-170GS/R-R20 | 17" | - | Yes |
| DM-170GMS/R-R20 | | Yes | Yes |
| DM-190GS/R-R20 | 19" | - | Yes |
| DM-190GMS/R-R20 | | Yes | Yes |

Table 1-1: DM Series Model Variations

1.4 Applications

The DM series LCD monitor is designed for rigorous industrial environments where it may be exposed to both heat and moisture. Its durability and strength also makes it an ideal choice for public access computers. Some possible applications include:

- Digital Surveillance
- Digital surveillance
- X-ray imaging terminal
- Multimedia advertising platform
- General Computing
 - Computer-based testing center
 - General purpose information system
 - Mobile nursing station
 - Interactive education use
- Automation & Control
 - Plant environment monitoring
 - Factory automation HMI terminal
 - Shop-floor/MES control
- Self-service Kiosk
 - Full-service receptionist kiosk
 - Hospital self-registrating terminal
 - Interactive photo kiosk
 - Video rental kiosk
 - Self-service POS terminal

1.5 External Overview

The DM series LCD monitors are durable devices that can be used in harsh industrial environments. The following sections describe the physical layout of the DM series LCD monitors.

DM Series Monitor

1.5.1 Front View

The front of the DM series LCD monitor is a flat panel LCD screen surrounded by an aluminum frame. A control button panel (OSD), if available, is located either vertically on the right side of the frame or horizontally along the bottom of the frame with the following control buttons:

- LCD On/Off
- Auto
- Left
- Right
- Menu

The OSD panel also has one power LED.

Figure 1-2 shows a typical monitor front view.

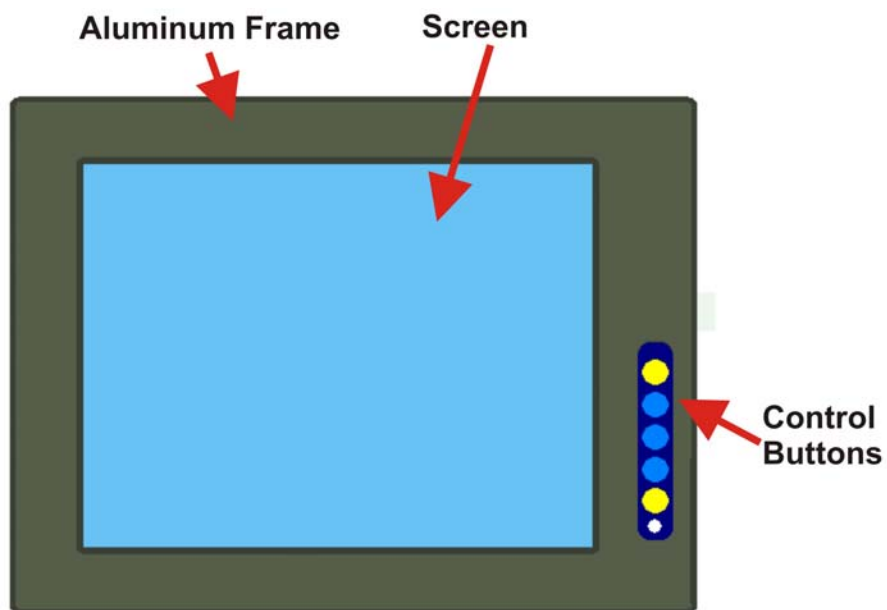


Figure 1-2: Typical Monitor Front View

1.5.2 Bottom Panel View

Figure 1-3 shows the bottom panel of the DM-190 monitor. Other models may include or exclude additional connectors. Refer to **Section 2.3** for listings of monitors and their connectors. All connectors are fully described in **Section 5.4**.

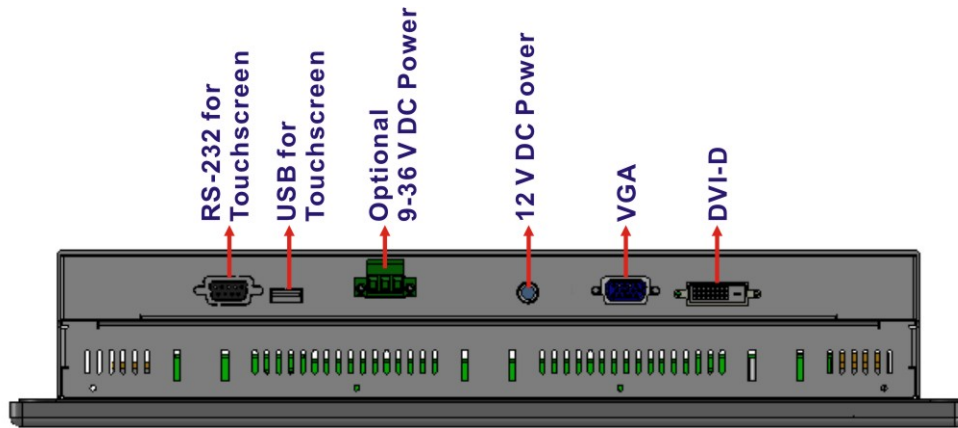


Figure 1-3: DM-190 Bottom Panel View

DM Series Monitor

1.5.3 AD Board

The DM series LCD monitor AD board provides a wide variety of control interfaces, receiving and managing signals from a CPU card through cabling. **Figure 1-4** shows the AV-6600 AD board as a sample of a typical AD board for the DM series LCD monitor. Refer to **Chapter 4** for a complete description of AD boards and their connectors.

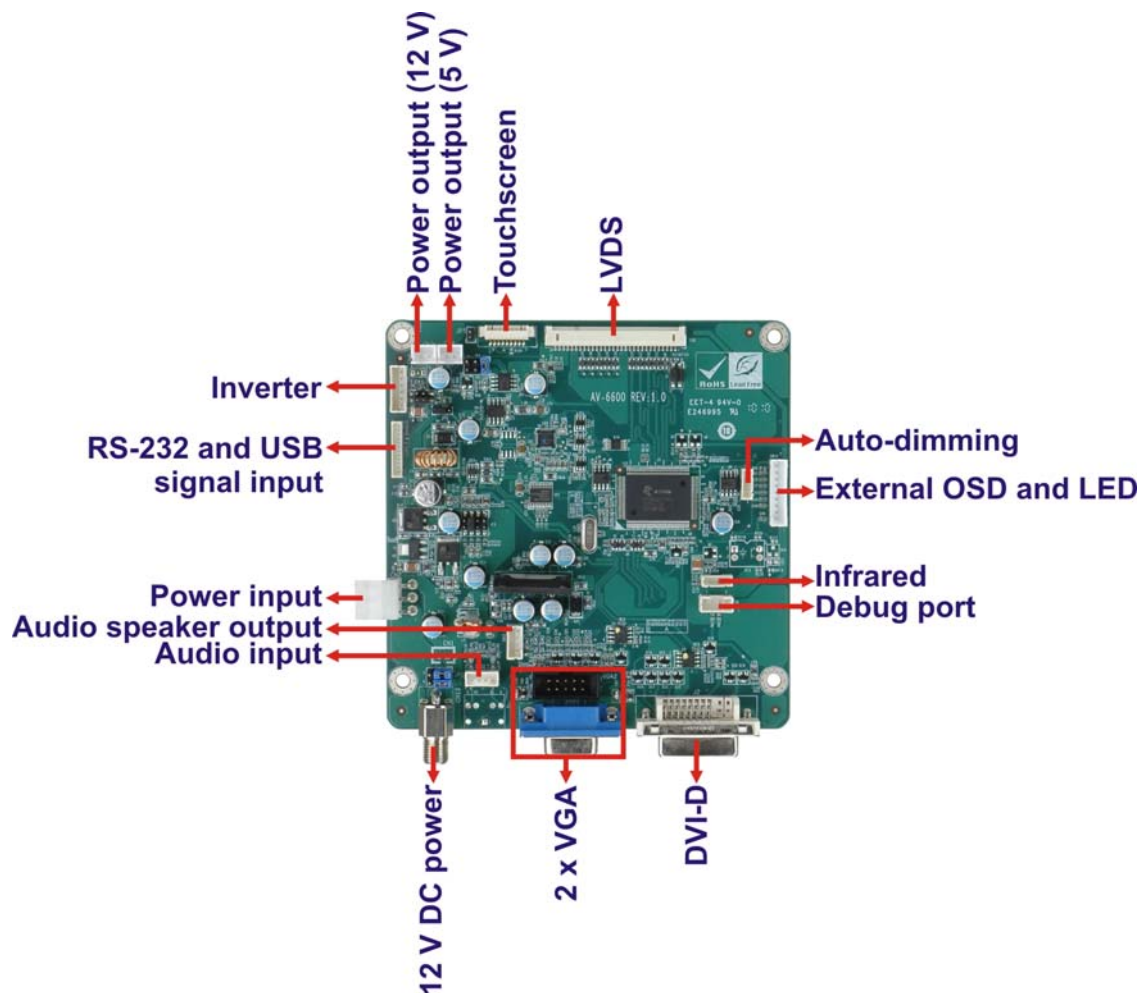


Figure 1-4: AV-6600 AD Board

1.6 Series Specifications

Table 1-2 shows the DM Series specifications.

| Model | DM-65 | DM-84 | DM-104 | DM-121 | DM-150 | DM-170 | DM-190 |
|---------------------------------|-------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|
| LCD Size | 6.5" | 8.4" | 10.4" | 12.1" | 15" | 17" | 19" |
| Input Interface | VGA | VGA | VGA | VGA DVI-D | VGA DVI-D | VGA DVI-D | VGA DVI-D |
| Max. Resolution | 640x480 | 800x600 | 800x600 | 1024x768 | 1024x768 | 1280x1024 | 1280x1024 |
| Brightness (cd/m ²) | 800 | 450 | 400 | 500 | 350 | 300 | 300 |
| Contrast | 600:1 | 600:1 | 700:1 | 700:1 | 700:1 | 800:1 | 1000:1 |
| LCD Color | 262K | 262K | 262K | 262K | 16.2M | 16.7M | 16.7M |
| Pixel Pitch (mm) | 0.207 | 0.213 | 0.264 | 0.3075 | 0.297 | 0.264 | 0.264 |
| Front Frame | Aluminum | Aluminum | Aluminum | Aluminum | Aluminum | Aluminum | Aluminum |
| Chassis | Heavy-duty steel | Heavy-duty steel | Heavy-duty steel | Heavy-duty steel | Heavy-duty steel | Heavy-duty steel | Heavy-duty steel |
| View Angle (H / V) | 160/140 | 160/140 | 160/140 | 160/160 | 140/125 | 170/160 | 170/160 |
| AD Board | AV-9650 | AV-6650 | AV-6650 | AV-6600 | AV-6600 | AV-6600 | AV-6600 |
| Power Adapter | 36W | 36W | 36W | 36W | 50W | 50W | 50W |
| OSD function | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| Mounting | Panel Wall Rack DIN Arm | Panel Wall Rack Arm Stand | Panel Wall Rack Arm Stand | Panel Wall Rack Arm Stand | Panel Wall Rack Arm Stand | Panel Wall Rack Arm Stand | Panel Wall Rack Arm Stand |
| Dimension (WxHxD) (mm) | 183 x 143 x 41 | 244 x 178 x 49 | 312 x 242 x 53 | 340 x 260 x 58 | 410 x 309 x 64.4 | 452.0 x 356.0 x 65.2 | 482 x 399 x 73 |
| Color | Silver | Silver | Silver | Silver | Silver | Silver | Silver |
| Operating Temperature | -10~50°C | -10~50°C | -10~50°C | -10~50°C | 0~50°C | 0~50°C | 0~50°C |

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| Model | DM-65 | DM-84 | DM-104 | DM-121 | DM-150 | DM-170 | DM-190 |
|------------|-------|-------|--------|--------|--------|--------|--------|
| IP Level | IP 65 | IP 65 | IP 65 | IP 65 | IP 65 | IP 65 | IP 65 |
| N/G Weight | 1kg | 1.8kg | 3kg | 3.8kg | 6kg | 8.6kg | 10kg |

Table 1-2: DM Series Specifications

1.7 Certifications

All DM series LCD monitor models comply with the following international standards:

- RoHS
- IP 65

For a more detailed description of these standards, please refer to **Appendix B**.

Chapter

2

Mechanical Overview

DM Series Monitor

2.1 Introduction

This chapter describes the general mechanical overview of the DM series monitors including front and bottom panel variations, available interfaces and overall dimensions.

2.2 Front Panel

The front panel of the DM series LCD monitor is comprised of a LCD in an aluminum frame with an OSD control panel.

2.2.1 Front Panel Variants

Table 2-1 shows the three front panel variants for the DM series LCD monitor.

| Model | OSD Control Panel Location | Variant Number |
|--|--|----------------|
| DM-170, DM-150, DM-121, DM-104, DM-84 | Vertically along the right side of the aluminum frame | 1 |
| DM-190 | Horizontally along the bottom of the aluminum frame | 2 |
| DM-65 | In line along the bottom of the rear panel | 3 |

Table 2-1: Front Panel Variants

2.2.2 Front Panel Variant 1

The following models of the DM series LCD monitor have an OSD control panel located vertically along the right side of the aluminum frame:

- DM-170
- DM-150
- DM-121
- DM-104
- DM-84

Figure 2-1 shows the location of the front panel variant 1 OSD controls.

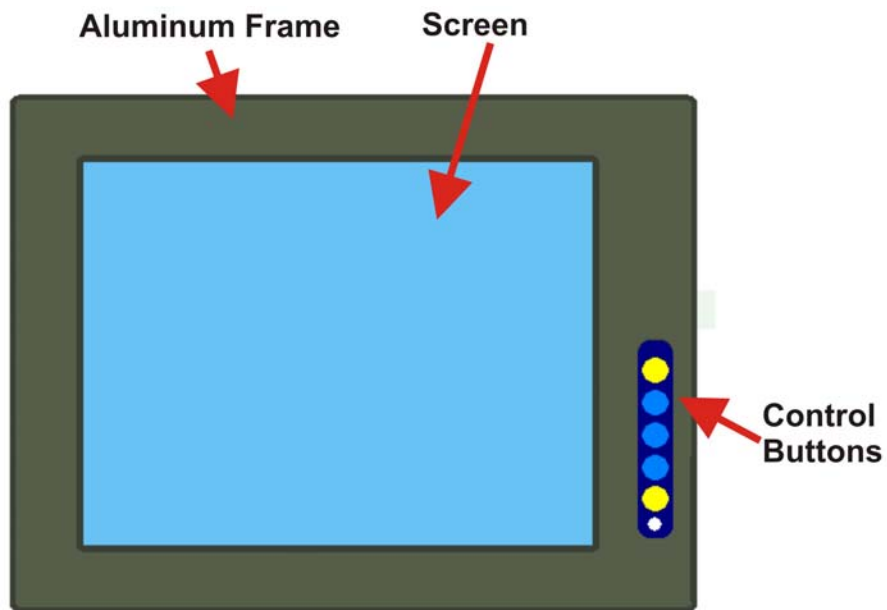


Figure 2-1: Front Panel Variant 1

DM Series Monitor

2.2.3 Front Panel Variant 2

The following model of the DM series LCD monitor has an OSD control panel located horizontally along the bottom of the aluminum frame:

- DM-190

Figure 2-2 shows the location of the front panel variant 2 OSD controls.

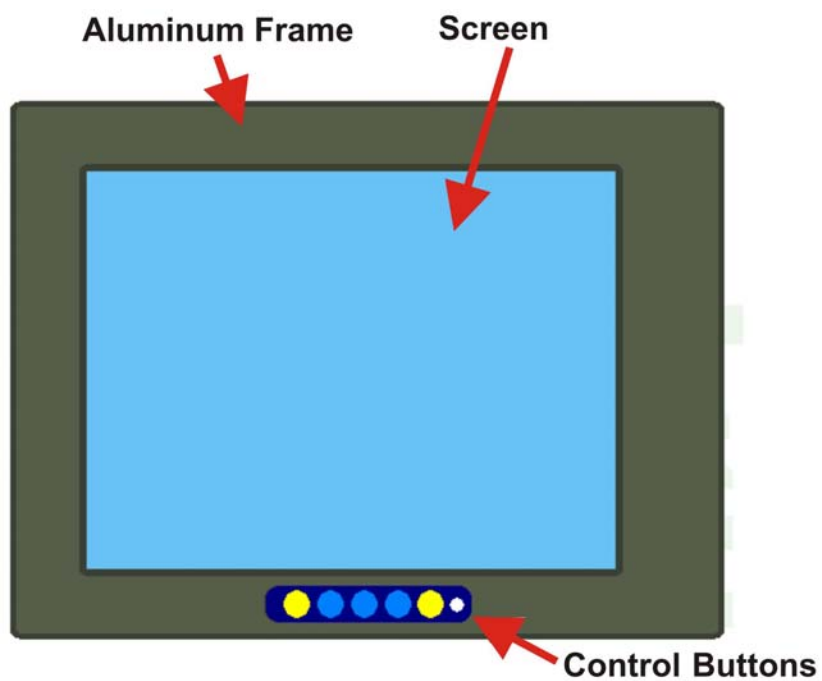


Figure 2-2: Front Panel Variant 2

2.2.4 Front Panel Variant 3

The following model of the DM series LCD monitor has an OSD control panel located in-line along the bottom of the aluminum frame:

- DM-65

Figure 2-3 shows the location of the front panel variant 3 OSD controls.

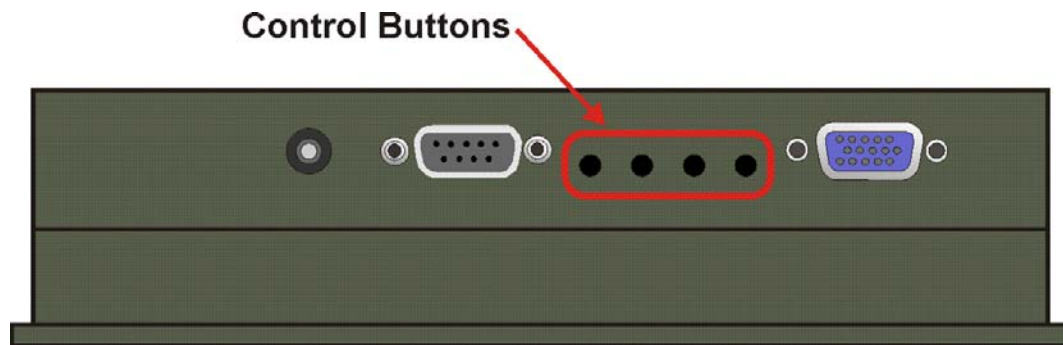


Figure 2-3: Front Panel Variant 3

2.3 Bottom Panel

All peripheral device connectors are located on the bottom panel of the DM series LCD monitor. The following sections describe the bottom panel variants and their associated connectors.

2.3.1 Available Connectors

There are a number of bottom panel peripheral device connectors available for the DM series LCD monitor.

- VGA connector
- DVI-D connector
- 12V power connector
- 9~36V terminal block
- RS-232 serial connector
- USB connector

DM Series Monitor

2.3.2 DM-65 Connectors

The following is a list of the bottom panel peripheral device connectors used on the DM-65 series LCD monitor.

- VGA connector
- 12V power connector
- USB connector for touchscreen

2.3.3 DM-84 Connectors

The following is a list of the bottom panel peripheral device connectors used on the DM-84 series LCD monitor.

- VGA connector
- 12V power connector
- 9~36V terminal block (M model only)

2.3.4 DM-104 Connectors

The following is a list of the bottom panel peripheral device connectors used on the DM-104 series LCD monitor.

- VGA connector
- 12V power connector
- RS-232 serial connector for touchscreen
- USB connector for touchscreen
- 9~36V terminal block (M model only)

2.3.5 DM-121 Connectors

The following is a list of the bottom panel peripheral device connectors used on the DM-121 series LCD monitor.

- VGA connector
- DVI-D connector
- 12V power connector
- RS-232 serial connector for touchscreen

- USB connector for touchscreen
- 9~36V terminal block (M model only)

2.3.6 DM-150 Connectors

The following is a list of the bottom panel peripheral device connectors used on the DM-150 series LCD monitor.

- VGA connector
- DVI-D connector
- 12V power connector
- RS-232 serial connector for touchscreen
- USB connector for touchscreen
- 9~36V terminal block (M model only)

2.3.7 DM-170 Connectors

The following is a list of the bottom panel peripheral device connectors used on the DM-170 series LCD monitor.

- VGA connector
- DVI-D connector
- 12V power connector
- RS-232 serial connector for touchscreen
- USB connector for touchscreen
- 9~36V terminal block (M model only)

2.3.8 DM-190 Connectors

The following is a list of the bottom panel peripheral device connectors used on the DM-190 series LCD monitor.

- VGA connector
- DVI-D connector
- 12V power connector
- RS-232 serial connector for touchscreen
- USB connector for touchscreen
- 9~36V terminal block (M model only)

DM Series Monitor

2.4 Physical Dimensions

The following sections describe the physical dimensions for each model of the DM series LCD monitor.

2.4.1 General Physical Dimensions

General physical dimensions for the DM series LCD monitors are shown in **Table 2-2**.

| Model | Width (mm) | Height (mm) | Depth (mm) |
|--------|---------------|----------------|---------------|
| DM-190 | 482 | 399 | 73 |
| DM-170 | 452 | 356 | 65.2 |
| DM-150 | 410 | 309 | 64.4 |
| DM-121 | 340 | 260 | 58 |
| DM-104 | 312 | 242 | 53 |
| DM-84 | 244 | 178 | 49 |
| DM-65 | 183 | 143 | 41 |

Table 2-2: General Physical Dimensions

2.4.2 DM-190 Physical Dimensions

The physical dimensions of the DM-190 are shown in **Figure 2-4**.

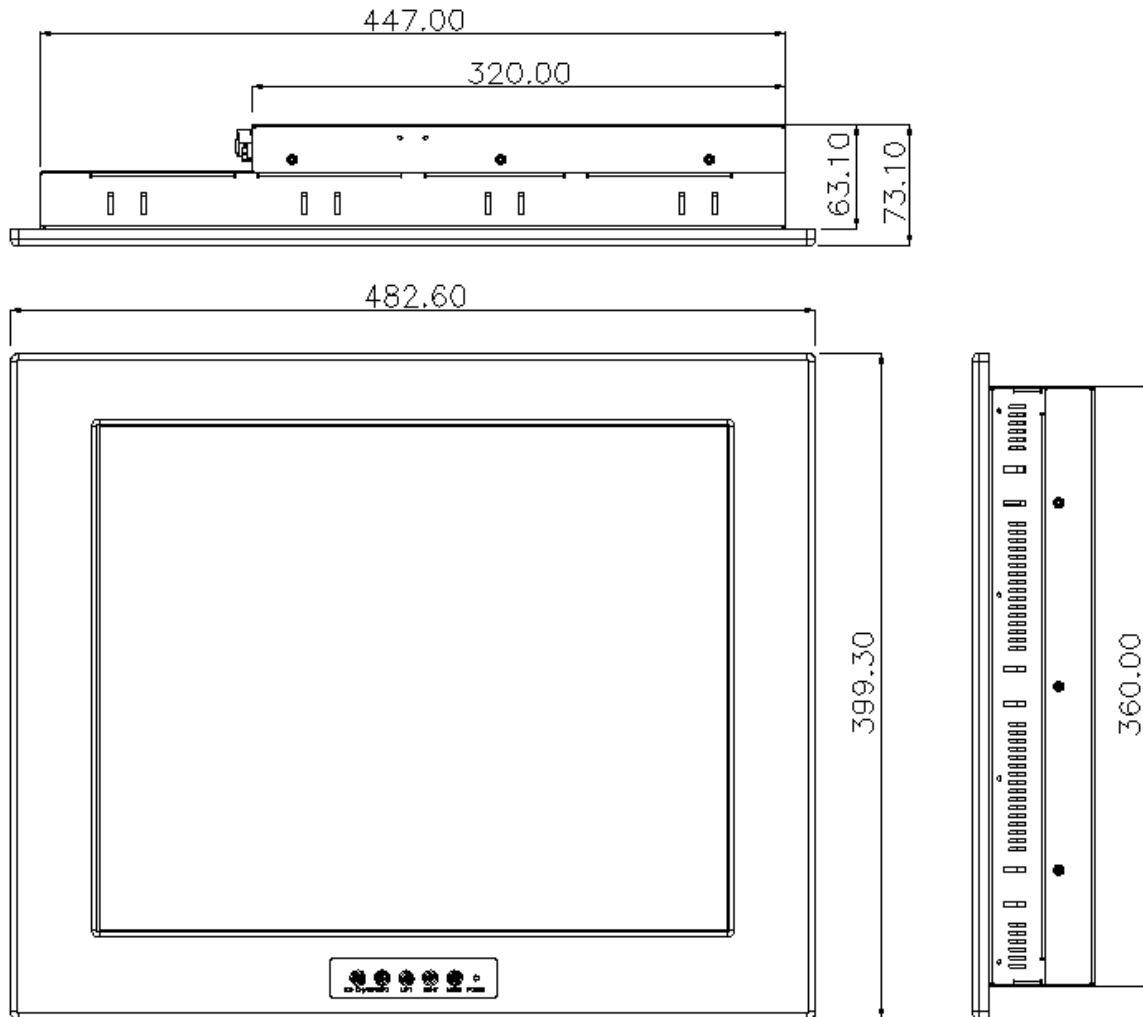


Figure 2-4: DM-190 Physical Dimensions (millimeters)

DM Series Monitor

2.4.3 DM-170 Physical Dimensions

The physical dimensions of the DM-170 are shown in **Figure 2-5**.

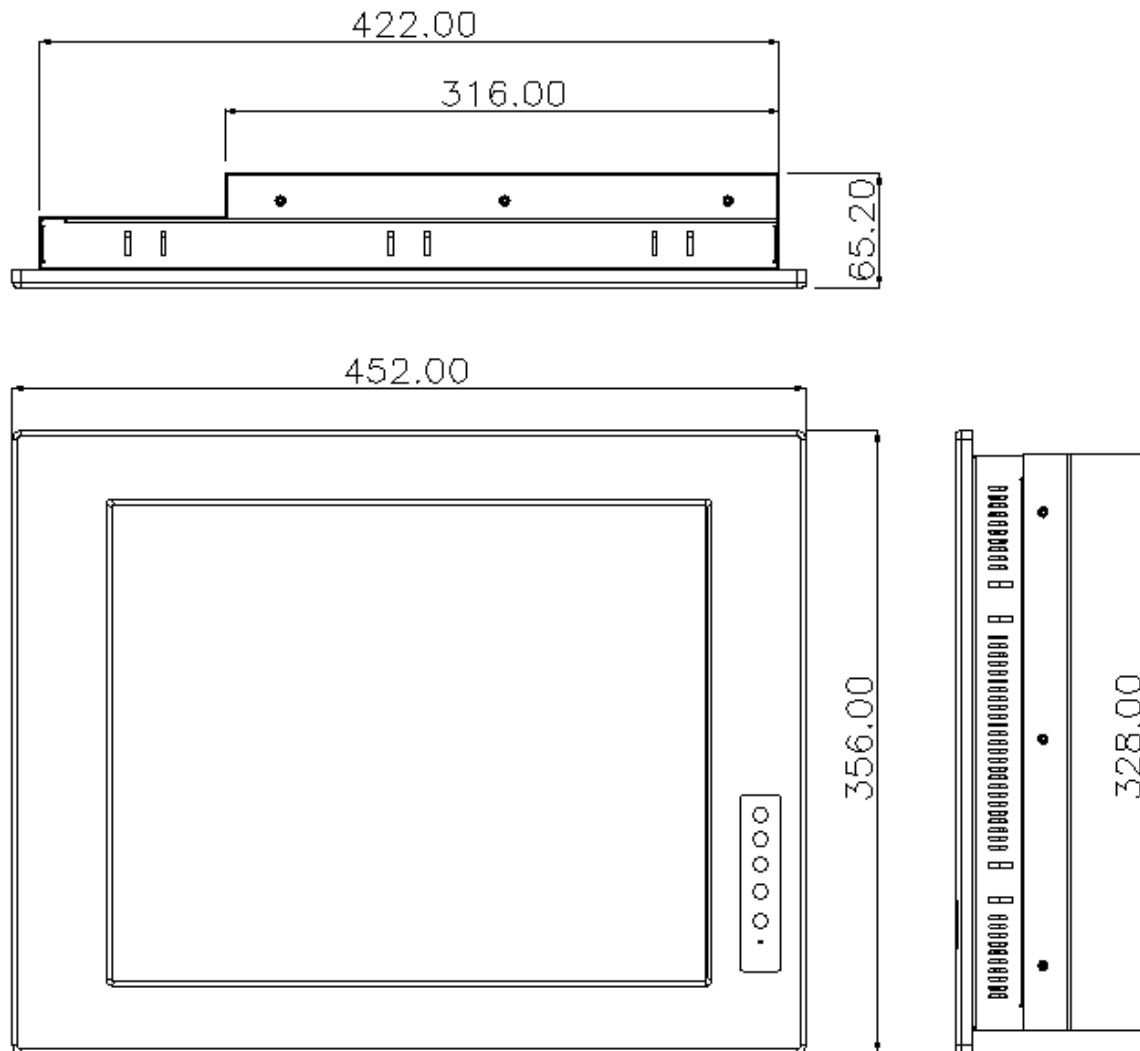


Figure 2-5: DM-170 Physical Dimensions (millimeters)

2.4.4 DM-150 Physical Dimensions

The physical dimensions of the DM-150 are shown in **Figure 2-6**.

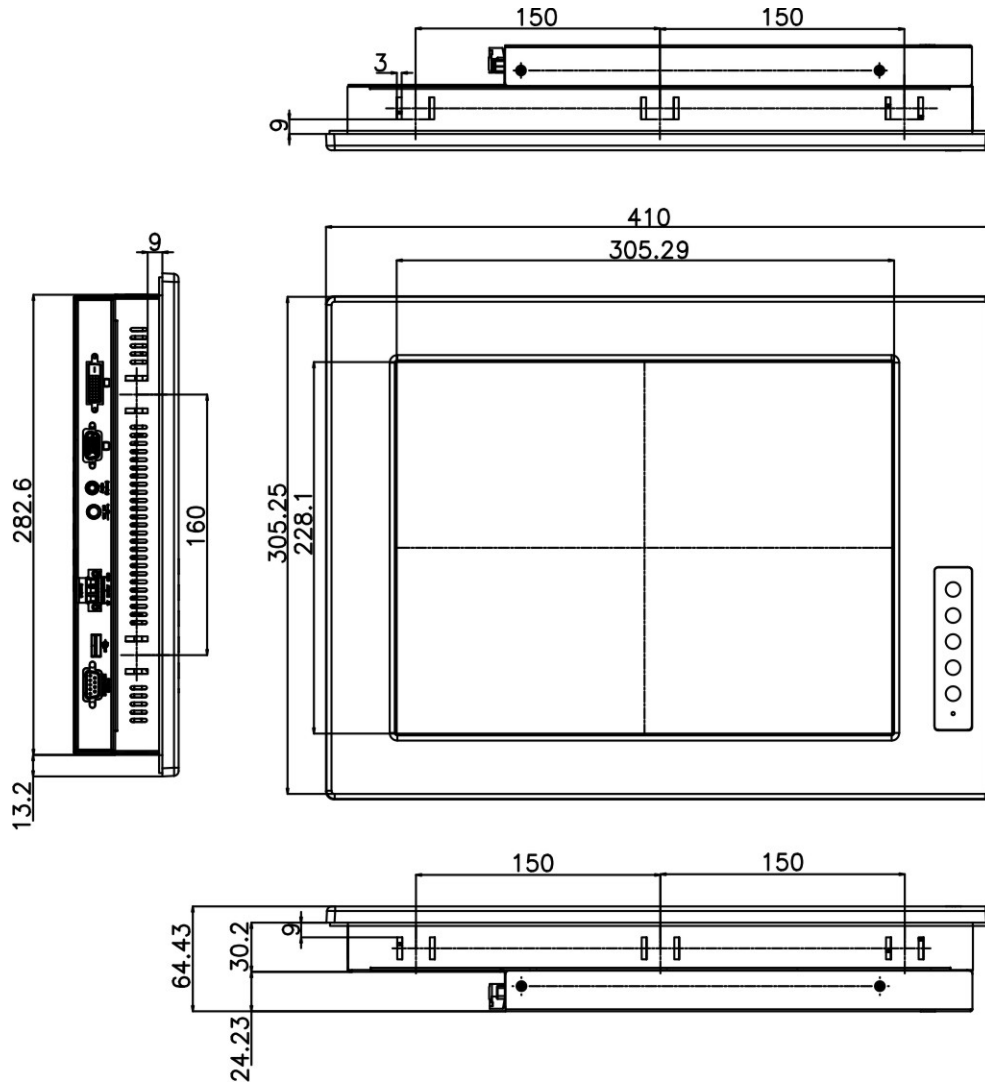


Figure 2-6: DM-150 Physical Dimensions (millimeters)

DM Series Monitor

2.4.5 DM-121 Physical Dimensions

The physical dimensions of the DM-121 are shown in **Figure 2-7**.

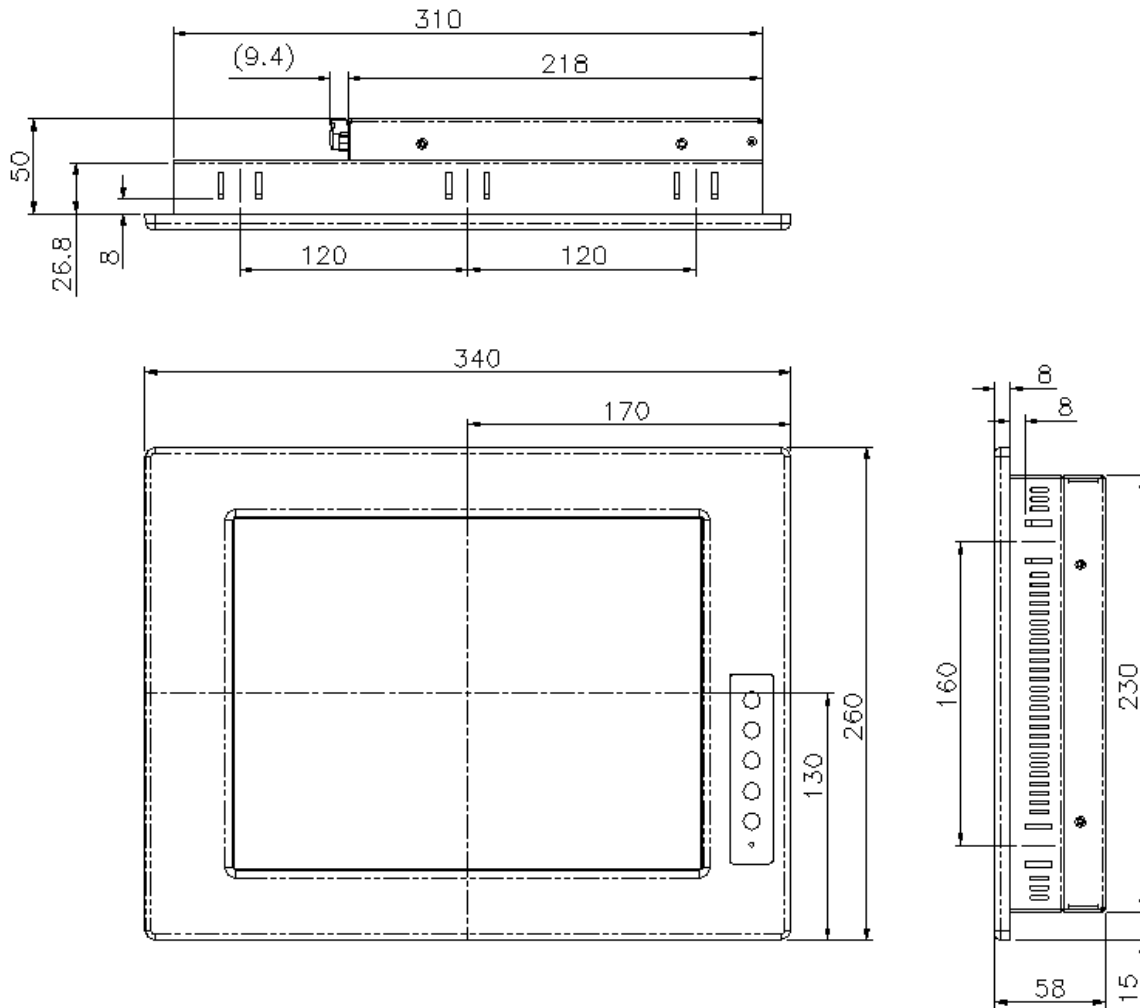


Figure 2-7: DM-121 Physical Dimensions (millimeters)

2.4.6 DM-104 Physical Dimensions

The physical dimensions of the DM-104 are shown in **Figure 2-8**.

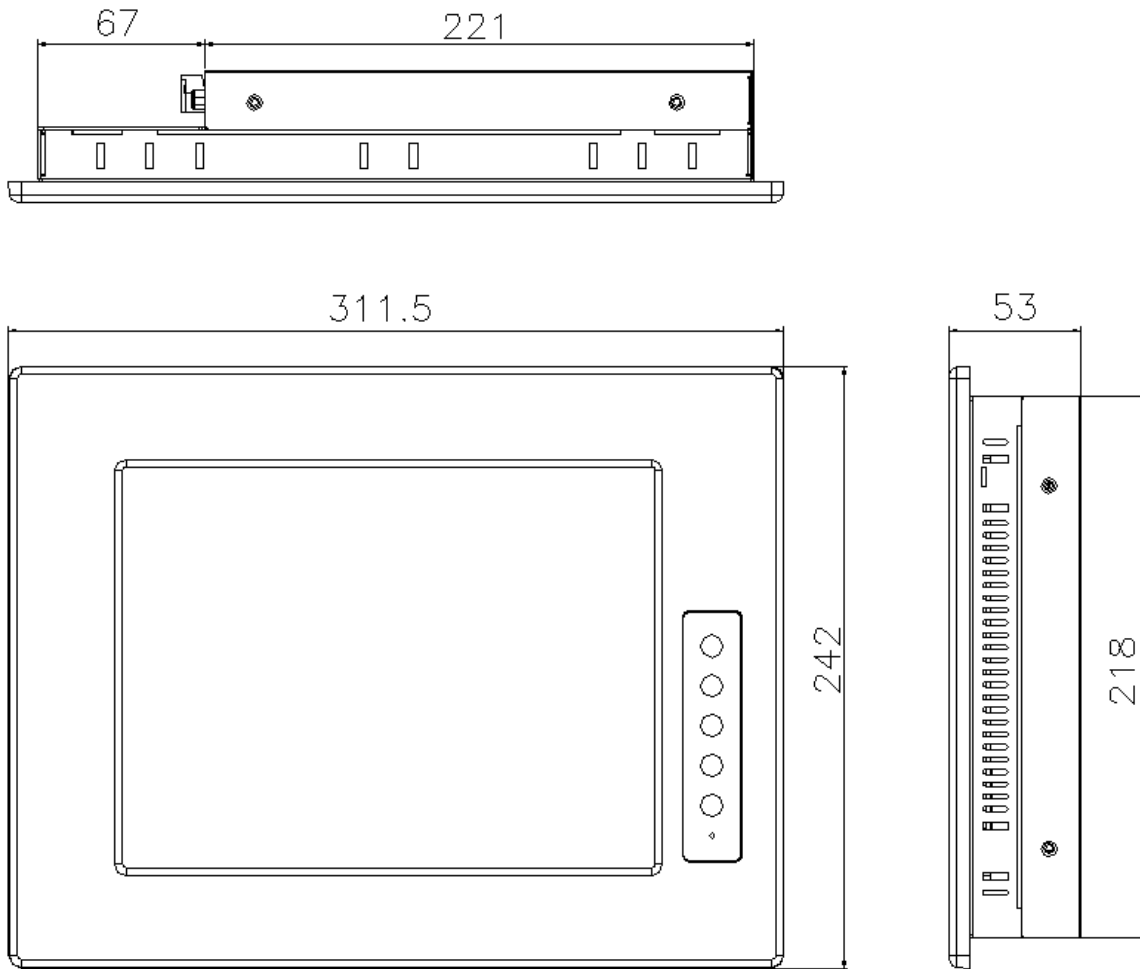


Figure 2-8: DM-104 Physical Dimensions (millimeters)

DM Series Monitor

2.4.7 DM-84 Physical Dimensions

The physical dimensions of the DM-84 are shown in **Figure 2-9**.

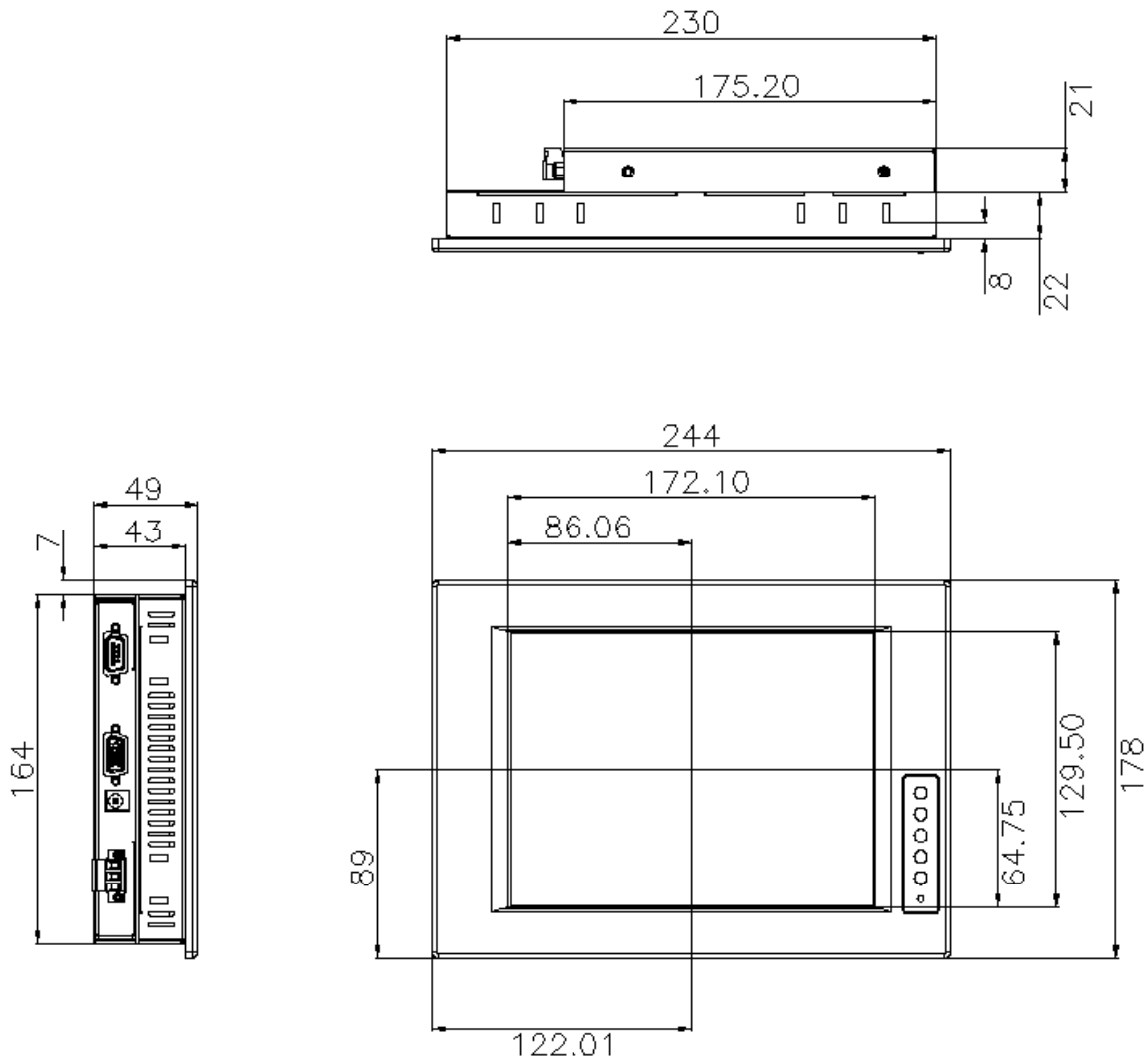


Figure 2-9: DM-84 Physical Dimensions (millimeters)

2.4.8 DM-65 Physical Dimensions

The physical dimensions of the DM-65 are shown in **Figure 2-10**.

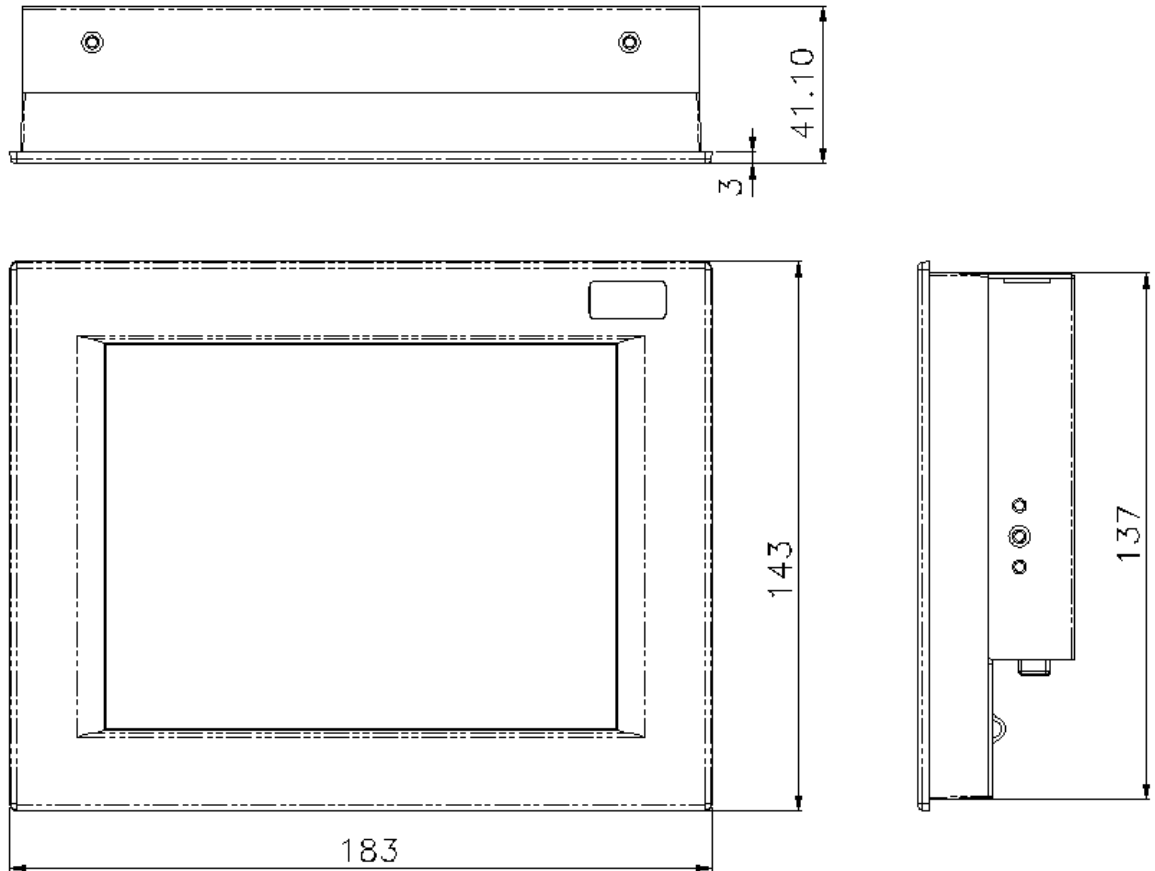


Figure 2-10: DM-65 Physical Dimensions (millimeters)

2.5 Optional Mounting Kits

The following sections describe the various optional mounting kits available for each model of the DM series LCD monitor. Refer to **Section 5.5** for detailed instructions on the different mounting methods for the monitors.



CAUTION:

Due to safety concerns, it is highly recommended to use the VESA mounting kits provided by IEI for wall, stand and arm mounting. If the VESA mounting kit is purchased separately, please make sure the mounting kit is UL-listed.

2.5.1 DM-65 Mounting Kits

Table 2-3 lists the mounting kits available for the DM-65 monitor.

| | |
|--------------------|--------------|
| Model | DM-65 |
| Panel Mounting Kit | Included |
| Rack Mounting Kit | RK-065MS-R10 |
| Wall Mounting Kit | WK-065MS-R10 |
| DIN Mounting Kit | DK-065MS |
| LCD Monitor Arm | ARM-11 |
| LCD Monitor Stand | STAND-100-RS |

Table 2-3: DM-65 Mounting Kits

2.5.2 DM-84 Mounting Kits

Table 2-4 lists the mounting kits available for the DM-84 monitor.

| | |
|--------------------|--------------|
| Model | DM-84 |
| Panel Mounting Kit | PK-84M |
| Rack Mounting Kit | RK-084MS-R10 |
| Wall Mounting Kit | WK-084MS-R10 |
| DIN Mounting Kit | DK-084MS |

| | |
|-------------------|--------------|
| LCD Monitor Arm | ARM-11 |
| LCD Monitor Stand | STAND-100-RS |

Table 2-4: DM-84 Mounting Kits

2.5.3 DM-104 Mounting Kits

Table 2-5 lists the mounting kits available for the DM-104 monitor.

| | |
|--------------------|--------------|
| Model | DM-104 |
| Panel Mounting Kit | PK-104M |
| Rack Mounting Kit | RK-104MS-R10 |
| Wall Mounting Kit | WK-104MS-R10 |
| DIN Mounting Kit | - |
| LCD Monitor Arm | ARM-11 |
| LCD Monitor Stand | STAND-100-RS |

Table 2-5: DM-104 Mounting Kits

2.5.4 DM-121 Mounting Kits

Table 2-6 lists the mounting kits available for the DM-121 monitor.

| | |
|--------------------|--------------|
| Model | DM-121 |
| Panel Mounting Kit | PK-121M |
| Rack Mounting Kit | RK-121MS-R10 |
| Wall Mounting Kit | WK-121MS-R10 |
| DIN Mounting Kit | - |
| LCD Monitor Arm | ARM-11 |
| LCD Monitor Stand | STAND-100-RS |

Table 2-6: DM-121 Mounting Kits

DM Series Monitor

2.5.5 DM-150 Mounting Kits

Table 2-7 lists the mounting kits available for the DM-150 monitor.

| Model | DM-150 |
|--------------------|--------------|
| Panel Mounting Kit | PK-150M |
| Rack Mounting Kit | RK-150MS-R10 |
| Wall Mounting Kit | WK-150MS-R10 |
| DIN Mounting Kit | - |
| LCD Monitor Arm | ARM-31 |
| LCD Monitor Stand | STAND-100-RS |

Table 2-7: DM-150 Mounting Kits

2.5.6 DM-170 Mounting Kits

Table 2-8 lists the mounting kits available for the DM-170 monitor.

| Model | DM-170 |
|--------------------|--------------|
| Panel Mounting Kit | PK-170M |
| Rack Mounting Kit | RK-170MS-R10 |
| Wall Mounting Kit | WK-170MS-R10 |
| DIN Mounting Kit | - |
| LCD Monitor Arm | ARM-31 |
| LCD Monitor Stand | STAND-100-RS |

Table 2-8: DM-170 Mounting Kits

2.5.7 DM-190 Mounting Kits

Table 2-9 lists the mounting kits available for the DM-190 monitor.

| Model | DM-190 |
|--------------------|--------------|
| Panel Mounting Kit | PK-190M |
| Rack Mounting Kit | RK-190MS-R10 |
| Wall Mounting Kit | WK-190MS-R10 |
| DIN Mounting Kit | - |
| LCD Monitor Arm | ARM-31 |
| LCD Monitor Stand | - |

Table 2-9: DM-190 Mounting Kits

Chapter

3

LCD Specifications

3.1 LCD Specifications

3.1.1 LCD Overview

The DM series LCD monitors use the following LCD panels.

- **DM-190:** HANNSTAR/HSD190MEN3-A
- **DM-170:** AUO G170EG01 V0
- **DM-150:** AUO G150XG01 V1
- **DM-121:** AUO G121XN01 V0
- **DM-104:** AUO/G104SN02 V2
- **DM-084:** AUO/G084SN05 V8
- **DM-65:** AUO/G065VN01 V2

Detailed specifications for the LCD screens are listed in the following sections.

DM Series Monitor

3.1.2 DM-190 LCD Specifications

Table 3-1 lists the DM-190 LCD specifications.

| Model | DM-190 |
|---------------------------------|-----------------------|
| Size | 19" |
| MFR/Model | HANNSTAR/HSD190MEN3-A |
| Resolution | SXGA (1280 x 1024) |
| Active Area (mm) | 376.32 x 301.06 |
| Pixel Pitch (mm) | 0.294 |
| Mode | TN |
| Number of Colors | 16.7M |
| Color Saturation (NTSC%) | 72 |
| View Angle (H/V) | 170 / 160 |
| Brightness (cd/m ²) | 300 |
| Contrast Ratio | 1000:1 |
| Response Time (ms) (at 25C) | 5 |
| Interface | 2ch LVDS |
| Supply Voltage (V) | 5 |
| Backlight | 4 CCFL |

Table 3-1: DM-190 LCD Specifications

3.1.3 DM-170 LCD Specifications

Table 3-2 lists the DM-170 LCD specifications.

| Model | DM-170 |
|---------------------------------|--------------------|
| Size | 17" |
| MFR/Model | AUO/G170EG01 V0 |
| Resolution | SXGA (1280 x 1024) |
| Active Area (mm) | 337.9 x 270.3 |
| Pixel Pitch (mm) | 0.264 |
| Mode | TN |
| Number of Colors | 16.7M |
| Color Saturation (NTSC%) | 72 |
| View Angle (H/V) | 170/160 |
| Brightness (cd/m ²) | 350 |
| Contrast Ratio | 800:1 |
| Response Time (ms) (at 25C) | 8 |
| Power Consumption (W) | 25.2 |
| Interface | 2ch LVDS |
| Supply Voltage (V) | 5 |
| Backlight | 4 CCFL |
| Lamp Life (hrs) | 50,000 |

Table 3-2: DM-170 LCD Specifications

3.1.4 DM-150 LCD Specifications

Table 3-3 lists the DM-150 LCD specifications.

| Model | DM-150 |
|---------------------------------|------------------|
| Size | 15" |
| MFR/Model | AUO/G150XG01 V1 |
| Resolution | XGA (1024 x 768) |
| Active Area (mm) | 304.1 x 228.1 |
| Pixel Pitch (mm) | 0.297 |
| Mode | TN |
| Number of Colors | 16.2M |
| Color Saturation (NTSC%) | 65 |
| View Angle (H/V) | 140/120 |
| Brightness (cd/m ²) | 350 |
| Contrast Ratio | 700:1 |
| Response Time (ms) (at 25C) | 8 |
| Power Consumption (W) | 8.9 |
| Interface | 1ch LVDS |
| Supply Voltage (V) | 3.3 |
| Backlight | 2 CCFL |
| Lamp Life (hrs) | 50000 |

Table 3-3: DM-150 LCD Specifications

3.1.5 DM-121 LCD Specifications

Table 3-4 lists the DM-121 LCD specifications.

| Model | DM-121 |
|---------------------------------|------------------|
| Size | 12.1" |
| MFR/Model | AUO/G121XN01 V0 |
| Resolution | XGA (1024 x 768) |
| Active Area (mm) | 245.76 x 184.32 |
| Pixel Pitch (mm) | 0.3075 |
| Mode | TN |
| Number of Colors | 262K |
| View Angle (H/V) | 160/160 |
| Brightness (cd/m ²) | 500 |
| Contrast Ratio | 700:1 |
| Response Time (ms) (at 25C) | 35 |
| Power Consumption (W) | 9.15 |
| Interface | 1ch LVDS |
| Supply Voltage (V) | 3.3 |
| Backlight | LED |
| Color Saturation (NTSC%) | 70 |

Table 3-4: DM-121 LCD Specifications

3.1.6 DM-104 LCD Specifications

Table 3-5 lists the DM-104 LCD specifications.

| Model | DM-104 |
|---------------------------------|------------------|
| Size | 10.4" |
| MFR/Model | AUO/G104SN02 V2 |
| Resolution | SVGA (800 x 600) |
| Active Area (mm) | 211.2 x 158.4 |
| Pixel Pitch (mm) | 0.264 |
| Mode | TN |
| Number of Colors | 262K |
| View Angle (H/V) | 160 / 140 |
| Brightness (cd/m ²) | 400 |
| Contrast Ratio | 700:1 |
| Response Time (ms) (at 25C) | 30 |
| Power Consumption (W) | 5.2 |
| Interface | 1ch LVDS |
| Supply Voltage (V) | 3.3 |
| Backlight | LED |
| Color Saturation (NTSC%) | 45 |

Table 3-5: DM-104 LCD Specifications

3.1.7 DM-84 LCD Specifications

Table 3-6 lists the DM-84 LCD specifications.

| Model | DM-84 |
|---------------------------------|------------------|
| Size | 8.4" |
| MFR/Model | AUO/G084SN05 V8 |
| Resolution | SVGA (800 x 600) |
| Active Area (mm) | 170.4 x 127.8 |
| Pixel Pitch (mm) | 0.213 |
| Mode | TN |
| Number of Colors | 262K |
| View Angle (H/V) | 160 / 140 |
| Brightness (cd/m ²) | 450 |
| Contrast Ratio | 600:1 |
| Response Time (ms) (at 25C) | 30 |
| Power Consumption (W) | 4.2 |
| Interface | LVDS |
| Supply Voltage (V) | 3.3 |
| Backlight | LED |
| Color Saturation (NTSC%) | 45 |

Table 3-6: DM-84 LCD Specifications

3.1.8 DM-65 LCD Specifications

Table 3-7 lists the DM-65 LCD specifications.

| Model | DM-65 |
|---------------------------------|-----------------|
| Size | 6.5" |
| MFR/Model | AUO/G065VN01 V2 |
| Resolution | VGA (640 x 480) |
| Active Area (mm) | 132.48 x 99.36 |
| Pixel Pitch (mm) | 0.207 |
| Mode | TN |
| Number of Colors | 262K |
| Color Saturation (NTSC%) | 55 |
| View Angle (H/V) | 160/140 |
| Brightness (cd/m ²) | 800 |
| Contrast Ratio | 600:1 |
| Response Time (ms) (at 25C) | 25 |
| Power Consumption (W) | 3.86 |
| Interface | LVDS |
| Supply Voltage (V) | 3.3 |
| Backlight | LED |

Table 3-7: DM-65 LCD Specifications



Chapter

4

AD Boards

DM Series Monitor

4.1 AD Board Overview

The DM series LCD monitor AD board provides a wide variety of control interfaces, receiving and managing interface signals from a CPU card through cabling. There are three AD boards used for the DM series monitors: AV-9650, AV-6650 and AV-6600. Refer to **Table 1-2** for a listing of DM series monitors and their associated AD board. The following sections describe each AD board in detail.

4.2 AV-9650 AD Board Overview

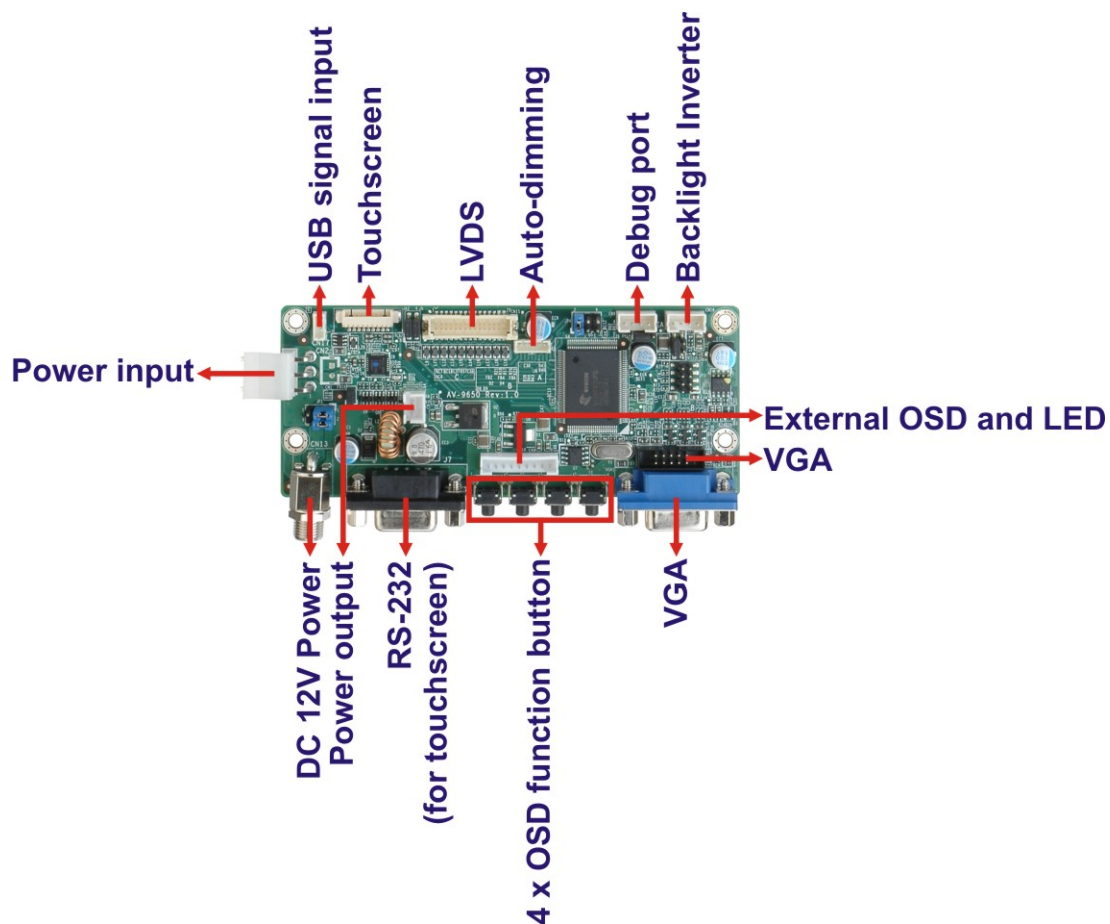


Figure 4-1: AV-9650 AD Board Overview

4.2.1 AV-9650 Peripheral Interface Connectors

Table 4-1 shows a list of the peripheral interface connectors on the AV-9650 AD board.

| Connector | Type | Label |
|---|------------------------|-------|
| Auto-dimming connector | 6-pin wafer connector | CN7 |
| Backlight Inverter connector | 4-pin wafer connector | CN16 |
| Debug port connector | 4-pin wafer connector | CN9 |
| External OSD and LED indication connector | 9-pin wafer connector | CN10 |
| LVDS connector | 30-pin crimp connector | CN15 |
| Power input connector | 3-pin connector | CN2 |
| Power output connector | 2-pin wafer connector | CN4 |
| USB signal input connector | 4-pin wafer connector | CN17 |
| Touchscreen connector | 9-pin wafer connector | J4 |
| VGA connector | 10-pin box header | CN14 |

Table 4-1: AV-9650 Peripheral Interface Connectors

4.2.2 AV-9650 Rear Panel Connectors

Table 4-2 lists the rear panel connectors and buttons on the AV-9650 AD board.

| Connector | Type | Label |
|------------------------|----------------------|-------|
| DC 12V power connector | DC Power Jack | CN13 |
| Serial port connector | RS-232 connector | J7 |
| OSD function button | Pushbutton | S1 |
| OSD function button | Pushbutton | S2 |
| OSD function button | Pushbutton | S3 |
| OSD function button | Pushbutton | S4 |
| VGA connector | 15-pin VGA connector | VGA1 |

Table 4-2: AV-9650 Rear Panel Connectors

4.3 AV-6650 AD Board Overview

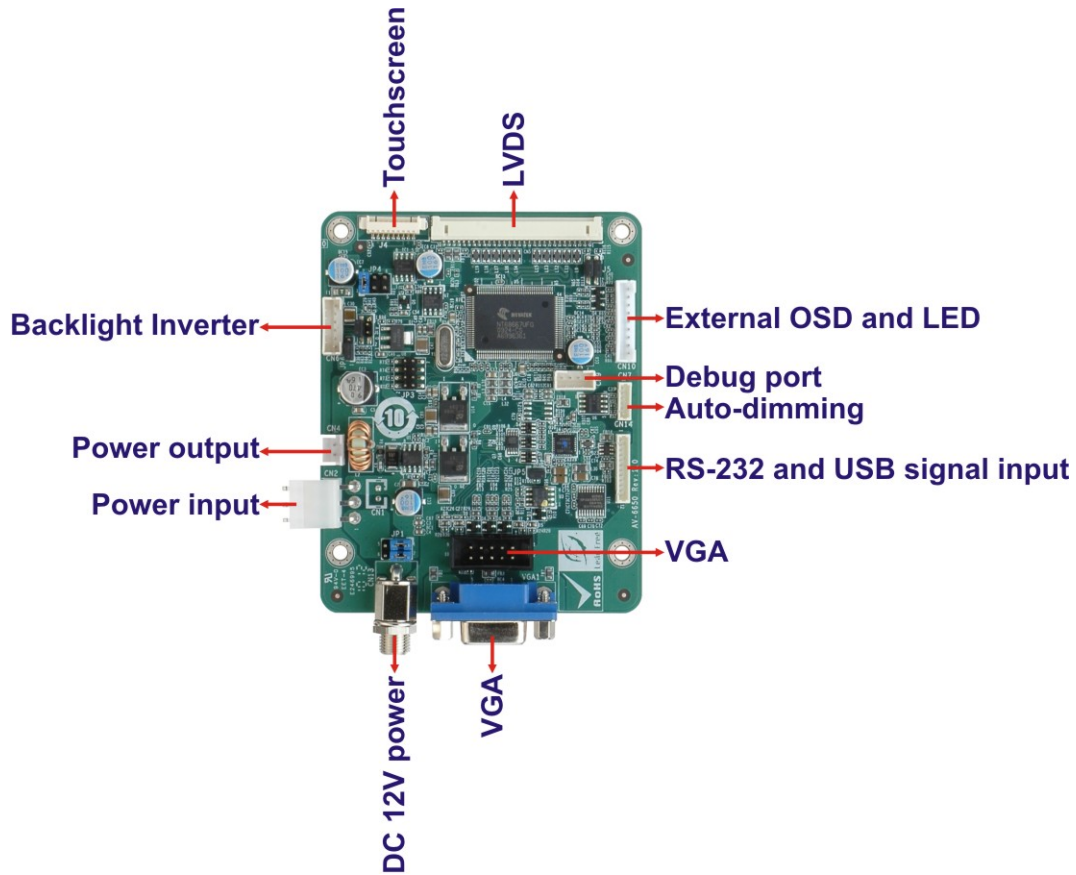


Figure 4-2: AV-6650 AD Board Overview

4.3.1 AV-6650 Peripheral Interface Connectors

Table 4-3 shows a list of the peripheral interface connectors on the AV-6650 AD board.

| Connector | Type | Label |
|---|------------------------|-------|
| Auto-dimming connector | 6-pin wafer connector | CN7 |
| Backlight inverter connector | 6-pin wafer connector | CN6 |
| Debug port connector | 4-pin wafer connector | CN9 |
| External OSD and LED indication connector | 9-pin wafer connector | CN10 |
| LVDS output connector | 30-pin connector | CN5 |
| Power output connector | 2-pin header | CN4 |
| Power input connector | 3-pin connector | CN2 |
| RS-232 and USB signal input connector | 12-pin wafer connector | CN14 |
| Touchscreen connector | 9-pin wafer connector | J4 |
| VGA connector | 10-pin box header | VGA2 |

Table 4-3: AV-6650 Peripheral Interface Connectors

4.3.2 AV-6650 Rear Panel Connectors

Table 4-4 lists the rear panel connectors and jumpers on the AV-6650 AD board.

| Connector | Type | Label |
|------------------------|----------------------|-------|
| DC 12V power connector | DC Power Jack | CN13 |
| VGA connector | 15-pin VGA connector | VGA1 |

Table 4-4: AV-6650 Rear Panel Connectors

4.4 AV-6600 AD Board Overview

The AV-6600 AD board provides a wide variety of control interfaces, receiving and managing interface signals from a CPU card through cabling. The following sections describe the AV-6600 AD board in detail.

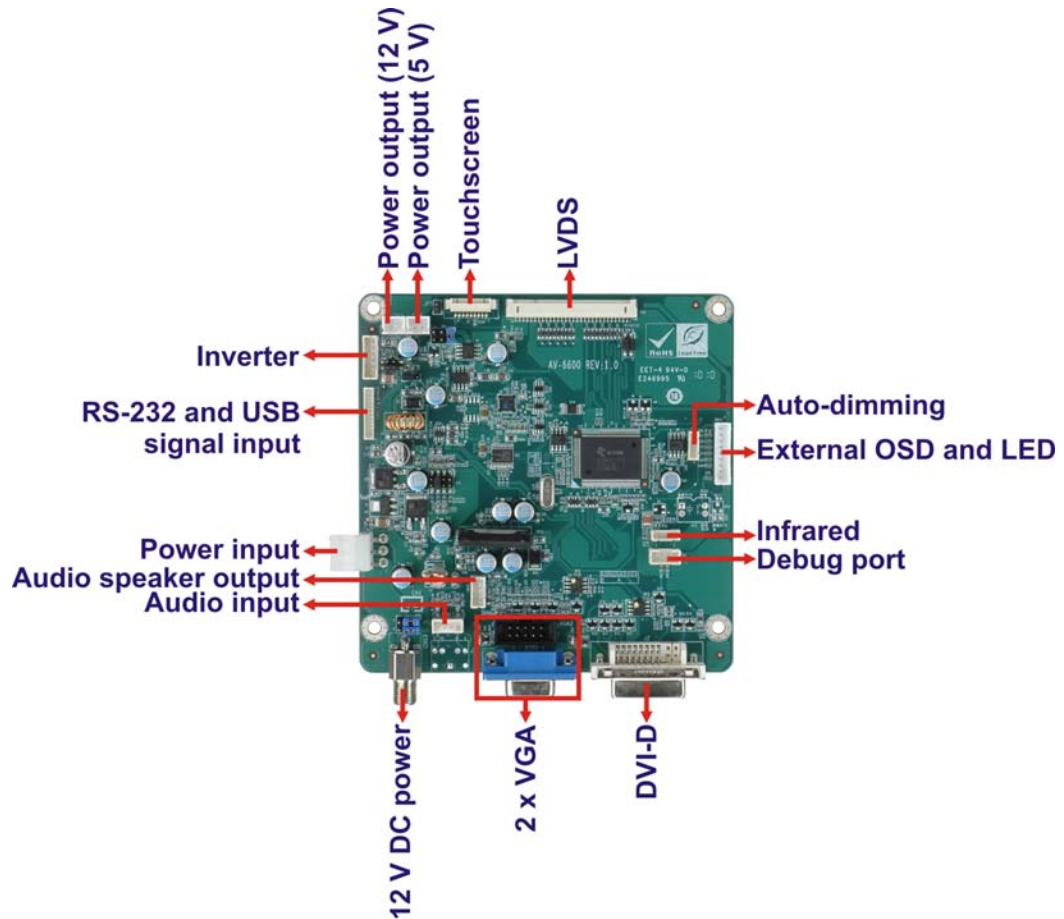


Figure 4-3: AV-6600 AD Board Overview

4.4.1 AV-6600 Peripheral Interface Connectors

Table 4-5 shows a list of the peripheral interface connectors on the AV-6600 AD board.

| Connector | Type | Label |
|--------------------------------|-----------------------|-------|
| Audio input connector | 4-pin wafer connector | CN11 |
| Audio speaker output connector | 4-pin wafer connector | CN12 |

| | | |
|---|------------------------|------|
| Auto-dimming connector | 6-pin wafer connector | CN7 |
| Debug connector | 4-pin wafer connector | CN9 |
| External OSD and LED indication connector | 9-pin wafer connector | CN10 |
| Infrared connector | 6-pin wafer connector | CN8 |
| Inverter interface connector | 6-pin wafer connector | CN6 |
| LVDS connector | 30-pin connector | CN5 |
| Power output connector (+12 V) | 2-pin wafer connector | CN3 |
| Power output connector (+5 V) | 2-pin wafer connector | CN4 |
| Power input connector | 3-pin connector | CN2 |
| RS-232 and USB signal input connector | 12-pin wafer connector | CN14 |
| Touchscreen connector | 9-pin wafer connector | J4 |
| VGA connector | 10-pin box header | VGA2 |

Table 4-5: AV-6600 Peripheral Interface Connectors

4.4.2 AV-6600 Rear Panel Connectors

Table 4-6 lists the rear panel connectors on the AV-6600 AD board.

| Connector | Type | Label |
|------------------------|------------------------|-------|
| 12V DC power connector | DC Power Jack | CN13 |
| DVI connector | 24-pin DVI-D connector | J2 |
| VGA connector | 15-pin VGA connector | VGA1 |

Table 4-6: AV-6600 Rear Panel Connectors

Chapter

5

Installation

5.1 Installation Precautions

When installing the DM series LCD monitor, please follow the precautions listed below:

- **Read the user manual:** The user manual provides a complete description of the DM series LCD monitor, installation instructions and configuration options.
- **DANGER! Disconnect Power:** Power to the monitor must be disconnected when installing the DM series LCD monitor, or before any attempt is made to access the rear panel. Electric shock and personal injury might occur if the rear panel of the monitor is opened while the power cord is still connected to an electrical outlet.
- **Qualified Personnel:** The DM series LCD monitor must be installed and operated only by trained and qualified personnel. Maintenance, upgrades, or repairs may only be carried out by qualified personnel who are familiar with the associated dangers.
- **Mounting:** Since the monitor may weigh up to 10 kg (not including a swing arm or other accessories), please ensure at least two people assist with mounting the monitor.
- **Air Circulation:** Make sure there is sufficient air circulation when installing the monitor. The monitor's cooling vents must not be obstructed by any objects. Blocking the vents can cause overheating of the monitor. Leave at least 5 cm of clearance around the monitor to prevent overheating.
- **Grounding:** The monitor should be properly grounded. The voltage feeds must not be overloaded. Adjust the cabling and provide external overcharge protection per the electrical values indicated on the label attached to the back of the monitor.
- **Anti-static Discharge:** The rear panel of the monitor must to be removed to configure the monitor's AD board voltage select jumper. When doing so, be sure the monitor is disconnected from its power source and take all necessary safety precautions to avoid electrocution and static discharge to the AD board. The use of a grounded wrist strap and an anti-static work pad is recommended.

DM Series Monitor

5.2 Unpacking

5.2.1 Packaging

When shipped, the DM series LCD monitor is wrapped in a plastic bag. Two polystyrene ends are placed on either side of the monitor. The monitor is then placed into a first (internal) cardboard box. This box is then sealed and placed into a second (external) cardboard box. The second box is also sealed. A bag containing accessory items is placed underneath the monitor, at the bottom of the internal (first) box.

5.2.2 Unpacking Procedure

To unpack the DM series LCD monitor, follow the steps below:



WARNING:

The front side LCD screen has a protective plastic cover stuck to the screen. Only remove the plastic cover after the DM series LCD monitor has been properly installed. This ensures the screen is protected during the installation process.

- Step 1:** Use box cutters, a knife or a sharp pair of scissors that seals the top side of the external (second) box.
- Step 2:** Open the external (second) box.
- Step 3:** Use box cutters, a knife or a sharp pair of scissors that seals the top side of the internal (first) box.
- Step 4:** Lift the monitor out of the boxes.
- Step 5:** Remove both polystyrene ends, one from each side.
- Step 6:** Pull the plastic cover off the DM series LCD monitor.
- Step 7:** Make sure all the components listed in the packing list are present.

5.2.3 Packing List

All the monitors in the DM series are shipped with the following components:

- 1 x DM-190/170/150/121/104/84/65 series LCD monitor.
- 1 x AC power cable
- 1 x VGA cable
- 1 x 50W AC power adapter (DM-190 / 170 / 150)
- 1 x 36W AC power adapter (DM-121/ 104 / 84 / 65)
- 5 x Replacement round head screw
- 5 x Replacement flat head screw
- 5 x Replacement wire strain band
- 1 x User manual on CDROM
- 1 x Touch panel RS-232 cable
- 1 x Touch panel USB cable
- 1 x Touch Pen
- 1 x Driver CDROM
- 1 x Power cable for terminal block (Optional for M model)

If any of these items are missing or damaged, contact the distributor or sales representative immediately.

5.3 Pre-installation Preparation

5.3.1 Tools

Before installing the DM series LCD monitor, make sure the following tools are on hand:

- **Philips (crosshead) screwdriver:** All the retention screws on the system are Philips screws.
- **Soft working mat:** When the DM series LCD monitor is installed, the screen is placed on the working surface. It is therefore important to rest the MPC industrial workstation on a soft mat that cannot damage the LCD screen on the front of the DM series LCD monitor.

DM Series Monitor

5.3.2 Voltage Select Jumper Settings

If the monitor comes with both 12V and 9~36V DC power connectors, the voltage select jumper on the integrated AD board must be configured for the DC connector that is used to power the monitor. Refer to Chapter 4 for the appropriate jumper settings of each AD board.



NOTE:

The default voltage select jumper is configured for a 12V power source.

Do not change the jumper setting unless a 9~36V DC power connector is present on the rear panel and is to be used as the monitor's power source.

To properly set the voltage select jumper, the following steps must be completed:

- Step 1:** Use a screwdriver to remove all the screws holding the rear panel to the monitor.
- Step 2:** Remove the rear panel.
- Step 3:** Locate the voltage select jumper. (See **Chapter 4**)
- Step 4:** Use the jumper(s) to set the correct voltage input. (See **Chapter 4**)
- Step 5:** Replace the rear panel.
- Step 6:** Replace all removed screws.

5.4 Connectors

Table 5-1 lists the rear panel connectors for the DM series LCD monitors.

| | DM-65 | DM-84 | DM-104 | DM-121 | DM-150 | DM-170 | DM-190 |
|--------------------------|-------|-------|--------|--------|--------|--------|--------|
| VGA | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| DVI-D | - | - | - | Yes | Yes | Yes | Yes |
| Power (12V Jack) | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| RS-232 Touch Panel | - | - | Yes | Yes | Yes | Yes | Yes |
| USB Touch Panel | Yes | - | Yes | Yes | Yes | Yes | Yes |
| Power (9~36V) (Optional) | - | Yes | Yes | Yes | Yes | Yes | Yes |

Table 5-1: Rear Panel Connectors

DM Series Monitor

5.4.1 Rear Panel Connectors Overview

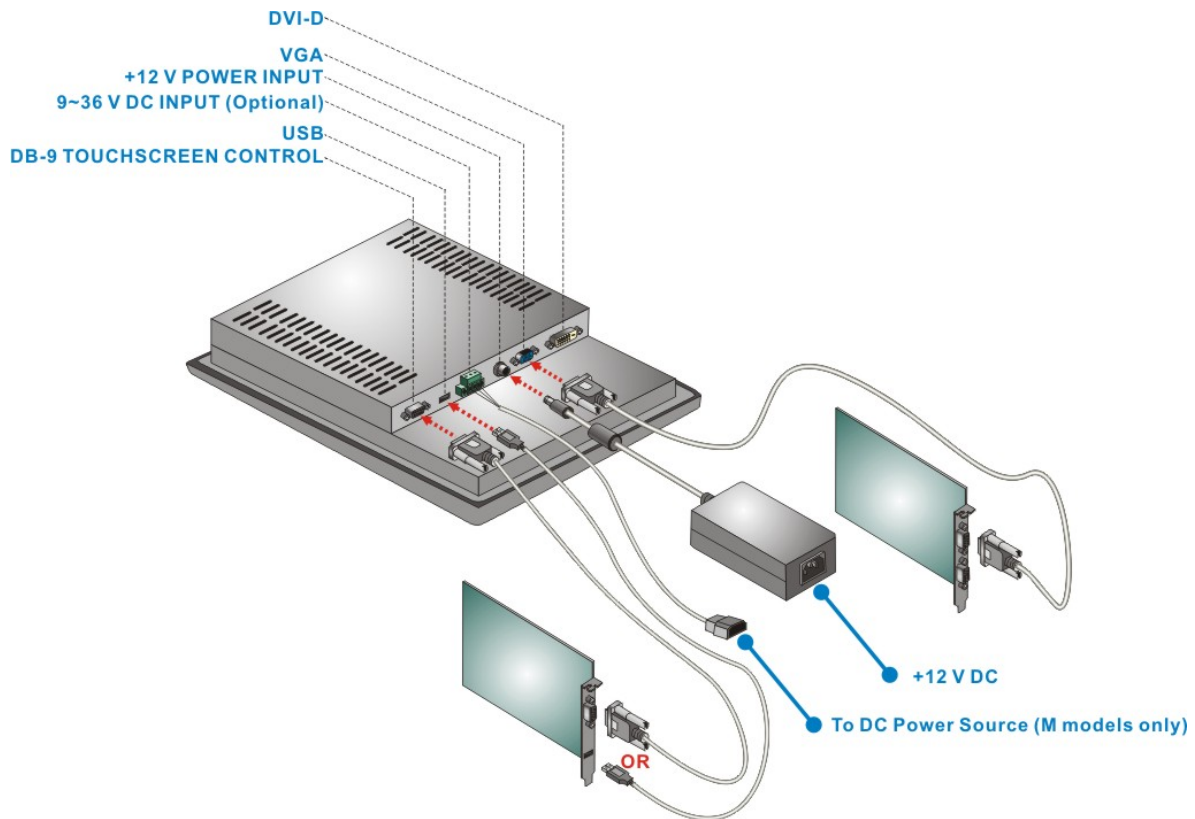


Figure 5-1: Monitor Rear Panel Connections

Figure 5-1 shows all the possible rear panel connectors for the DM series LCD monitor. Refer to **Table 5-1** for a list of the monitors and their corresponding connectors. The following sections fully describe the rear panel connectors for the DM series LCD monitor.

5.4.2 VGA Connector

Use the rear panel standard 15-pin female VGA connector to connect the monitor to the system graphics interface.

| PIN | DESCRIPTION | PIN | DESCRIPTION | PIN | DESCRIPTION |
|-----|-------------|-----|-------------|-----|-------------|
| 1 | RED | 6 | GROUND | 11 | NC |
| 2 | GREEN | 7 | GROUND | 12 | DDCDAT |
| 3 | BLUE | 8 | GROUND | 13 | HSYNC |
| 4 | NC | 9 | NC | 14 | VSYNC |
| 5 | GROUND | 10 | GROUND | 15 | DDCCLK |

Table 5-2: VGA Connector Pinouts

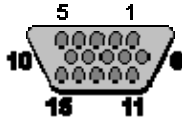


Figure 5-2: VGA Connector

5.4.3 DVI-D Connector

Use the rear panel standard 24-pin female DVI-D connector to connect the monitor to the system graphics interface.

| PIN | DESCRIPTION | PIN | DESCRIPTION | PIN | DESCRIPTION |
|-----|----------------------|-----|---------------------|-----|---------------------|
| 1 | TMDS Data2- | 9 | TMDS Data1- | 17 | TMDS Data0- |
| 2 | TMDS Data2+ | 10 | TMDS Data1+ | 18 | TMDSData0+ |
| 3 | TMDS Data2/4 Shield | 11 | TMDS Data1/3 Shield | 19 | TMDS Data0/5 Shield |
| 4 | TMDS Data4- | 12 | TMDS Data3- | 20 | TMDS Data5- |
| 5 | TMDS Data4+ | 13 | TMDS Data3+ | 21 | TMDS Data5+ |
| 6 | DDC Clock [SCL] | 14 | +5 V Power | 22 | TMDS Clock Shield |
| 7 | DDC Data [SDA] | 15 | Ground (for +5 V) | 23 | TMDS Clock + |
| 8 | Analog vertical sync | 16 | Hot Plug Detect | 24 | TMDS Clock - |

Table 5-3: DVI-D Connector Pinouts

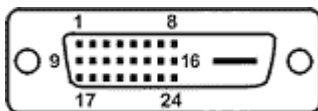


Figure 5-3: DVI-D Connector

DM Series Monitor

5.4.4 12V Power Connector

Use the rear panel +12V DC jack to connect the monitor to a power source.

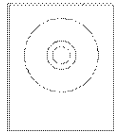


Figure 5-4: 12V Power Connector

5.4.5 RS-232 Touch Panel Connector

Use the rear panel standard RS-232 DB-9 female touch panel connector to connect the monitor to the system graphics interface.

| PIN | DESCRIPTION | PIN | DESCRIPTION |
|-----|-------------|-----|-------------|
| 1 | N/A | 6 | NDSR |
| 2 | NRX | 7 | NRTS |
| 3 | NTX | 8 | N/A |
| 4 | NDTR | 9 | N/A |
| 5 | GND | | |

Table 5-4: RS-232 Touch Panel Connector Pinouts

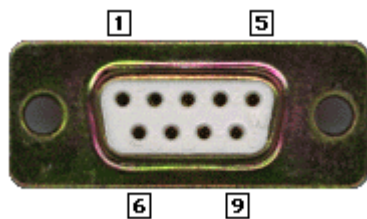


Figure 5-5: RS-232 Touch Panel Connector

5.4.6 USB Touch Panel Connector

Use the rear panel standard USB touch panel connector to connect the monitor to the system graphics interface.

| PIN | DESCRIPTION | PIN | DESCRIPTION |
|-----|-------------|-----|-------------|
| 1 | VCC | 5 | VCC |
| 2 | Data- | 6 | Data- |
| 3 | Data+ | 7 | Data+ |
| 4 | GND | 8 | GND |

Table 5-5: USB Touch Panel Connector Pinouts



Figure 5-6: USB Touch Panel Connector

5.4.7 Optional DC Power Connector

Use the rear panel 3-pin terminal block DC power connector to connect the monitor to a DC power source.

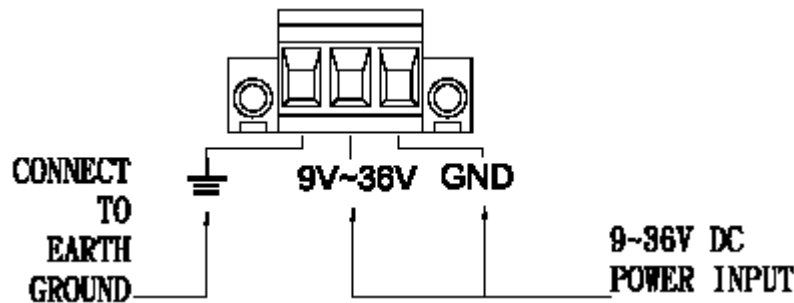


Figure 5-7: DC Power Connector

DM Series Monitor

5.5 Mounting the Monitor

The DM series LCD monitor can be mounted in a panel, cabinet, rack, DIN rail or wall. The monitor can also be mounted on a monitor arm or stand. The mounting methods are described below.



CAUTION:

When mounting the monitor take care to tighten the retention screws or bolts until fully secure, but do not over tighten. Over tightening the retention screws or bolts may cause them to become stripped, rendering them useless.

5.5.1 Panel Mounting

Each model of the DM series LCD monitor has a series of mounting slots located on the top and bottom panel for mounting the monitor to a panel.



NOTE:

*The DM-65 monitor requires two special mounting brackets for installation into a panel. Refer to **Section 5.5.1.2** for details.*

Table 5-6 lists the number of mounting clamps required to mount the monitor to a panel.

| Model | Mounting Clamps |
|--------|-----------------|
| DM-190 | 14 |
| DM-170 | 10 |
| DM-150 | 10 |
| DM-121 | 10 |
| DM-104 | 10 |
| DM-84 | 8 |

Table 5-6: Panel Mounting Clamps

5.5.1.1 Standard Panel Mounting

The standard panel mounting procedure applies to the following DM series LCD monitors:

- DM-190
- DM-170
- DM-150
- DM-121
- DM-104
- DM-84

To mount the DM series LCD monitor into a panel, please follow the steps below.

Step 1: Select the position on the panel to mount the monitor.

Step 2: Cut out a section of the panel that corresponds to the rear panel dimensions of the monitor. Take care that the panel section that is cut out is smaller than the overall size of the metal frame that surrounds the monitor but just large enough for the rear panel of the monitor to fit through.

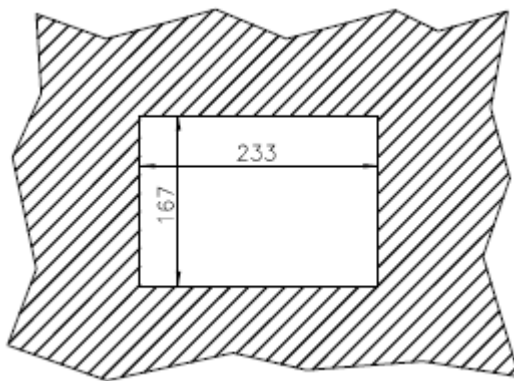


Figure 5-8: DM-84 Panel Opening (Unit: mm)

DM Series Monitor

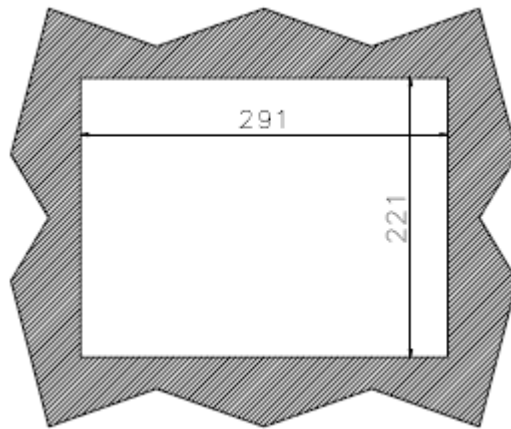


Figure 5-9: DM-104 Panel Opening (Unit: mm)

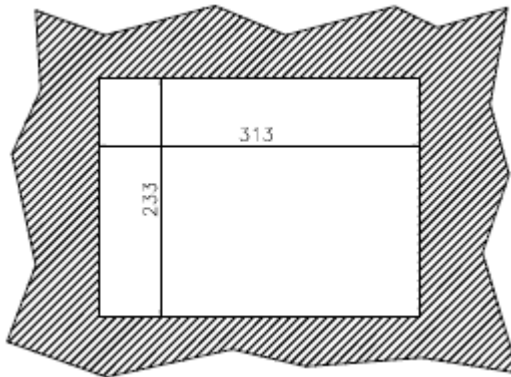


Figure 5-10: DM-121 Panel Opening (Unit: mm)

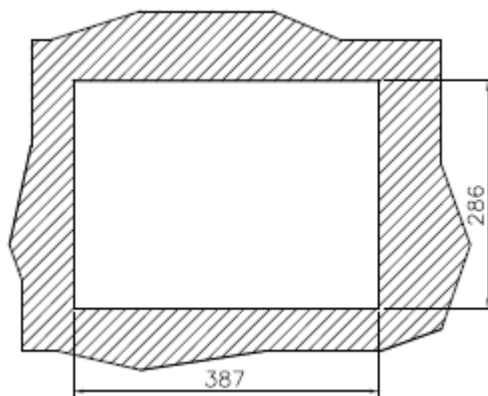


Figure 5-11: DM-150 Panel Opening (Unit: mm)

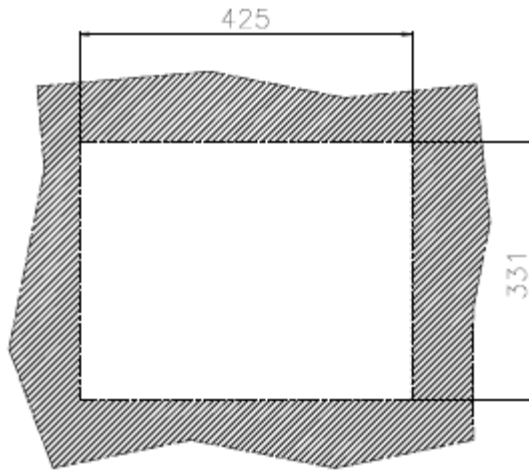


Figure 5-12: DM-170 Panel Opening (Unit: mm)

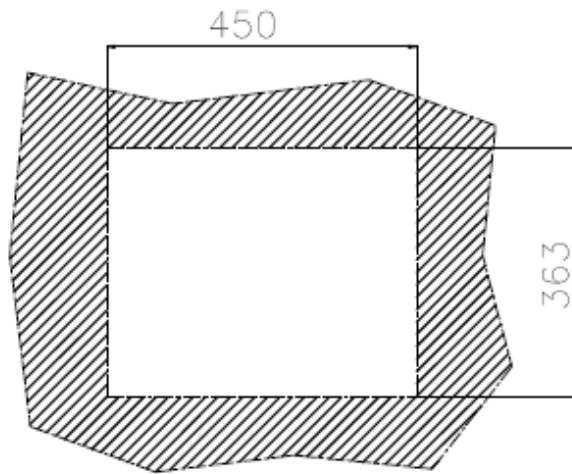


Figure 5-13: DM-190 Panel Opening (Unit: mm)

Step 3: Slide the monitor through the hole until the metal frame is flush against the panel (Figure 5-14).

DM Series Monitor

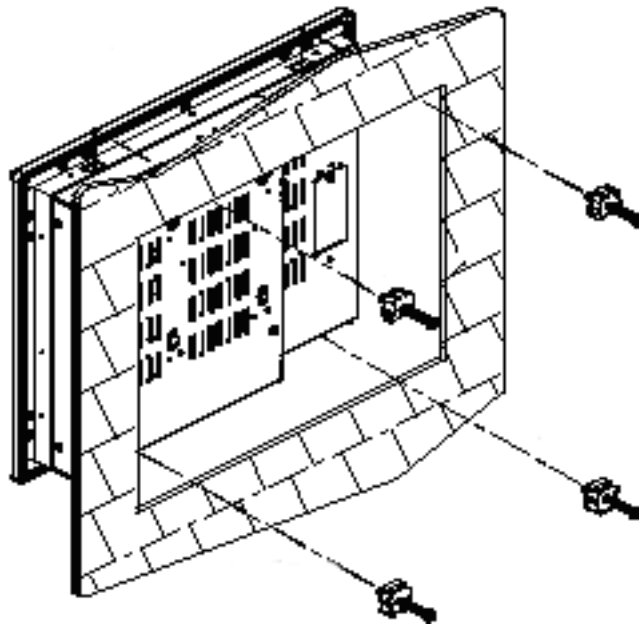


Figure 5-14: Insert the Monitor

Step 4: Insert the panel mounting clamps into the pre-formed holes along the edges of the monitor, behind the metal frame. Refer to the mounting kit packing list for the required number of mounting clamps.

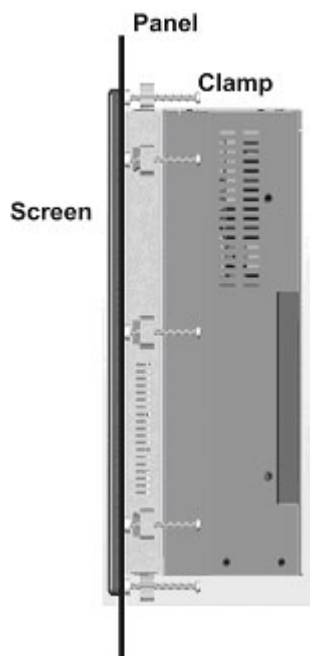


Figure 5-15: Panel Mounting Clamp Position

Step 5: Tighten the screws that pass through the panel mounting clamps until the plastic caps at the front of all the screws are firmly secured to the panel (**Figure 5-15**).

5.5.1.2 DM-65 Panel Mounting

To mount the DM-65 monitor into a panel, follow steps one through three of the standard panel mounting procedure (**Section 5.5.1.1**), then continue using the steps below.

Step 1: Cut out a section of the panel that corresponds to the rear panel dimensions of the monitor.

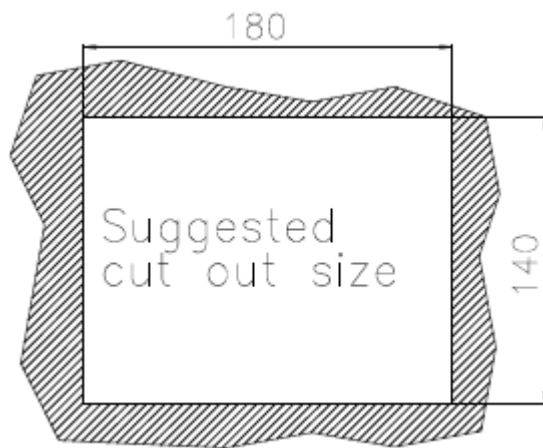


Figure 5-16: DM-65 Panel Opening (Unit: mm)

Step 2: Secure the panel mounting clips to either side of the monitor using the retention screws supplied in the mounting kit pack (**Figure 5-17**).

DM Series Monitor

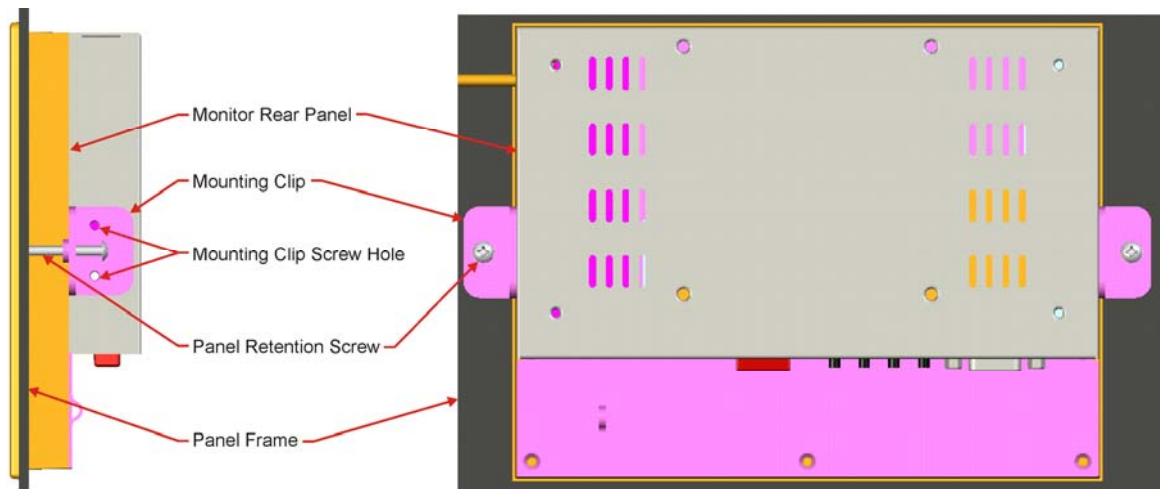


Figure 5-17: DM-65 Panel Mounting

Step 3: Tighten the panel retention screws that pass through the panel mounting clips until the plastic caps at the front of all the screws are firmly secured to the panel (Figure 5-17).

5.5.2 Cabinet and Rack Installation

Each model of the DM series LCD monitor has a series of holes located on the rear of the front panel for mounting the monitor to a rack or cabinet.



NOTE:

1. The DM-190 monitor requires two special mounting brackets for installation into a rack or cabinet. Refer to **Section 5.5.2.2** for details.
2. The DM-84 monitor uses panel mounting clamps for installation into a rack or cabinet. Refer to **Section 5.5.1.1** for details.
3. The DM-65 monitor uses panel mounting clamps for installation into a rack or cabinet. Refer to **Section 5.5.1.2** for details.

5.5.2.1 Standard Cabinet and Rack Installation

The standard cabinet/rack mounting procedure applies to the following DM series LCD monitors:

- DM-170
- DM-150
- DM-121
- DM-104

To mount the DM series LCD monitor into a cabinet/rack, please follow the steps below.

Step 1: The back of the metal frame surrounding the DM series LCD monitor has several retention screw holes for a cabinet/rack installation bracket.



NOTE:

When purchasing a cabinet/rack installation bracket, make sure it is compatible with both the monitor and the cabinet/rack into which the monitor is installed.

Step 2: Slide the monitor through the cabinet/rack bracket until the rear side of the monitor frame is flush against the front of the bracket.

Step 3: Make sure the retention screw holes at the rear of the monitor frame are aligned with the retention screw holes in the cabinet/rack bracket.

Step 4: Secure the cabinet/rack bracket to the monitor by inserting and tightening the retention screws (**Figure 5-18**).

DM Series Monitor

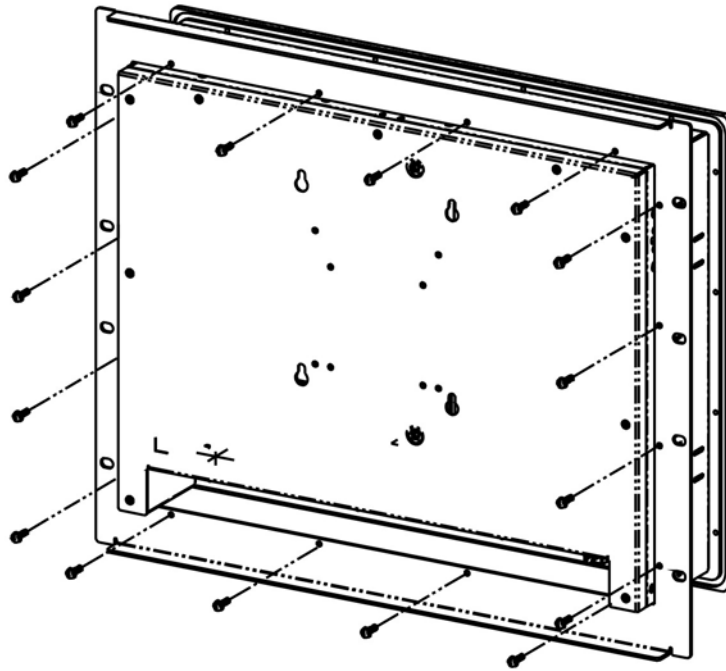


Figure 5-18: Secure the Cabinet/Rack Bracket

Step 5: Slide the monitor with the attached cabinet/rack bracket into a rack or cabinet (Figure 5-19).

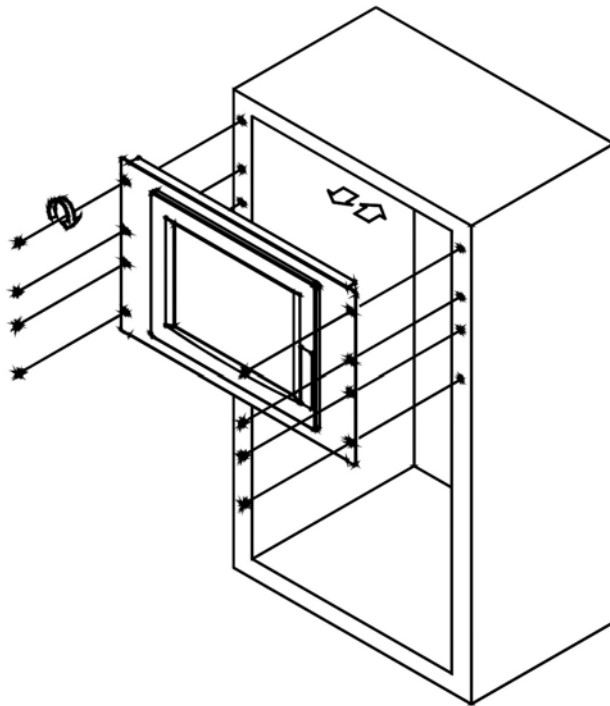


Figure 5-19: Install into a Cabinet/Rack

Step 6: Once the monitor with the attached cabinet/rack has been properly inserted into the rack or cabinet, secure the front of the rack/cabinet bracket to the front of the rack or cabinet (**Figure 5-19**).

5.5.2.2 DM-190 Cabinet and Rack Installation

To mount the DM-190 monitor into a cabinet/rack, please follow the steps below.

Step 1: Insert and tighten the supplied mounting nuts and bolts to the rack for the rack mounting bracket. Each bracket requires three nuts and bolts for installation.
(See **Figure 5-20**)

DM Series Monitor

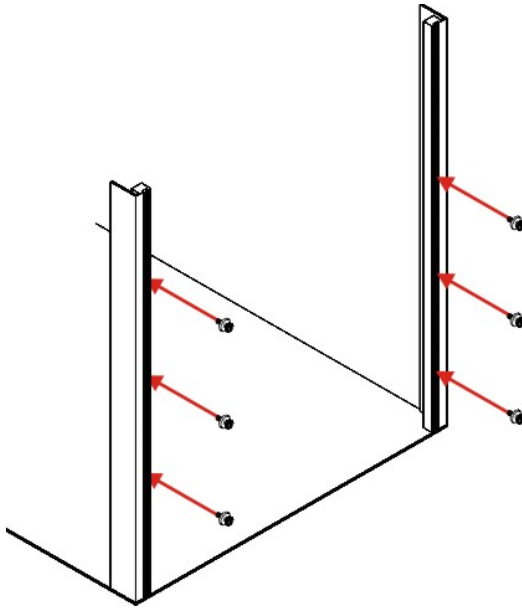


Figure 5-20: Rack Mounting Nuts and Bolts Installation (DM-190)

Step 2: Secure the rack mounting bracket to two sides of the monitor using the supplied retention screws. Each bracket requires four screws. (See **Figure 5-21**)

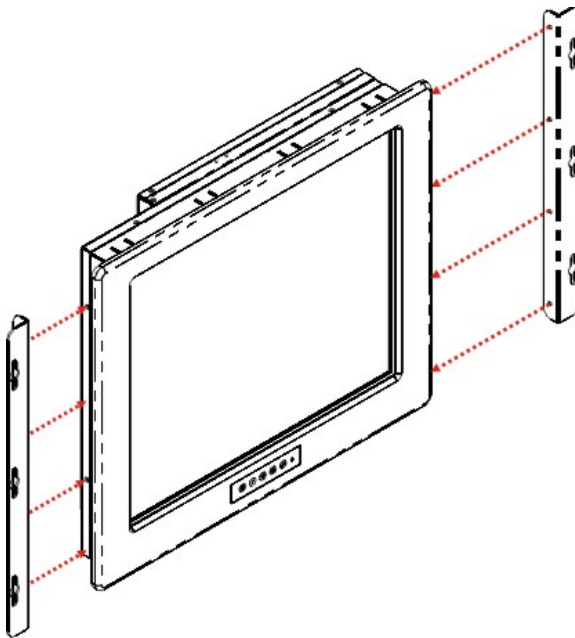


Figure 5-21: Rack Mounting Bracket Installation (DM-190)

Step 3: Carefully insert the slotted holes of the brackets on the monitor through the bolts on the rack and gently pull the monitor downwards until the bolts rests securely in the slotted holes. (See **Figure 5-22**). Ensure that all six of the bolts fit snugly into their respective slotted holes.

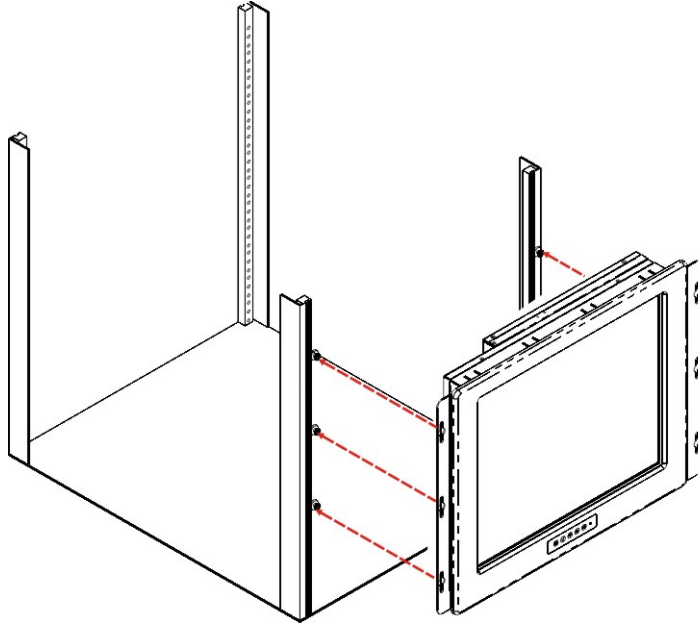


Figure 5-22: Rack Mounting (DM-190)

5.5.2.3 DM-84 and DM-65 Cabinet and Rack Installation

Use the standard panel mounting procedure (**Section 5.5.1.1**) to mount the DM-84 monitor into a cabinet/rack and use the DM-65 panel mounting procedure (**Section 5.5.1.2**) to mount the DM-65 monitor into a cabinet/rack.

5.5.3 DIN Rail Installation

The DM-84 and DM-65 have four holes located on the rear panel for mounting the monitor to a DIN rail clamp. To mount the DM series LCD monitor onto a DIN rail, please follow the steps below.

DM Series Monitor

Step 1: Attach the DIN rail mounting bracket to the rear of the monitor. Secure the bracket to the monitor with the supplied retention screws (**Figure 5-23**).

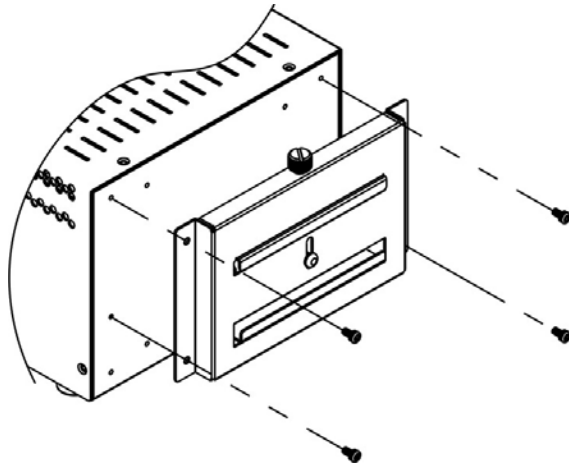


Figure 5-23: DIN Rail Mounting Bracket

Step 2: Make sure the inserted screw in the center of the bracket is at the lowest position of the elongated hole (**Figure 5-24**).

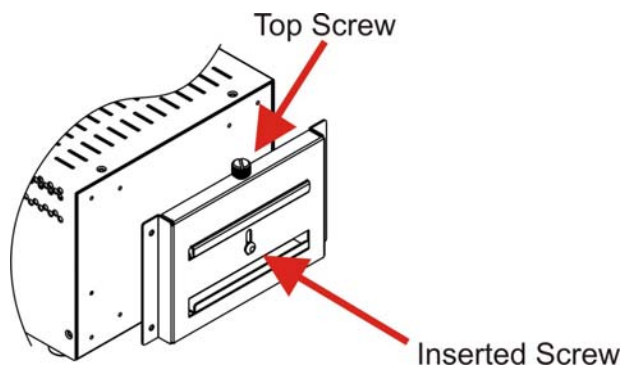


Figure 5-24: Screw Locations

Step 3: Place the DIN rail flush against the back of the mounting bracket making sure the edges of the rail are between the upper and lower clamps (**Figure 5-25**).

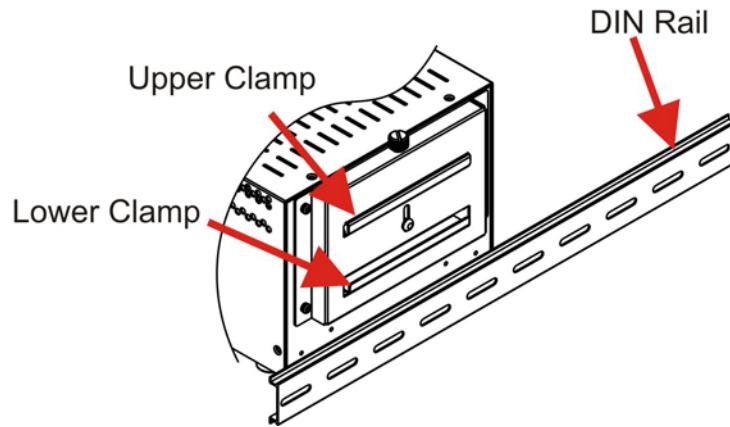


Figure 5-25: Mounting the DIN RAIL

Step 4: Secure the DIN rail to the mounting bracket by turning the top screw clockwise. This draws the lower clamp up and secures the monitor to the DIN rail (Figure 5-26).

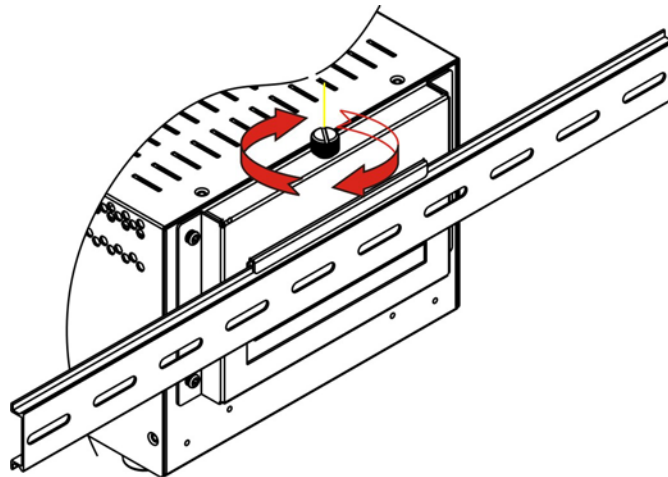


Figure 5-26: Secure the Assembly to the DIN Rail

DM Series Monitor

5.5.4 Wall Mounting

**CAUTION:**

Due to safety concerns, it is highly recommended to use the VESA mounting kits provided by IEI for wall, stand and arm mounting. If the VESA mounting kit is purchased separately, please make sure the mounting kit is UL-listed.

Each model of the DM series LCD monitor has four holes located on the rear panel for mounting the monitor to a wall. To mount the DM series LCD monitor onto a wall, please follow the steps below.

- Step 1:** Select a location on the wall for the wall-mounting bracket.
- Step 2:** Carefully mark the locations of the four bracket screw holes on the wall.
- Step 3:** Drill four pilot holes at the marked locations on the wall for the bracket retention screws.
- Step 4:** Align the wall-mounting bracket screw holes with the pilot holes.
- Step 5:** Secure the mounting-bracket to the wall by inserting the retention screws into the four pilot holes and tightening them (**Figure 5-27**).

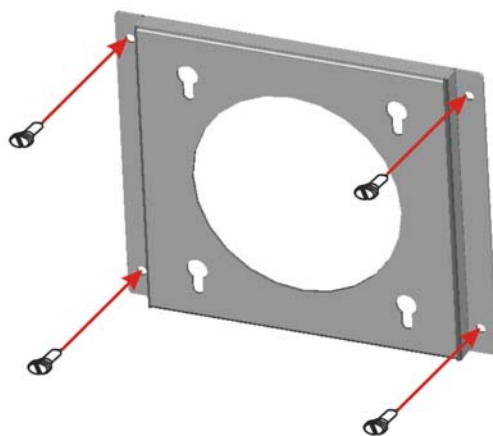


Figure 5-27: Wall-mounting Bracket

- Step 6:** Insert the four monitor mounting screws (M4 screws) provided in the wall mounting kit into the four screw holes on the rear panel of the monitor and tighten until the screw shank is secured against the rear panel (**Figure 5-28**).

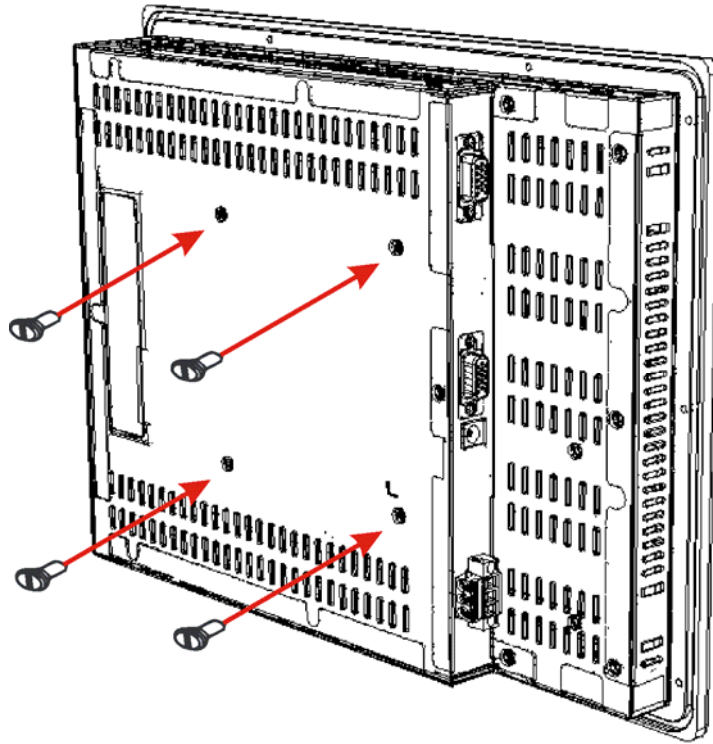


Figure 5-28: Monitor Support Screws

- Step 7:** Align the mounting screws on the monitor rear panel with the mounting holes on the bracket.
- Step 8:** Carefully insert the screws through the holes and gently pull the monitor downwards until the monitor rests securely in the slotted holes (**Figure 5-29**). Ensure that all four of the mounting screws fit snugly into their respective slotted holes.



NOTE:

In the diagram below the bracket is already installed on the wall.

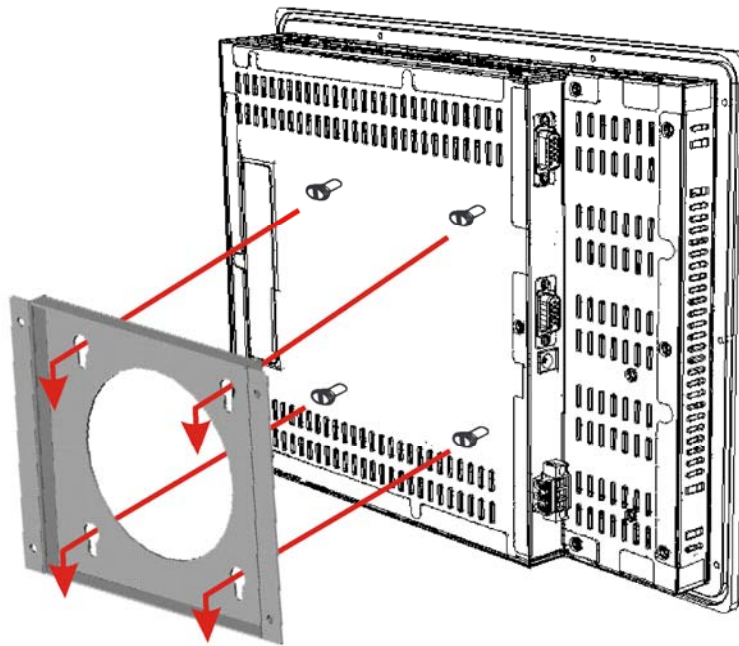


Figure 5-29: Wall Mounting the Monitor

5.5.5 Monitor Stand Installation

The DM series LCD monitor has Video Electronics Standards Association (VESA) standard mounting holes tapped into the rear panel. The standard holes are M4 set at 100m x 100mm apart (**Figure 5-30**).

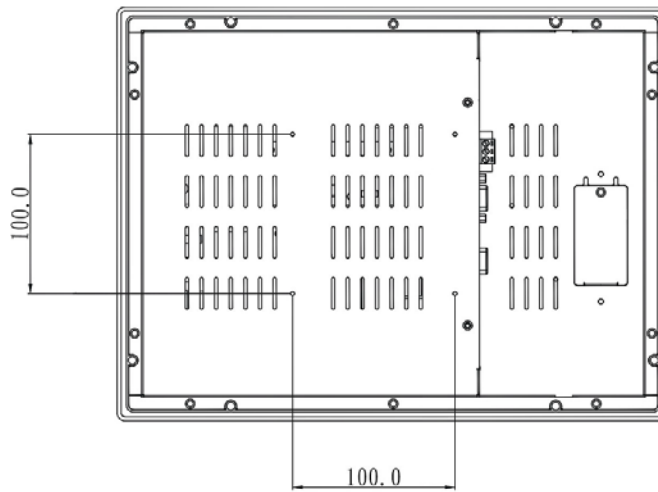


Figure 5-30: VESA Mounting Holes

The monitor stand mounting plate has a matching VESA hole pattern. To mount the DM series LCD monitor onto a stand, please follow the steps below.

- Step 1:** Line up the threaded holes on the monitor rear panel with the screw holes on the monitor stand mounting plate.
- Step 2:** Secure the monitor to the stand with the supplied retention screws (**Figure 5-31**).

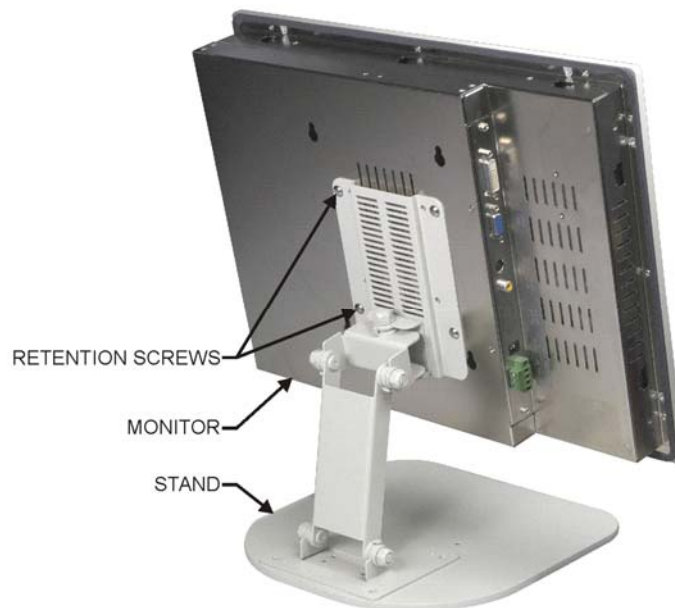


Figure 5-31: Monitor Stand Mounting

DM Series Monitor

5.5.6 Monitor Arm Installation

The DM series LCD monitor has Video Electronics Standards Association (VESA) standard mounting holes tapped into the rear panel. The standard holes are M4 set at 100mm x 100mm apart (**Figure 5-30**). The monitor arm mounting plate has a matching VESA hole pattern. To mount the DM series LCD monitor onto a monitor arm, please follow the steps below.

Step 1: Line up the threaded holes on the monitor rear panel with the screw holes on the monitor arm mounting plate.

Step 2: Secure the monitor to the arm with the supplied retention screws (**Figure 5-32**).

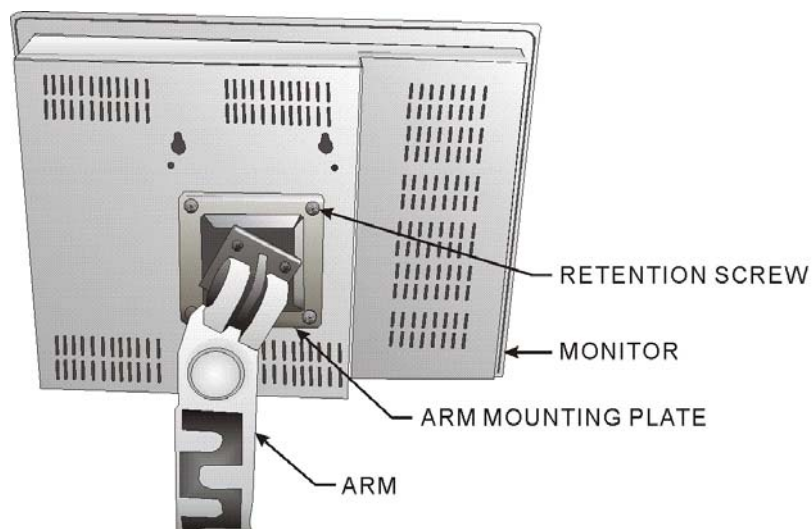


Figure 5-32: Monitor Arm Mounting



Chapter

6

On-Screen-Display (OSD) Controls

DM Series Monitor

6.1 User Mode OSD Structure

6.1.1 OSD Buttons

There are several on-screen-display (OSD) control buttons oriented either vertically along the right hand side or horizontally along the bottom of the monitor front panel. Refer to **Section 2.2** for availability and orientation of the OSD controls on specific DM series monitors.

Figure 6-1 shows a typical arrangement of OSD controls for all models of the DM series LCD monitor except the DM-65.

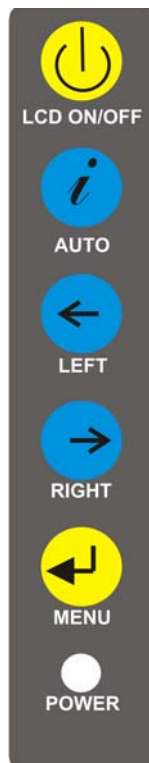


Figure 6-1: OSD Control Buttons for All Models Except DM-65

Figure 6-2 shows the OSD controls for the DM-65.

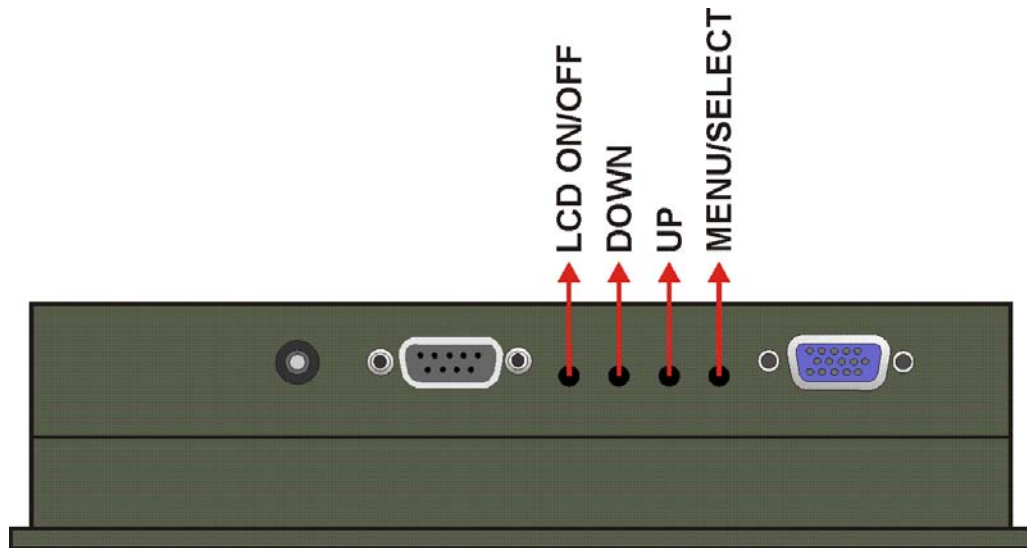


Figure 6-2: DM-65 OSD Control Buttons

6.1.2 OSD Menu Structure

Table 6-1 shows the OSD menu structure for all models of the SRM series LCD monitor.

| Level 0 | Level 1 | Value |
|----------------------------|-------------|--------------------------|
| Main Display Features Menu | Brightness | 0 to 100 |
| | Contrast | 0 to 100 |
| | Clock | 0 to 100 |
| | Phase | 0 to 100 |
| | H. Position | 0 to 100 |
| | V. Position | 0 to 100 |
| | Sharpness | 1 to 5 |
| Color Menu | 6500K | - Preset NTSC value |
| | 7500K | - Preset NTSC value |
| | 9300K | - Preset NTSC value |
| | Red | RGB values from 0 to 100 |
| | Green | RGB values from 0 to 100 |
| | Blue | RGB values from 0 to 100 |

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| | | |
|-----------|------------------|---------------------|
| OSD Menu | OSD Time Out | 0 to 60 sec |
| | OSD Position | 1 to 5 |
| | OSD Transparency | 20, 40, 60, 80, 100 |
| | Factory Reset | Select |
| | Auto Adjust | Select |
| | Auto Color | Select |
| | Gamma | Off, On |
| Exit Menu | Exit | Select |

Table 6-1: OSD Menus

6.2 Using the OSD

OSD menu options are described below.

6.2.1 Main Display Features

Main display features are shown in **Figure 6-3**.



Figure 6-3: Main Display Features

| | |
|--------------------|--|
| Brightness | The brightness option adjusts the brightness of screen. This function adjusts the offset value of ADC. Setting this value too high or too low will affect the quality of image. When the auto- dimming function is turned on, the brightness control is not effective. |
| Contrast | This function adjusts the gain value of ADC. Adjusting this value too high or too low will worsen the quality of image. |
| Clock | Adjusts the width of the display screen. |
| Phase | Adjusts the input signal. |
| H. Position | Adjusts the horizontal position of the display screen. |
| V. Position | Adjusts the vertical position of the display screen |
| Sharpness | Adjust the sharpness of the display |

DM Series Monitor

6.2.2 Color

Color options are shown in **Figure 6-4**.

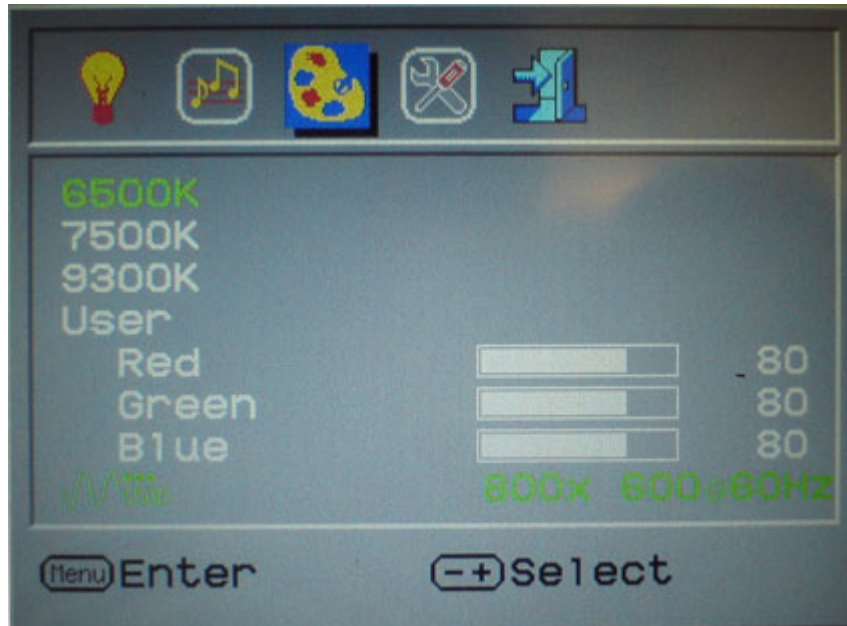


Figure 6-4: Color Options

The Color menu fine-tunes the palette of color hues for the LCD.

| | |
|--------------|--|
| 6500k | NTSC standard Kelvin |
| 7500k | NTSC standard Kelvin |
| 9300k | NTSC standard Kelvin |
| User | This item allows fine-tuning the balance among Red, Green, and Blue color hues if images look garish or unrealistic. |

6.2.3 OSD Configurations

The OSD configurations are shown in **Figure 6-5**.

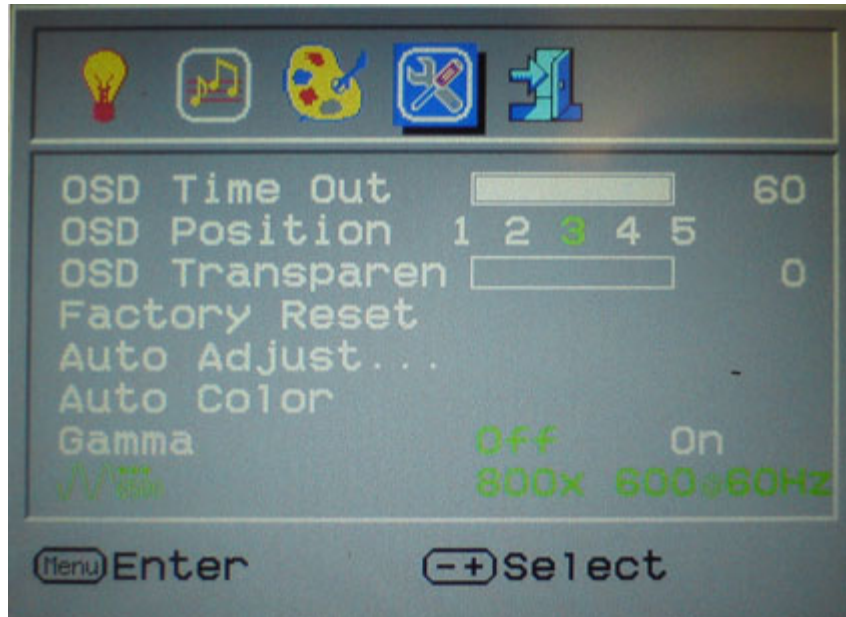


Figure 6-5: OSD Configurations Menu

OSD Configurations are described below.

- | | |
|-------------------------|--|
| OSD Time Out | Determines how many seconds the OSD screen stays on screen before it disappears when OSD is left unattended. |
| OSD Position | Adjusts the OSD position on the screen. Position 1 is in the upper left of the screen, position 2 in the upper right and position 3 in the center. |
| OSD Transparency | Adjust the transparency of the OSD menu background. |
| Factory Reset | Restores the default OSD settings. Note that this will restore all default display settings. |
| Auto Adjust | Automatically adjusts the position of the display screen |
| Auto Color | Automatically adjusts the color settings. |

Chapter

7

Software Drivers

7.1 Introduction

The touch panel controller enables analog resistive touch panels for four-wire, five-wire & eight-wire models. The controller directly communicates with the PC system through the touch panel communications interface. The controller design is superior in sensitivity, accuracy, and friendly operation. The touch panel driver emulates the left mouse button and the right mouse button functions.

The touch panel driver supports the following operating systems:

- Microsoft® Windows® versions:
 - Microsoft® Windows® 2000
 - Microsoft® Windows® XP
 - Microsoft® Windows® 2003
 - Microsoft® Windows® 2008
 - Microsoft® Windows® Vista
 - Microsoft® Windows® 7
- Microsoft® Windows® CE versions:
 - Microsoft® Windows® CE 4.2
 - Microsoft® Windows® CE 5.0
 - Microsoft® Windows® CE 6.0
- Linux Kernel 2.6
- DOS

Driver installation is described below.

7.2 RS-232 or USB Touch Screen

Before installing the driver, connect the DM Series monitor to the motherboard. The DM Series monitors support touch screen modality through an RS-232 or USB interface connection. Decide through which interface the touch screen is to be controlled.

- **RS-232 Interface:** If the touch screen interface connection is an RS-232 connection, connect the RS-232 connector on the single board computer to the DB-9 connector of the DM Series monitor.

DM Series Monitor

- **USB Interface:** If the touch screen interface connection is a USB connection, connect the USB connector on the single board computer to the external USB port connector of the DM Series monitor.

7.3 Touch Panel Driver Installation



WARNING:

Before the touch screen driver is installed, make sure the system is connected to the monitor with a USB cable or an RS-232 null cable. Also, make sure the VGA connector on the system is connected to the VGA connector on the bottom of the monitor.

To install the touch panel driver for the DM Series, please follow the instructions below:

Step 1: Connect the DM Series monitor to the single board computer. See above.

Step 2: Install the driver CD. Install the driver CD into the system to which the DM Series monitor is connected.

Step 3: Select the **Touch Screen** option in the menu of driver CD. The directory in **Figure 7-1** appears.

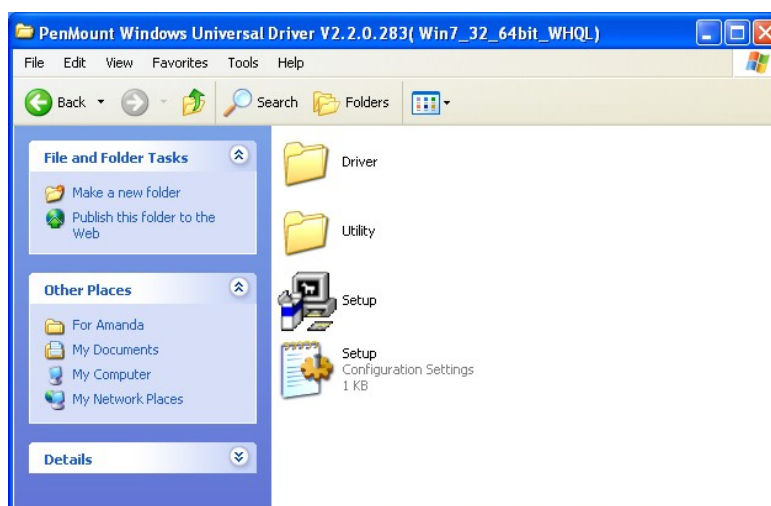


Figure 7-1: Setup Icon

Step 4: Double click the setup icon in **Figure 7-1**.

Step 5: The Welcome screen in **Figure 7-2** appears.



Figure 7-2: Welcome Screen

Step 6: Click **Next** to continue.

Step 7: The license agreement in **Figure 7-3** appears. Accept the terms of the agreement by clicking **I Agree**.

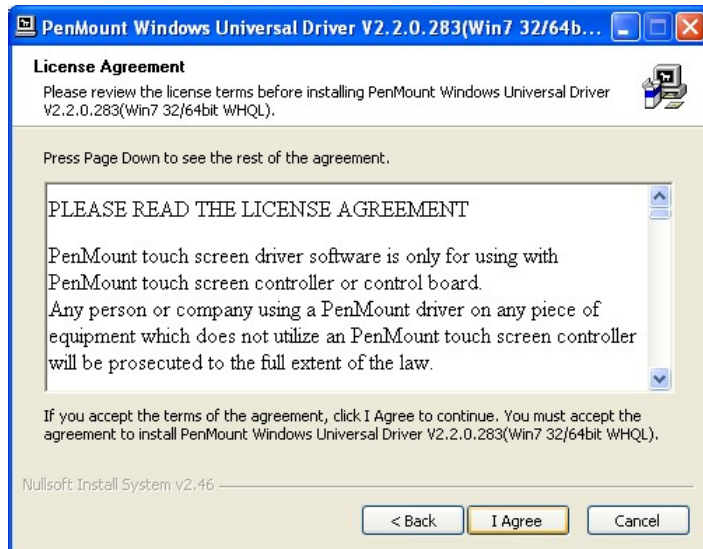


Figure 7-3: License Agreement

DM Series Monitor

Step 8: The installation destination screen appears. See **Figure 7-4**. Click **Install**.

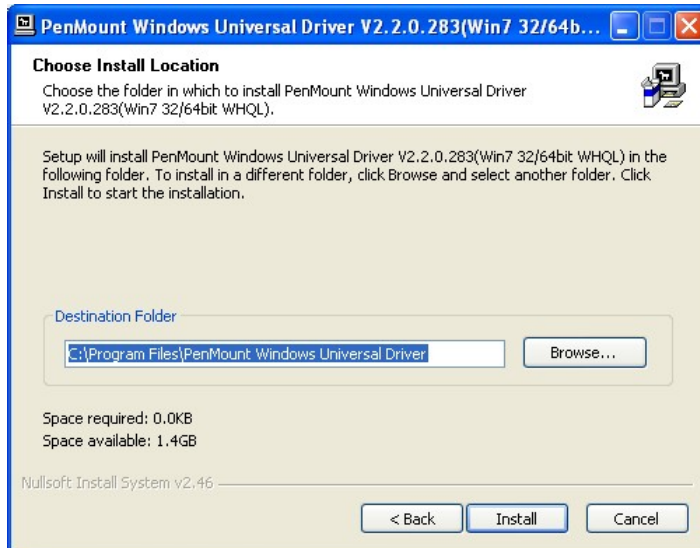


Figure 7-4: Initiate Install

Step 9: The installation of the program begins. See **Figure 7-5**.

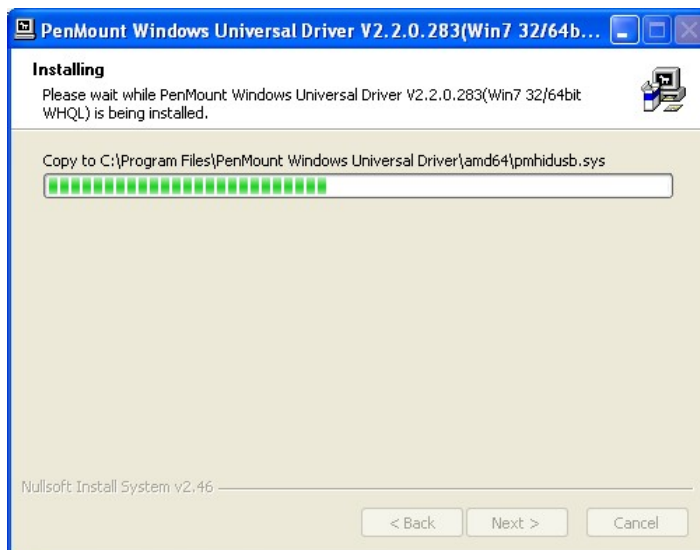


Figure 7-5: Installation Starts

Step 10: When the installation is complete, the complete screen appears. See **Figure 7-6**.

To complete the installation process click **Finish**.

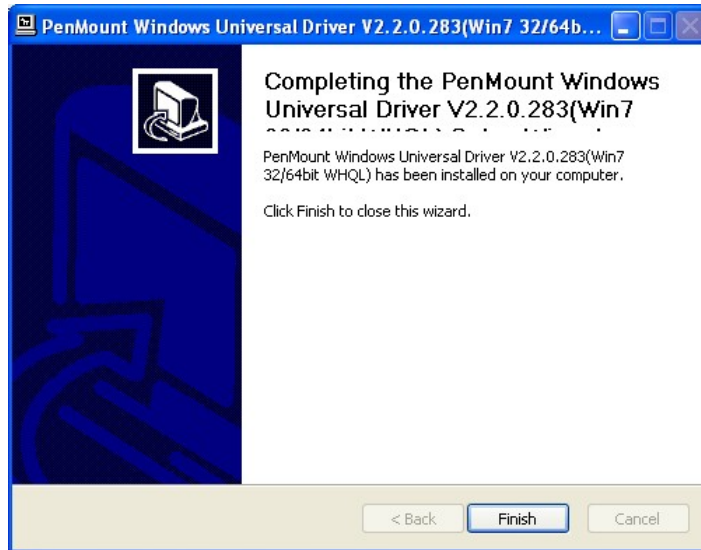


Figure 7-6: Finish Installation

7.4 Change the Touch Screen Interface

If the touch screen interface must be changed from an RS-232 interface to a USB interface or, from a USB interface to an RS-232 interface, the following steps must be followed.

- Step 1:** Uninstall the touch screen driver
- Step 2:** Remove the interface cable i.e. remove the RS-232 cable or the USB cable
- Step 3:** Install the new cable i.e. install the USB cable or the RS-232 cable.
- Step 4:** Reinstall the driver CD as described above.

7.5 Calibrating the Touch Screen

To calibrate the touch screen cursor with the motion of the touch screen pen (or finger), please follow the steps below:

- Step 1:** Make sure the system is properly connected through an RS-232 or a USB interface to the DM Series monitor.
- Step 2:** Make sure the touch screen driver is properly installed.

DM Series Monitor

Step 3: Locate the PenMount Monitor icon in the bottom left corner of the screen.



Figure 7-7: PenMount Monitor Icon

Step 4: Click the icon. A pop up menu appears. See **Figure 7-8**.

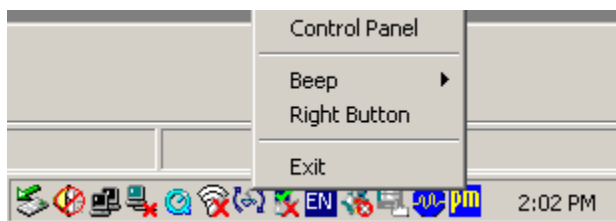


Figure 7-8: PenMount Monitor Popup Menu

Step 5: Click Control Panel in the pop up menu shown in **Figure 7-8**.

Step 6: The configuration screen in **Figure 7-9** appears.

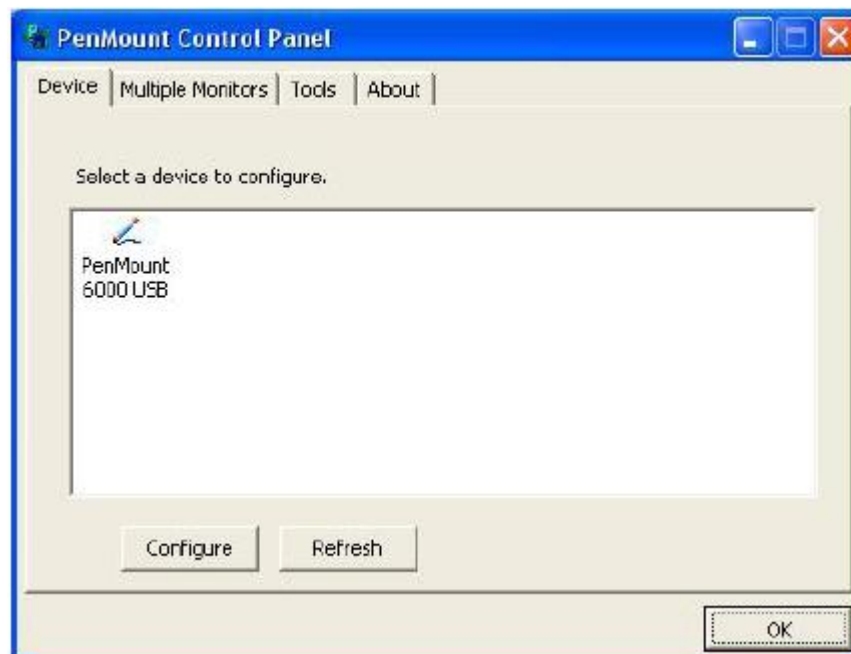


Figure 7-9: Configuration Screen

Step 7: Double click the PenMount 6000 icon as shown in **Figure 7-9**.

Step 8: The calibration initiation screen in **Figure 7-10** appears.

Step 9: Select the Standard Calibration button as shown in **Figure 7-10**.



Figure 7-10: Calibration Initiation Screen

Step 10: The calibration screen in is shown. See **Figure 7-11**.

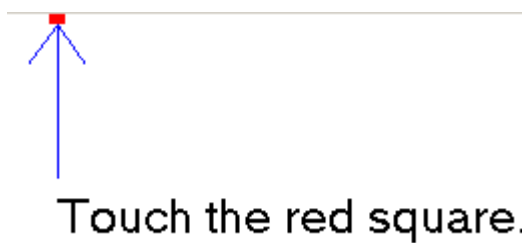


Figure 7-11: Calibration Screen

Step 11: Follow the instructions. The user is asked touch the screen at five specified points after which the screen is calibrated.

Chapter

8

Gasket Replacement

8.1 Gasket Replacement

A gasket used for a long time may gradually lose its ability to protect the monitor from fluids and vapors; scratches or dirt may also accumulate. It is recommended that the gasket be replaced yearly.

**NOTE:**

If the monitor is mounted vertically, first remove it and place it on a flat, level surface with the display screen facing down before changing the gasket.

Step 1: Remove the old gasket from the sides of the monitor.

Step 2: Attach the new gasket to the monitor. Make sure the gasket fits precisely into the groove along the edges of the monitor's front panel (**Figure 8-1**).

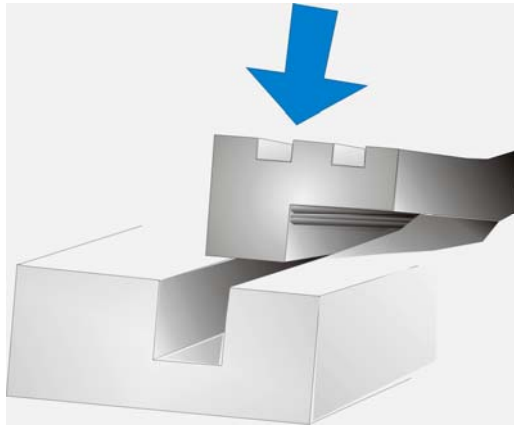


Figure 8-1: Gasket Replacement

**NOTE:**

Compliance with the IP 65 standard depends on correct installation of the gasket. Be sure to check that the gasket is properly installed after changing it.

Appendix

A

Safety Precautions

**WARNING:**

The precautions outlined in this chapter should be strictly followed. Failure to follow these precautions may result in permanent damage to the DM Series.

A.1 Safety Precautions

Please follow the safety precautions outlined in the sections that follow:

A.1.1 General Safety Precautions

Please ensure the following safety precautions are adhered to at all times.

- **Follow the electrostatic precautions** outlined below whenever the DM Series is opened.
- **Make sure the power is turned off and the power cord is disconnected** whenever the DM Series is being installed, moved or modified.
- **Do not apply voltage levels that exceed the specified voltage range.** Doing so may cause fire and/or an electrical shock.
- **Electric shocks can occur** if the DM Series chassis is opened when the DM Series is running.
- **Do not drop or insert any objects** into the ventilation openings of the DM Series.
- **If considerable amounts of dust, water, or fluids enter the DM Series**, turn off the power supply immediately, unplug the power cord, and contact the DM Series vendor.
- **DO NOT:**
 - Drop the DM Series against a hard surface.
 - Strike or exert excessive force onto the LCD panel.
 - Touch any of the LCD panels with a sharp object
 - In a site where the ambient temperature exceeds the rated temperature

DM Series Monitor

A.1.2 Anti-static Precautions



WARNING:

Failure to take ESD precautions during the installation of the DM Series may result in permanent damage to the DM Series and severe injury to the user.

Electrostatic discharge (ESD) can cause serious damage to electronic components, including the DM Series. Dry climates are especially susceptible to ESD. It is therefore critical that whenever the DM Series is opened and any of the electrical components are handled, the following anti-static precautions are strictly adhered to.

- ***Wear an anti-static wristband:*** Wearing a simple anti-static wristband can help to prevent ESD from damaging any electrical component.
- ***Self-grounding:*** Before handling any electrical component, touch any grounded conducting material. During the time the electrical component is handled, frequently touch any conducting materials that are connected to the ground.
- ***Use an anti-static pad:*** When configuring or working with an electrical component, place it on an anti-static pad. This reduces the possibility of ESD damage.
- ***Only handle the edges of the electrical component:*** When handling the electrical component, hold the electrical component by its edges.

A.2 Maintenance and Cleaning Precautions

When maintaining or cleaning the DM Series, please follow the guidelines below.

A.2.1 Maintenance and Cleaning

Prior to cleaning any part or component of the DM Series, please read the details below.

- Except for the LCD panel, never spray or squirt liquids directly onto any other components. To clean the LCD panel, gently wipe it with a piece of soft dry cloth or a slightly moistened cloth.

- The interior of the DM Series does not require cleaning. Keep fluids away from the DM Series interior.
- Be cautious of all small removable components when vacuuming the DM Series.
- Turn the DM Series off before cleaning the DM Series.
- Never drop any objects or liquids through the openings of the DM Series.
- Be cautious of any possible allergic reactions to solvents or chemicals used when cleaning the DM Series.
- Avoid eating, drinking and smoking within vicinity of the DM Series.

A.2.2 Cleaning Tools

Some components in the DM Series may only be cleaned using a product specifically designed for the purpose. In such case, the product will be explicitly mentioned in the cleaning tips. Below is a list of items to use when cleaning the DM Series.

- Cloth – Although paper towels or tissues can be used, a soft, clean piece of cloth is recommended when cleaning the DM Series.
- Water or rubbing alcohol – A cloth moistened with water or rubbing alcohol can be used to clean the DM Series.
- Using solvents – The use of solvents is not recommended when cleaning the DM Series as they may damage the plastic parts.
- Vacuum cleaner – Using a vacuum specifically designed for computers is one of the best methods of cleaning the DM Series. Dust and dirt can restrict the airflow in the DM Series and cause its circuitry to corrode.
- Cotton swabs - Cotton swabs moistened with rubbing alcohol or water are excellent tools for wiping hard to reach areas.
- Foam swabs - Whenever possible, it is best to use lint free swabs such as foam swabs for cleaning.

Appendix

B

Certifications

B.1 RoHS Compliant

All models in the DM LCD monitor series comply with the Restriction of Hazardous Materials (RoHS) Directive. This means that all components used to build the industrial workstations and the workstation itself are RoHS compliant.

The RoHS Directive bans the placing on the EU market of new electrical and electronic equipment containing more than agreed levels of lead, cadmium, mercury, hexavalent chromium, polybrominated biphenyl (PBB) and polybrominated diphenyl ether (PBDE) flame retardants.

B.2 IP 65 Compliant Front Panel

The front panels on all five models in the DM series LCD monitors have an ingress protection rating (IP) of 65, IP65. The front panels are protected from dust particles and water spray.

Appendix

C

smartOSD

C.1 IEI smartOSD Quick Installation Guide

IEI smartOSD is a proprietary On-Screen-Display (OSD) software solution from IEI that enables easy, remote monitor setting adjustments in a Windows environment. IEI smartOSD delivers excellent performance and provides more flexibility than the typical OSD hardware solutions when adjusting a monitor. smartOSD also allows monitor settings such as brightness, contrast, screen position, size, color gain to be read and changed over normal video cable (VGA or DVI). The smartOSD function is only supported by revision 1.1 models and above.

C.2 Pre-installation Notice

Before installing smartOSD software, please make sure one of the following operating systems is installed:

- Windows 95
- Windows NT 4.0
- Windows 98
- Windows 2000
- Windows 2003
- Windows XP
- Windows Vista

C.3 smartOSD Install

Connect the DM Series to a host computer. Insert the CD that came with the system and follow the instructions below.

Step 1: When the CD is installed, the screen shown in **Figure 8-2** appears.

DM Series Monitor

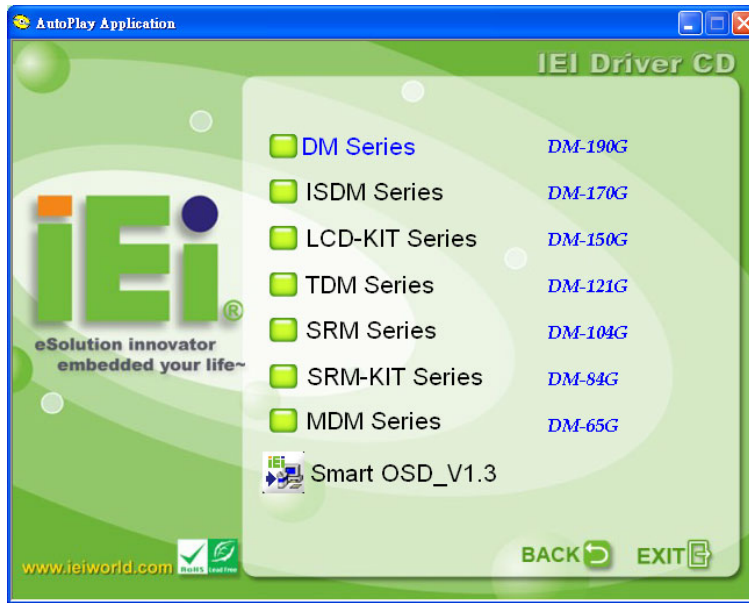


Figure 8-2: smartOSD Installer

Step 2: Click “Smart OSD” in **Figure 8-2**.

Step 3: The welcome screen shown in **Figure 8-3** appears.

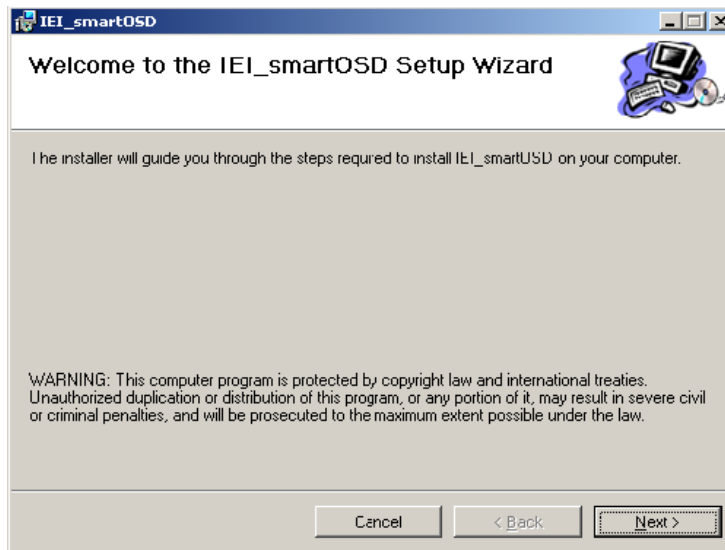


Figure 8-3: smartOSD Welcome Screen

Step 4: Click **Next** to continue.

Step 5: The Folder Select screen in **Figure 8-4** appears.

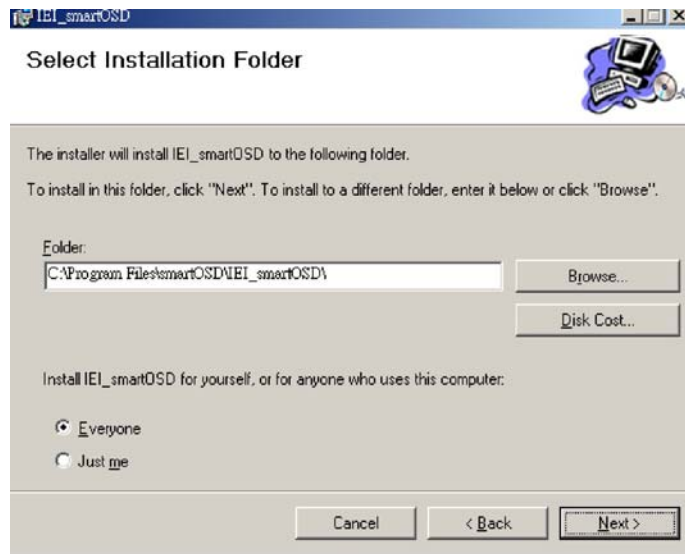


Figure 8-4: smartOSD Folder Select Screen

Step 6: Select the installation folder in Figure 8-4 shown above.

Step 7: Click **Next** to continue.

Step 8: The screen in Figure 8-5 appears.

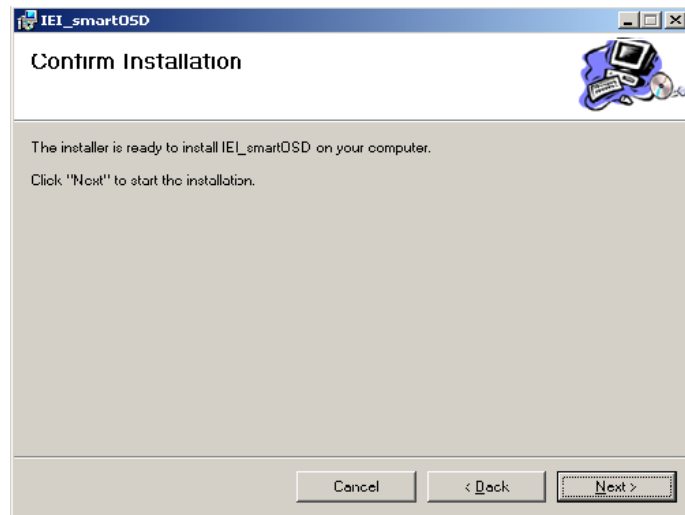


Figure 8-5: smartOSD Confirm Installation

Step 9: Confirm the installation by clicking **Next** in the screen above.

Step 10: The program starts to install and the progress bar shown in Figure 8-6 appears.

DM Series Monitor

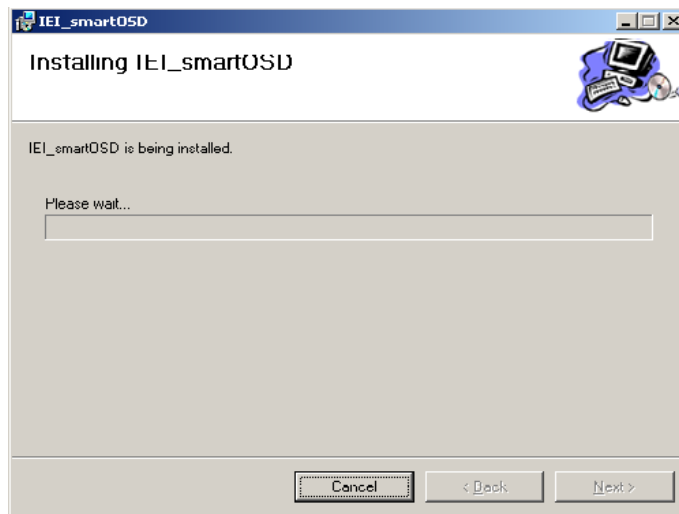


Figure 8-6: smartOSD Installation Progress

Step 11: When the installation is complete the “Complete Installation” screen in Figure 8-7 appears.

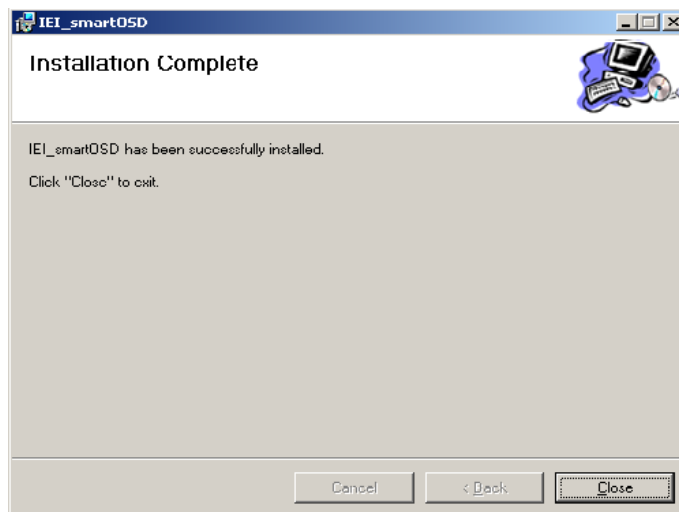


Figure 8-7: smartOSD Installation Complete

Step 12: Click **Close** in the screen above.

Step 13: After quick setup is complete, the IEI smartOSD wizard logo appears on the desktop as shown in the screen below.

Step 14: To access the smartOSD, click the smartOSD wizard logo.



C.4 Software Illustration

The table below shows the smartOSD menu structure for all IEI LCD monitors.



NOTE:

To update the display setting status immediately, push the refresh button on every page

To turn the system on, press ALT + P.

| Item | Elements |
|-------------------|---|
| Management | Save/Load File |
| | Power Management |
| EDID | EDID contains basic information about the monitor and its capabilities. |
| Image | Brightness |
| | Contrast |
| | Sharpness |

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| | |
|----------------|---|
| Display | Auto Adjust |
| | Phase |
| | Clock |
| Color | Auto Color |
| | User Red Gain |
| | User Green Gain |
| | User Blue Gain |
| | Color Temperature (5000k and 4200k disabled in the DM Series) |
| | Gamma |
| PIP | PIP (disabled in the DM Series) |
| | PIP Source Input (disabled in the DM Series) |
| | PIP Size (disabled in the DM Series) |
| System | Monitor Power Control |
| | Auto Brightness (disabled in the DM Series) |
| | Main Source Input (S-Video and CVBS disabled) |
| | Volume (disabled in the DM Series) |
| | Factory Presets/OSD Lock/OSD Unlock |
| | Mute (disabled in the DM Series) |

Table C-1: SmartOSD Menu Structure

C.4.1 Manage Page



Save the preferred settings of all the OSD functions as .dat files and load the settings.

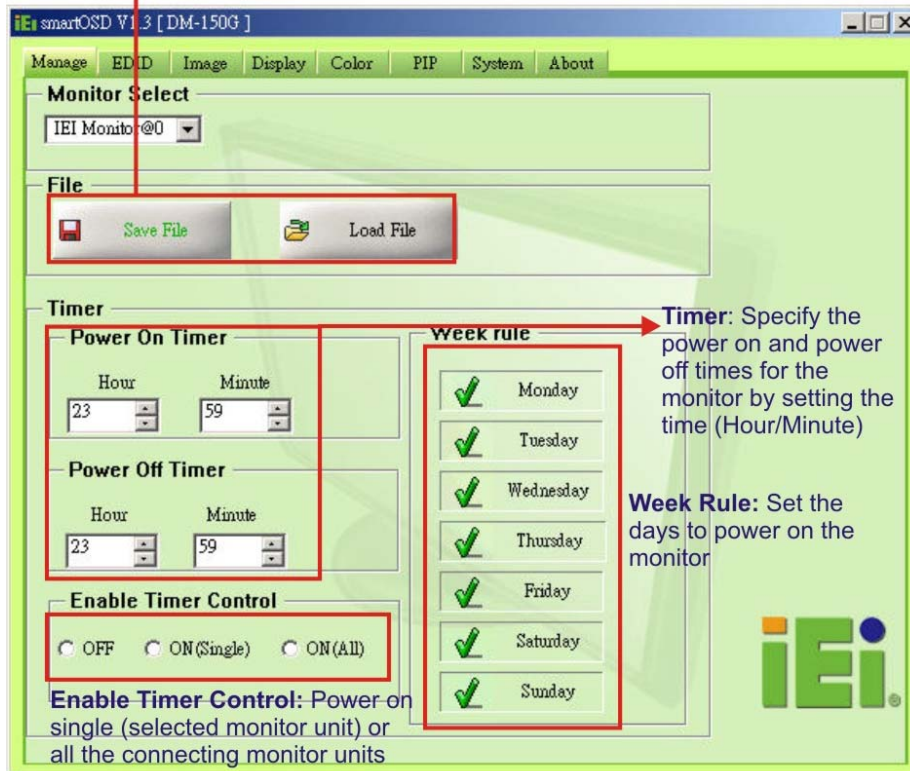


Figure 8-8: Manage Page

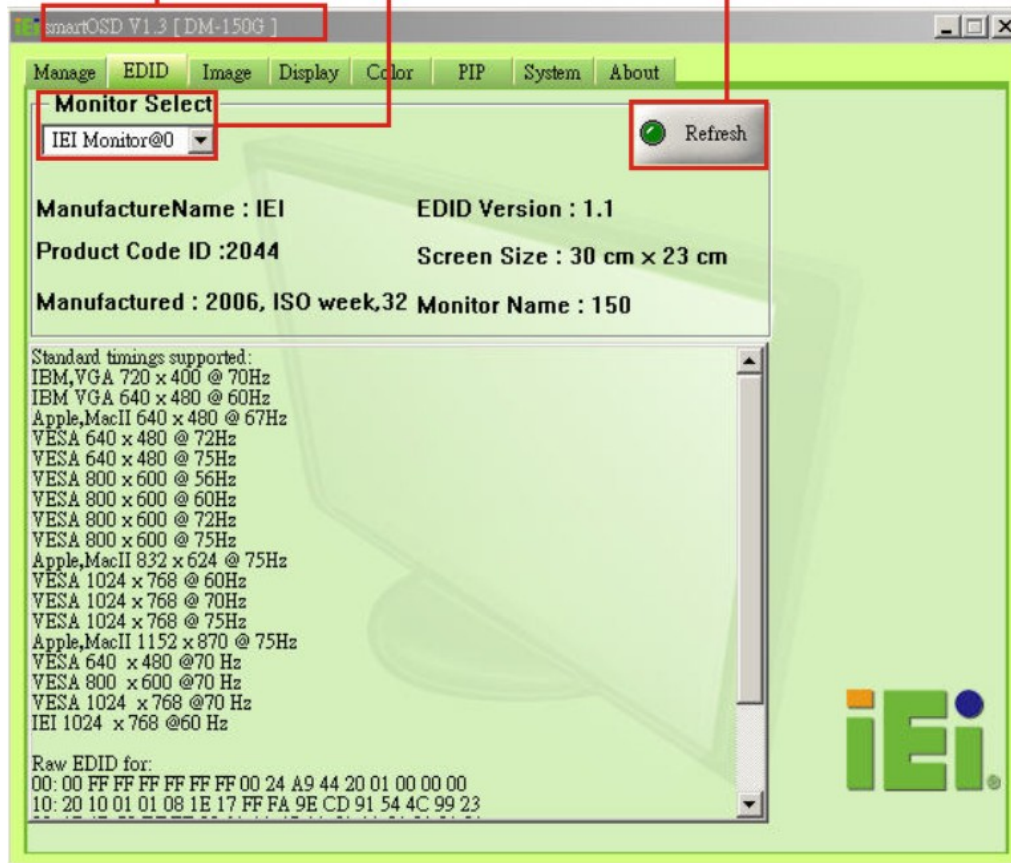
DM Series Monitor

C.4.2 EDID Page

Caption: Shows the smartOSD version and model name.

Monitor Select: Selects the monitor unit for EDID information reading

Refresh: Updates EDID information

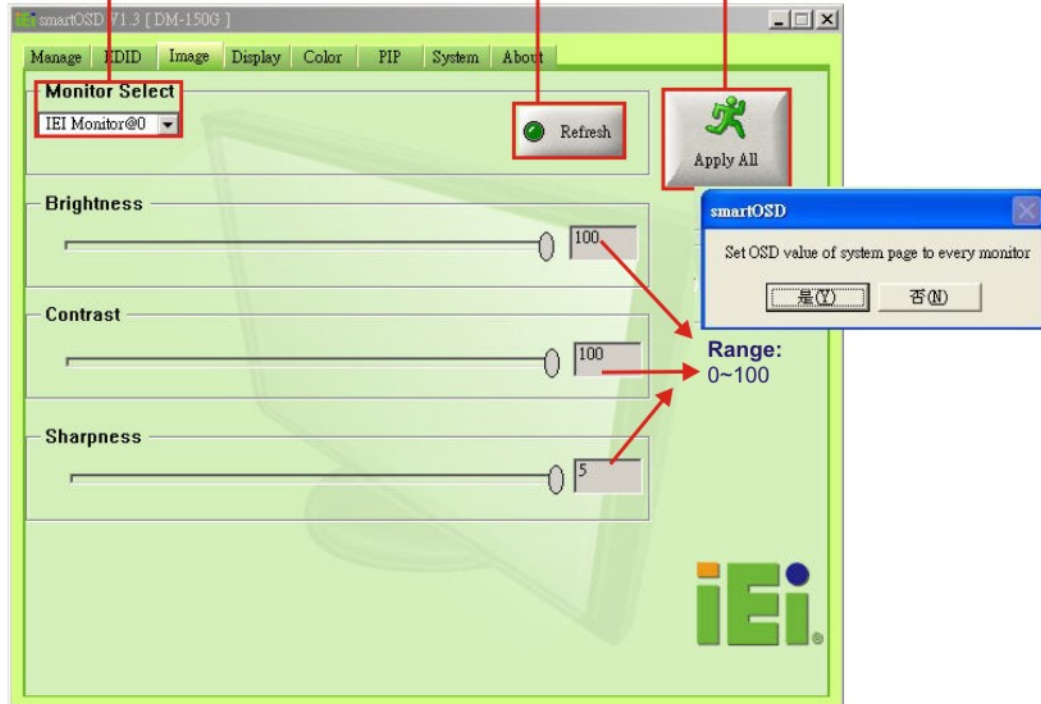


C.4.3 Image Page

Monitor Select: Selects the monitor unit for which the image parameters will be adjusted

Refresh: To update image information which has been affected by the hardware OSD settings

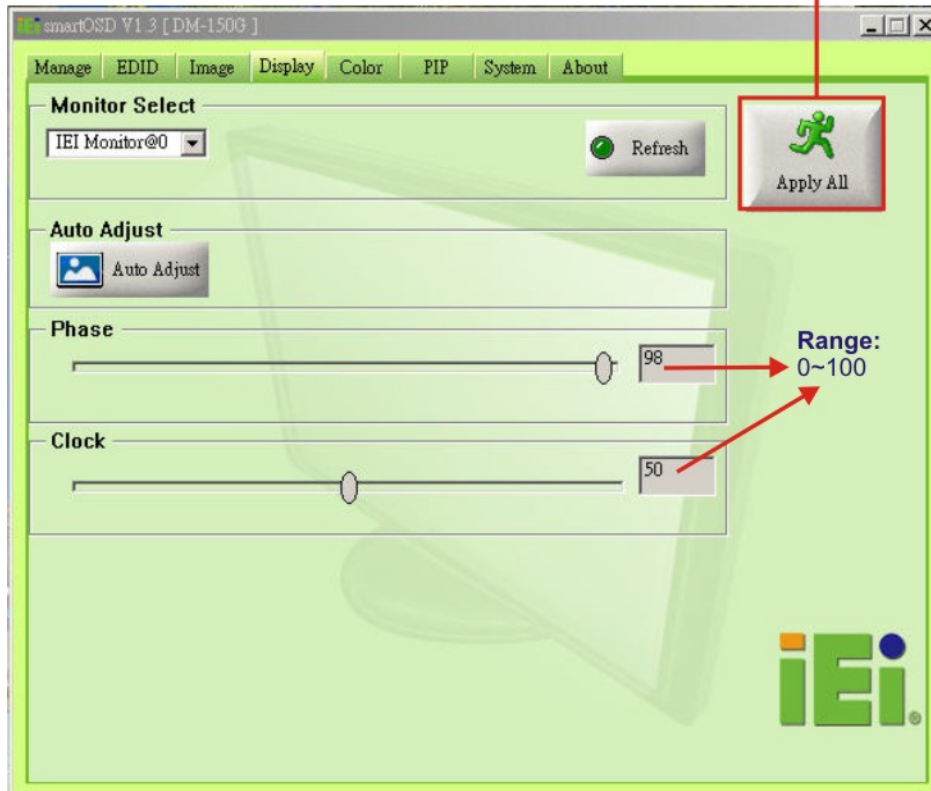
Apply All: Delivering the image parameters settings to all the connecting monitors



DM Series Monitor

C.4.4 Display Page (for analog signal)

Apply All: Delivering the display parameters settings to all the connecting monitors



C.4.5 Color Page

Monitor Select: Selects the monitor unit for which the image parameters will be adjusted

Refresh: To update image information which has been affected by the color OSD settings

Apply All: Delivering the color parameters settings to all the connecting monitors

The screenshot shows the 'Color' page of the smartOSD 1.3 [DM-1500] interface. The interface includes a menu bar with 'Manage', 'EDID', 'Image', 'Display', 'Color', 'PIP', 'System', and 'About'. The 'Color' page contains several sections: 'Monitor Select' with a dropdown menu showing 'IEI Monitor@0'; 'Auto Color' with an 'Auto Color' button; 'User Red Gain' with a slider and a numeric input field set to 45; 'User Green Gain' with a slider and a numeric input field set to 45; 'User Blue Gain' with a slider and a numeric input field set to 30; 'Color Temperature' with radio buttons for 9300K, 7500K, 6500K (selected), 5000K, 4200K, and User; and 'Gamma' with radio buttons for OFF and 2.2 (selected). A large 'IEI' logo is visible in the bottom right corner. Red arrows point from text annotations to the 'Monitor Select' dropdown, the 'Refresh' button, the 'Apply All' button, the 'Auto Color' button, and the numeric input fields for Red, Green, and Blue Gain. A separate text box on the right explains the gain range: 'Range: 0~100 (Values can only be adjusted if user is selected for the Color Temperature)'.

DM Series Monitor

C.4.6 PIP Page



NOTE:

The functions in the PIP page are only available in the MDM Series and AFOLUX Series monitors.

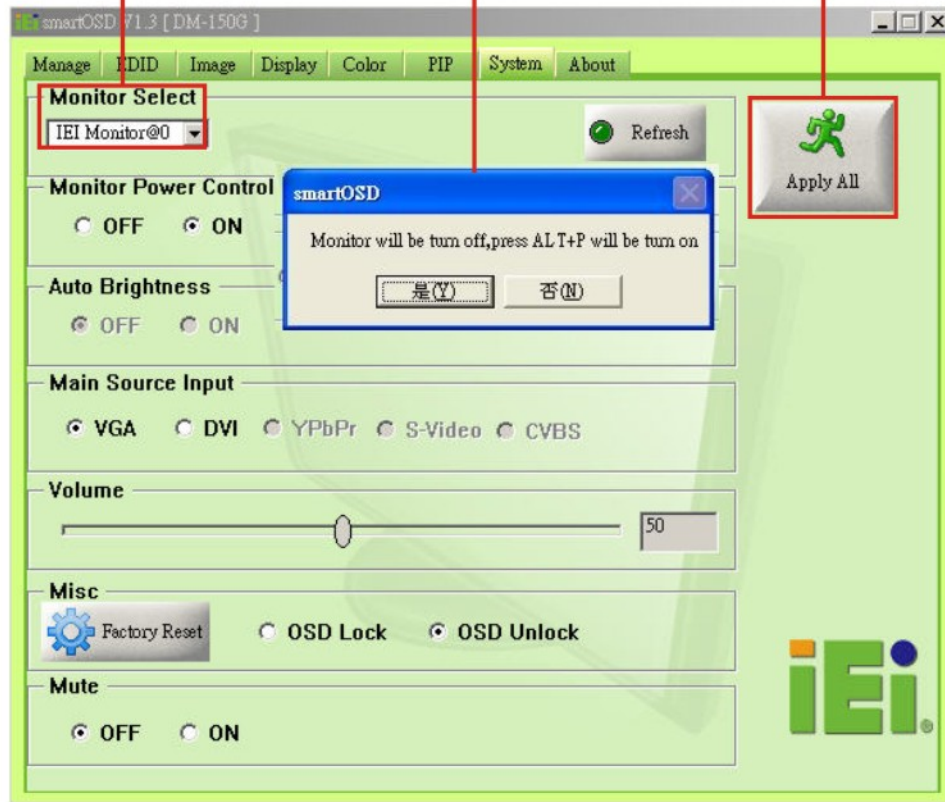


C.4.7 System Page

Monitor Select: Selects the monitor unit for which the system parameters will be adjusted

Monitor Power Control: Press ALT+P buttons to boot the monitor again

Apply All: Delivering the system parameter settings to all the connecting monitors



NOTE:

Some of the functions in the System Page are only available to some of the IEI LCD series as following:

- **Auto Brightness:** SRM, MDM and AFOLUX series only
- **Main Source Input:** MDM and AFOLUX series only
- **Volume:** AFOLUX series only
- **Mute:** AFOLUX series only

DM Series Monitor

C.4.8 About Page



C.5 smartOSD FAQ

For troubleshooting, please see the steps below:

C.5.1 Windows 2000 Installation Failure

Installation fails under Windows 2000 and shows the following image:

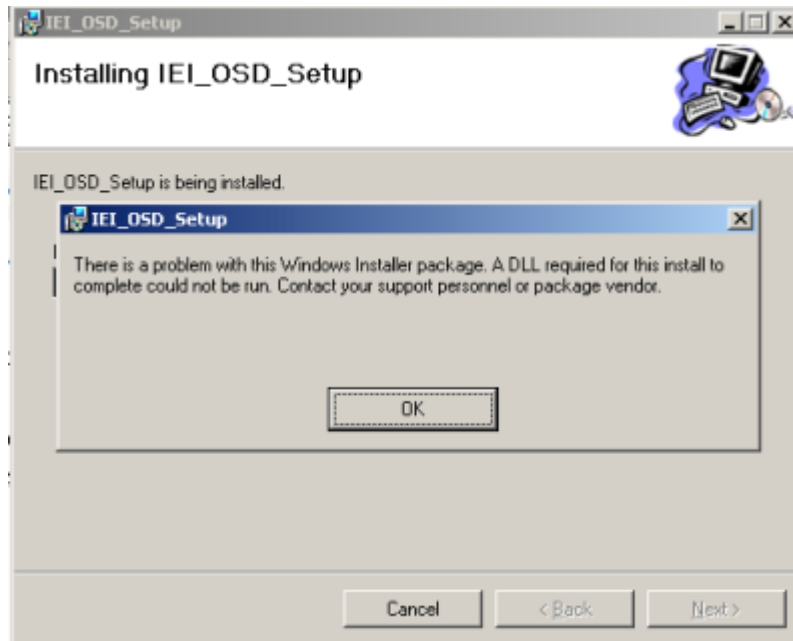


Figure C-9: DLL Missing

Solution: Download and install service pack Windows Installer 3.1

C.5.2 Vista Installation Failure

Installation fail under Vista while showing following image:



Figure C-10: Windows Vista Error

DM Series Monitor

Solution: Install SmartOSD.exe as the administrator authority

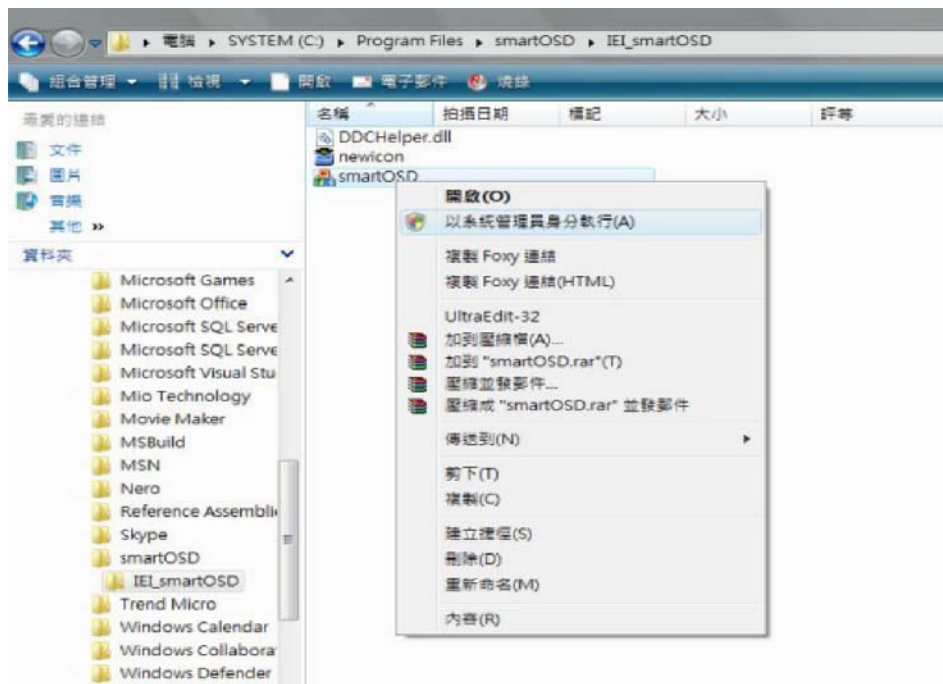


Figure C-11: Install as Administrator

C.5.3 Model Failure

The Model Fail error message shown below appears.



Figure C-12: Firmware Incompatibility

Solution: SmartOSD only supports firmware version 2.0 and following versions.

C.5.4 DCC Port Failure

The DDC port fail error message shown below appears.



Figure C-13: DCC Port Failure

Solutions:

- Check VGA or DVI cable
- Check an IEI monitor is being used
- Make sure the version is version 2.3 for the AFOLUX/MDM series and version 1.5 for the DM/ISDM/TDM/SRM/LCD-KIT series that have the SmartOSD functions
- Check if the OSD control status is busy. A busy signal may cause the signal message for a short time.